

何育杰 /Javier Arévalo  
+886 (0) 966-995-457  
arevalo12.javier@gmail.com  
台北市中正區思源街16-5號



作為一名土木工程專業的學生，我對永續性和建築充滿熱情，目前重點研究城市小氣候和減輕城市熱島效應的策略。在堅定的道德觀的指導下，我歡迎指導和回饋，以學習和成長。我是一個積極主動的問題解決者，即使面對陌生的挑戰，我也會渴望知識和自我提升，盡力做到最好。

瓜地馬拉人 LinkedIn Portfolio a\_javier12

## 教育



國立台灣大學

學士學位 - 土木工程  
2022-2026

GPA: 3.7



國立師範大學 國語教學中心

中文語言  
2021-2022

## 工作經驗



客戶服務代表 - Alorica

9月 2020 - 1月 2021

作為二級代理，我提供技術援助，增強了我的溝通技巧，提高了我解決問題的能力和適應能力，我渴望在未來的職業生涯中運用這些能力，因為我認識到它們在任何專業環境中的重要性。

[24]7.ai 客戶服務代表 - [24]7.ai

9月 2019 - 1月 2020

我以同理心和專業精神確保準確性和滿意度，建立無縫的客戶體驗，透過良好的溝通建立融洽關係，因為我積極傾聽和滿足客戶需求，同時提高我的決策能力。

## 語言

- 西班牙文 - 母語
- 英文 - TOEFL (C1)
- 中文 - TOCFL (B1)
- 義大利文 - 初學級
- Python - 中級
- Swift - 初學者

## 技能

- SketchUp
- AutoCAD
- Adobe Illustrator
- Adobe Photoshop
- Adobe InDesign
- Procreate

## 獎項和成就

- Develop your productivity skills with generative AI - Microsoft and LinkedIn Learning (2025)
- Introduction to iOS / visionOS App Development- National Taiwan University and Apple Regional Training Center (2024)
- 環境教育：離岸風電基礎設計 – 國立台灣海洋大學，國立台灣大學 (2024)
- International Companions for Learning (ICL) Program for inter-cultural community service (2023)
- Ministry of Foreign Affairs (MOFA) Taiwan Scholarship (2021-2026)
- Dale Carnegie Training -Certificate of achievement (2020)
- Speaker at STEAM Conference Guatemala - Columbia College (2019)

何育杰 /Javier Arévalo  
+886 (0) 966-995-457  
arevalo12.javier@gmail.com  
台北市中正區思源街16-5號



As a civil engineering student, I'm passionate about sustainability and architecture, with a current focus on urban microclimates and strategies to mitigate the UHI effect. Guided by strong morals, I welcome guidance and feedback to learn and grow. I'm a proactive problem-solver who strives to deliver my best, driven by a thirst for knowledge and self-improvement, even in the face of unfamiliar challenges.

 Guatemalan  LinkedIn  Portfolio  a\_javier12

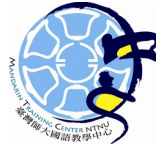
## Education



### National Taiwan University

Bachelor's Degree - Civil Engineering  
2022-2026

GPA: 3.7



### National Taiwan Normal University Mandarin Training Center

Mandarin (Chinese) Language  
2021-2022

## Work Experience



### Customer Service Representative - Alorica

October 2020 - January 2021

As a Tier-2 agent I offered technical assistance, enhanced my communication skills and sharpened my problem-solving abilities and adaptability, which I am eager to apply in my future career, recognizing their importance in any professional environment.



### Customer Service Representative - [24]7.ai

October 2019 - January 2020

I ensured accuracy and satisfaction with empathy and professionalism, establishing a seamless customer experience, building rapport through strong communication, since I actively listened to and addressed customer needs, while sharpening my decision-making skills.

## Languages

- Spanish - Native
- English - TOEFL (C1)
- Chinese - TOCFL (B1)
- Italian - Beginner
- Python - Intermediate
- Swift - Beginner

## Skills

- SketchUp
- AutoCAD
- Adobe Illustrator
- Adobe Photoshop
- Adobe InDesign
- Procreate

## Awards & Achievements

- Develop your productivity skills with generative AI - Microsoft and LinkedIn Learning (2025)
- Introduction to iOS / visionOS App Development- National Taiwan University and Apple Regional Training Center (2024)
- 環境教育：離岸風電基礎設計 - 國立台灣海洋大學，國立台灣大學 (2024)
- International Companions for Learning (ICL) Program for inter-cultural community service (2023)
- Ministry of Foreign Affairs (MOFA) Taiwan Scholarship (2021-2026)
- Dale Carnegie Training -Certificate of achievement (2020)
- Speaker at STEAM Conference Guatemala - Columbia College (2019)