

Proctor Guide: Quick Overview

In preparation for CUTGroup Cleveland test of unBail's app wireframe

Test Dates: Week of July 20th, individual testing times to be scheduled based on availability

Location: Virtual via Zoom, individual links to be sent to each proctor/testing team

Important Information

App Wireframe: <insert wireframe link> (Testers use for test, Proctors to review and have handy for reference)

WuFoo Notetaking Form: bit.ly/unBail-test (Proctors use for taking notes)

Zoom: Personalized link to be shared in advance of test

Test Steps

- **Welcome, introductions, background (10-15 min)**
 - **Tasks:**
 - Introduce yourself and the purpose of the test
 - Record tester's profile information
 - Get tester responses to background questions about experience with navigating the criminal justice system, as well as technology
 - Ask tester to share their screen via Zoom
- **Home Screen Review (5 min)**
 - **Tasks:**
 - Ask the tester to pull the app website and maximize their browser
 - Record tester's first impressions of the app
- **Tasks (20 min)**
 - **Tasks:**
 - Have tester complete 5 tasks, following order listed in proctor guide
 - Record tester's search experience and any additional information
- **Wrap-Up (5-10 min)**
 - **Tasks:**
 - Record tester's overall experience and the likelihood that they will use this app as a resource, following questions in proctor guide
 - Record tester's CUTgroup experience