Jose Ricky, Aralar

IT Intern | Cloud Practitioner | Technology Enthusiast

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Recent Cum Laude graduate in Bachelor of Science in Information and Technology with validated foundational knowledge of cloud concepts. I'm eager to learn more concepts and apply my skills —evident by my certifications in AWS CCP, Figma UI/UX Design Essentials — in the IT industry as an [Job role]

SKILLS:

Programming languages (Scored): JavaScript (8/10), Java (6/10), Python (4/10), PHP (5/10)
Libraries: React
Frameworks: Laravel, Express
Cloud computing: Amazon Web Services
Databases: MongoDB, MySQL, Cloud Firestore
Designing: Figma, Procreate, Canva
Others: Node.js, Android Studio, Git, Jira, Microsoft 365, VS Code

WORK EXPERIENCE:

TTEC (formerly TeleTech) - Manila Philippines   September 2024 - January 2025
IT Support Intern
- Supported fellow interns by performing inventory checks to ensure accuracy and organization of IT assets
- Assisted IT professionals in resolving variety of technical issues by handling support tickets and escalating complex problems as needed
- Developed foundational knowledge of networking principles and network troubleshooting
- Provided hands on technical support by performing hardware maintenance

Harvest of Souls for Christ Church - Manila Philippines   January 2016 - May 2025
IT Support Volunteer
- Responsible for diagnosing and resolving both software and hardware issues, ensuring all systems run smoothly
- Managed and organized the setup and maintenance of complex cable systems for instruments, mixers, and other audio-visual equipment
- Handled almost 100% of the multimedia production, including managing live streams, operating ProPresenter, and overseeing output to multiple screens during events and services
- Improved communication and leadership skills by mentoring music and media trainees

EDUCATION:

PHILIPPINE CHRISTIAN UNIVERSITY – Manila   **2020-2025**
Bachelor of Science in Information and Technology | Consistent Dean's Lister | Cum laude

PHILIPPINE CHRISTIAN UNIVERSITY – Manila   **2018-2020**
Senior High School - STEM Strand | With honors

TRAININGS AND CERTIFICATIONS:

CERTIFICATIONS:
- **AWS Certified Cloud Practitioner**
  Issued by: Amazon Web Services
  Issued on: September 2025

COURSES AND TRAINING:
- **Figma UI UX Design Essentials**
  Issued by: Udemy
  Issued on: Oct 21, 2025