

# WEB APPLICATION SECURITY METRICS

METRICON 2.0 (BOSTON)  
08.07.2007

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# Jeremiah Grossman

● FOUNDER AND CTO OF WHITEHAT SECURITY

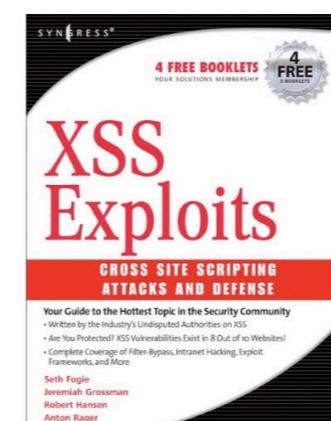
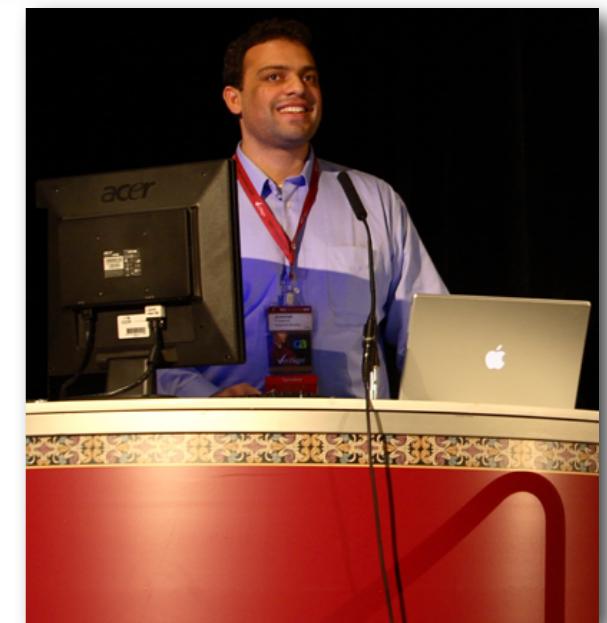
● R&D AND INDUSTRY EVANGELISM

● INTERNATIONAL CONFERENCE SPEAKER

● CO-AUTHOR OF XSS ATTACKS

● WEB APPLICATION SECURITY CONSORTIUM CO-FOUNDER

● FORMER YAHOO! INFORMATION SECURITY OFFICER



YAHOO!



# Target #1: Layer 7

**128 MILLION WEBSITES**

**MANY ARE MISSION-CRITICAL AND  
GATEWAYS TO HIGHLY SENSITIVE  
CUSTOMER AND CORPORATE  
INFORMATION**

**THESE WEBSITES ARE ACCESSIBLE  
BY OVER 1 BILLION PEOPLE**



# Everyone is a Target



TIFFANY & CO.



NOKIA  
Connecting People

Georgia Tech

Macworld  
Conference & Expo®

DUKE UNIVERSITY  
School of Medicine

# Hacked

SUNTRUST<sup>SM</sup>

travelocity

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VICTORIA'S SECRET

PIZZA  
**PAPA JOHN'S**

Better Ingredients.  
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# Consequences of an insecure Website

**LOSS OF BUSINESS**

**DAMAGE TO CUSTOMER CONFIDENCE AND BRAND**

**REGULATORY FINES**

**LEGAL LIABILITY**

**FINANCIAL COSTS OF HANDLING AN INCIDENT**



# How a hacker can break-in: The Data

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**ALL DATA COLLECTED THROUGH VULNERABILITY ASSESSMENTS PERFORMED BY WHITEHAT SECURITY BETWEEN JANUARY 2006 AND AUGUST 2007**

**INCLUDES HUNDREDS OF LARGEST AND MOST POPULAR WEBSITES AMONG THE RETAIL, FINANCIAL SERVICES, IT, PHARMA, INSURANCE, EDUCATION, SOCIAL NETWORKING, AND HEALTHCARE VERTICALS**

**REMOTE AND EXTERNAL BLACK-BOX ASSESSMENT METHODOLOGY - TYPICALLY CONDUCTED WEEKLY**

**WASC THREAT CLASSIFICATION USED AS A BASELINE**

**WE FOCUS SOLELY ON CUSTOM WEB APPLICATION VULNERABILITIES - NO WELL-KNOWN ISSUES**



# Collection process

## WHITEHAT SENTINEL SERVICE

**UNLIMITED ASSESSMENTS – CUSTOMER CONTROLLED AND EXPERT MANAGED - THE ABILITY TO SCAN WEBSITES NO MATTER HOW BIG OR HOW OFTEN THEY CHANGE**

**COVERAGE – AUTHENTICATED SCANS TO IDENTIFY TECHNICAL VULNERABILITIES AND CUSTOM TESTING TO UNCOVER BUSINESS LOGICAL FLAWS**

**VIRTUALLY ELIMINATE FALSE POSITIVES – OPERATIONS TEAM VERIFIES RESULTS AND ASSIGNS THE APPROPRIATE SEVERITY AND THREAT RATING**

