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Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints

Reference Number:	50750886	Originator Reference Number:	131106-000898
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	No
Comments:	<p>CFPB Issue Type: Applied for loan/did not receive money --- What Happened: In July 2013 I applied for and was approved for a loan with the aforementioned company under the name "fast money store" aka "cash cloud". The parent company is Wakpamini Lake Community Corporation. When the funds were not received in my checking account after all requirements were met, I inquired about the status of the loan and discovered that the money had been deposited into another account that does not belong to me. However, when I applied for the first loan, paid back in full by me, and the second loan, my online applications included my checking account routing and account number with GNO Federal Credit Union. Through emails I informed them that the money was deposited into an account that did not belong to me and I was informed the loan would be cancelled when the money returned to them, which apparently never happened. Because I received no help from them with this matter, and because I had access to the account information, which was attached to my name, on 8/23/13 I called the fraud department with US Bank, the financial institution for the account in question and discussed this matter with Tamara. She verified for me that the account information I gave to her was an active account with their bank and further verified that it did not belong to me nor was I an authorized user. I asked for documentation from Tamara to provide to the loan company but she told me that because I was not a customer, she could not file a fraud complaint nor provide me anything in writing. After further discussion with Tamara about this matter, she informed me that her supervisor, Geneva Blackburn, informed her that the loan company could call with my name and/or social security number and they would verify with them verbally that this was not my account nor was I an authorized user. I sent a detailed email to the loan company informing them of this since I could not provide written proof but I did not receive any response. I emailed again verifying that I sent the detailed information to rectify this problem and received no response and to date have received no response. Within my account with the loan company, this loan (b)(6) is still showing as an active loan for me with multiple failed attempts to ACH withdraw the money from the account the money was deposited into. --- Fair Resolution: Contact US Bank as I did and verify that the account does not belong to me nor am I an authorized user and remove this loan from my account history with fast money store</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	CFPB-USER	Entry Date:	1/5/2014
Updated By:		Updated Date:	
Complaint Source:	Consumer Financial Protection Bureau	Product Service Code:	Lending: Payday Loans
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	1/5/2014	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	

Member of armed forces or dependent?:	Cross Border Complaint?:
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name:	(b)(6)
Address 1:	
City:	NEW ORLEANS
Zip:	(b)(6)
Home Number:	
Fax Number:	
Email:	(b)(6)
Military Service Branch:	
Soldier Station:	
Subject	
Subject:	Fast Money Store
Address:	
City:	
ZIP:	
Email:	
Area Code:	
Ext:	
Subject ID Issuer State:	
Representative Name:	
State/Prov:	
Country:	United States
URL:	
Phone Number:	
Subject ID Type:	
Subject ID Issuer Country:	
Title:	

Record # 2 / Consumer Sentinel Network Complaints			
Reference Number:	45463755	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	<p>I obtained a short term "payday loan" through this company. After obtaining this note it came to my attention that these types of notes are illegal in my state. I immediately contacted the company, which was at least 2 weeks before the installment note was due, stating the information I had obtained and that I would like a mailing address to which I could mail a payment as I would not allow them to withdraw and have access to my bank account any longer. I received no correspondence from the company until the time at which they determined my account to be past due because the payment had been sent back by my bank. I contacted the company yet again regarding my account and asked for a mailing address and have received nothing but rude responses back. In the initial email the representative insinuated that I was committing fraud and that my wages would be garnished and credit affected because of this. I originally stated that I would repay the principal amount only as this is an illegal note, however after discussion with the representative via email I agreed to pay the original amount due but only via money order. I was told they would not accept payment via money order. I received a phone call the next day from an unknown company stating that they were submitting a wage assignment to my employer that day. This was never authorized and I contacted my employer to make them aware of this fact. Since then I receive phone calls daily, multiple times a day. After emailing again and asking that they no longer contact me via phone, only through email or USPS I was told they would ignore this and they did not have to abide by this request. I have received 3 phone calls today, the day after asking that they no longer call, one of them almost immediately after I received an email back saying they didnt have to listen to my request that they no longer call. Almost as if to taunt me. I have been in contact with the Florida Department of Financial Regulation as well as the Attorney Generals office for the State of Florida. Per their advice I have closed my bank account and tried to ensure all contact with the company is in writing.</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	4/25/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$500.00	Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	4/25/2013	Transaction Date:	4/15/2013
Initial Contact:	Internet (Other)	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Falsely Threatens Suit\Illegal or Unintended Act Falsely Threatens Arrest, Seizure of Property Calls Debtor After Getting 'Cease Communication' Notice Calls any person repeatedly or continuously
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	

City: Orlando	State: Florida
Zip: (b)(6)	Country: UNITED STATES
Home Number: (b)(6)	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Fast Money Store.net Aka Cash Cloud	
Address: 691 West 1200 North Suite 101	
City: Springville	State/Prov: Utah
ZIP: 84663	Country: United States
Email:	URL: www.fastmoneystore.net
Area Code: 877	Phone Number: 8555013
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Addrienne s	Title:

