

# CHARLES .T. AIYENIGBA

## IT PROFESSIONAL & TECHNICAL WRITER

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### WORK EXPERIENCE

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**INDEPENDENT NATIONAL ELECTORAL COMMISSION (INEC)** **Abuja, FCT**

**IT Support/System Analyst** **JANUARY 2024 - October 2024**

- Provided expert IT support for software-related issues, ensuring timely resolution and minimal downtime.
- Utilized strong troubleshooting skills to identify and resolve technical problems, improving overall system efficiency.
- Demonstrated technical expertise in resolving complex software issues, enhancing user experience and productivity.

**QUERYFIER LLC** **Abuja, FCT**

**Data Scientist (Intern)** **AUGUST 2023 - November 2023**

- Conducted data analysis and developed predictive models to drive business growth, leveraging machine learning techniques and data-driven insights.
- Utilized data science expertise to address complex challenges and inform strategic decision-making

**CENTRE FOR APPLIED MACHINE LEARNING AND DATA SCIENCE** **Abuja, FCT**

**Technical Researcher (Intern)** **AUGUST 2023 - November 2023**

- Developed comprehensive technical content on data science and machine learning topics, resulting in improved understanding and engagement among audience members.

**LUSTACK LLC** **Abuja, FCT**

**Software Quality Assurance Engineer (Team Lead)** **JULY 2023 - August 2023**

- Led a team of QA testers in ensuring software quality, utilizing Notion for documentation and collaboration.

**INDEPENDENT NATIONAL ELECTORAL COMMISSION (INEC)** **Abuja, FCT**

**IT Support/System Analyst** **JANUARY 2022 - March 2023**

- Collaborated with teams to automate system processes, enhancing efficiency and reducing errors.
- Provided technical support for electoral staff, resolving hardware and software issues.

## EDUCATION

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Federal University Lokoja  
Bachelor of Sciences, Major in Computer Science

Lokoja, Kogi  
2017 - 2023

## SKILLS

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Microsoft Office Suite | Python Scripting | Data Analysis | Technical Documentation | Linux (Command Line) | Technical Research | Git/Github | Prompt Engineering | Google Workspace.

## CERTIFICATIONS

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- [Applied Data Science Lab - WorldQuant University](#)
- [Introduction to Cybersecurity- Cisco](#)
- [Cybersecurity Essentials - Cisco](#)
- [Crash Course on Python - Coursera/Google](#)
- [Career Essentials in Cybersecurity by Microsoft and LinkedIn](#)
- [Introduction to Computers and Operating Systems and Security](#)
- [Introduction to Networking and Cloud Computing](#)

## PUBLICATIONS

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- [The Human Factor in Social Engineering](#)
- [A Windows User's Guide to Linux: Assessment of WSL, Virtual Machines & Dual Boot](#)
- [Understanding the Basic Principles of the Web](#)
- [Sentiment Analysis with Python: A Rookie's Guide](#)
- [A Step-by-Step Guide to Creating a Python To-Do List App](#)
- [Comparing Python to Other Programming Languages: Pros and Cons](#)
- [A Step-by-Step Guide: Installing and Setting Up Python on Ubuntu 22.04](#)