

March 31, 2004

TO: U.S. and Canadian Dealer
• Parts Manager

SUBJECT: Freightliner LLC Parts Distribution Center (PDC) Contact List

The list below contains the names and numbers for individuals with responsibility for shipping and inventory control functions at the specified PDC. They are available to assist your parts department with questions regarding your order or shipment.

If you are unsure of the contact for a particular situation, call the PDC main number for assistance and your call will be forwarded to the appropriate personnel.

ATLANTA PDC
PDC Manager – Wally Fetrow
Main Phone Number: 770-623-5200

Shipments/Orders/Carriers
Lou Copeland – 770-623-5212

Inventory
Call the main number.

Parts Adjustment Requests
Sheri Adams – 770-623-5203

Shipment Tracking
Call the main number.

BRIDGEPORT PDC
PDC Manager – Steve Hood
Main Phone Number: 856-467-6000

Shipments/Orders/Carriers
Lisa Robertson – 856-467-6000
Sharon Finan – 856-467-6033

Inventory
Bill Johnson – 856-467-6008

Parts Adjustment Requests
Judy Carter – 856-467-6005

Shipment Tracking
Lisa Robertson – 856-467-6000
Janice Flaherty – 856-467-6009

MEMPHIS PDC
PDC Manager – Ralph Kingsfather
Main Phone Number: 901-367-8400

Shipments/Orders/Carriers
Sheila Jones – 901-367-8415

Inventory
Larry O'Connor – 901-367-8417

Parts Adjustment Requests
Mary Lucas – 901-367-8406

Shipment Tracking
Denise Huff – 901-367-8400
Yolanda Smith – 901-367-8405

RENO PDC
PDC Manager – Jim Novak
Main Phone Number: 775-971-5000

Shipments/Orders/Carriers
Tara Ramsey – 775-971-5000
Julie Kennard – 775-971-5000

Inventory
Call the main number.

Parts Adjustment Requests
Cherie Shorter – 775-971-5000

Shipment Tracking
Tara Ramsey – 775-971-5000
Julie Kennard – 775-971-5000

TORONTO PDC**PDC Manager – Joe Brooks****Main Phone Number: 905-812-6524**

Shipments/Orders/Carriers

Vince Finnegan – 905-812-6547

Carie Elgar – 905-812-6518

Inventory

Shaun McDougall – 905-812-6528

Parts Adjustment Requests

Carol Japp – 905-812-6525

Shipment Tracking

Vince Finnegan – 905-812-6547

Kim Treadaway – 905-812-6501

CALGARY PDC**PDC Manager –Floyd Stinson****Main Phone Number: 403-295-5520**

Shipments/Orders/Carriers

Dale Russell – 403-295-5523

Inventory

Heath MacDonald – 403-295-5502

Parts Adjustment Requests

Sherry Smalridge – 403-295-5514

Shipment Tracking

Call the main number.

CHICAGO PDC**PDC Manager – Chuck Aldous****Main Phone Number: 630-350-3189**

Shipments/Orders/Carriers

Jill Bell – 630-350-3169

Pina Cici – 630-350-3152

Inventory

Maureen Rogers – 630-350-3189

Pati Yurtinus – 630-350-3170

Parts Adjustment Requests

Angie Domanski – 630-350-3177

Kiva Baker – 630-350-3193

Shipment Tracking

Call the main number.