Record # 3 / Consumer Sentinel Network Complaints			
Reference Number:	44608702	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	I took out a \$400 loan and have paid \$510.67 and they are trying to take another \$346.67. I have already overpaid by almost 111.00. They are threatening to sue me for fraud even though I have overpaid the loan.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/25/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$857.00	Amount Paid:	\$510.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	3/25/2013	Transaction Date:	
Initial Contact:	Internet/E-mail	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Falsely Threatens Suit\Illegal or Unintended Act Collects Unauthorized Interest\Fees\Expenses
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Greenwood	State:	Indiana
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Fast Money Store- Serviced By Cash Cloud		
Address:	P.O. Box 6048		
City:	Pine Ridge	State/Prov:	South Dakota
ZIP:	57770	Country:	United States
Email:	contact@fastmoneystore.net	URL:	http://www.fastmoneystore.net/
Area Code:	877	Phone Number:	8555013
Ext:		Subject ID Type:	

Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:




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Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints		
Reference Number: 45708153	Originator Reference Number: 00410009511217	
Language: English	Contact Type: Complaint	
Source: Organization	DNC?: No	
Comments: This company has told me I was approved for a loan of 10,000\$ however because my bad credit they can not find a bank to finance the loan so they tell me that they have a private lender but in order for me to get the loan I must show credibility or good faith by paying the first 3 months which would be 700 and change the moment I pay I will receive the loan within 24 hours they have issued me a contract also told me this is not a scam and if I would like I can ask any lawyer to look over the contract the contact which called me and is expecting my payment on May 2 2013 is Ms. Alicia Barnes at 1-800-918-6560 ext 372 -- Additional Comments: no settlement was asked for please fix this site because the applications are very unfriendly to complete lots of bugs and very user friendly.	Complaint Resolution: INFORMATION ONLY. This consumer communication does not require a business response.	
Was the complaint resolved?: Data Reference:		
Entered By: BBBUFF-USER	Entry Date: 4/22/2013	
Updated By:	Updated Date:	
Complaint BBB NY Buffalo Source:	Product Service Code: Advance-Fee Loans, Credit Arrangers	
Amount Requested:	Amount Paid:	
Payment Method:	Agency Contact: External Agency	
Complaint Date: 4/22/2013	Transaction Date:	
Initial Contact:	Initial Response:	
Statute/Rule:	Law Violation:	
Topic:	Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	Cross Border Complaint?: No	
Consumer Information		
Complaining Company/Org:		
First Name: (b)(6)	Last Name: (b)(6)	
Address 1: (b)(6)	Address 2:	
City: ST LAURENT	State: New York	
Zip: (b)(6)	Country: UNITED STATES	
Home Number: (b)(6)	Work Number: (b)(6)	
Fax Number:	Ext:	
Email: (b)(6)	Age Range:	
Military Service Branch:	Soldier Status:	
Soldier Station:		
Subject		
Subject: Clearwater Lending Group		
Address: 100 Great Oaks Blvd		
City: Albany	State/Prov: New York	
ZIP: 12203	Country: United States	
Email:	URL: http://www.clearwaterlending.com	
Area Code: 800	Phone Number: 9186560	
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	
Representative Name:	Title:	

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Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints

Reference Number:	50313758	Originator Reference Number:	131002-000476
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	No
Comments:	<p>CFPB Sub product: Other (i.e. phone, health club, etc.) --- CFPB Issue Type: Contacted employer after asked not to --- What Happened: I took out a payday loan from Wakapamni Lake Community Corp dba Dollars2Day and serviced by Cash Cloud. After making several payments I was made aware that they are not licensed in the State of Ohio and that their loan is illegal in my state due to interest rate caps and roll overs. I had paid \$402.91 on a \$400 loan. I contacted them via email and requested that the loan be considered paid in full, revoked ACH authorization and revoked wage assignment. I also sent the wage assignment via postal mail as indicated in the agreement. I further requested that I not be contacted by phone. They responded to the email threatening lawsuit and arrest for bank fraud so I know it was received. They have called daily for several months in violation of the FDCPA and today I learned that they attempted to use the wage assignment and notified my employer of the debt via fax. In the process, they faxed to another department meaning that people within my organization were made aware of this account that are not involved in payroll. --- Fair Resolution: Originally I just wanted this account closed and considered paid in full for the principal amount I'd paid. Considering their constant pattern of disregard for the FDCPA I'd now like the account paid in full and the \$1,000 statutory damages that I'm entitled to for their repeated violations. I am willing to sue them in State court or small claims court if necessary.</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	CFPB-USER	Entry Date:	11/18/2013
Updated By:		Updated Date:	
Complaint Source:	Consumer Financial Protection Bureau	Product Service Code:	Third Party Debt Collection
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	11/18/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	

