



Evidence Based Risk Management

Better management through better measurement

State of the Industry

Pseudoscience or Kuhn's Protoscience

- somewhat random fact gathering (mainly of readily accessible data)
- a “morass” of interesting, trivial, irrelevant observations
- A variety of theories (that are spawned from what he calls philosophical speculation) that provide little guidance to data gathering

Sources of Knowledge

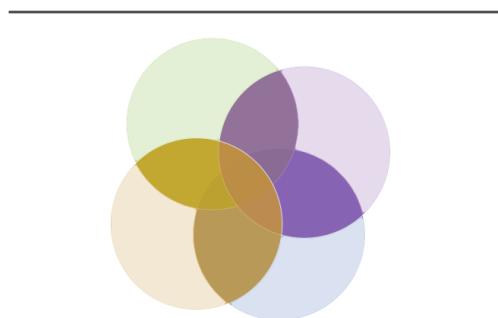
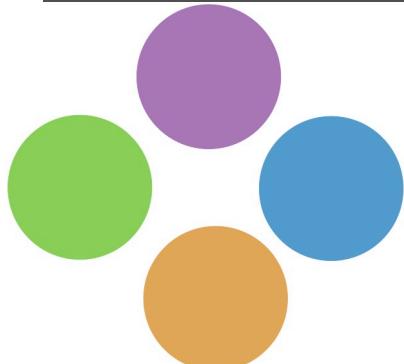


Suggested context:
Capability to manage
(skills, resources,
decision quality...)



Risk Management

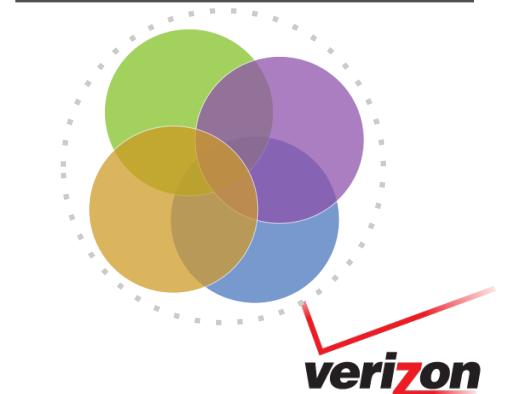
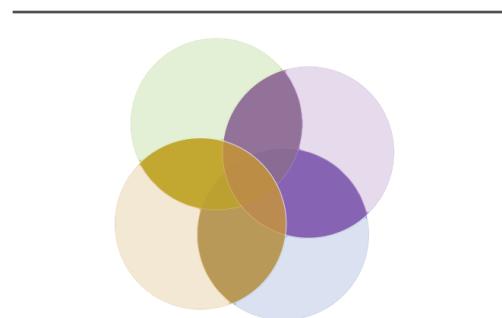
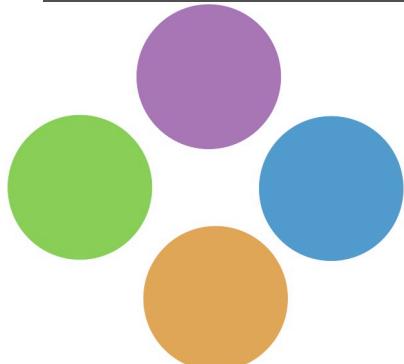
State of Nature	State of Knowledge	State of Wisdom
Evidence level 1	Lists	Feeling like we've done something
Evidence level 2	Simple derived values with ad-hoc modeling	Outcomes with ad-hoc deductive selections
Evidence level 3	Formal Modeling	Decision making constructs
Evidence level 4		



verizon

Risk Management

State of Nature	State of Knowledge	State of Wisdom
Evidence level 1	Lists	Feeling like we've done something
Evidence level 2	Simple derived values with ad-hoc modeling	Outcomes with ad-hoc deductive selections
Evidence level 3	Formal Modeling	Decision making constructs
Evidence level 4		



EBRM

State of Nature

Evidence level 1

Evidence level 2

Evidence level 3

Evidence level 4



State of Knowledge

Lists

Simple derived values
with ad-hoc modeling

Formal Modeling

State of Wisdom

Feeling like we've
done something

Outcomes with ad-
hoc deductive
selections

Decision making
constructs

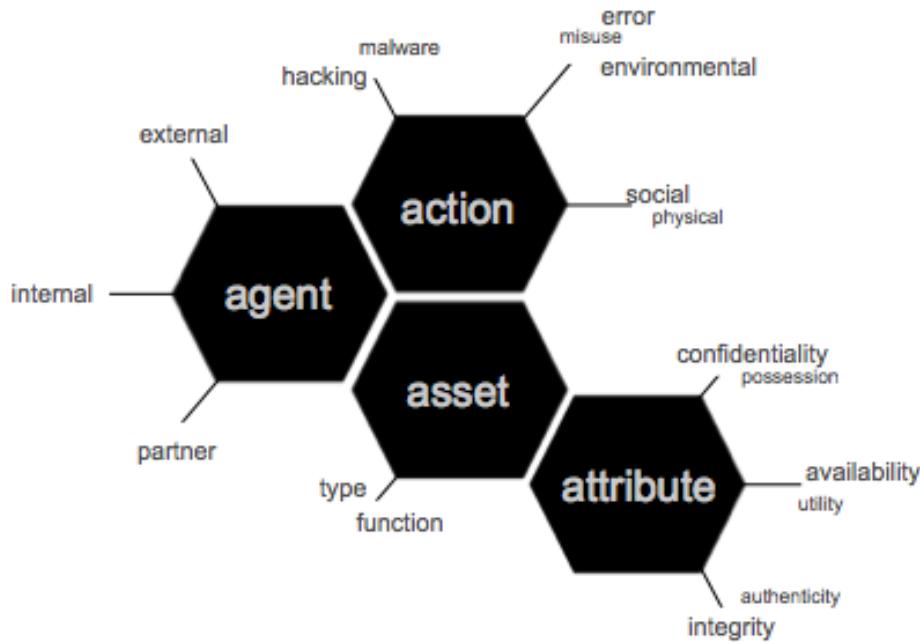




The VERIS Framework

What is the VERIS framework?

