

Parts Distribution Order Cut-Off Times

Please Post by Order Desk Station

United States

| DEALER TIME ZONE | DAY | ORDER TYPE | ORDER MESSAGES MUST BE RESOLVED AND THE ORDER SAVED IN PARAGON BEFORE CUT-OFF TIME | | | | |
|---------------------|-----------|-------------------------|--|----------------|-------------|-----------|--------------|
| | | | Atlanta PDC | Bridgeport PDC | Chicago PDC | Reno PDC+ | Memphis PDC+ |
| EASTERN | Mon – Fri | Stock/Wreck (Quick DMS) | 10:15 PM | 10:15 PM | 11:15 PM | N/A | 11:15 PM |
| | | Stock/Wreck (DMS) | 11:15 PM | 11:15 PM | 12:15 AM | N/A | 12:15 AM |
| | | Stock/Wreck (Online) | 11:15 PM | 11:15 PM | 12:15 AM | N/A | 12:15 AM |
| | | Emergency | 4:00 PM | 4:00 PM | 5:00 PM | 7:00 PM | 5:00 PM |
| | | Critical/Warranty | 5:00 PM | 5:00 PM | 6:00 PM | 8:00PM | Midnight |
| | | Cross Border | 1:00 PM | 1:00 PM | 2:00 PM | 7:00 PM | 11:00 PM |
| | | Emergency / Critical | 3:00 PM | 3:00 PM | 4:00 PM | 6:00 PM | 4:00 PM |
| | Saturday* | Emergency / Critical | 3:00 PM | 3:00 PM | 4:00 PM | 6:00 PM | 4:00 PM |
| CENTRAL | Mon – Fri | Stock/Wreck (Quick DMS) | 9:15 PM | 9:15 PM | 10:15 PM | N/A | 10:15 PM |
| | | Stock/Wreck (DMS) | 10:15 PM | 10:15 PM | 11:15 PM | N/A | 11:15 PM |
| | | Stock/Wreck (Online) | 10:15 PM | 10:15 PM | 11:15 PM | N/A | 11:15 PM |
| | | Emergency | 3:00 PM | 3:00 PM | 4:00 PM | 6:00 PM | 4:00 PM |
| | | Critical/Warranty | 4:00 PM | 4:00 PM | 5:00 PM | 7:00 PM | 11:00 PM |
| | | Cross Border | NOON | NOON | 1:00 PM | 6:00 PM | 10:00 PM |
| | | Emergency / Critical | 2:00 PM | 2:00 PM | 3:00 PM | 5:00 PM | 3:00 PM |
| | Saturday* | Emergency / Critical | 2:00 PM | 2:00 PM | 3:00 PM | 5:00 PM | 3:00 PM |
| MOUNTAIN | Mon – Fri | Stock/Wreck (Quick DMS) | N/A | N/A | 9:15 PM | 11:15 PM | 9:15 PM |
| | | Stock/Wreck (DMS) | N/A | N/A | 10:15 PM | 12:15 AM | 10:15 PM |
| | | Stock/Wreck (Online) | N/A | N/A | 10:15 PM | 12:15 AM | 10:15 PM |
| | | Emergency | 2:00 PM | 2:00 PM | 3:00 PM | 5:00 PM | 3:00 PM |
| | | Critical/Warranty | 3:00 PM | 3:00 PM | 4:00 PM | 6:00 PM | 10:00 PM |
| | | Cross Border | 11:00 AM | 11:00 AM | NOON | 5:00 PM | 9:00 PM |
| | | Emergency / Critical | 1:00 PM | 1:00 PM | 2:00 PM | 4:00 PM | 2:00 PM |
| | Saturday* | Emergency / Critical | 1:00 PM | 1:00 PM | 2:00 PM | 4:00 PM | 2:00 PM |
| PACIFIC | Mon – Fri | Stock/Wreck (Quick DMS) | N/A | N/A | N/A | 10:15 PM | N/A |
| | | Stock/Wreck (DMS) | N/A | N/A | N/A | 11:15 PM | N/A |
| | | Stock/Wreck (Online) | N/A | N/A | N/A | 11:15 PM | N/A |
| | | Emergency | 1:00 PM | 1:00 PM | 2:00 PM | 4:00 PM | 2:00 PM |
| | | Critical/Warranty | 2:00 PM | 2:00 PM | 3:00 PM | 5:00 PM | 9:00 PM |
| | | Cross Border | 10:00 AM | 10:00 AM | 11:00 AM | 4:00 PM | 8:00 PM |
| | | Emergency / Critical | NOON | NOON | 1:00 PM | 3:00 PM | 1:00 PM |
| | Saturday* | Emergency / Critical | NOON | NOON | 1:00 PM | 3:00 PM | 1:00 PM |

- * DMS = In-house Dealer Management System file upload using the Upload from DMS transaction in paragon
- * Quick DMS = In-house Dealer Management System file upload using the Quick Upload from DMS transaction in paragon
- * Due to variations in carrier cut-off times the PDC may ship via alternative air freight carrier.
- * DANZAS ORDERS MAY BE PLACED AFTER LATEST PDC CUT-OFF TIMES (SUBJECT TO PART AVAILABILITY)
- * DANZAS ORDERS PLACED PRIOR TO NORMAL EMERY, FedEx, OR UPS CUTOFF TIMES WILL BE CHARGED 100% OF THE DANZAS FREIGHT CHARGE.
- * TO PLACE DANZAS ORDERS, CALL THE CUSTOMER ASSISTANCE CENTER.

- * Saturday shipping procedure: Book order using the Emergency order type, order number must end with SAT, shipping method must be FedEx or UPS Next Day Air, for all PDC's except Memphis, which is Fedex only!
- + Reno PDC - After 4:00PM Limited to FedEx or UPS Overnight until 5PM PST/PDT. After 4:15 PM Pacific time FedEx is not available to Eastern, Central, and Mountain locations except for AZ, ID,UT, & CO. with the exception of Grand Junction, which is limited to the 4:15 FedEx cutoff. There is a 12:30 PM Pacific time cutoff for Emery (EM NDA) and a 2:30 PM Pacific time cutoff for Fedex Heavy Weight (FX HVY).
- + Memphis PDC - FedEx over 150 lbs, Emery, UPS Overnight cutoff is 7PM CST/CDT. UPS 2nd Day, UPS 5PM CST/CDT after 7pm FedEx only. **Shuttle Dealers facing Memphis have a 5PM CST cutoff for all stock orders.**

NOTE: The Quick DMS Order Upload transaction is not recommended for Critical, Warranty or Wreck Orders.