City: DAYTON	State: Ohio
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range: 40 - 49
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Cash Cloud	
Address: 10645 N Tatum Blvd Suite 200-681	
City: Phoenix	State/Prov: Arizona
ZIP: 85028	Country: United States
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 2 / Consumer Sentinel Network Complaints			
Reference Number:	45463755	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	<p>I obtained a short term "payday loan" through this company. After obtaining this note it came to my attention that these types of notes are illegal in my state. I immediately contacted the company, which was at least 2 weeks before the installment note was due, stating the information I had obtained and that I would like a mailing address to which I could mail a payment as I would not allow them to withdraw and have access to my bank account any longer. I received no correspondence from the company until the time at which they determined my account to be past due because the payment had been sent back by my bank. I contacted the company yet again regarding my account and asked for a mailing address and have received nothing but rude responses back. In the initial email the representative insinuated that I was committing fraud and that my wages would be garnished and credit affected because of this. I originally stated that I would repay the principal amount only as this is an illegal note, however after discussion with the representative via email I agreed to pay the original amount due but only via money order. I was told they would not accept payment via money order. I received a phone call the next day from an unknown company stating that they were submitting a wage assignment to my employer that day. This was never authorized and I contacted my employer to make them aware of this fact. Since then I receive phone calls daily, multiple times a day. After emailing again and asking that they no longer contact me via phone, only through email or USPS I was told they would ignore this and they did not have to abide by this request. I have received 3 phone calls today, the day after asking that they no longer call, one of them almost immediately after I received an email back saying they didnt have to listen to my request that they no longer call. Almost as if to taunt me. I have been in contact with the Florida Department of Financial Regulation as well as the Attorney Generals office for the State of Florida. Per their advice I have closed my bank account and tried to ensure all contact with the company is in writing.</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	4/25/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$500.00	Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	4/25/2013	Transaction Date:	4/15/2013
Initial Contact:	Internet (Other)	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Falsely Threatens Suit\Illegal or Unintended Act Falsely Threatens Arrest, Seizure of Property Calls Debtor After Getting 'Cease Communication' Notice Calls any person repeatedly or continuously
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	

City: Orlando	State: Florida
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email:	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Fast Money Store.net Aka Cash Cloud	
Address: 691 West 1200 North Suite 101	
City: Springville	State/Prov: Utah
ZIP: 84663	Country: United States
Email:	URL: www.fastmoneystore.net
Area Code: 877	Phone Number: 8555013
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Addrienne s	Title:

Record # 3 / Consumer Sentinel Network Complaints			
Reference Number:	44608702	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	I took out a \$400 loan and have paid \$510.67 and they are trying to take another \$346.67. I have already overpaid by almost 111.00. They are threatening to sue me for fraud even though I have overpaid the loan.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/25/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$857.00	Amount Paid:	\$510.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	3/25/2013	Transaction Date:	
Initial Contact:	Internet/E-mail	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Falsely Threatens Suit\Illegal or Unintended Act Collects Unauthorized Interest\Fees\Expenses
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Greenwood	State:	Indiana
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Fast Money Store- Serviced By Cash Cloud		
Address:	P.O. Box 6048		
City:	Pine Ridge	State/Prov:	South Dakota
ZIP:	57770	Country:	United States
Email:	contact@fastmoneystore.net	URL:	http://www.fastmoneystore.net/
Area Code:	877	Phone Number:	8555013
Ext:		Subject ID Type:	

Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

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Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints

Reference Number:	51109309		Originator Reference Number:	
Language:	English	Contact Type:	Complaint	
Source:	Consumer	DNC?	Yes	
Comments:	I've called them and told them not to contact me at work or on my cell or on my email and they still called me at work on 1/29/14. I explained to Bob that I faxed a paper telling them not to contact my work and he told me that they probably discarded it. That he will continue to call my job as long as debt is paid.			
Was the complaint resolved?:		Complaint Resolution:		
Data Reference:				
Entered By:	FTCCIS-FTCUSER	Entry Date:	1/30/2014	
Updated By:		Updated Date:		
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Telemarketing, Other	
Amount Requested:	\$990.00	Amount Paid:	\$0.00	
Payment Method:		Agency Contact:	Internet	
Complaint Date:	1/30/2014	Transaction Date:	1/29/2014	
Initial Contact:	Phone Call: Landline	Initial Response:	Phone: other	
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: DNC: Ignoring Your Prior Request to that Specific Entity TSR: Caller ID information not transmitted	
Topic:		Dispute with Credit Bureau?:		
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:		
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No	

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:			
City:			
Zip:			
Home Number:	(b)(6)	Work Number:	
Fax Number:		Ext:	
Email:			
Military Service Branch:			
State:			
Country:	UNITED STATES		
Age Range:	20 - 29		
Soldier Status:			

Soldier Station:	Subject	
Subject:	Blvd Cash	
Address:		
City:	State/Prov:	
ZIP:	Country:	United States
Email:	bobm@blvdcash.com	
Area Code:	877	Phone Number: 2626919
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	
Representative Name:	Title:	

Record # 2 / Consumer Sentinel Network Complaints			
Reference Number:	50751298	Originator Reference Number:	131119-000969
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	No
Comments:	CFPB Issue Type: Charged fees or interest I didn't expect --- What Happened: On October 1, 2013 I took out a second loan from Boulevard Cash . The first loan was paid off in two payments. However, the loan application information is not showing the original loan date. The date keeps changing like I'm taking out a new loan. This is not the correct agreement date. Where is the original application for October 1, 2013? Is this forgery? Please, see the attached application. The original loan date was October 1, 2013 and not October 28, 2013.--- Have contacted:CC Issuer, Gov Agency --- Fair Resolution: No fees		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	CFPB-USER	Entry Date:	1/5/2014
Updated By:		Updated Date:	
Complaint Source:	Consumer Financial Protection Bureau	Product Service Code:	Lending: Payday Loans
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	1/5/2014	Transaction Date:	9/30/2013
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		Cross Border Complaint?:	No

