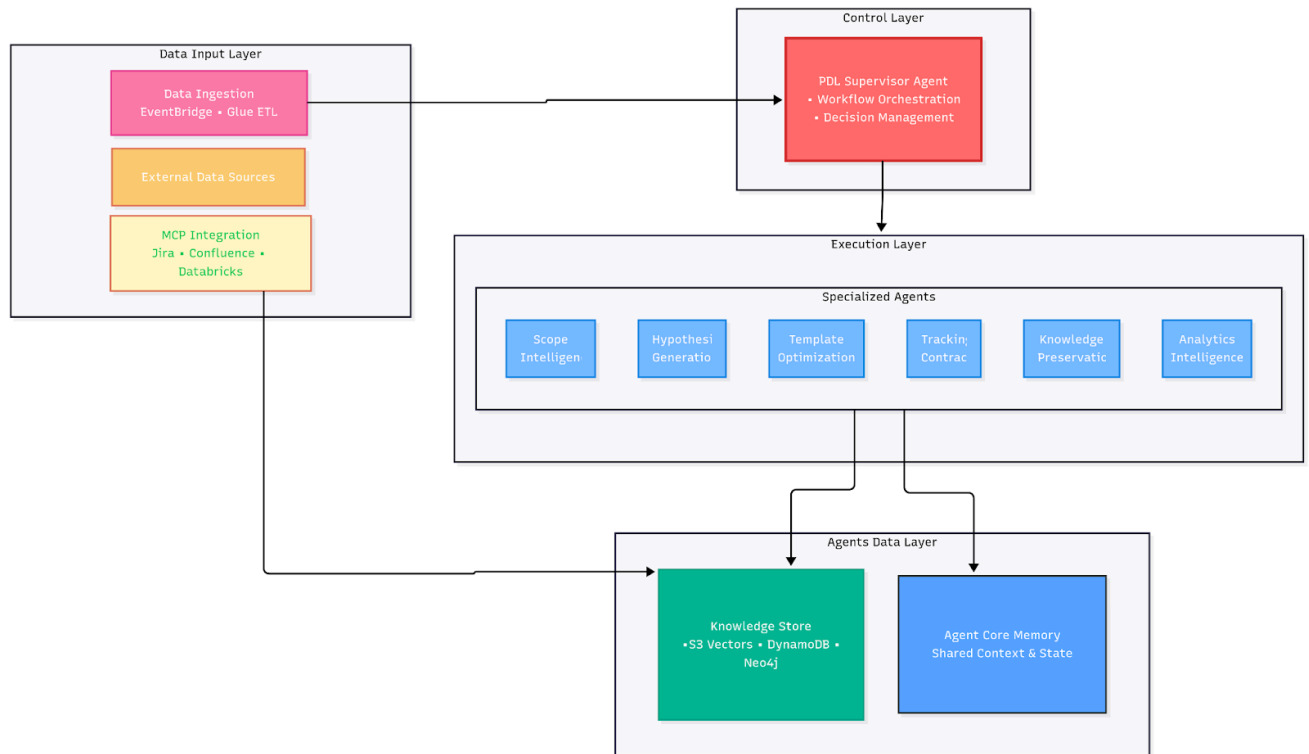


Games24x7 PDL Agents - Architecture

Top-Level Architecture



The PDL system follows a **4-layer horizontal architecture** designed for enterprise-scale product development lifecycle automation using AWS Agent Core and S3 vectors.

Data Input Layer

- **External Data Sources:** Aggregates data from Jira, Analytics platforms, GitHub, and CRM systems
- **MCP Integration:** Model Context Protocol connections to Databricks and Confluence for structured data access
- **Data Ingestion Pipeline:** EventBridge and Glue ETL for real-time and batch processing

Control Layer

- **PDL Supervisor Agent:** Master orchestrator managing entire workflow execution
- **Core Responsibilities:** Workflow orchestration, quality gate validation, and intelligent decision management
- **Agent Coordination:** Uses A2A protocol to coordinate specialized agents based on workflow requirements



Execution Layer

- **6 Specialized Agents:** Domain-specific agents handling scope intelligence, hypothesis generation, template optimization, tracking contracts, knowledge preservation, and analytics intelligence
- **Parallel Processing:** Agents can work simultaneously on different aspects of the same project
- **Quality Assurance:** Each agent validates outputs before passing to next workflow stage

