

VINUS BENIWAL

Operations and Representatives

+91 7206269727



vinusbeniwal@gmail.com



Sector 23, Gurgaon



SUMMARY

Results-driven IT professional with hands-on experience in project management, IT operations, and client coordination. Successfully led and supported multiple IT initiatives at Keen & Able Pvt. Ltd. for FINO Bank, including enhancing the Redmine platform for improved change management. Proficient in Linux and AWS, with experience developing a Linux learning platform website. Currently working in operations at Concentrix, contributing to efficient service delivery.

EDUCATION

Panjab University, Chandigarh

Bachelors of Science
2020 – 2023

SKILLS

- Communication
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Experience in managing budgets and handling financial documents
- Operating Systems: Linux, Windows
- Containerization: Docker, Podman, Minikube
- Monitoring & Logging: ELK Stack (Elasticsearch, Logstash, Kibana), Grafana, Prometheus
- Web Servers & Load Balancers: Apache, Nginx, HAProxy, Tomcat
- Ticketing Tools: ServiceNow, Redmine, OTRS
- API Authentication: APISIX, Keycloak
- Project Management: Experienced in handling IT projects, managing resources, and ensuring delivery within timelines. Familiar with ITIL processes for incident and change management.
- Team Collaboration
- Communication
- MS Excel
- MS PowerPoint

CERTIFICATION

AWS Solution Architect Associate

PROFESSIONAL EXPERIENCE

Concentrix | April, 2025- till now

Operations and Representatives

Keen & Able Pvt. Ltd. | Dec, 2023- March, 2025

Devops Engineer

- Did setup of apisix for api authentication according to requirements of client
- Did documentation for UPSC website according to UPSC client requirement.
- Lead team to provide support to FINO Bank client for technical support
- Recorded team performance data through Excel and MS PowerPoint
- Set up and managed CI/CD pipelines for Fino Bank using Jenkins, GitLab CI/CD, and GitHub Actions to automate building, testing, and deployment.
- Tested load of NPI website through Apache Jmeter
- Used Docker and Podman for containerization
- Deployed and managed applications on Linux (Ubuntu, CentOS) to ensure stable and reliable operation.
- Automated tasks using Shell Scripting and Bash, streamlining workflows.
- Did website load balancing setup through HAProxy and Tomcat

LANGUAGES

- English
- Hindi