**DEVELOPMENT AND QA – WHITEHAT SATELLITE APPLIANCE ALLOWS US TO SERVICE INTRANET ACCESSIBLE SYSTEMS REMOTELY**

**IMPROVEMENT & REFINEMENT – REAL-WORLD SCANS ENABLE FAST AND EFFICIENT UPDATES**



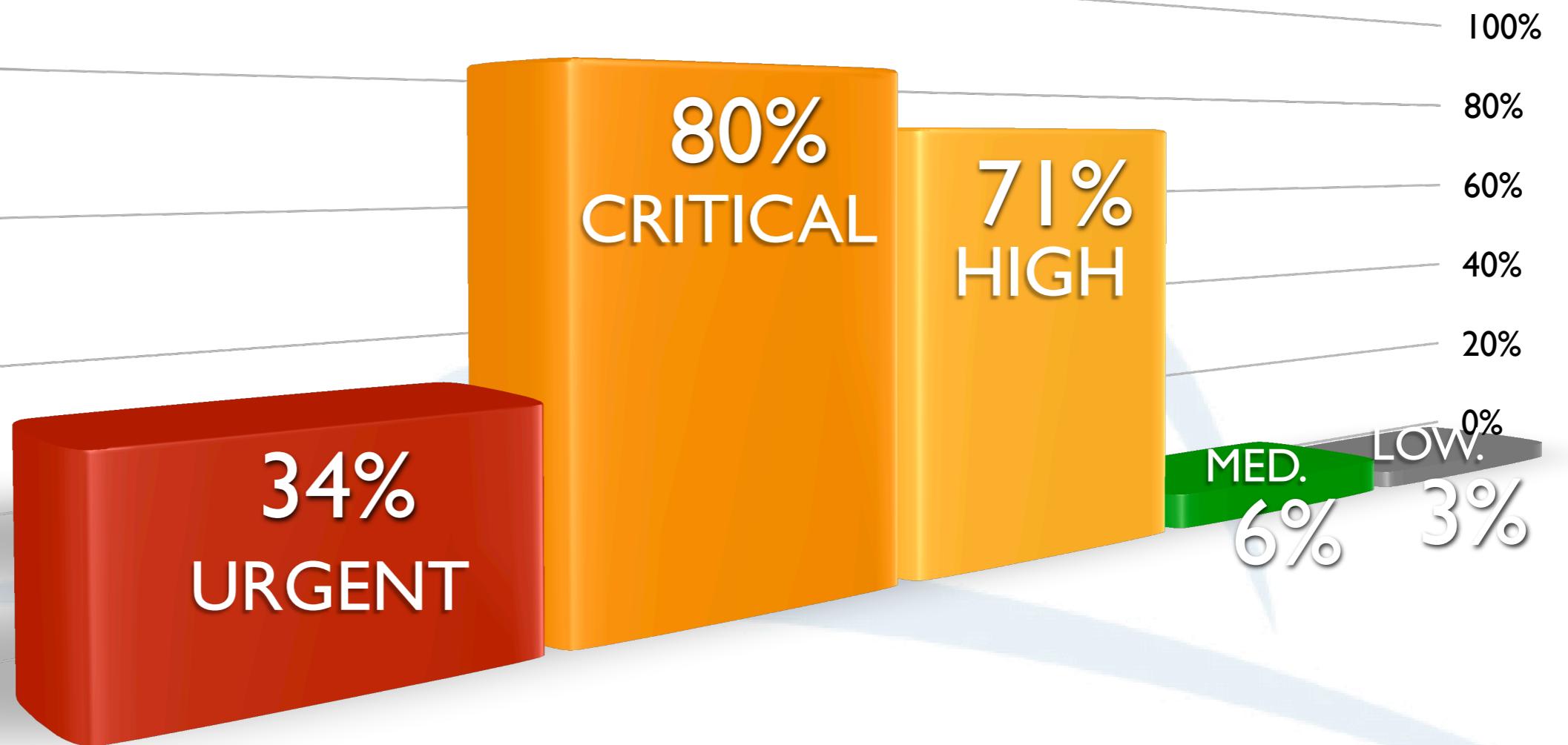
**7 OUT OF 10  
WEBSITES  
HAVE SERIOUS  
VULNERABILITIES**

Not all websites have the same overall business value. Some websites are mission critical, while others are static “brochureware.” Our dataset represents the most “important” and “secure” websites, conducting high-volume transactions or managing sensitive information.



