Copilot Studio Workshop at BC TechDays

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# **Outline**

## Part 1

1. Into to AI
2. Licensing, Pricing, Environments, etc.

## Part 2

1. Creating a demo environment
2. Building a dummy copilot with a website
3. The Authoring Canvas
4. Knowledge Sources – Talk about how many, etc.
   1. Public Websites (3 websites, 2 levels, domains / subdomains)
   2. Files – Known – 30-50 pages, break into small pieces
   3. SharePoint and OneDrive
   4. Dataverse
   5. More…
5. Topics
6. Settings

## Part 3

1. Building a Topic
   1. Entities, Synonyms
   2. Slot Filling
2. Building a Topic with Copilot

## Part 4

1. Extending with Power Automate
2. Copilot and Business Central – Get a record
3. How about another one to create a Sales Order

## Part 5

1. Publishing a Copilot
2. Adding it to Teams and other channels, etc.

## Part 6 (Time Permitting)

1. Escalating to Customer Service
2. Analytics
3. Extending an existing Copilot with a Plugin
4. Create a Copilot Action
5. Miscellaneous

Logins: **LabAdmin##@M365x18592595.onmicrosoft.com (## is your number)**

Password: **09%3Dfr(1=;kY~E9Jg**