Consumer Information

Consumer			
Complaining Company/Org:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State:	Tennessee
City:	MEMPHIS	Country:	UNITED STATES
Zip:	(b)(6)	Work Number:	
Home Number:		Ext:	
Fax Number:		Age Range:	30 - 39
Email:	(b)(6)	Soldier Status:	
Military Service Branch:			
Soldier Station:			
Subject			
Subject:	Wakpamni Lake Community Corporation/ boulevard Cash		
Address:	P.O. Box 6048		
City:	Pine Ridge	State/Prov:	South Dakota
ZIP:	57770	Country:	United States
Email:		URL:	
Area Code:		Phone Number:	

Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 3 / Consumer Sentinel Network Complaints			
Reference Number:	50408010	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	MAIL: The anonymous complaint was forwarded to us by the Department of Business Oversight. Three loan websites located in Belize and conducting business in CA were reported. They are Boulevard Cash , Fireside Cash, and Seaside Cash, and are operating illegally and have very high interest rates.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	BNICHOLS	Entry Date:	12/23/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Lending: Other Institutions
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Mail
Complaint Date:	12/23/2013	Transaction Date:	
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	No	Dispute with Credit Bureau - Resolved to Satisfaction?:	No
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	Anonymous	Last Name:	Anonymous
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Boulevard Cash		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	www.blvdcash.com
Area Code:		Phone Number:	
Ext:		Subject ID Type:	

Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:
Associated Subjects	
Company: Fireside Cash	
Company Type: Other	
Address:	
City:	State/Prov:
ZIP:	Country: United States
Email:	URL: www.firesidecash.com
Area Code: 888	Phone Number: 6715807
Company: Seaside Cash	
Company Type: Other	
Address:	
City:	State/Prov:
ZIP:	Country: United States
Email:	URL: www.seasidecash.com
Area Code: 877	Phone Number: 6697293

Record # 4 / Consumer Sentinel Network Complaints		
Reference Number:	50022849	Originator Reference Number:
Language:	English	Contact Type: Complaint
Source:	Consumer	DNC? Yes
Comments:	I have asked them twice to not call me at work and they refuse. I am working with a payment agency they have received and ceased and dismiss which should tell them they need to work with them and not be contacting me directly. Since I asked not to be contacted at work they continue calling. They have threatened to sue me and come to my place of employment to serve me papers. When I speak with the representative serving me they tell me they cannot take this action.	
Was the complaint resolved?:		Complaint Resolution:
Data Reference:		
Entered By:	FTCCIS-FTCUSER	Entry Date: 12/11/2013
Updated By:	Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code: Telemarketing, Other
Amount Requested:	\$1,200.00	Amount Paid: \$0.00
Payment Method:		Agency Contact: Internet
Complaint Date:	12/11/2013	Transaction Date: 12/6/2013
Initial Contact:	Phone Call: Landline	Initial Response: Answer cold call
Statute/Rule:	Telemarketing Sales Rule	Law Violation: TSR; DNC: Ignoring Your Prior Request to that Specific Entity
Topic:		Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	No	Cross Border Complaint?: No
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name:	(b)(6)	
Address 1:		
City:	S Royalton	
Zip:	(b)(6)	
Home Number:		
Fax Number:		
Email:	(b)(6)	
Military Service Branch:		
Soldier Station:		
Subject		
Subject:	Boulevard Cash	
Address:		
City:		
ZIP:		
Email:		
Area Code:	877	
	Phone Number: 3471503	

Ext:	158	Subject ID	
Subject ID		Type:	
Issuer State:		Subject ID	
Representative	Jennifer	Issuer Country:	
Name:		Title:	Collections

Record # 5 / Consumer Sentinel Network Complaints			
Reference Number:	49594940	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	Consumer had obtained a payday loan with Boulevard Cash . She found out that they were not licensed and made a report in Tennessee. They sent her a letter telling her that it was a Tribal lending agency. Consumer got a loan \$350 and is being asked to pay \$105 every month. She states that the payment date is moved.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	MGARCIA	Entry Date:	11/18/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Lending: Payday Loans
Amount Requested:	\$300.00	Amount Paid:	\$400.00
Payment Method:	Bank Account Debit	Agency Contact:	Phone
Complaint Date:	11/18/2013	Transaction Date:	10/1/2013
Initial Contact:	Internet Web Site	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	No	Dispute with Credit Bureau - Resolved to Satisfaction?:	No
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State:	Tennessee
City:	Memphis	Country:	UNITED STATES
Zip:	(b)(6)	Work Number:	(b)(6)
Home Number:		Ext:	
Fax Number:		Age Range:	30 - 39
Email:	(b)(6)	Soldier Status:	
Military Service Branch:			
Soldier Station:			
Subject			
Subject:	Boulevard Cash		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	www.blvdcash.com
Area Code:	888	Phone Number:	6715812
Ext:		Subject ID Type:	

Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 6 / Consumer Sentinel Network Complaints			
Reference Number:	50525237	Originator Reference Number:	1314091
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	No
Comments:	NOTE: In addition to the complaint notes immediately below, the North Carolina Department of Justice (NCDOJ) provided additional information in fields whose header titles are quoted and follow the complaint notes. --- County of Residence:Mecklenburg		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	NC01-USER	Entry Date:	10/17/2013
Updated By:		Updated Date:	
Complaint Source:	North Carolina, Department of Justice	Product Service Code:	Lending: Payday Loans
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	10/17/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	CHARLOTTE	State:	North Carolina
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Boulevard Cash		
Address:	c/o Wakpamni Lake Community Corp		
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	
Area Code:		Phone Number:	
Ext:		Subject ID Type:	

Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 7 / Consumer Sentinel Network Complaints			
Reference Number:	49262364	Originator Reference Number:	118555
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	No
Comments:	tried to initiate a payment agreement with company via email. Company would not work with me refused payment plan. I was not able to finacially fulfill my obligation as arranged informed them. they turned me over to outside collection agency. they called my exhusband and his exwife and their child and told them I was wanted for writing bad checks in which I had never wiritten a check . they threatend to arrest me at work.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	LA01-USER	Entry Date:	8/23/2013
Updated By:		Updated Date:	
Complaint Source:	Louisiana, Attorney General	Product Service Code:	Lending: Payday Loans
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	8/23/2013	Transaction Date:	8/19/2013
Initial Contact:	Internet Web Site	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	COVINGTON	State:	Louisiana
Zip:		Country:	UNITED STATES
Home Number:	(b)(6)	Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Blvd Cash Online		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	
Area Code:		Phone Number:	
Ext:		Subject ID Type:	

Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 8 / Consumer Sentinel Network Complaints		
Reference Number:	47726130	Originator Reference Number:
Language:	English	Contact Type: Complaint
Source:	Consumer	DNC?: No
Comments:	<p>I called on all dates 11302012, 12172012, 12312012, 1152013, 1312013, 2152013, 2282013, 3152013, 412013, 4152013, 4302013, 5152013, 517, 2013, 5312013, 6172013, 712013, 7152013 and spoke to Katie Thomas who said a supervisor would call me back so I can settle the overpaid payments. I never heard back from a Supervisor to address my overpayment issues. Accessive fees were charged below for the total amount of \$2475 after the loan fee was for \$690.00.-This has caused me with financial issues since January 30, 2013. By January 31, 2013 I had paid them \$770.00 and they continued to debit my account. I called them on February 15, 2013 to tell them to stop debit to my account and they said they would not and they threatened to have me sued. I stressed in detail that I did not have financial funds to give them more than what they debited and they still charged debits. I need help to stop them from doing this. I notified my bank on July 15, 2013 to stop the debits due to over accessive debit abuse on my account. My Bank seized further ACH debits from my account. Since this seize for ACH they call me and leave threats to continue to pay them more money although I paid them over the amount agreed. They leave unprofessional threatening voicemails at my place of work and on my mobile phone. 11302012 \$ 170.00 12172012 \$ 150.00 12312012 \$ 150.00 1152013 \$ 150.00 1312013 \$ 150.00 2152013 \$ 150.00 2282013 \$ 150.00 3152013 \$ 150.00 412013 \$ 150.00 4152013 \$ 150.00 4302013 \$ 150.00 5152013 \$ 150.00 5312013 \$ 175.00 6172013 \$ 167.50 712013 \$ 160.00 7152013 \$ 152.50</p>	
Was the complaint resolved?:		
Data Reference:		
Entered By:	FTCCIS-FTCUSER	Entry Date: 8/19/2013
Updated By:		
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code: Creditor Debt Collection
Amount Requested:	\$690.00	Amount Paid: \$2,475.00
Payment Method:	Bank Account Debit	Agency Contact: Internet
Complaint Date:	8/19/2013	Transaction Date: 11/30/2012
Initial Contact:	Internet/E-mail	Initial Response: Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation: Falsely Represents Character, Amount, Status of Debt Falsely Threatens Suit\Illegal or Unintended Act Refuses to Verify Debt After Debtor Makes Written Request Collects Unauthorized Interest\Fees\Expenses Tells Someone Other Than Debtor About Debt
Topic:		
Dispute with Credit Bureau - Responded?:		
Member of armed forces or dependent?:	No	Dispute with Credit Bureau?: Cross Border Complaint?: Yes
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name:	(b)(6)	Last Name: (b)(6)
Address 1:		
City:	Tracy	State: California
Zip:	(b)(6)	Country: UNITED STATES

Home Number:	(b)(6)	Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Boulevard Cash Dba Blvdcash.com		
Address:	No 35 New Road P.O. Box 2391		
City:	Belize City	State/Prov:	Belize City
ZIP:		Country:	Belize
Email:	support@BlvdCash.com		
Area Code:	188	Phone Number:	8671581
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	KATIE THOMAS	Title:	REPRESENTATIVE

Record # 9 / Consumer Sentinel Network Complaints			
Reference Number:	47480335	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	December 12, 2012 I took a \$500 loan online from www.blvdcash.com. Payments made were 1231 \$75, 115 \$150, 131 \$150, 215 \$150, 228 \$150, 315 \$150, 331 \$150, 415 \$150, 430 \$150. On May 10 I did some research and discovered that payday lending in NC was illegal and I was only liable for the initial principal. I contacted my bank and had my account closed and \$600 in interest refunded to my account. I sent them a cease and desist email as well. I had paid them \$1275, and got refunded \$600...the way I see it they still owe me \$175. Yesterday 8813 I received a call on my work phone and cell phone from Richard Harowitz stating I was to be served today at work at 1 pm. If I were not here they'd contact my boss and they knew her name. They gave me a lawyers office phone number of 800-756-9073 and when I called they stated this was a civil suit from Boulevard Cash . I've found online the California Address for Boulevard Cash and a Belize Address. The Belize Address is 35 New Road Belize City, 11111 Belize. Either way, NC State law caps annual rates on small loans such as those sold at payday lenders at 36 percent and I was charged way more than that making the transaction illegal in the first place. These people will receive no more money from me and should quit harassing me at work and at home.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/9/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$1,370.00	Amount Paid:	\$0.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	8/9/2013	Transaction Date:	
Initial Contact:	Phone Call: Landline	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Calls Debtor at Work Knowing Debtor Can't Take Calls Falsely Threatens Suit\Illegal or Unintended Act Calls Debtor After Getting 'Cease Communication' Notice Collects Unauthorized Interest\Fees\Expenses Calls any person repeatedly or continuously
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Sims	State:	North Carolina
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	

