

SHILPI KUMARI

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Current Location: (Gurgaon)

CAREER OBJECT

To obtain a Customer Support Executive position where I can utilize my communication skills and problem-solving abilities to deliver excellent service and ensure customer satisfaction.

EXPERIENCE

Work as customer support executive (chat process) in AU Mutuals Financial Services Private Limited .
(April 2024 to 31 May 2025).

Education

Master from LNCT GROUP OF COLLEGE ,BHOPAL CGPA (8.6).

Guradtion from ARCADE BUSINESS COLLEGE ,PATNA (76%).

skills

- Customer Service & Support.
- Live Chat & Email Support.
- B2B cilent Handling Skills.
- B2C cilent Handling Skills.
- Retail management.
- Managing the work with opreation team.

Language :

Hindi, English.

DECLARATION :

I do hereby declare that the above-mentioned information is correct to the best of my knowledge and belief and I bear the responsibility for the correctness of these particulars.

Date

Shilpi Kumari