The Incident Classification section employs Verizon's A⁴ threat model



A security incident (or threat scenario) is modeled as a series of **events**. Every event is comprised of the following 4 **A**'s:

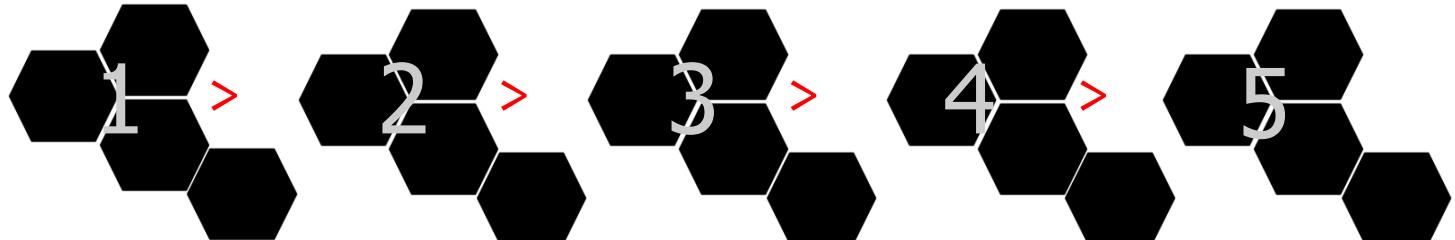
Agent: Whose actions affected the asset

Action: What actions affected the asset

Asset: Which assets were affected

Attribute: How the asset was affected

Incident as a chain of events >



<https://verisframework.wiki.zoho.com/>



What VERIS does

VERIS is a set of metrics designed to provide a common language for describing security incidents (or threats) in a structured and repeatable manner.

The overall goal is to create a foundation for data-driven decision-making and risk management.



What VERIS does

INCIDENT REPORT

“An attacker from a Russian IP address initiated multiple SQL injection attacks against a public-facing web application. They were able to introduce keyloggers and network sniffers onto internal systems. The keyloggers captured several domain credentials which the attackers used to further infiltrate the corporate network. The packet sniffers captured data for several months which the attacker periodically returned to collect...”

VERIS takes this and...



What VERIS does

Event 1

Agent: External (Org crime)

Action: Hacking (SQLi)

Asset: Server (Web server, Database)

Attribute: Integrity

Event 2

Agent: External (Org crime)

Action: Malware (Keylogger)

Asset: Server (Web server)

Attribute: Confidentiality

Event 3

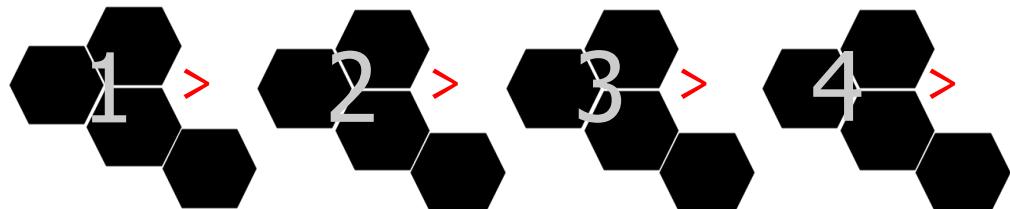
Agent: External (Org crime)

Action: Hacking (Use of stolen creds)

Asset: Server, Network (multiple)

Attribute: Confidentiality, Integrity

Event 4...

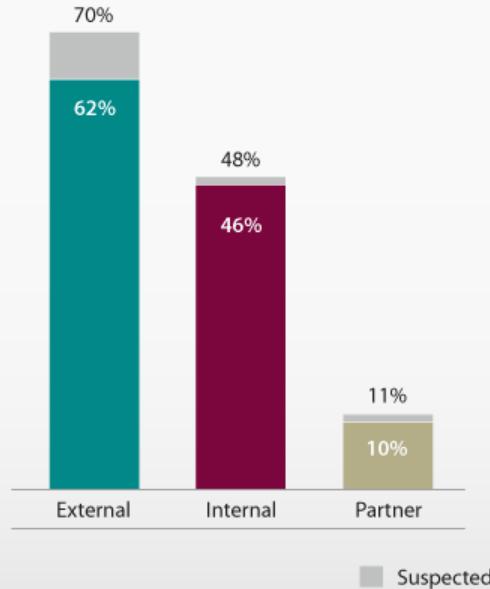


...and translates it to this...

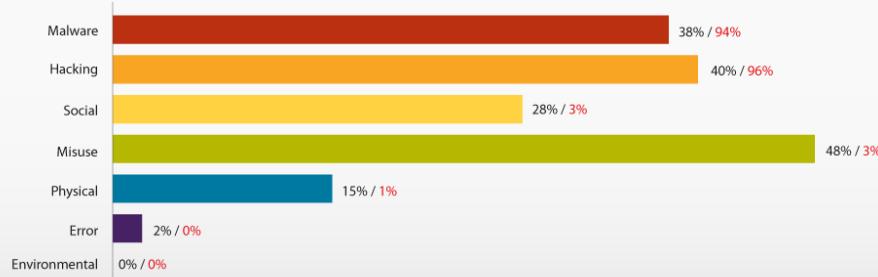


What VERIS does

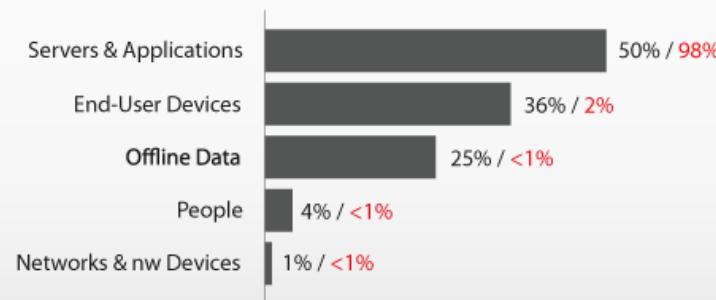
Threat agents (inclusive) by percent of breaches



