# AUSTIN ALLEN

#### **PROFILE**

Detail-oriented and hard-working graduate, looking for growth and new challenges in the field of data analytics.

#### CONTACT

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#### **S**KILLS

Critical Thinking **Customer Service Data Aggregation** Data Analysis **Data Cleaning** Data Entry Data Visualization with Tableau / Medical billing & coding Microsoft Office Microsoft Outlook Power Bi Python SQL R Programming Self-Directed Tableau Time management

# PORTFOLIO / CASE STUDY

## **EDUCATION**

## **Google Data Analytics Professional Certificate** Completed December 2021



#### **Texas State University**

Graduated 2019 Bachelor's of Liberal Arts – Applied Sociology

# Specialized coursework in:

Quantitative Research Methods

Statistics

# **WORK EXPERIENCE**

#### J Allen & Associates, Administrative Assistant

November 2019-November 2021

Process medical claims, correspond with insurance companies to ensure a seamless process, and oversee administrative/clerical tasks for the office.

# Brazoria County Jail Infirmary, Administrative Assistant

January 2017-June 2019

Used SQL queries and spreadsheets to record and analyze patient encounters. Enhanced patient database to provide all medical team members with real-time patient tracking. Generated detailed patient spending reports and insights to assist the County and Clinical leadership.

#### Guitar Center, Department Manager

November 2012 - May 2014

Managed a team of sales associates in the professional audio equipment department. Demonstrated strong aptitude for sales, leadership, and customer service.