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| Alexander Jackson Leader with an organized nature and an analytical problem-solving approach who is goal-oriented and enterprising. Customer-focused professional with 10+ years of experience in service industry. Trained in cyber security methods and best practices for the past 2 years. Offering a can-do attitude and a track record of success in coordinating and monitoring operations across multiple departments. And finished programming my first website ...  Mafiahub.org.  Skills:   * Excellent communication skills * Detail-oriented * Problem resolution * Staff development * Team leadership * Inventory management * Web development   4128 N. 19th Street  Omaha, NE 68110  (402) 968-9687  ajax2109@gmail.com | Education Bachelor of Science, Cybersecurity and Information Assurance July 2023 – December 2025  Western Governors University Work Experience FC Associate 1 Inbound Stow January 2023 – Present  Amazon Fulfillment Center OMA2 - Omaha, NE   1. Helped strive to be earths best employer by helping engage in start ups. 2. Hire and developed multitude of problem solvers. 3. Coached on keeping workspace clean and organized to maintain safe working conditions. 4. As an ambassador insisted on the highest standards with standard work 5. Earned trust from leadership to learn multiple indirect roles 6. Consistently using dive deep methods in problem solve 7. Meet all expectations and deliver results   Assistant Manager August 2022 - January 2023  Domino’s Pizza - Omaha, NE   1. Oversaw employee performance, resolving issues, and increasing efficiency in order to meet productivity goals. 2. Kept track of transactions daily and generated invoices and reports for the manager. 3. Provided excellent customer service in a timely manner. 4. Assisted General Manager in the planning and execution of all work-related duties at the operational level. 5. Maintained positive customer relationships by responding quickly to customer service inquiries. 6. Ordered and received products. 7. Assisted General Manager with leadership requirements by coordinating schedules and workflows to meet business goals.   Assistant General Manager February 2018 - August 2022  Taco Bell - Omaha, NE   1. Enforced quality assurance protocols to provide ideal customer experiences. 2. Worked with General Manager and department heads to review activity, operating, and sales reports and make necessary changes. 3. Ensured employees adhere to the company's policies, procedures, and strategies. 4. Motivated, trained, and coached employees to maximize performance. 5. On-boarded new employees, which included training, mentoring, and new hire paperwork. 6. Oversaw employee performance, resolving issues, and increasing efficiency in order to meet business goals. 7. Assisted General Manager in planning and execution of all work-related duties at the operational level. 8. Interviewed, hired, and trained staff members, ensuring that they were well-versed in company policies and procedures. |