Threat action categories by percent of breaches and records



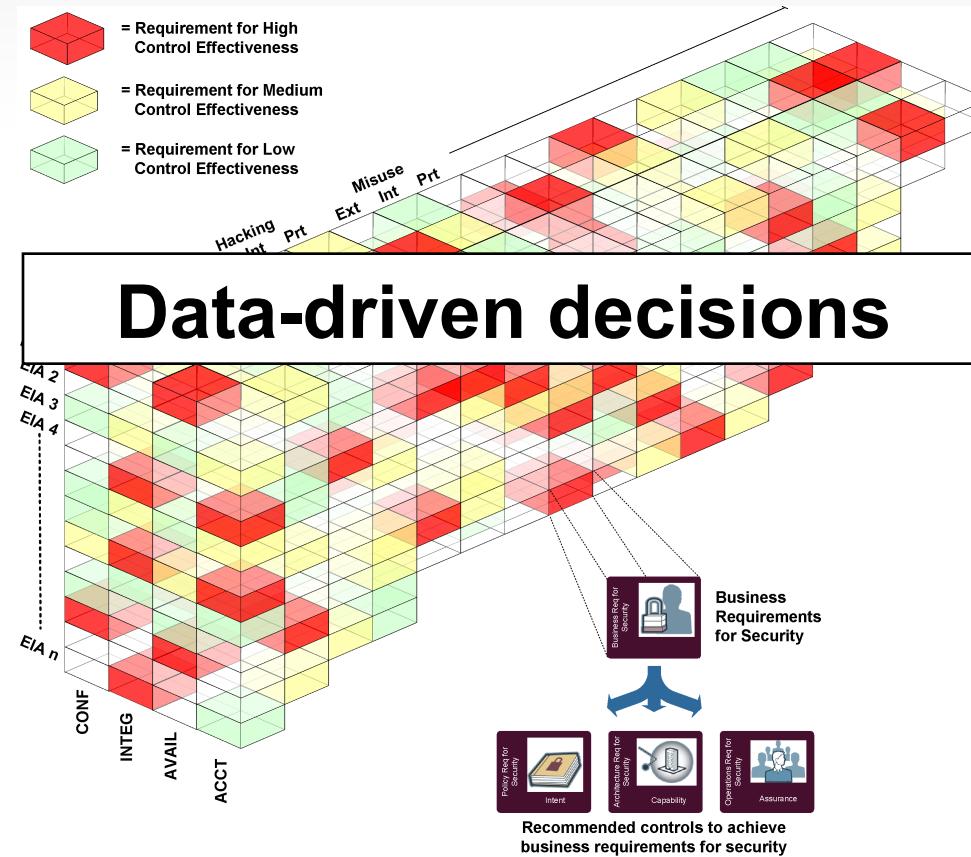
Categories of compromised assets by percent of breaches and percent of records



...and over time to this...



What VERIS does



...and enables this...



What VERIS does

Risk & Spending

...to better achieve this.
(and that's what it's all about, right?)





The VERIS community project

Community Participation

- 1921 total submissions since launch in November
- Majority resulted from probes and attacks (mostly a bunch of NVPs)
- Many resulted from people playing with the app
- ~ 60 genuine incident submissions



VERIS Community Data

		Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	
		Malware			Hacking			Social			Misuse			Error			Physical			Environmental			
Servers & Apps	Conf	3	2	1	4	1			1	1		1	2	1									
	Poss	5	1		5	1						1				1							
	Integ	5	3		5			2	2		2	2			1								
	Auth	2	1		3	1									1								
	Avail	3	1		5	1	1	1	2	1	2	1	1										
	Util	1	1					1	1		1	1	1										
Networks & Devices	Conf				1							1		1									
	Poss				1							1											
	Integ				2							1				1							
	Auth				1							1											
	Avail				3			1															
	Util																						
End-User Systems	Conf	1		1										1									
	Poss	2	2	1	2	1	1					2	1										
	Integ	3	2	1	2	1	1	1				2	1										
	Auth	1	1									1	1										
	Avail	4	1					2			2	2	1					1	2	1			
	Util																						
Offline Data	Conf													1									
	Poss													1									
	Integ																						
	Auth													1									
	Avail													1									
	Util																						
People	Conf							1	1									1	1				
	Poss							1	1														
	Integ							2	1														
	Auth							1	1														
	Avail							1	1														
	Util							1	1														



Let's look at a scenario

		Ext	Int	Prt	Ext	Int	Prt		Ext	Int	Prt				
		Malware			Hacking				Physical				Environmental		
Servers & Apps	Conf	3	2	1	4	5	1								
	Poss	5	1		5	1									
	Integ	5	3		5	1									
	Auth	2	1		3	1									
	Avail	3	1		5	1									
	Util	1	1												
					1										
Networks & Devices	Conf														
	Poss														
	Integ														
	Auth														
	Avail														
	Util														
									1						
End-User Systems	Conf	1			1										
	Poss	2	2	1	2	1	1								
	Integ	3	2	1	2	1	1	1							
	Auth	1	1												
	Avail	4	1					2							
	Util														
								2	1						
Offline Data	Conf														
	Poss														
	Integ														
	Auth														
	Avail														
	Util														
							1								
People	Conf							1	1						
	Poss							1	1						
	Integ							2	1						
	Auth							1	1						
	Avail							1	1						
	Util							1	1						
					1	1									

External
Hacking
Servers & Applications
Confidentiality



2010 Investigative Response Data

		Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt
		Malware			Hacking			Social			Misuse			Error			Physical			Environmental		
Servers & Apps	Conf	45	2	2	63	1	3	3			2	9	1				1					
	Poss	2			2																	
	Integ	48	3	2	50	2	2	4			3	7					1					
	Auth																					
	Avail	4			4																	
	Util																					
	Conf	2			2			1														
Networks & Devices	Poss																					
	Integ	2			2			1														
	Auth																					
	Avail	1			1																	
	Util																					
	Conf	22	3	1	15	1	1	2			3	5					1					
	Poss	2			1																	
End-User Systems	Integ	24	5	1	15	1	1	3	1		4	4					1					
	Auth																					
	Avail	1			1												1					
	Util																					
	Conf	1	1								2	3										
	Poss																					
	Integ	1	1								1	1										
Offline Data	Auth																					
	Avail																					
	Util																					
	Conf	2			3			2														
	Poss																					
	Integ	2			3			3	1	1	1	1					1					
	Auth																					
People	Avail																					
	Util																					



