ITHURBURN Andrew

From: Mark Call (OSF | Center for Open Science) <contact@cos.io>

 Sent:
 07 June 2021 21:33

 To:
 ITHURBURN Andrew

Subject: [OSF | Center for Open Science] Re: Registration Delay

This email was sent to you by someone outside the University.

You should only click on links or attachments if you are certain that the email is genuine and the content is safe.

##- Please type your reply above this line -##

Your request (52589) has been updated. To add additional comments, reply to this email.



Mark Call (OSF | Center for Open Science)

Jun 7, 2021, 16:32 EDT

Hi Andrew,

Thank you for your patience and for following-up. One of the Github files associated with this registration were either edited, moved, or deleted while the registration was trying to archive. Since the file is not in its initial state, the registration is unable to go through. Unfortunately, this means you will need to submit a new registration. Please ask all contributors to do not interact with any associated files until the registration is successfully archived.

Please let us know if you encounter any further issues or have any questions.



Mark Call (OSF | Center for Open Science)

Jun 7, 2021, 16:29 EDT

Request #53745 "Continuous archiving and pending..." was closed and merged into this request. Last comment in request #53745:

Hello,

My name is Andrew Ithurburn. On the 15th of April I submitted an OSF preregistration. It still says that it is pending pre-registration and archiving. Is there any way this can be fixed? The note said that if it lasted more than 72 to contact support. I have previously done that.

Thank you so much for any help. Attached you will find a screenshot of the preregistration. Best,

Andrew Ithurburn, MA

(He, Him)

University of Edinburgh

School of Philosophy, Psychology, and Language Sciences

a.ithurburn@sms.ed.ac.uk

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Attachment(s)

Screenshot 2021-05-24 100149.png



▼ ITHURBURN Andrew

May 11, 2021, 5:20 EDT

Hello,

I just checked my pre-registration status on OSF and it still shows as pending. Is there any way that this could be fixed?

Thank you for your help.

Best,

Andrew Ithurburn, MA
(He, Him)
University of Edinburgh
School of Philosophy, Psychology, and Language Sciences
a.ithurburn@sms.ed.ac.uk



ITHURBURN Andrew

May 7, 2021, 5:24 EDT

Hello Mark,

Thank you for your help. Do you know when this could be resolved? I just checked and it looks like it still is showing as the registration is archiving.

Best,

Andrew Ithurburn, MA
(He, Him)
University of Edinburgh
School of Philosophy, Psychology, and Language Sciences
a.ithurburn@sms.ed.ac.uk



▼ Mark Call (OSF | Center for Open Science)

Apr 27, 2021, 8:23 EDT

Hi,

Thanks for contacting OSF! We have received your request and we are looking into it. We are receiving a higher volume of requests than normal and it may take longer to resolve your issue.

Thank you for your patience.



ITHURBURN Andrew

Apr 21, 2021, 6:14 EDT

Hello,

My name is Andrew Ithurburn. Last week I submitted a pre-registration on OSF however, it appears that the pre-registration still says pending approval. On the "please note" section it says to e-mail if there is a delay of more than 72 hours. Is there any additional information that is needed to help in the approval? Let me know if you require anything additional.

My account is listed under the e-mail address below and the registered from address is https://osf.io/a5nv4

Thank you for your assistance.

Best,

Andrew Ithurburn, MA

(He, Him)
University of Edinburgh
School of Philosophy, Psychology, and Language Sciences
a.ithurburn@sms.ed.ac.uk

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