**Grabovenco Andrei**

*Chisinau, Moldova*

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**Work Experience**

**Luxury Travel Consultant** February 2015 - September 2020

*SkyLux Travel*

● Managed sales process and further requests for the luxury and privileged travellers around the world.

**Travel Agent** October 2013 - January 2015 *International Travel Network*

● Managed sales process for the clients from United States

**Clerk** May 2013-September 2013 *Wings of Mackinac;*

*Original Murdick's Fudge of Mackinac Island*

*Mackinac Island, MI, USA*

● Operated customer-service in a fast-paced multi-tasking environment

**Sales Department Mentor** 2012 - 2013 *ICS Top Shop Studiomoderna*

*Chisinau, Moldova*

● Supervised sales process and support

● Assisted interaction between personnel and clients

**Sales Department Operator of Outbound Calls** 2011 - 2012 *ICS Top Shop Studiomoderna*

*Chisinau, Moldova*

● Managed sales process for the clients from different target countries

**Layout Designer** 2010 - 2011 *Five Star Web Design*

*Chisinau, Moldova*

● Both designed and imposed web-pages based on content management systems like Joomla and Wordpress

**Computer Skills**

Experienced in work with HTML, CSS

Basic knowledge of Java

Python scripts

Basic knowledge of Version Control (Git)

Knowledge of GDS Apollo, Sabre, Amadeus

**Education**

Lyceum Gaudeamus, Chisinau, Moldova 2005 - 2009 **High School Diploma**

Slavonic University of Moldova, Chisinau, Moldova 2010 - 2014 Business and Administration major

**Diploma of Licentiate**

**Additional information**

Languages:

Russian – native proficiency

English – fluent written and spoken

Romanian – advanced