CHARLES AIYENIGBA

IT PROFESSIONAL & TECHNICAL WRITER

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PROFESSIONAL SUMMARY

I am a Data-driven IT professional with expertise in Machine Learning, Data Analysis and Technical Research. Proficient in Python, Linux, and Technical Writing, with Cybersecurity and Data Science certifications. Proven ability to communicate complex ideas through published technical content.

WORK EXPERIENCE

STELLA MARIS COLLEGE   Abuja, FCT
Software Project Manager   OCTOBER 2024 - November 2024

- Collaborated with cross-functional teams to deliver a high-quality software product by leveraging technical expertise and applying project management principles, driving the project from initiation to completion.

INDEPENDENT NATIONAL ELECTORAL COMMISSION INEC)   Abuja, FCT
IT Support/System Analyst   JANUARY 2024 - October 2024

- Provided expert IT support for software-related issues, ensuring timely resolution and minimal downtime.
- Utilized strong troubleshooting skills to identify and resolve technical problems, improving overall system efficiency.
- Demonstrated technical expertise in resolving complex software issues, enhancing user experience and productivity.

QUERYFIER LLC   Abuja, FCT
Data Scientist (Intern)   AUGUST 2023 - November 2023

- Conducted data analysis and developed predictive models to drive business growth, leveraging machine learning techniques and data-driven insights.
- Utilized data science expertise to address complex challenges and inform strategic decision-making

CENTRE FOR APPLIED MACHINE LEARNING AND DATA SCIENCE   Abuja, FCT
Technical Researcher (Intern)   AUGUST 2023 - November 2023

- Created technical content on data science and machine learning topics.

LUSTACK LLC   **Abuja, FCT**

Software Quality Assurance Engineer (Team Lead)   **JULY 2023 - August 2023**

- Led a team of QA testers in ensuring software quality, utilizing Notion for documentation and collaboration.

INDEPENDENT NATIONAL ELECTORAL COMMISSION INEC)   **Abuja, FCT**

IT Support/System Analyst   **JANUARY 2022 - March 2023**

- Collaborated with teams to automate system processes, enhancing efficiency and reducing errors.
- Provided technical support for electoral staff, resolving hardware and software issues.

EDUCATION

FEDERAL UNIVERSITY LOKOJA   **LOKOJA, KOGI**

Bachelor of Sciences, Major in Computer Science   **2017 - 2023**

SKILLS

- Microsoft Office Suite
- Python Scripting
- Data Analysis
- Technical Communication
- Linux (Command Line)
- Technical Research
- Git/Github
- Prompt Engineering
- Google Workspace

CERTIFICATIONS

- **Applied Data Science Lab - WorldQuant University**
- **Introduction to Cybersecurity- Cisco**
- **Cybersecurity Essentials - Cisco**
- **Crash Course on Python - Coursera/Google**
- **Career Essentials in Cybersecurity by Microsoft and LinkedIn**
- **Introduction to Computers and Operating Systems and Security**

PUBLICATIONS

- **The Human Factor in Social Engineering**
- **A Windows User's Guide to Linux: Assessment of WSL, Virtual Machines & Dual Boot**
- **Understanding the Basic Principles of the Web**
- **Sentiment Analysis with Python: A Rookie's Guide**
- **A Step-by-Step Guide to Creating a Python To-Do List App**
- **Comparing Python to Other Programming Languages: Pros and Cons**
- **A Step-by-Step Guide: Installing and Setting Up Python on Ubuntu 22.04**