Email: rebeccalmeeks@yahoo.com	Age Range: 30 - 39
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Boulevard Cash	
Address: 6237 Foothill Blvd	
City: Tujunga,	State/Prov: California
ZIP: 91042-2723	Country: United States
Email: support@blvdcash.com	URL: www.blvdcash.com/
Area Code: 818	Phone Number: 9575222
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: None Given	Title: support@blvdcash.com
Associated Subjects	
Company: United Service Bureau Of Mediation	
Company Type: Other	
Address: 2809 Wehrle Drive Ste.3	
City: Buffalo	State/Prov: New York
ZIP: 14221	Country: United States
Email:	URL: http://www.usbmediation.com
Area Code: 800	Phone Number: 7569073

Record # 10 / Consumer Sentinel Network Complaints			
Reference Number:	47299380	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	Several different people from the company have emailed and called me from different numbers.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	7/31/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$390.00	Amount Paid:	\$810.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	7/31/2013	Transaction Date:	7/23/2013
Initial Contact:	Phone	Initial Response:	Mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Calls Debtor at Work Knowing Debtor Can't Take Calls Calls Debtor Before 8AM or After 9PM or at Inconvenient Times Refuses to Verify Debt After Debtor Makes Written Request Fails to Send Written Notice of Debt to Debtor Calls Debtor After Getting 'Cease Communication' Notice Collects Unauthorized Interest\Fees\Expenses Fails to Identify Self as Debt Collector Calls any person repeatedly or continuously
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State:	Indiana
City:	Evansville	Country:	UNITED STATES
Zip:	(b)(6)	Work Number:	
Home Number:		Ext:	
Fax Number:		Age Range:	
Email:	(b)(6)	Soldier Status:	
Military Service Branch:			
Soldier Station:			
Subject			
Subject:	Boulevard Cash		
Address:	6237 Foothill Blvd.		

City:	Tujunga	State/Prov:	California
ZIP:	91042	Country:	United States
Email:	support@blvdcash.com	URL:	www.boulevardcash.com
Area Code:	818	Phone Number:	9575222
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	several	Title:	

Record # 11 / Consumer Sentinel Network Complaints			
Reference Number:	47042847	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	this company was a payday loan, i opened in November 2012 and I have been paying them \$90 a month up until July in which was the amount of \$300 I got into many payday loan I joined a payday debt consolidation company I pay them \$485 a month to pay them off, they do all the foot work the call to them, letter to not call my place of employment they still call and harrasment, threatened to serve me paper at my place of employment, I am trying to pay faithfully but not fast enough for them they have different people calling their number is 855 339-2898 the total amount that I paid them is \$680.00 so they have no reason to call and harrase me at my work place. thank you for your time		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	7/18/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$300.00	Amount Paid:	\$686.00
Payment Method:	Bank Transfer Other	Agency Contact:	Internet
Complaint Date:	7/18/2013	Transaction Date:	7/8/2013
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Calls Debtor at Work Knowing Debtor Can't Take Calls Falsely Threatens Suit\Illegal or Unintended Act Falsely Threatens Arrest, Seizure of Property Fails to Send Written Notice of Debt to Debtor Calls Debtor After Getting 'Cease Communication' Notice Tells Someone Other Than Debtor About Debt Uses obscene, profane or otherwise abusive language Calls any person repeatedly or continuously
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Temple Hills	State:	Maryland
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	

Military Service Branch:		Soldier Status:	
Soldier Station:	Subject		
Subject: Boulevard Cash Advance			
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email: support@blvdcash.com		URL:	www.blvdcash.com
Area Code: 855		Phone Number:	3392898
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Chelsea Wilson	Title:	unknown

Record # 12 / Consumer Sentinel Network Complaints		
Reference Number:	46926155	Originator Reference Number:
Language:	English	Contact Type: Complaint
Source:	Consumer	DNC? No
Comments:	The consumer is getting threaten collection calls and text messages from a payday lenders Blvd Cash and Check Advanced USA. They are threaten legal action agianst the consumer. Suggested they speak to their State AG Office. UPDATE: 07/09/2013 The consumer called to report that she received a messaged from the same company threatening legal action. ccabell UPDATE 07/23/2013: Consumer states that Check Advanced USA has continued to contact her at her place of employment. Nruiz	
Was the complaint resolved?:		Complaint Resolution:
Data Reference:		
Entered By:	BRUSH	Entry Date: 7/8/2013
Updated By:	NRUIZ	Updated Date: 7/23/2013
Complaint Source:	FTC Call Center	Product Service Code: Creditor Debt Collection
Amount Requested:	\$200.00	Amount Paid: \$0.00
Payment Method:	Unknown	Agency Contact: Phone
Complaint Date:	7/23/2013	Transaction Date: 3/1/2013
Initial Contact:	Phone Call: Mobile/Cell	Initial Response: Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation: Falsely Threatens Suit\Illegal or Unintended Act
Topic:		Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	No	Dispute with Credit Bureau - Resolved to Satisfaction?: No
Member of armed forces or dependent?:	No	Cross Border Complaint?: No
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name:	(b)(6)	
Address 1:		
City:	Mobile	
Zip:	(b)(6)	
Home Number:		
Fax Number:		
Email:	(b)(6)	
Military Service Branch:		
Soldier Station:		
Subject		
Subject:	Blvd Cash	
Address:		
City:		
ZIP:		
Email:		
Area Code:	800	
Phone Number:	7569073	