VERIS Community Data

		Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	
		Malware			Hacking			Social			Misuse			Error			Physical			Environmental			
Servers & Apps	Conf	3	2	1	4	1			1	1		1	2	1									
	Poss	5	1		5	1						1				1							
	Integ	5	3		5			2	2		2	2			1								
	Auth	2	1		3	1									1								
	Avail	3	1		5	1	1	1	2	1	2	1	1										
	Util	1	1					1	1		1	1	1										
Networks & Devices	Conf				1							1		1									
	Poss				1							1											
	Integ				2							1				1							
	Auth				1							1											
	Avail				3			1															
	Util																						
End-User Systems	Conf	1		1										1									
	Poss	2	2	1	2	1	1					2	1										
	Integ	3	2	1	2	1	1	1				2	1										
	Auth	1	1									1	1										
	Avail	4	1					2			2	2	1					1	2	1			
	Util																						
Offline Data	Conf													1									
	Poss													1									
	Integ																						
	Auth													1									
	Avail													1									
	Util																						
People	Conf							1	1									1	1				
	Poss							1	1														
	Integ							2	1														
	Auth							1	1														
	Avail							1	1														
	Util							1	1														



2010 Investigative Response Data

		Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt
		Malware			Hacking			Social			Misuse			Error			Physical			Environmental		
Servers & Apps	Conf	45	2	2	63	1	3	3			2	9	1				1					
	Poss	2			2																	
	Integ	48	3	2	50	2	2	4			3	7					1					
	Auth																					
	Avail	4			4																	
	Util																					
	Conf	2			2			1														
Networks & Devices	Poss																					
	Integ	2			2			1														
	Auth																					
	Avail	1			1																	
	Util																					
	Conf	22	3	1	15	1	1	2			3	5					1					
	Poss	2			1																	
End-User Systems	Integ	24	5	1	15	1	1	3	1		4	4					1					
	Auth																					
	Avail	1			1												1					
	Util																					
	Conf	1	1								2	3										
	Poss																					
	Integ	1	1								1	1										
Offline Data	Auth																					
	Avail																					
	Util																					
	Conf	2			3			2														
	Poss																					
	Integ	2			3			3	1	1	1	1					1					
	Auth																					
People	Avail																					
	Util																					



2008-2010 Investigative Response Data

		Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt
		Malware			Hacking			Social			Misuse			Error			Physical			Environmental		
Servers & Apps	Conf	97	8	18	142	6	31	10	5	2	8	24	7		3		4	5	2			
	Poss	2			2	1		1	2	1	1	3	2				1	3	2			
	Integ	101	9	18	110	5	23	9	4	2	8	15	4				3	2	1			
	Auth			1																		
	Avail	4			4	1		1	2	1	1	3	2				1	3	2			
	Util																					
Networks & Devices	Conf	2			3	1		2	1		1	1										
	Poss																					
	Integ	2			2			1														
	Auth																					
	Avail	1			1																	
	Util																					
End-User Systems	Conf	48	8	5	37	6	9	11	3	1	11	17	4	1	1		6	2	2			
	Poss	2			1			1	1	1	2	2	2	1	1		2	3	2			
	Integ	48	9	6	32	4	6	10	3	2	8	10	4				4	1	2			
	Auth																					
	Avail	1			1			1	1	1	2	2	2	1	1		3	3	2			
	Util																					
Offline Data	Conf	1	1		1			1			2	5	1				1	3	1			
	Poss				1			1			2	1					1	3	1			
	Integ	1	1							1	1											
	Auth																					
	Avail				1			1			2	1					1	3	1			
	Util																					
People	Conf	3	1	1	6	1	1	5	1	1												
	Poss																					
	Integ	3	1	1	4	1	1	4	1	2	1		1	1		1						
	Auth																					
	Avail																					
	Util																					



Let's look at a scenario

		Ext	Int	Prt	Ext	Int	Prt		Ext	Int	Prt				
		Malware			Hacking				Physical				Environmental		
Servers & Apps	Conf	3	2	1	4	5	1								
	Poss	5	1		5	1									
	Integ	5	3		5	1									
	Auth	2	1		3	1									
	Avail	3	1		5	1									
	Util	1	1												
					1										
Networks & Devices	Conf							1							
	Poss							1							
	Integ							2							
	Auth							1							
	Avail							3							
	Util														
								1							
End-User Systems	Conf	1			1										
	Poss	2	2	1	2	1	1								
	Integ	3	2	1	2	1	1	1							
	Auth	1	1												
	Avail	4	1					2							
	Util														
							1								
Offline Data	Conf														
	Poss														
	Integ														
	Auth														
	Avail														
	Util														
						1	1								
People	Conf							1	1						
	Poss							1	1						
	Integ							2	1						
	Auth							1	1						
	Avail							1	1						
	Util							1	1						
				1	1										

External
Hacking
Servers & Applications
Confidentiality



What controls would be relevant to this scenario?

11 Access Control

Control	Description
11.2.1 User Registration	There should be a formal user registration and de-registration procedure in place for granting and revoking access to all information systems and services.
11.2.2 Privilege Management	The allocation and use of privileges should be restricted and controlled.
11.2.3 User Password Management	The allocation of passwords should be controlled through a formal management process.
11.2.4 Review of User Access Rights	Management should review users' access rights at regular intervals using a formal process.
11.3.1 Password Use	Users should be required to follow good security practices in the selection and use of passwords.
11.4.2 User Authentication for External Connections	Appropriate authentication methods should be used to control access by remote users.
11.4.3 Equipment Identification in Networks	Automatic equipment identification should be considered as a means to authenticate connections from specific locations and equipment.
11.4.5 Segregation in Networks	Groups of information services, users, and information systems should be segregated on networks.
11.4.6 Network Connection Control	For shared networks, especially those extending across the organization's boundaries, the capability of users to connect to the network should be restricted, in line with the access control policy and requirements of the business applications (see 11.1).
11.4.7 Network Routing Control	Routing controls should be implemented for networks to ensure that computer connections and information flows do not breach the access control policy of the business applications.
11.5.1 Secure Log-On Procedures	Access to operating systems should be controlled by a secure log-on procedure.
11.5.2 User Identification and Authentication	All users should have a unique identifier (user ID) for their personal use only, and a suitable authentication technique should be chosen to substantiate the claimed identity of a user.



