

PRIVACY POLICY FOR GREENLINK LOGISTICS

Effective Date: 19th February 2026

1. INTRODUCTION

Welcome to GreenLink Logistics ("we," "our," or "us"). We are committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, and share your personal data when you use our logistics and route optimization platform (the "Service") in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

For the purposes of the UK GDPR, GreenLink Logistics is the "Data Controller" of the personal data you provide to us.

2. THE DATA WE COLLECT ABOUT YOU

We may collect, use, store, and transfer different kinds of personal data about you, including:

- Identity & Contact Data: First name, last name, email address, role (Dispatcher or Driver).
- Operational & Location Data: Pickup/drop-off addresses, vehicle starting locations, and real-time GPS tracking coordinates of drivers using the Service.
- Technical Data: IP address, login data, browser type and version, time zone setting, and operating system.

3. LAWFUL BASIS FOR PROCESSING

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Performance of a Contract: Where we need to perform the contract we are about to enter into or have entered into with you (e.g., providing the Service).
- Legitimate Interests: Where it is necessary for our legitimate business interests (e.g., improving our routing algorithms) and your interests and fundamental rights do not override those interests.
- Legal Obligation: Where we need to comply with a legal or regulatory obligation.

4. HOW WE SHARE YOUR DATA

We may share your personal data with third parties specifically for the purposes of operating the Service, including:

- Cloud Providers: Amazon Web Services (AWS) for secure hosting and database storage.
- Mapping Services: OpenStreetMap and/or Google Maps for geocoding and route calculations.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not sell your personal data to third parties.

5. DATA SECURITY & RETENTION

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used, or accessed in an unauthorized way. We will only retain your personal

data for as long as reasonably necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting, or reporting requirements.

6. YOUR LEGAL RIGHTS

Under UK data protection laws, you have rights including:

- Request access to your personal data.
- Request correction of your personal data.
- Request erasure of your personal data.
- Object to processing of your personal data.
- Request restriction of processing your personal data.
- Request transfer of your personal data (Data Portability).

If you wish to exercise any of the rights set out above, please contact us at jamidararnav@gmail.com.

7. COMPLAINTS

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO.

8. CONTACT DETAILS

Email address: jamidararnav@gmail.com

Postal address: *5 Blatchford Court, York, YO30 5GW, England, UK.*