ANTENISE ELLIS

Business Intelligence Analyst | Data Analyst | DFW Metroplex

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PROFESSIONAL SUMMARY

Healthcare professional at McKesson transitioning to Business Intelligence and Data Analytics. Microsoft Certified Power BI Data Analyst with self-developed expertise in SQL, Python, and healthcare analytics. Built comprehensive portfolio of healthcare and pharmaceutical analytics projects demonstrating ability to transform complex datasets into actionable insights. Strong background in process improvement, compliance, and cross-functional collaboration gained through experience in healthcare operations, financial services, and logistics.

EDUCATION

Associate of Applied Science
Tarrant County College | Fort Worth, TX

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

- Microsoft Power BI Data Analyst Certification – Coursera | Completed November 2025
- Data Analytics Bootcamp – Alexander Freberg | Completed

TECHNICAL SKILLS

Data Analysis & Visualization: Power BI, Tableau, Microsoft Excel, Data Modeling, Dashboard Development
Programming & Databases: SQL (MS SQL Server, MySQL), Python (pandas, NumPy, matplotlib, seaborn)
Business Intelligence Tools: DAX, Power Query, API Integration, Data Transformation, ETL Processes
Excel Advanced Functions: Pivot Tables, Pivot Charts, VLOOKUP, HLOOKUP, XLOOKUP, Data Analysis
Additional Tools: Salesforce, SAP, Git, GitHub, Predictive Modeling, Data Storytelling
Core Competencies: Statistical Analysis, KPI Development, Stakeholder Communication, Process Automation

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DATA ANALYTICS PROJECTS

GPO Membership & Contract Analytics Dashboard | 2025
   Tools Used: Python (pandas, NumPy), Power BI, Power Query, DAX, SQL
- Built synthetic Group Purchasing Organization dataset with 2,500+ members and contract performance metrics
- Designed interactive Power BI dashboard tracking membership growth, contract adoption rates, cost savings, and vendor performance
- Performed ad hoc analysis identifying regions with lowest contract adoption rates, enabling targeted intervention strategies
- Automated data refresh processes using Power Query and DAX measures for repeatable, accurate reporting

Oncology Drug Utilization & Patient Outcomes Dashboard | 2025
   Tools Used: Python (pandas, NumPy), Matplotlib, Seaborn, Power BI, DAX
- Generated synthetic healthcare dataset with 5,000+ patient treatment records to simulate oncology drug utilization, costs, and outcomes
- Developed executive dashboard revealing targeted therapies achieved 62% improvement rates and immunotherapy showed 15% year-over-year growth

- Identified regional treatment disparities and seasonal demand patterns (March and September peaks) to inform resource allocation
- Created actionable insights for healthcare executives to optimize drug formularies and reduce treatment costs

Pharmaceutical Supply Chain Risk & Inventory Optimization Dashboard | 2025
Tools Used: Python (pandas, NumPy), Power BI, Predictive Modeling, SQL
- Created supply chain simulation with inventory levels, distribution center performance, and supplier reliability metrics
- Built executive dashboard providing visibility into inventory risk, delayed shipments, and forecasted shortages versus demand
- Applied predictive modeling to forecast potential stockouts and identify high-risk suppliers, enabling proactive intervention
- Designed automated workflows for data extraction, transformation, and dashboard refresh to improve decision-making speed

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PROFESSIONAL EXPERIENCE

Customer Service Representative
McKesson | Fort Worth, TX | May 2025 – Present
- Support McKesson Pharmaceutical Solutions and Services (PSaS) operations by processing orders, resolving customer inquiries, and maintaining accurate account information
- Utilize internal systems to track order status, shipment details, and inventory availability for healthcare clients
- Collaborate with cross-functional teams including logistics, sales, and warehouse operations to ensure timely order fulfillment and service excellence
- Maintain detailed records and documentation to support compliance requirements and service quality standards

Mortgage Loan Originator
The Mortgage Calculator Company | Dallas-Fort Worth, TX | Oct 2023 – Dec 2024
- Analyzed financial documents and credit data to assess loan eligibility for 50+ applicants monthly, ensuring 100% accuracy in underwriting compliance
- Delivered data-driven mortgage solutions by evaluating financial metrics and risk indicators, resulting in improved customer satisfaction and loan approval rates
- Maintained detailed records and tracked key performance metrics to ensure regulatory compliance and audit readiness

Export Customer Service Representative
CMA-CGM | Dallas-Fort Worth, TX | Mar 2022 – Dec 2023
- Managed international shipping data and logistics workflows, processing 100+ bookings monthly with 98% accuracy
- Tracked and reported on shipment performance metrics, identifying bottlenecks and implementing process improvements that reduced correction time by 20%
- Coordinated cross-functional communication between global teams using structured data reporting and tracking systems

Bankruptcy Specialist
GM Financial | Dallas-Fort Worth, TX | Jul 2017 – Sep 2021
- Processed and analyzed 200+ bankruptcy cases monthly using PACER and internal databases, maintaining 99% compliance accuracy
- Created compliance tracking systems and organized legal documentation for audits, reducing processing time by 15%
- Trained and mentored 10+ team members on data management protocols and compliance analysis procedures
- Generated monthly reports on case status, trends, and key performance indicators for leadership review

Collections Representative
GM Financial | Dallas-Fort Worth, TX | Aug 2014 – Jul 2017
- Analyzed portfolio of 150+ delinquent accounts, identifying payment trends and patterns to optimize recovery strategies
- Utilized CRM systems to track customer interactions, payment arrangements, and collection metrics, achieving 85% resolution rate

- Developed training materials and data tracking protocols that improved team performance by 12%