How about another scenario?

	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt	Ext	Int	Prt
	Malware			Hacking			Social			Misuse			Error			Physical			Environmental		
Servers & Apps	Conf	97	8	18	142	6	31	10	5	2	8	24	7		3		4	5	2		
	Poss	2			2	1		1	2	1	1	3	2			1	3	2			
	Integ	101	9	18	110	5	23	9	4	2	8	15	4			3	2	1			
	Auth			1																	
	Avail	4			4	1		1	2	1	1	3	2			1	3	2			
	Util																				
Networks & Devices	Conf	2			3	1		2	1		1	1									
	Poss																				
	Integ	2			2			1													
	Auth																				
	Avail	1			1																
	Util																				
End-User Systems	Conf	48	8	5	37	6								6	2	2					
	Poss	2			1									2	3	2					
	Integ	48	9	6	32	4								4	1	2					
	Auth														2	3	2				
	Avail	1			1										1	3	1				
	Util															1	3	1			
Offline Data	Conf	1	1			1									1	3	1				
	Poss					1									1	3	1				
	Integ	1	1																		
	Auth																				
	Avail					1										1	3	1			
	Util																				
People	Conf	3	1	1	6	1	1	5	1	1											
	Poss																				
	Integ	3	1	1	4	1	1	4	1	2	1		1	1	1						
	Auth																				
	Avail																				
	Util																				

External
Physical
Offline Data
Confidentiality



What controls would be relevant to this scenario?

7 Asset Management

Control	Description
7.1.1 Inventory of Assets	All assets should be clearly identified and an inventory of all important assets drawn up and maintained.
7.2.1 Classification Guidelines	Information should be classified in terms of its value, legal requirements, sensitivity, and criticality to the organization.
7.2.2 Information Labeling and Handling	An appropriate set of procedures for information labeling and handling should be developed and implemented in accordance with the classification scheme adopted by the organization.

8 Human Resources Security

Control	Description
8.1.2 Screening	Background verification checks on all candidates for employment, contractors, and third party users should be carried out in accordance with relevant laws, regulations and ethics, and proportional to the business requirements, the classification of the information to be accessed, and the perceived risks.
8.2.2 Information Security Awareness, Education, and Training	All employees of the organization and, where relevant, contractors and third party users should receive appropriate awareness training and regular updates in organizational policies and procedures, as relevant for their job function.
8.3.2 Return of Assets	All employees, contractors and third party users should return all of the organization's assets in their possession upon termination of their employment, contract or agreement.

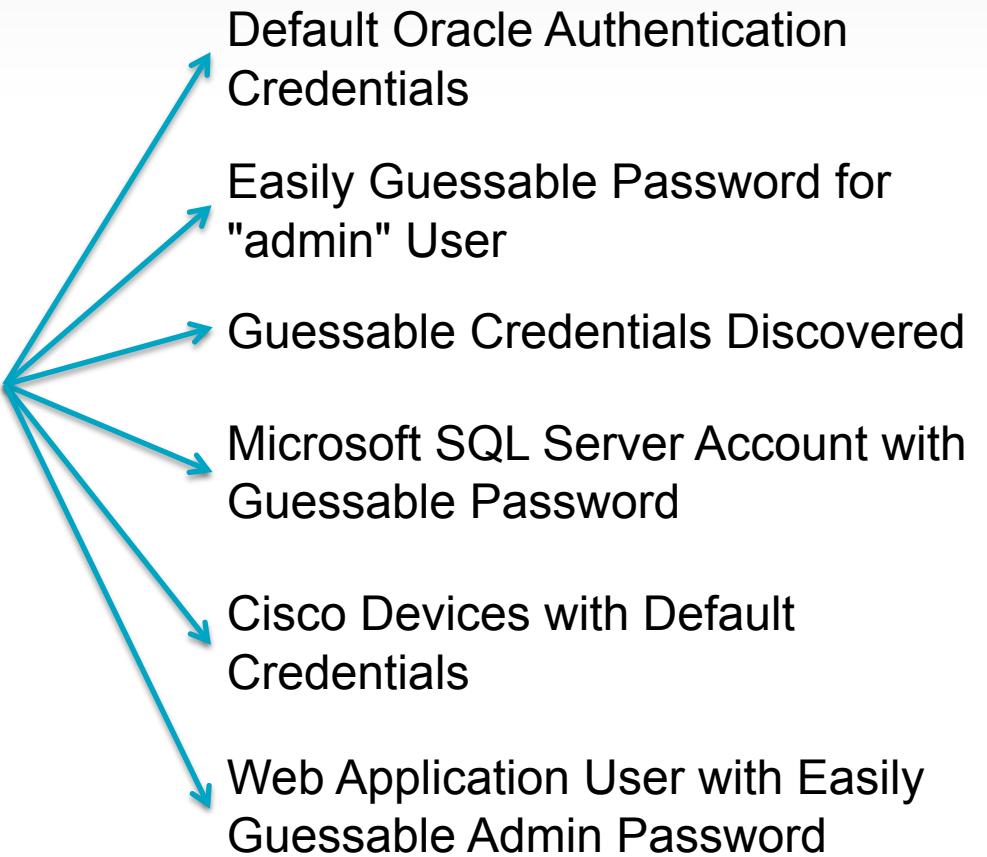
9 Physical and Environmental Security

Control	Description
9.1.1 Physical Security Perimeter	Security perimeters (barriers such as walls, card controlled entry gates or manned reception desks) should be used to protect areas that contain information and information processing facilities.