# But how bad is it really?

## LIKELIHOOD THAT A WEBSITE HAS A VULNERABILITY, BY SEVERITY



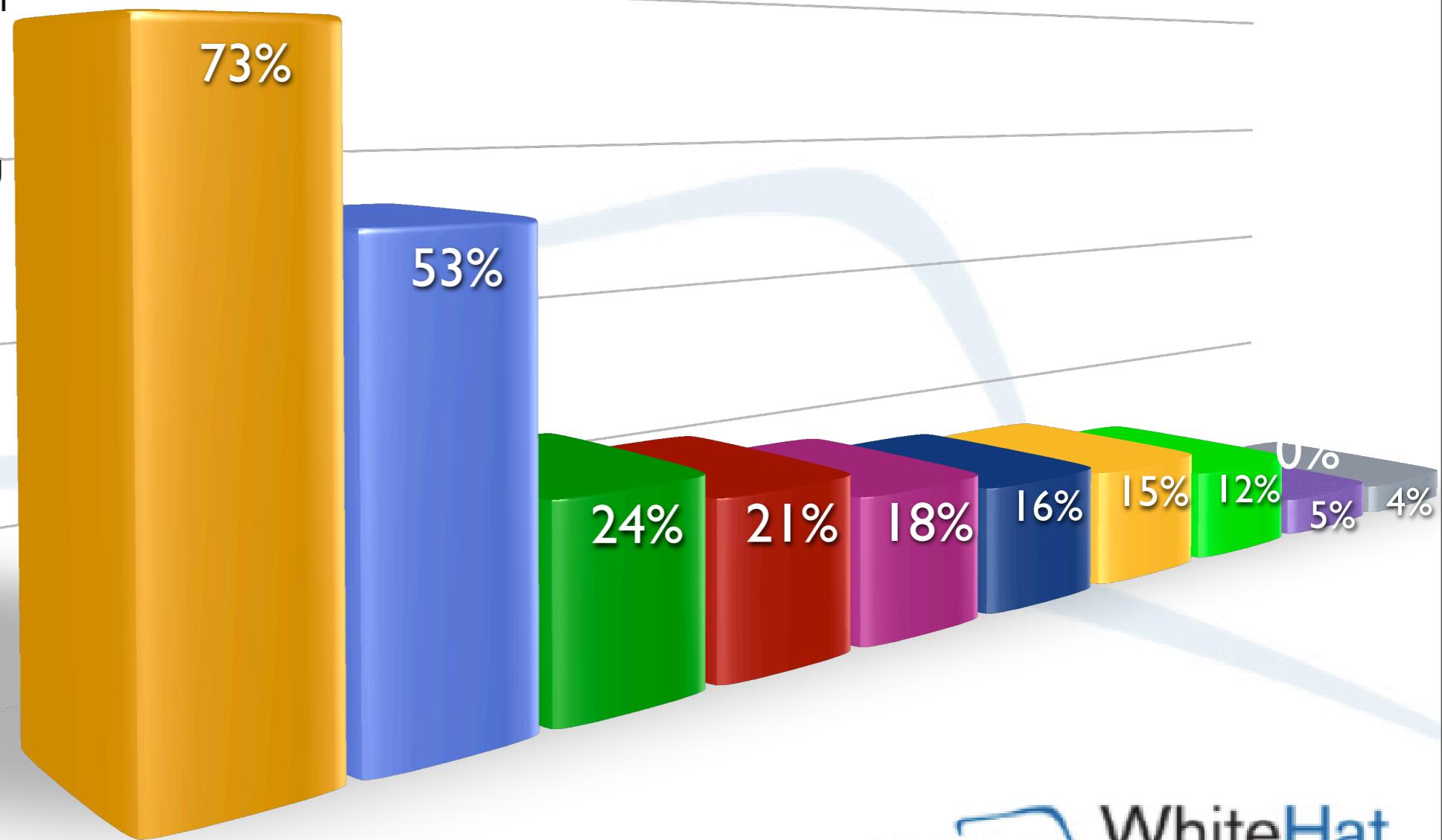
Websites with Urgent, Critical, or High severity issues technically would not pass PCI compliance



# What's there: Top 10

## LIKELIHOOD THAT A WEBSITE HAS A VULNERABILITY, BY CLASS

- █ Cross-Site Scripting
- █ Information Leakage
- █ Content Spoofing
- █ Predictable Resource Location
- █ SQL Injection
- █ Insufficient Authentication
- █ Insufficient Authorization
- █ Abuse of Functionality
- █ Directory Indexing
- █ HTTP Response Splitting



# What's not there

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OBVIOUSLY WE'RE NOT GOING TO FIND BUFFER OVERFLOWS OR FORMAT STRING ISSUES IN CUSTOM WEB APPLICATIONS

