

Patient: **YOSHIMOTO, AYAE**

MRN:

Date of Service: 1/1/1901

FIN: R-50804262-20240907

Attending Provider:

DOB/Age/Sex: 10/26/1994 31 years

Female

Patient Viewable Documents

DOCUMENT NAME:

MedStar eVisit

PERFORM INFORMATION:

RESULT STATUS:

Auth (Verified)

SERVICE DATE/TIME:

9/7/2024 00:00 EDT

SIGN INFORMATION:

774de41f-1d64-423e-b3b0-a926d39deb52.PDF

Please Click On Link to see attachment

Continuity of Care Document (American Well)

Patient	Ayae Yoshimoto		
Date of birth	October 26, 1994	Sex	Female
Contact info	30 Ridge Square NW 621 Washington, DC 20016, US Tel: +1-415-605-9076	Patient IDs	2601564604250_e97a7d0a-8c4f-46da-88ef-e6500f0aa9e3
Document Id	774de41f-1d64-423e-b3b0-a926d39deb52		
Document Created:	September 7, 2024, 20:12:21 -0000		
Author			
Contact info			
Information recipient:	Mable Dunn		
Contact info	10980 Grantchester Way Columbia, MD 21044, US Tel: +1-888-805-4551		
Legal authenticator	Mable Dunn of MedStar eVisit at September 7, 2024, 20:12:21 -0000		
Contact info	10980 Grantchester Way Columbia, MD 21044, US Tel: +1-888-805-4551		
Document maintained by	MedStar eVisit 12.16.23.00.1706200730_25Jan24.b6ac093624603cb0fa9310c9d1b08772dc3cd010		
Contact info			

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Purpose : Automated Visit Summary

Automated visit summary for transfer of data out of MedStar eVisit

Social History

Social History	Observation	Date
Gender identity	Female	Sep 7, 2024 08:12:21 PM GMT

Allergies and Adverse Reactions

Type	Date	Code	Description	Source
Allergy	Sep 7, 2024 07:57:06 PM GMT	900590 (DAM_AGCSP - Allergen 2008)	No Known Drug Allergies	Ayae Yoshimoto

Problems

Type	Date	Code	Description	Status	Source
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Procedures

Type	Date	Code	Description	Source
Procedure	Sep 7, 2024	99213 (CPT-4 2008)	OFFICE O/P EST LOW 20-29 MIN	Mable Dunn

Encounters

Online Conversation
Date: Sep 7, 2024 08:01:39 PM GMT
Type: Mobile
Status: Completed
Practitioner: Mable Dunn
Practitioner NPI: 1992943872
Reason(s) for the Visit: *Chest pain, unspecified*Shortness of breath*
Source: Mable Dunn
Patient Location: DC
(Topic) Chest pain/Trouble breathing

Triage Questions.

MedStar Medical Group is a participant in most major health insurance plans. As such, when you use MedStar eVisit, we will bill your insurance company. You are responsible for any copay, coinsurance, or deductible as you would for any in-person primary care visit.

Please note: If you do ask us to bill insurance, your copay, coinsurance, or deductible may be less than our self-pay rate but may also be more.

If you prefer not to have this submitted to your insurance, we offer a self-pay rate of \$79.

Answer []

If you would like interpretative services (including ASL), please provide your preferred language and your mobile number and/or email address to receive an alternate video link. Before the visit, review the guide at evisitinterpreter.medstartelehealth.org.

Answer []

MedStar eVisit is only available to patients in Maryland, Washington DC, or Virginia. You must be physically present in one of these states during the time of your Telehealth encounter. If you are currently traveling or live outside of Maryland, DC, or Virginia and are seeking care, we suggest finding telemedicine providers in your state or proceed to in person care.

Answer []

Please note that patients with repeat infections will likely be referred to in person care for further evaluation.

Answer []

Your telehealth provider may identify a need for further in-person assessment or testing (for example strep) which the provider will discuss with you and facilitate as part of your care.

Answer []

Please note that eVisit providers are unable to fill chronic medications/controlled substances or repeat prescription refills. Some medications may require an in person evaluation (for example oral steroids and antibiotics).

Answer []

Please add your initials to confirm that you have read all statements above.

Answer []

Conversation Transcript. [Notification] You are connected with Mable Dunn, Physician Assistant.

[Notification] Ayae Yoshimoto is located in District of Columbia.

[Notification] Ayae Yoshimoto has shared health history...

Provider Notes. 29 yo Asian female reports aprx 1 wk of sharp superficial left chest pain which lately has become more pressure like. pt has SOB constantly for the past week and feeling worse.

Patient is on birth control and was on airplane ride for 9 hours recently.

Patient denies leg pain or swelling.

General: Well developed, well nourished. Alert and oriented, no acute distress.

Eyes: Normal lids and conjunctiva, anicteric.

HENT: Atraumatic, EOMs intact.

Pulmonary: No respiratory distress. Regular work and rate of breathing, no wheezing on exhalation.

Cardiovascular: Appears well perfused, no cyanosis.

Musculoskeletal: No visualized gross deformity of extremities.

Neurologic: Awake, alert, and oriented. Face appears symmetric and the speech is clear and fluent.

Psychiatric: Cooperative, broad affect, and linear thought process

Skin: Warm and Dry, no rash or lesions.

ASSESSMENT/PLAN:

Shared decision making, patient agrees to seek in person evaluation and care for chest pain/shortness of breath for concern for pulmonary embolism from the Emergency Department immediately following our call. We discussed the limitations of telemedicine and the need for an in-person physical exam and provider assessment to assist in determining an accurate diagnosis and implementing an optimal treatment plan. The patient voiced agreement with this plan to seek in person treatment and has decision making capacity. The patient understands that any delay in seeking in person evaluation could lead to delay in diagnosis, worsening infection, prolonged and possibly complicated recovery and permanent disability. Education was provided to the patient and all questions were answered. Prearrival placed: [yes , to georgetown university hospital.

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Attestation This encounter was performed via a live, secure, two-way video. The quality of video and audio were adequate for the collection of history and performance of video enabled exam.

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If?you?have any questions or concerns, please call the Telehealth Operations and Support Center at 1-888-805-4551.

Thank?you?for using MedStar eVisit, it was a pleasure speaking with?you.?

If you have any immediate concerns with work notes, prescriptions, or any questions or concerns, please call our support center at 888-805-4551 or send an email to TelehealthSupport@medstar.net. Please do not send a secure message for any time-sensitive issues as these messages are not regularly checked.

Healthcare Provider | Maryland, DC, Virginia | MedStar Health

With 10 nationally respected hospitals and 280 specialty, urgent, and primary care locations, MedStar Health is the leading healthcare provider in Maryland, DC, and Virginia.

Release Statements

Ayae Yoshimoto has accepted the following liability release statements:

TERMS OF USE

Privacy Policy

The prescriptions were sent to the following pharmacy:

CVS/pharmacy #5674

3700 NEWARK ST., NW

Washington, DC 20016

Phone: (202) 966-0320 Fax: (202) 363-4087

Email:

Insurance

Type	Start Date	End Date	Identification Numbers	Payment Provider	Source

Primary Health Insurance			<ul style="list-style-type: none">Subscriber ID: 904150909Relationship-to-Subscriber Code: Self	Aetna	Ayae Yoshimoto
Guarantor				Ayae Yoshimoto	Ayae Yoshimoto

Plan Of Care

Description	Recommendation	Status	Source
For those who are either uninsured or underinsured, and meet hardship criteria, financial resources are available. Please check the Financial Resources Page at https://www.medstarhealth.org/financial-assistance-policy	Reminder		CustomPracticeDSS_2