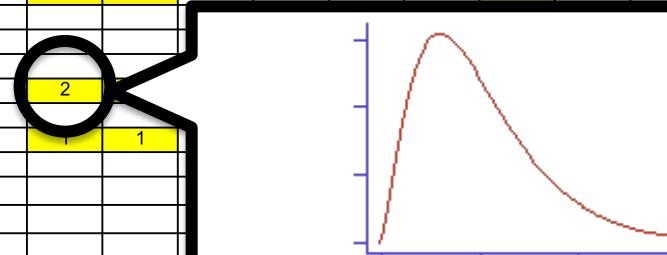
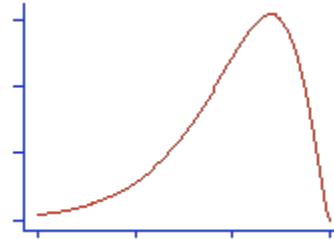
Mapping action types to identified vulnerabilities

Hacking -> Exploitation of default or guessable credentials



Measure distributions of impact

		Ext	Int	Prt	Ext	Int	Prt		Ext	Int	Prt		Ext	Int	Prt
		Malware			Jackpot				Physical				Environmental		
		Conf	45	2	2	63	2		Prt	Ext	Int	Prt	Ext	Int	Prt
Servers & Apps	Conf	2							1						
	Poss	48	3	2	55	2			1						
	Integ	4													
	Auth														
	Avail														
	Util														
Networks & Devices	Conf	2													
	Poss														
	Integ	2													
	Auth														
	Avail	1													
	Util														
End-User Systems	Conf	22	3	1	15	1	1	2		3	5				
	Poss	2													
	Integ	24	5	1	15	1	1	3		4	4				
	Auth														
	Avail	1													
	Util														
Offline Data	Conf	1	1						2						
	Poss														
	Integ	1	1							1					
	Auth														
	Avail														
	Util														
People	Conf	2							3						
	Poss														
	Integ	2							3	1	1				
	Auth														
	Avail														
	Util														



So...where can we head with all this?

- Understand control effectiveness
- Identify control efficiencies
- Identify optimized controls sets





A vision of EBRM Metrics

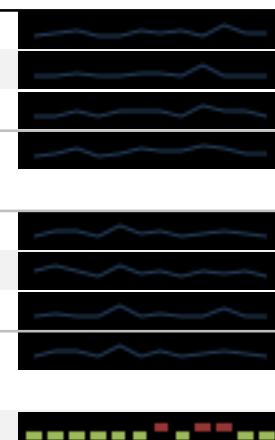
Incident Frequency – Executive Dashboard

frequency of incidents	this month	last month		month vs.			month vs. year (ave.)	
				Quarter Ave	quarter (ave.)	Annual Ave		
XYZ abc	7	1		5.7		7.8	-9.7%	
peer group	9	5		2.7		8.2	10.2%	
XYZabc vs Peers	-2	-4		3		-0.42		



Agent Breakdown (High Level)

Agent (External/Internal/Partner)	this month	last month	Quarter Ave	month vs.		month vs. year (ave.)
				quarter (ave.)	Annual Ave	
XYZabc	External Agents	6	1	↑	3.7	38.5%
	Internal Agents	1	0	↑	1.7	-63.6%
	Partner Agents	2	0	↑	0.3	200.0%
	Total	9	1	5.7	59%	16.1%
peer group (average)	External Agents	6	5	↑	3.7	500.0%
	Internal Agents	2	3	↓	1.7	-85.7%
	Partner Agents	1	1	▬	0.3	-50.0%
	Total	9	9	5.7	58%	-47.1%
XYZabc vs. Peer	-1	-8	0.0		-9.3	

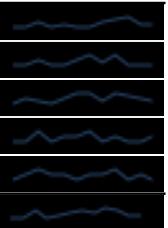
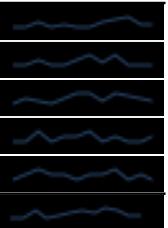
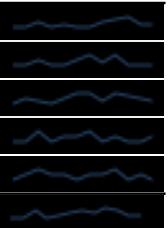
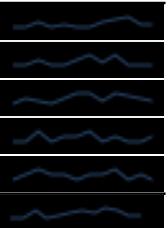
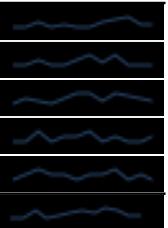
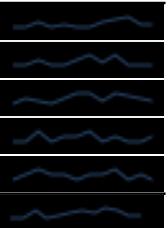
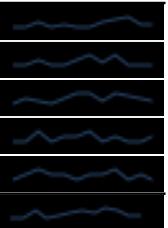
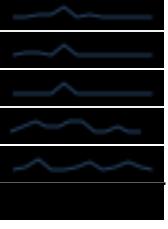
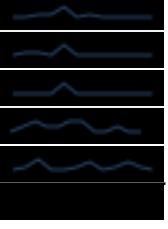
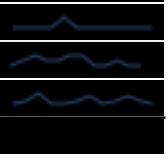
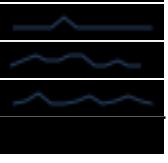
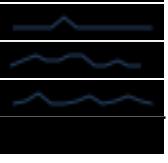
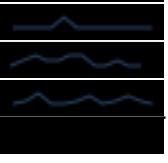



Action Breakdown (High Level)

Actions		this month	last month	Quarter Ave	month vs.		month vs. year (ave.)
					quarter (ave.)	Annual Ave	
XYZabc	Hacking	3	1	1.7	↑	2.0	50.0%
	Malware	2	1	3.0	↓	3.7	-45.5%
	Social	2	0	1.0	↑	1.3	50.0%
	Misuse	0	0	--	↓	1.8	-100.0%
	Physical	0	0	--	--	0.1	-100.0%
	Error	0	0	0.3	↓	1.8	-100.0%
	Environmental	0	0	--	--	0.3	-100.0%
	Total	7	2	8.0		10.8	-35.4%
peer group	Hacking	4	5	4.0	--	2.9	37.1%
	Malware	6	8	7.0	↓	4.7	28.6%
	Social	2	3	3.0	↓	2.5	-20.0%
	Misuse	4	5	6.0	↓	3.3	20.0%
	Physical	0	0	--	--	0.8	-100.0%
	Error	2	3	1.3	↑	1.3	50.0%
	Environmental	1	1	--	--	1.4	-29.4%
	Total	19	25	-24%	21.3	17.0	11.8%
XYZabc vs. Peer		-26	-23	-13.3	-6.2		