Agents Data Layer

- **Knowledge Store:** S3 Vectors with DynamoDB and Neo4j for institutional knowledge, causal relationships, and metadata
- **Agent Core Memory:** Shared context and state management across all agents and workflows
- **Dual Access:** Both direct data ingestion and agent-processed information feed the knowledge repositories

Agent Specifications

1. PDL Supervisor Agent (Master Orchestrator)

Purpose: Central command and control for all PDL workflow orchestration

Core Responsibilities:

- **Workflow Orchestration:** Manage end-to-end PDL processes from scope creation to post-launch analysis
- **Agent Coordination:** Route tasks to specialized agents based on workflow stage and complexity
- **Decision Management:** Handle escalations and complex decisions requiring multi-agent input
- **Quality Assurance:** Validate outputs from specialized agents before proceeding to next workflow stage
- **Resource Optimization:** Balance workload across agents and manage priority queuing
- **Human Interface:** Provide single point of interaction for product managers and stakeholders

Orchestration Patterns:

- **Sequential Workflow:** Scope → Hypothesis → Template → Tracking → Analytics
- **Parallel Processing:** Multiple agents working on different aspects simultaneously
- **Adaptive Routing:** Dynamic agent selection based on workload and expertise
- **Rollback Management:** Ability to revert to previous workflow states



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2. Scope Intelligence Agent

Purpose: Transform minimal PM inputs into comprehensive scope documents

Key Capabilities:

Input: Brief 2-3 paragraph scope document

Process:

- |—— Extract key concepts using Amazon Titan embeddings
- |—— Search S3 vectors for similar historical projects
- |—— Identify stakeholders based on project patterns
- |—— Generate contextualized scope document

Output: Standardized, comprehensive scope document

Data Dependencies:

- Historical project documents (S3 vectors)
- Team expertise mappings (DynamoDB)
- Template repository (S3 vectors)

3. Hypothesis Generation Agent

Purpose: Automate hypothesis creation using historical data and causal analysis

Core Technologies:

- **LLMCG (Large Language Model Causal Graphs):** Extract causal relationships
- **Neo4j Graph Database:** Store 197K concepts, 235K causal connections
- **Jaccard Similarity:** Calculate hypothesis probability scores

Processing Flow:

Scope Document → Causal Graph Analysis → Historical Pattern Matching → KPI Alignment → Generated Hypotheses

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4. Template Optimization Agent

Purpose: Eliminate template recreation through intelligent template management

Optimization Process:

1. **Document Clustering:** Group similar projects using vector similarity
2. **Pattern Extraction:** Identify successful template structures



3. **Template Synthesis:** Generate optimized templates from patterns
4. **Validation Loop:** Continuous improvement based on usage analytics

Repository Management:

- Version control with change tracking
- Usage analytics and success rate monitoring
- Auto-update mechanisms from new project patterns

5. Tracking Contract Agent

Purpose: Ensure complete tracking implementation through automated verification

Verification Methods:

- **Smart Contract Verification:** Mathematical proof of correctness
- **Runtime Verification:** Real-time monitoring with alerts
- **Gap Analysis:** Systematic comparison of required vs. implemented tracking
- **Compliance Checking:** Continuous monitoring against business rules

Early Warning System:

- Proactive alerting for missing tracking points
- Automated documentation generation
- Integration with analytics platforms for validation

6. Knowledge Preservation Agent

Purpose: Systematically capture and digitize tribal knowledge

Capture Methodologies:

- **Structured Documentation:** AI-powered conversion of informal knowledge
- **Interactive Extraction:** Conversational AI for expert interviews
- **Process Recording:** Automated workflow capture with transcription
- **Context-Aware Suggestions:** Real-time documentation prompts

Cultural Integration:

- Communities of practice facilitation
- Mentorship program coordination
- Knowledge sharing incentive tracking

7. Analytics Intelligence Agent

Purpose: Post-launch analysis and insight generation

Analysis Capabilities:

- **Performance Tracking:** Compare actual vs. predicted results



- **Pattern Recognition:** Identify success/failure patterns
- **Insight Generation:** Natural language explanations of findings
- **Recommendation Engine:** Suggest optimizations for future projects

Error Handling & Resilience

Agent Failure Recovery:

- Automatic failover to backup agent instances
- State recovery from persistent memory
- Graceful degradation with reduced functionality

Data Consistency:

- Event sourcing for all agent decisions
- Compensation patterns for failed operations
- Eventually consistent data propagation