



Emmanuel Akuamoah Boateng Baah
228782

11 May 2020

Dear Emmanuel,

Serving Our Nation recognition award

We are very pleased to be able to give you a Serving Our Nation recognition award.

This is a once-off award to acknowledge your courage and commitment in leaving your home to come to work during lock-down to deliver essential banking services in support of our customers and our country.

To acknowledge the days you have worked outside of your home, you will receive a net amount of **GHS2,000**. This award will be grossed up for tax purposes.

As the lock-downs ease we will review the way we work and make appropriate adjustments. However, we will do so slowly and carefully, always doing everything in our power to keep our employees and clients safe.

There are still significant challenges ahead of us in serving our customers in the days ahead. We know that we can count on your courage, resilience and commitment as we continue to serve our customers, our communities and our countries.

Thank you for your vital contribution - you have truly earned the gratitude of all of us

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Andani'.

Andani Alhassan
Chief Executive, Ghana