WE'RE ALSO NOT LOOKING FOR THE WELL-KNOWN PHP ISSUES AND THE LIKE

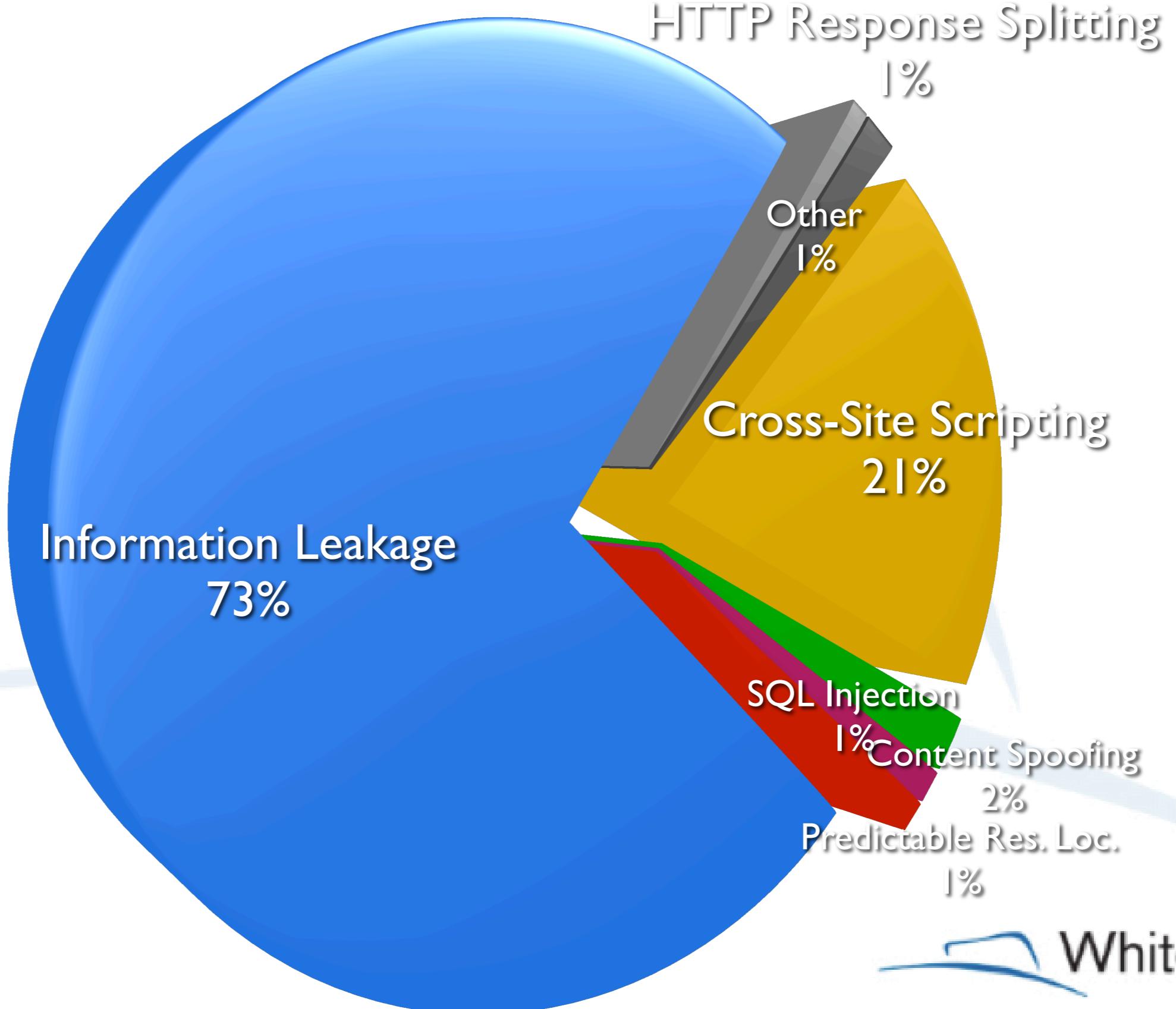
CROSS-SITE REQUEST FORGERY REMAINS VERY DIFFICULT TO SCAN FOR AND WE ONLY REPORT THE MOST EGREGIOUS CASES IDENTIFIED BY HAND