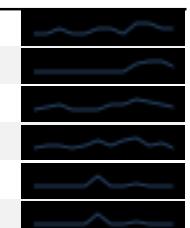
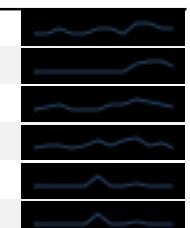
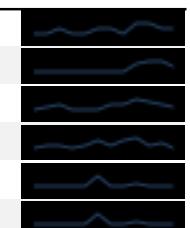
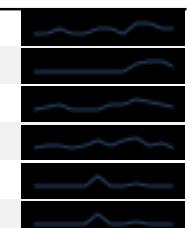
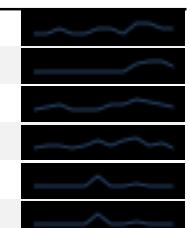
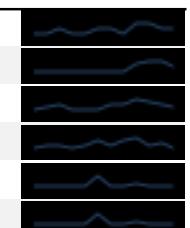
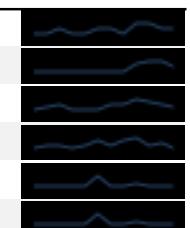
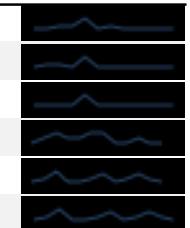
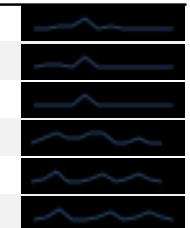
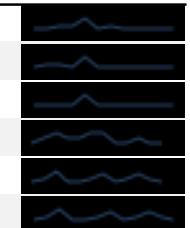
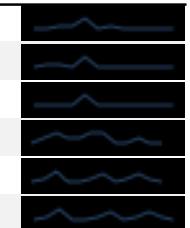
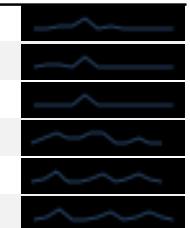
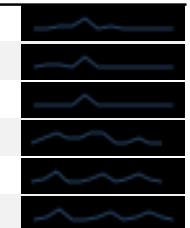


Asset Breakdown (High Level)

Assets		this month	last month	month over		month vs. quarter (ave.)	12 month running average	month vs. 12 month (ave.)		
				month change	Quarter Ave					
XYZabc	Servers & Applications	3	1		2.7		3.8	-20%		
	Networks & network devices	2	1		1.7		2.1	-4%		
	End User devices	1	0		1.0	--	2.0	-50%		
	Offline data	0	0	--	0.7	--	0.7	-100%		
	People	2	0		1.0		0.8	140%		
				8	2	7.0	14%	9.3	-14%	
peer group	Servers & Applications	8	4		6.7		10.2	-21%		
	Networks & network devices	2	2	--	3.0		2.7	-25%		
	End User devices	9	5		5.7		27.8	-68%		
	Offline data	0	0	--	1.0	--	0.8	-100%		
	People	1	1	--	2.3	--	1.9	-48%		
				20	12	18.7	7%	43.4	-54%	
XYZabc vs. Peer		-12	-10		-11.7		-34.1	-64.8%		



Attribute Breakdown (High Level)

Attributes	this month	last month	month over		month vs. quarter (ave.)	12 month running ave.	month vs. 12 mos.	
			month change	Quarter Ave				
XYZabc	Confidentiality	3	1		1.7		2.9	
	Control	0	0	--	0.7		2.0	
	Integrity	2	1		2.0	--	2.7	
	Authenticity	0	0	--	0.7		1.4	
	Availability	2	0		1.0		2.2	
	Utility	0	0	--	0.7		1.7	
		7	2		6.7		12.8	
peer group	Confidentiality	3	4		4.7		4.1	
	Control	1	4		4.7		2.8	
	Integrity	3	3	--	4.3		3.1	
	Authenticity	1	3		3.3		2.8	
	Availability	2	0		1.3		2.1	
	Utility	1	0		0.7		1.5	
		11	14		19.0		16.3	
XYZabc vs. Peer								
-4 -12 -12.3 -3.5								
								



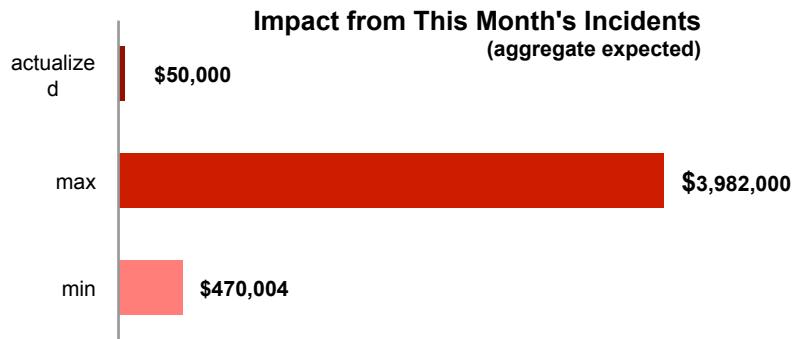
Incident Impact – Executive Dashboard

impact of incidents	estimated (this month)		estimated (ytd)		ytd actual						
	min	max	min	max							
XYZabc	\$25,000	\$85,000	\$300,000	\$750,000	\$423,000						
Peer (average)	\$43,000	\$70,000	\$508,000	\$1,200,000	\$578,000						
impact performance											
		12 month "win/loss" (XYZabc vs. Peer average) (red indicates months where XYZabc exceeded Peer)									
estimation accuracy (estimated vs. actual)											
<table><thead><tr><th>under</th><th>within range</th><th>over</th></tr></thead><tbody><tr><td>15%</td><td>28%</td><td>57%</td></tr></tbody></table>						under	within range	over	15%	28%	57%
under	within range	over									
15%	28%	57%									