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Ashley Patter	Title:	
Associated Subjects			
Company:	Check Advanced Usa		
Company Type:	Affiliate		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:			
Area Code:	435	Phone Number:	3639981

Record # 13 / Consumer Sentinel Network Complaints			
Reference Number:	46240043	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	No
Comments:	They are harrassing my friend and my mom by calling them all of the time. I cannot accept personal calls at work and they have be told not to call. If they want payment, then they will have to send something in writing and work out payment options, but I will not give them any information over the telephone. Also, USFast Cash calls and says I owe them the same amount of money and I wonder if Boulevard Cash is using two different names. That didnt start until I had problems with Boulevard Cash . Thank you for your help (b)(6)		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	6/11/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Creditor Debt Collection
Amount Requested:	\$600.00	Amount Paid:	\$360.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	6/11/2013	Transaction Date:	
Initial Contact:	Phone	Initial Response:	Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Calls Debtor at Work Knowing Debtor Can't Take Calls Calls any person repeatedly or continuously
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No	Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Amarillo	State:	Texas
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Boulevard Cash		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:	URL:		
Area Code:	888	Phone Number:	5287910

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 14 / Consumer Sentinel Network Complaints																							
Reference Number:	46041309	Originator Reference Number:	I1305140314052181																				
Language:	English	Contact Type:	Complaint																				
Source:	Organization	DNC?	No																				
Comments:	<p>NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I am filing a complaint as instructed by my CREDIT PROTECTION LAW FIRM BLUERIDGELEGAL GROUP AGAINST BOULEVARD CASH WHICH CONTINUES TO HARASS ME BY LEAVING MESSAGES ON MY PERSONAL PHONE, MY FRIENDS PHONE AND NOW MY WORK LINE , ALL OF WHICH I HAVE COPIES OF RECORDING FROM THIS THIRD PARTY SERVICE WHICH WILL NOT PROVIDE THEIR NAME HIRED BY BOULEVARD CASH, THESE PHONE CALLS ARE THREATENING IN SO MANY WAYS AND ARE DESTRUCTIVE AND. HAVE CAUSED ME A POTENTIAL LOSS IN EMPLOYMENT. ON THE PHONE CALLS, THIS GUY STEVE WILLIAMS IS TELLING ME THAT THE IS A COURT ORDER FOR MY ARREST AND THAT I HAVE BEEN OFFICIALLY SERVED. I HAVE NOT RECEIVED ONE. PIECE OF PAPERWORK FROM THIS COMPANY AND BOULEVARD CASH IS LOCATED OUTSIDE IF THE USA AND NOT EVEN LICENSED IN CALIFORNIA. THIS GUYS NUMBER IS 888-724-9521 order (b)(6) When my attorney called they would not give there firm name and info about they were, yet they proceeded to contact my friend and harass her and my employer and leave a recorded message damaging my potential employment. I have recorded messages on my phone and my boss sent me VM recoding which I have saved.</p>																						
Was the complaint resolved?:		Complaint Resolution:																					
Data Reference:	More Information on Data Contributor Complaints?																						
Entered By:	IC3-USER	Entry Date:	5/14/2013																				
Updated By:		Updated Date:																					
Complaint Source:	Internet Crime Complaint Center	Product Service Code:	Other (Note in Comments)																				
Amount Requested:		Amount Paid:	\$0.00																				
Payment Method:	Not Reported	Agency Contact:	External Agency																				
Complaint Date:	5/14/2013	Transaction Date:																					
Initial Contact:	Internet (Other)	Initial Response:																					
Statute/Rule:		Law Violation:																					
Topic:		Dispute with Credit Bureau?:																					
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:																					
Member of armed forces or dependent?:		Cross Border Complaint?:	No																				
Consumer Information																							
<table border="1"> <tr> <td>Consumer</td> <td></td> </tr> <tr> <td>Complaining Company/Org:</td> <td>(b)(6)</td> </tr> <tr> <td>First Name:</td> <td></td> </tr> <tr> <td>Address 1:</td> <td></td> </tr> <tr> <td>City:</td> <td>RSM</td> </tr> <tr> <td>Zip:</td> <td>(b)(6)</td> </tr> <tr> <td>Home Number:</td> <td></td> </tr> <tr> <td>Fax Number:</td> <td></td> </tr> <tr> <td>Email:</td> <td></td> </tr> <tr> <td>Military Service Branch:</td> <td></td> </tr> </table>				Consumer		Complaining Company/Org:	(b)(6)	First Name:		Address 1:		City:	RSM	Zip:	(b)(6)	Home Number:		Fax Number:		Email:		Military Service Branch:	
Consumer																							
Complaining Company/Org:	(b)(6)																						
First Name:																							
Address 1:																							
City:	RSM																						
Zip:	(b)(6)																						
Home Number:																							
Fax Number:																							
Email:																							
Military Service Branch:																							
Last Name:	(b)(6)																						
Address 2:																							
State:	California																						
Country:	UNITED STATES																						
Work Number:																							
Ext:																							
Age Range:	40 - 49																						
Soldier Status:																							