WE KEEP FINDING NEW AND COOL WAYS OF PERFORMING XSS FILTER-EVASIONS

HTTP RESPONSE SPLITTING PUSHED XPATH INJECTION OFF THE LIST

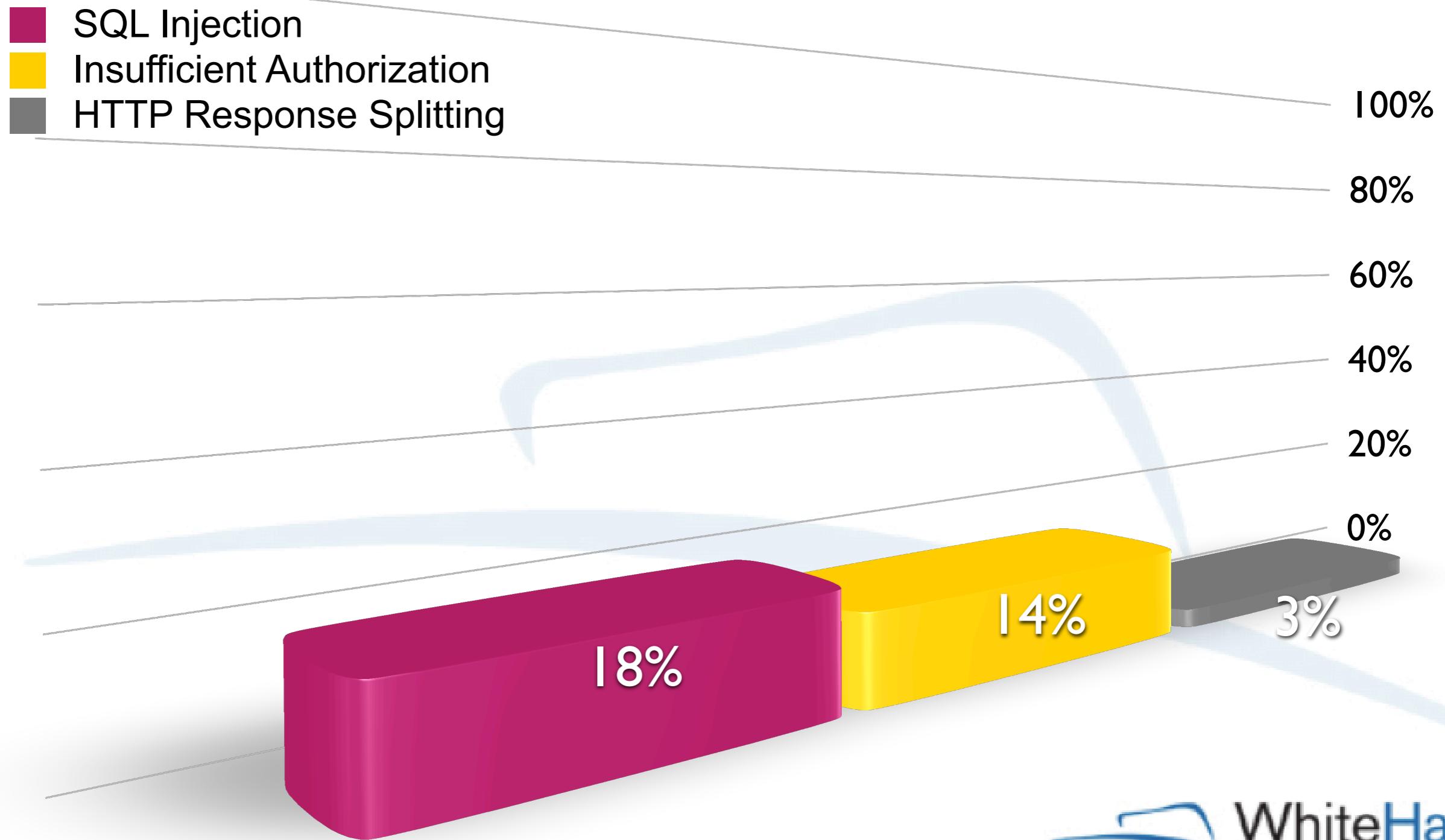


# Overall vulnerability population



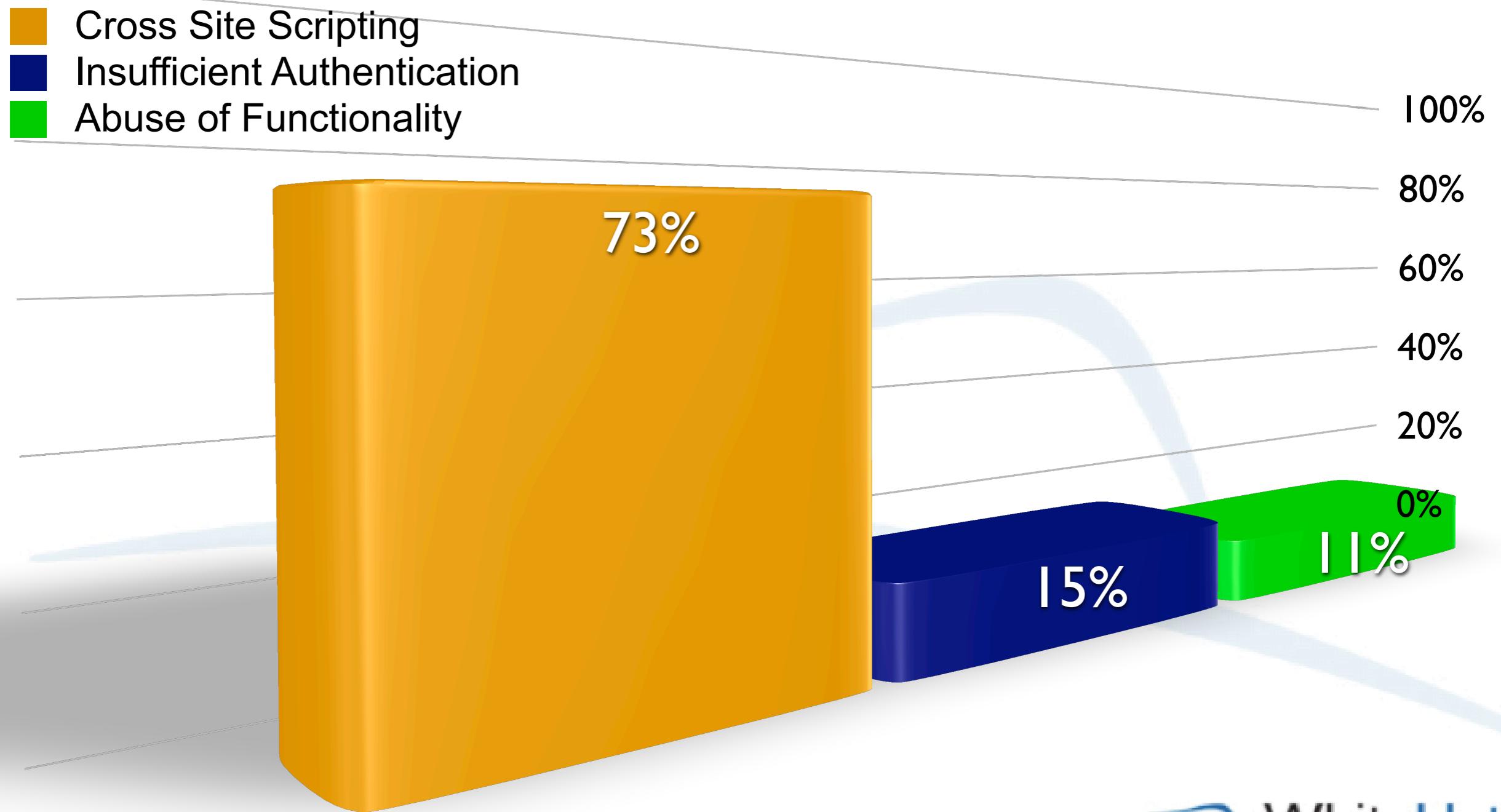