Impact (High Level)

impact of incidents	estimated (this month)		estimated (ytd)		ytd actual
	min	max	min	max	
XYZabc	\$470,004	\$3,982,000	\$3,290,028	\$64,587,000	\$2,303,020
Productivity	\$120,001	\$401,000	\$840,007	\$6,015,000	\$588,004.90
Response	\$80,002	\$181,000	\$560,014	\$2,172,000	\$392,009.80
CA	\$0	\$0	\$98,701	\$40,000,000	\$0
Brand & Market	\$20,000	\$2,000,000	\$140,000	\$2,000,000	\$98,000
Operational	\$150,000	\$300,000	\$987,008	\$1,200,000	\$735,000
Legal & Reg	\$100,001	\$1,100,000	\$658,006	\$13,200,000	\$490,004.90
Peer (average)	\$611,005	\$3,185,600	\$3,454,529	\$103,339,200	\$3,224,227



Incident Impact –Impact Values By High Level Determinants

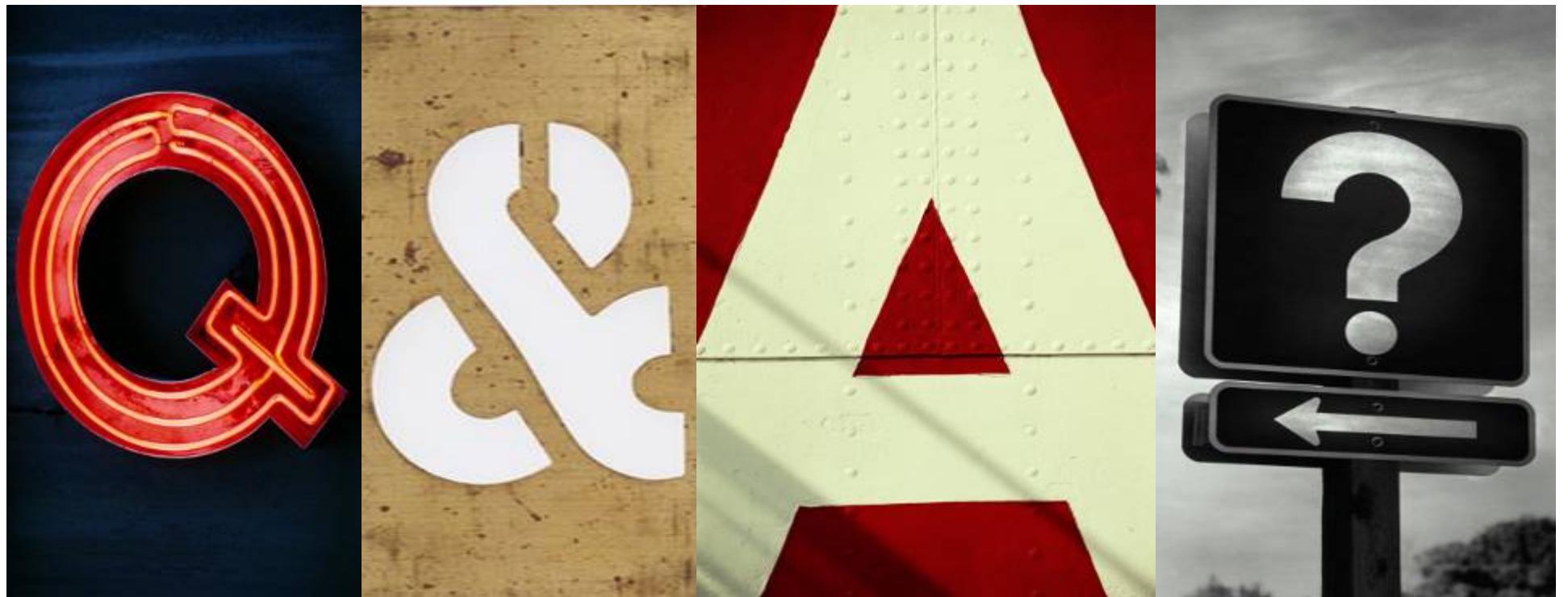
		estimated (this month)		estimated (ytd)		ytd actual
impact of incidents		min	max	min	max	
	XYZabc	\$470,004	\$3,982,000	\$3,290,028	\$64,587,000	\$2,303,020
Agents	External Agents	\$120,001	\$401,000	\$840,007	\$6,015,000	\$588,004.90
	Internal Agents	\$80,002	\$181,000	\$560,014	\$2,172,000	\$392,009.80
	Partner Agents	\$0	\$0	\$98,701	\$40,000,000	\$0
Actions	Hacking	\$164,501.40	\$1,393,700.00	\$1,118,610	\$21,959,580	\$783,027
	Malware	\$183,301.56	\$1,552,980.00	\$1,283,111	\$25,188,930	\$898,178
	Social	\$134,286.86	\$1,137,714.29	\$460,604	\$9,042,180	\$322,423
	Misuse	\$0	\$0	\$756,706	\$14,855,010	\$529,695
	Physical	\$0	\$0	\$39,480	\$775,044	\$27,636
	Error	\$0	\$0	\$263,202	\$5,166,960	\$184,242
	Environmental	\$0	\$0	\$55,930	\$1,097,979	\$39,151
Assets	Servers & Applications	\$176,251.50	\$1,493,250	\$1,321,886.25	\$25,950,133.93	\$925,320.54
	Networks & network devices	\$117,501	\$995,500	\$734,381.25	\$14,416,741.07	\$514,066.96
	End User devices	\$58,750.50	\$497,750	\$705,006	\$13,840,071.43	\$493,504.29
	Offline data	\$0	\$0	\$235,002	\$4,613,357.14	\$164,501.43
	People	\$117,501	\$995,500	\$293,752.50	\$5,766,696.43	\$205,626.79



Determinant Drill-Down

	Worst Agents	Worst Actions	Worst Assets
Determinants	External, Organized Crime	Hacking, SQLi	Servers& Applications:
	Eastern Europe		Web Server
Mean Losses	\$616,950	\$385,952	\$702,000
Determinants	Internal, Auditors	Misuse, Embezzlement, skimming, and related fraud	Servers& Applications:
			Remote Acces Server
Mean Losses	\$472,000	\$287,000	\$583,000
Determinants	External, Organized Crime	Social, Phishing	End User devices
	Unknown		Laptop
Mean Losses	\$247,000	\$125,000	\$297,000
Determinants	Partner, Data storage / archiving	Physical, Theft	People
			Auditors
Mean Losses	\$95,000	\$121,000	\$178,000





DBIR: www.verizonbusiness.com/databreach

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