Soldier Station:	Subject		
Subject:	Boulevard Cash		
Address:			
City:	State/Prov:	New York	
ZIP:	Country:	United States	
Email:	URL:		
Area Code: 888	Phone Number:	7249521	
Ext:	Subject ID Type:		
Subject ID Issuer State:	Subject ID Issuer Country:		
Representative Name: Steve Williams	Title:		

Record # 15 / Consumer Sentinel Network Complaints							
Reference Number:	44493005	Originator Reference Number:	130310-000029				
Language:	English	Contact Type:	Complaint				
Source:	Organization	DNC?	No				
Comments:	<p>CFPB Issue Type: Managing the loan or lease --- What Happened: In November of 2012 I took a loan with "Boulevard Cash" via their web site for \$500. The funds were deposited, however they never withdrew their payments from the account designated for payments to be withdrawn from, which is the same account they deposited the funds in. The account the payments were to come from was the same the account the loan was deposited to. I was told when I contacted them, if they had the account information to deposit they had the information to withdraw. The payments were never withdrawn and I made no further attempts to contact them. They had the information, I had contacted them after they failed to take the payment. I felt I had no further duty to administer their loan payments for them after giving them permission and information need to both deposit and withdraw funds and I would hear from them when they finally decided to take care of this. I was finally contact via phone by someone to collect payments on the loan. However, I have problems with their process and procedures: 1) They never verified their identity and/or their valid claim, in fact they had key information incorrect. I requested a letter or email stating who they were and details on amount owed to clear this up. I never received confirmation that the caller in fact represented them. I contacted the lender directly to verify the collection attempt and received no response. I have no idea who these people really are on the phone or their authorization to receive payments on behalf of the lender. 2) The caller left messages claiming there were "charges against me" and arrest and criminal prosecution in my "local court" if they were not called back and paid immediately. 3) During conversations with them they continued to state there were "charges filed" and service of process for civil claims (filed in my "local court" related to this loan. (they have my address to serve me , moreover per the terms of the loan both parties specifically waive court actions and limit resolution to arbitration.) 4) Being accused of "fraud in the inducement" , when in fact the issue is incompetence in the administration of the loan and collection attempt on their part. They had the deposited to the same account as the funds were to be withdrawn from and made no attempt to withdraw the payments even after I called them. They obviously made an administrative error, the account is still open, active and no information has changed. In fact I contacted them to question their failure to withdraw payments and to verify the authorization of the caller to act on their behalf. --- Have contacted: CC Issuer --- Fair Resolution: I would like them to verify their authorization to act on behalf of the creditor, stop the nonsense threats of charges and prosecution. I would like a clearly stated explanation of how much they feel they are owed to resolve this and who is authorized to receive payment.</p>						
Was the complaint resolved?:		Complaint Resolution:					
Data Reference:							
Entered By:	CFPB-USER	Entry Date:	3/11/2013				
Updated By:	CFPB-USER	Updated Date:	12/14/2013				
Complaint Source:	Consumer Financial Protection Bureau	Product Service Code:	Lending: Other Institutions				
Amount Requested:		Amount Paid:					
Payment Method:		Agency Contact:	External Agency				
Complaint Date:	11/13/2013	Transaction Date:					
Initial Contact:		Initial Response:					
Statute/Rule:		Law Violation:					
Topic:		Dispute with Credit Bureau?:					
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:					
Member of armed forces or dependent?:		Cross Border Complaint?:	No				
Consumer Information							
<table border="1"> <tr> <td colspan="2">Consumer</td> </tr> <tr> <td>Complaining Company/Org:</td> <td></td> </tr> </table>				Consumer		Complaining Company/Org:	
Consumer							
Complaining Company/Org:							

First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2: (b)(6)
City: FAIRFAX	State: Virginia
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	Subject
Subject: Boulevard Cash	
Address: https://www.blvdcash.com	
City: None Given Web And Phone Numbe	State/Prov:
ZIP:	Country: United States
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 16 / Consumer Sentinel Network Complaints			
Reference Number:	47653055	Originator Reference Number:	787601
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	No
Comments:	NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. --- I believe they acted in a predatory manner by continually allowing me to take advances and illegally giving me loans. --- Topic Description: I took out many payday loans from Boulevard and the fees are so high that I had to close my account. I cannot afford to pay them.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	OH01-USER	Entry Date:	3/1/2013
Updated By:		Updated Date:	
Complaint Source:	Ohio, Attorney General	Product Service Code:	Third Party Debt Collection
Amount Requested:	\$929.50	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	External Agency
Complaint Date:	3/1/2013	Transaction Date:	
Initial Contact:	Phone	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		Cross Border Complaint?:	No
Consumer Information			
Consumer			
Complaining Company/Org:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		City:	PARMA
City:		State:	Ohio
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Boulevard Cash		
Address:	6237 Foothill blvd		
City:	Tujunga	State/Prov:	California
ZIP:	91042	Country:	United States
Email:	support@BlvdCash.com		
Area Code:	866	URL:	
Ext:		Phone Number:	6715812

		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