# Urgent

## LIKELIHOOD THAT A WEBSITE HAS AN “URGENT SEVERITY” VULNERABILITY, BY CLASS



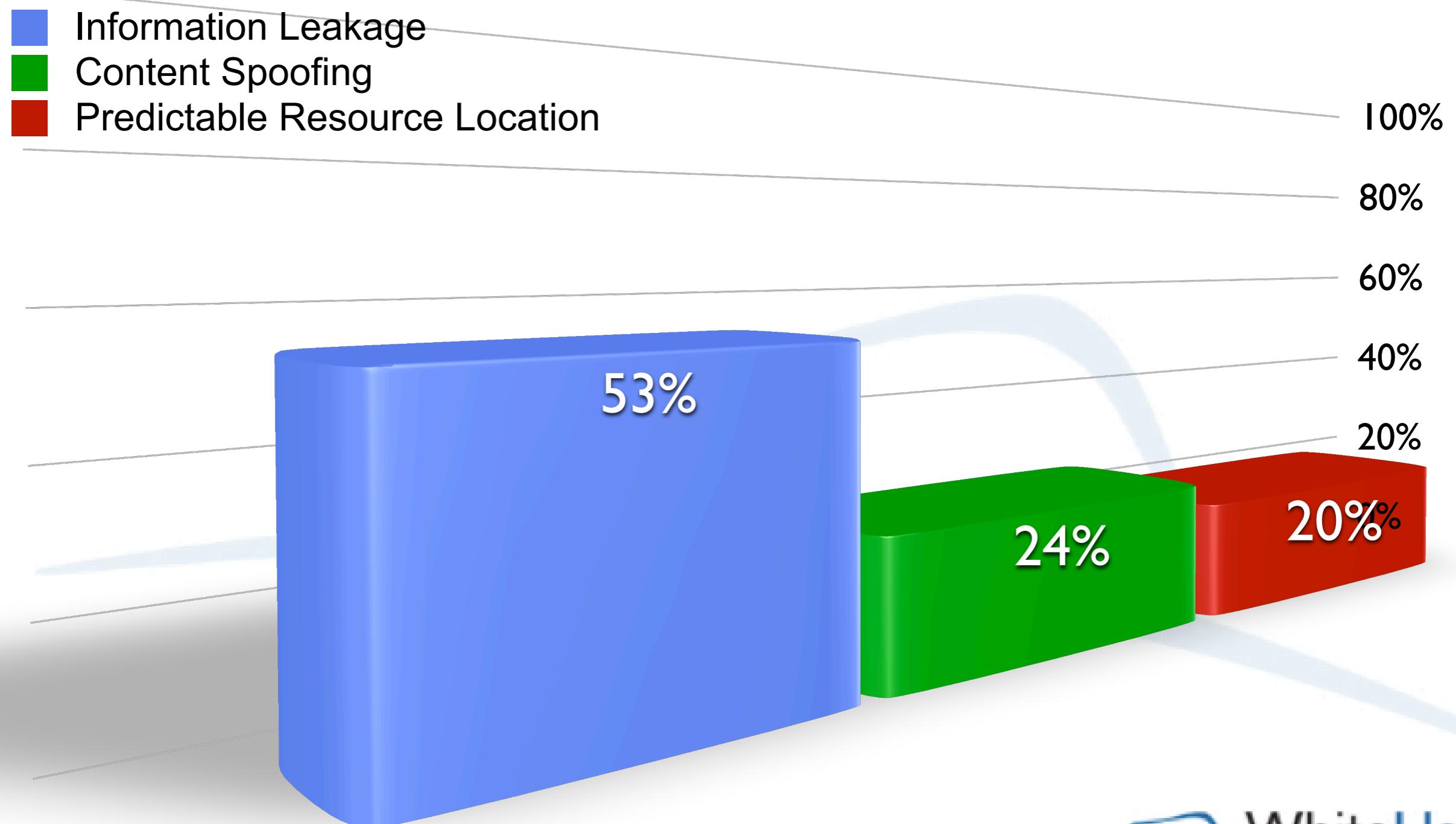
# Critical

## LIKELIHOOD THAT A WEBSITE HAS A “CRITICAL SEVERITY” VULNERABILITY, BY CLASS



# High

