# Pallavi Vijay Doiphode Lead Power Automate Platform

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# **Professional Summary:**

 Over 15 years of experience in Digital Transformation, Program & Delivery Management, Transition & Migration, Technical Architecture, Software Design & Development, Consulting, and People Management.

- Proficient in Blue Prism and other RPA tools such as Power Automate Desktop, UiPath, Work Fusion, and Automation Anywhere, with expertise in various Microsoft programming languages.
- Extensive involvement in all stages of Digital Transformation projects, from initial assessment to process documentation, solution development, testing, deployment, maintenance, and project handover.
- Excel in creating automated solutions that resonate with executive management and diverse teams, crafting technical roadmaps, vision, strategy, and release plans.
- Strong track record in establishing Technical Governance frameworks, aligning technology with business objectives, and facilitating decision-making processes for key stakeholders.
- My experience includes setting delivery standards, implementing quality systems, and collaborating with stakeholders to define business and systems requirements for new technology implementations. Additionally, I have successfully applied Agile Transformation concepts to deploy digital solutions for clients, driving innovation and efficiency in project delivery.
- Overall, having a good understanding of workflow automation, data handling, cloud services, and security with Power Automate.
- Familiarity with Power Apps and the various connectors available in Power Automate which help you to create powerful solutions that automate your business processes.

#### **Technical Skills**

- Expertise in Robotic Process Automation with proficiency in Blue Prism and Power Automate.
- Skilled in Requirements Management tools including JIRA and Confluence.
- Proficient in Cloud Computing platforms such as AWS and Microsoft Azure.
- Well-versed in methodologies such as Waterfall, SDLC, and Agile Scrum.
- Experienced in RPA Team Management and Leadership.
- Strong communication skills for effective collaboration and project success.
- Good at analyzing business processes, identifying bottlenecks, and proposing process improvement.

# **RPA Leadership WORK EXPERIENCE:**

- Leading the teams to design and build completion the digital transformation and re-plat forming as part of the Leadership and Governance team.
- Multiple Value Stream tracking and status reporting to Sr. Management in Agile environment
- Looking for digital enablement opportunities and value adds
- Employee appraisal and Resource selection
- Ensured 100% sign off on Customer Deliverables
- Zero slippage on my team's Delivery Milestone
- Single Point of contact in customer engagement for RPA business expansion
- Single Point of contact for RFP proposals through Power Automate Platform.

#### **WORK EXPERIENCE:**

# **Web Synergies:**

### **Lead Power Platform Engineer**

Dec 2024 - Present

Working with Infosys Client

- Led a project for a Proof of concept proposal on the power automate platform.
- Managed entire lifecycle, from proposal demonstration to identifying use cases, developing workflows and demonstrating solutions.
- Prepared a comprehensive recommendation report based on findings and project outcomes.
- Contributed to a RFP by proposing power automate as solution.

#### Kagool:

#### **Senior Power Platform Engineer**

Mar 2024 - Oct 2024

Working with Al Tayer Client in Automotive Division

- Cloud Solution Development: Spearheaded the design and development of cloud solutions leveraging Microsoft Power Platform, including Power Automate, Power Apps, and Common Data Service, to drive automation and efficiency.
- Technical Documentation: Led the creation of Software Design Documents (SDD), architectural diagrams, and process flow diagrams to ensure clear and comprehensive project documentation.
- Connector Management: Expertly managed and integrated connectors such as Office 365, SQL Database, SharePoint, SFTP, and FTP to streamline data and process connectivity.
- JSON Workflow Creation: Engineered workflows to automate the conversion of list files into JSON format, enhancing data handling and interoperability.
- Business Process Automation: Developed and optimized workflows to automate time-consuming business tasks, significantly improving process efficiency across various applications and services.
- Cross-Team Coordination: Directed end-to-end process coordination with multiple teams to deliver sophisticated automation solutions, ensuring seamless integration and execution.
- Deployment Leadership: Oversaw the deployment of Power Automate solutions in higher environments, ensuring successful implementation and performance in complex scenarios

#### **Atos Syntel PVT.LTD:**

Senior Consultant Apr 2019 - Mar 2024

Worked with Aegon Client in Insurance Domain

• Engaged in crafting Solution Design Documents and Process Design Document, actively participating in the design and development of bots utilizing Blue Prism and Power Automate.

- Establish and nurture relationships with stakeholders while guiding and supporting the team's advancement in implementing RPA solutions.
- Created a Test Strategy and formulated test cases for evaluating the RPA Solution.
- Collaborate with partners to offer technical and functional proficiency in RPA, encompassing Solution Design, Project Management, business process enhancement, and risk assessment.
- Stay up-to-date and possess a comprehensive understanding of Blue Prism and Power Automate.
- Create and document best practices and participate in team training and professional development initiatives.
- Involved in conducting demonstrations, executing Proof of Concepts (POCs), and offering technical due diligence during the pre-sales stage.

#### **Eclerx:**

# **Process Manager**

Sep 2017 - Apr 2019

Worked for Credit Suisse.

- Working closely with clients, end users, Project Managers, and staff to define and evaluate application and technical requirements for extensive programs.
- Creating application architecture for multiple projects, devising a solution that seamlessly integrates to meet the objectives and performance targets
- Developing an operating model and constructing an implementation roadmap and business case.
- Reviewing current processes to identify areas for enhancement, opportunities for system automation, and process gaps.
- Conducting assessments on process complexity and designing solutions for Robotic Process Automation (RPA) for clients.
- Engaged in deployments and administrative tasks to ensure infrastructure readiness necessary for RPA solutions throughout all project phases.
- Generating and upkeeping solution documentation.
- Crafting user stories pertaining to RPA processes in Confluence and actively working on them.

### **Syntel PVT LTD:**

Project Lead Nov 2009 - Aug 2017

Worked with Amex Client in BNFS domain.

- As a Blue Prism Lead, I analyze the Business Requirement Document and assist the client in successfully executing the Automation Project.
- Setting up new automated processes and objects utilizing fundamental workflow principles that are efficient and well-structured.
- Assisting with existing processes and implementing change requirements within a structured change control process.

- Responsible for creating flow charts using Visio.
- I have hands-on experience in implementing Agile methodology.
- Created the necessary Business Objects, Processes, and Work Queues for automation.
- Conducted component-level testing and end-to-end testing throughout the development phase.
- Recognizing and communicating the technical infrastructure requirements.
- Generating and upkeeping solution documentation.
- Analyzing and addressing exceptions to ensure standardization.
- Examining and comprehending the business processes.
- Recognizing and conveying the technical software requirements.
- Designing automated process solutions following standard design principles and conventions.

# **Education:**

• B.E. in Electronics and Telecommunication Engineering, Graduated with "First Class with Distinction" from Aurangabad University, Maharashtra in 2009

# **Certifications:**

- Blueprism Developer Certified
- Scrum Master Certified
- Microsoft Certified :Power Platform Fundamentals