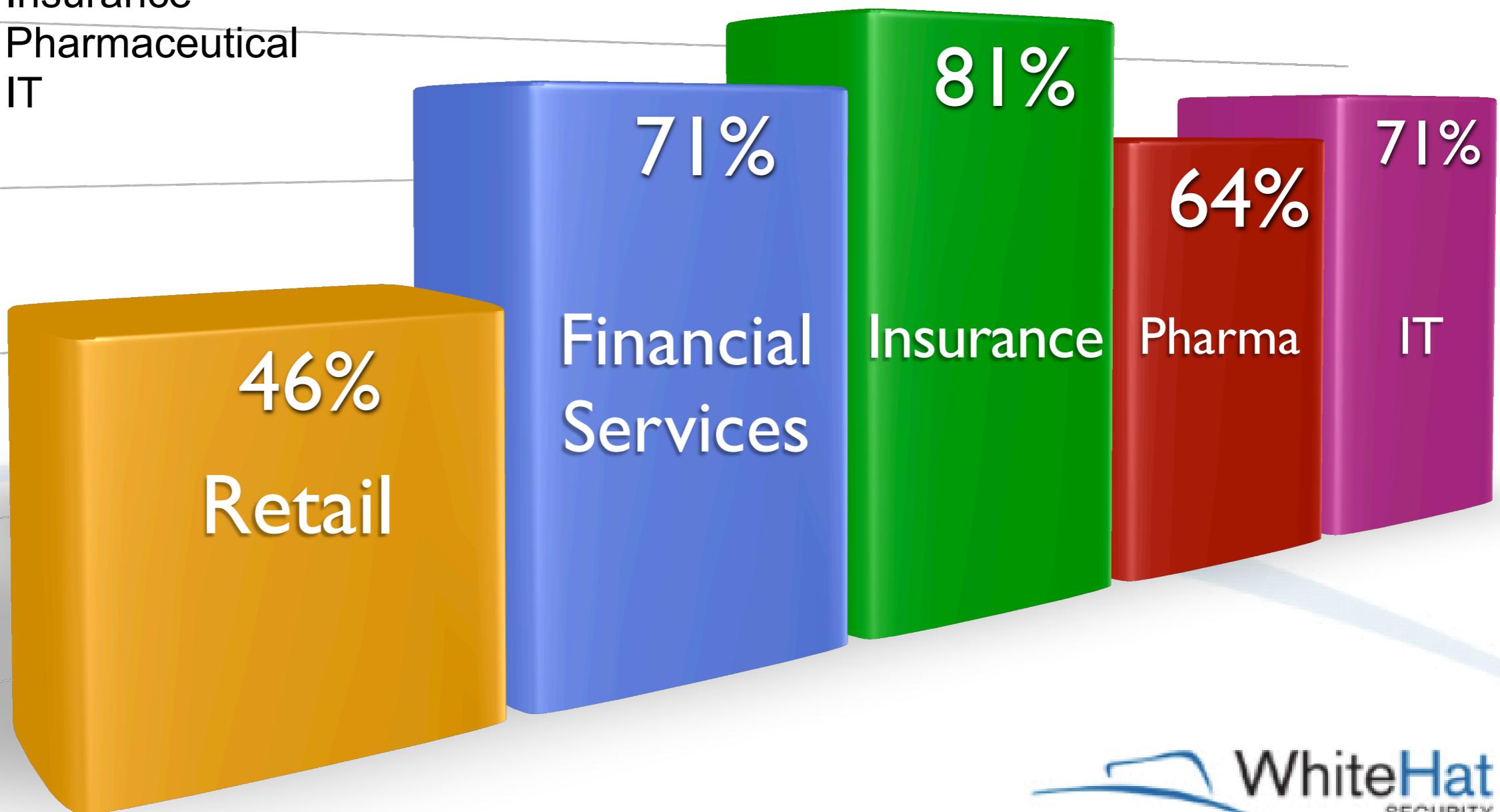
## LIKELIHOOD THAT A WEBSITE HAS A “HIGH SEVERITY” VULNERABILITY, BY CLASS



# Comparing industry verticals

LIKELIHOOD THAT A WEBSITE IN A PARTICULAR  
HAS A VULNERABILITY (AT LEAST 25 WEBSITES)

- █ Retail
- █ Financial Services
- █ Insurance
- █ Pharmaceutical
- █ IT



# Top 3 by industry vertical

## **RETAIL**

- 1) CROSS SITE SCRIPTING**
- 2) INFORMATION LEAKAGE**
- 3) PREDICTABLE RESOURCE LOCATION**

## **FINANCIAL SERVICES**

- 1) CROSS SITE SCRIPTING**
- 2) INFORMATION LEAKAGE**
- 3) SQL INJECTION**

## **INSURANCE**

- 1) INFORMATION LEAKAGE**
- 2) INSUFFICIENT AUTHENTICATION**
- 3) CROSS SITE SCRIPTING**

## **PHARMACEUTICAL**

- 1) CROSS SITE SCRIPTING**
- 2) INFORMATION LEAKAGE**
- 3) CONTENT SPOOFING**

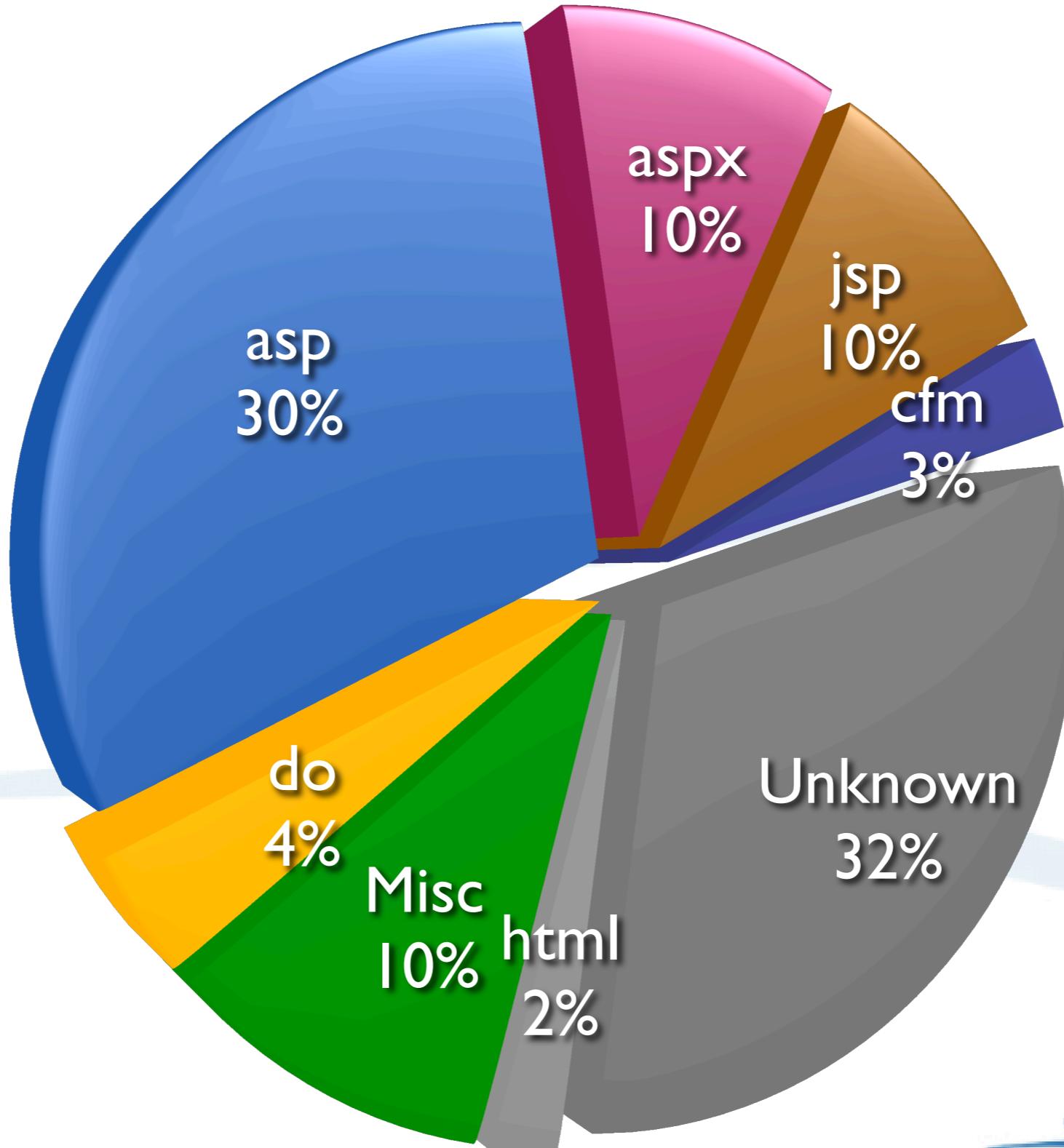
## **IT**

- 1) CROSS SITE SCRIPTING**
- 2) INFORMATION LEAKAGE**
- 3) INSUFFICIENT AUTHENTICATION**



# First pass at platform technology

## LOOKING AT THE FILE EXTENSIONS



# **Those that are more "secure" have:**

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**USE OF MODERN DEVELOPMENT  
FRAMEWORKS WITH SECURITY CONFIGS  
TURNED ON (.NET, J2EE, RAILS, ETC.)**

**AT LEAST SOME SECURITY INVOLVEMENT  
IN THE SDLC (AWARENESS TRAINING,  
THREAT MODELING, QA TESTING, ETC.)**

**VULNERABILITY REMEDIATION  
PRIORITIZED BY SEVERITY/THREAT RATING  
(HIGH: 1 - 7 DAYS, MEDIUM: < 30  
DAYS, LOW: NEXT UPDATE)**



# Best Practices

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**ASSET TRACKING** – FIND YOUR WEBSITES, ASSIGN A RESPONSIBLE PARTY, AND RATE THEIR IMPORTANCE TO THE BUSINESS. BECAUSE YOU CAN’T SECURE WHAT YOU DON’T KNOW YOU OWN.

**MEASURE SECURITY** – PERFORM RIGOROUS AND ON-GOING VULNERABILITY ASSESSMENTS, PREFERABLY EVERY WEEK. BECAUSE YOU CAN’T SECURE WHAT YOU CAN’T MEASURE.

**DEVELOPMENT FRAMEWORKS** – PROVIDE PROGRAMMERS WITH SOFTWARE DEVELOPMENT TOOLS ENABLING THEM TO WRITE CODE RAPIDLY THAT ALSO HAPPENS TO BE SECURE. BECAUSE, YOU CAN’T MANDATE SECURE CODE, ONLY HELP IT.

**DEFENSE-IN-DEPTH** – THROW UP AS MANY ROADBLOCKS TO ATTACKERS AS POSSIBLE. THIS INCLUDES CUSTOM ERROR MESSAGES, WEB APPLICATION FIREWALLS, SECURITY WITH OBSCURITY, AND SO ON. BECAUSE 8 IN 10 WEBSITES ARE ALREADY INSECURE, NO NEED TO MAKE IT ANY EASIER.



# Future Plans

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**FLESH OUT VERTICAL AND TECHNOLOGY COMPARISONS**

**TREND VULNERABILITY INCREASE/DECREASE OVER TIME AND RE-OPEN RATE**

**ATTACK SURFACE RATIOS OF INPUTS TO VULNERABILITIES**

**HACKABILITY!**



# Thank you

FOR MORE INFORMATION VISIT:  
[HTTP://WWW.WHITEHATSEC.COM/](http://www.whitehatsec.com/)



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