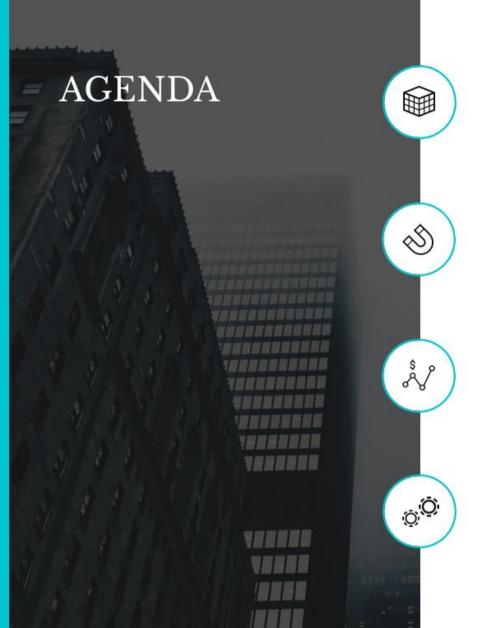


# INTRODUCTION

We, at mU Insurance are trying to help solve some critical bottlenecks in the insurance domain. A **lot of manual process, lack of trust and data security concerns** are raised by domain experts like Moody's Analytics back in 2014. Further issues like **fraudulent insurance claims, forge billings, mis-selling product by sales and policy holders not fully knowing their on insurance coverage** exist as well. Using technologies like Blockchain, IoT and Machine Learning we can help reduce cost involved, time needed and increate efficiency by automating process as well as increate trust and satisfy data secuity concerens as well.



### **Insurance Sector Challenges**

Get to know the domain challenges

#### mU Insurance - Features and Benefits

How we can help improve the situation

#### **Demo Time**

Have a quick peek

### **Tech Stack and Future Development**

Technologies used and future development plan

O1 Lot of manual steps and processes



02 Trust is critical with multiple parties.



03 Improving customer service & value



Insurance Sector Challenges - 1

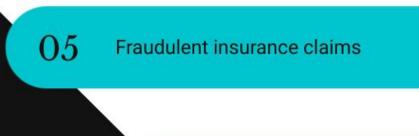
04 Enhancing Security Concerns





Reference

Moody's Analytics - Challenges Impacting the Global Insurance Industry in 2015 and Beyond





06 Forge Billings



O7 Policy holders not understanding their insurance coverage



Insurance Sector Challenges - 2

08

Mis-selling products by sales teams



# How we help solve the challenges

Blockchain comes to the rescue!!

### **Process Automation**

Blockchain & smart contracts help automate the process.





# Security

Data & documents are secured through cryptography.

## Transparency &Trust

Makes the whole chain transparent & increases trust among all the involved parties





### Customer Experience

Help reduce errors, save time & money and enhance customer experience.

# Our impact

How we improve the situation?

## Current Scenario

## mU Insurnace



### Manual Processing

Time & Money consuming and less efficient.





#### **Process Automation**

Time and money saved as well as most efficient use of resources

### May be lesser secure

Security depending upon the service provider





#### Secure

Inherently secure and constantly getting upgrades

### Lack of trust

Lack of trust due to manual processing.



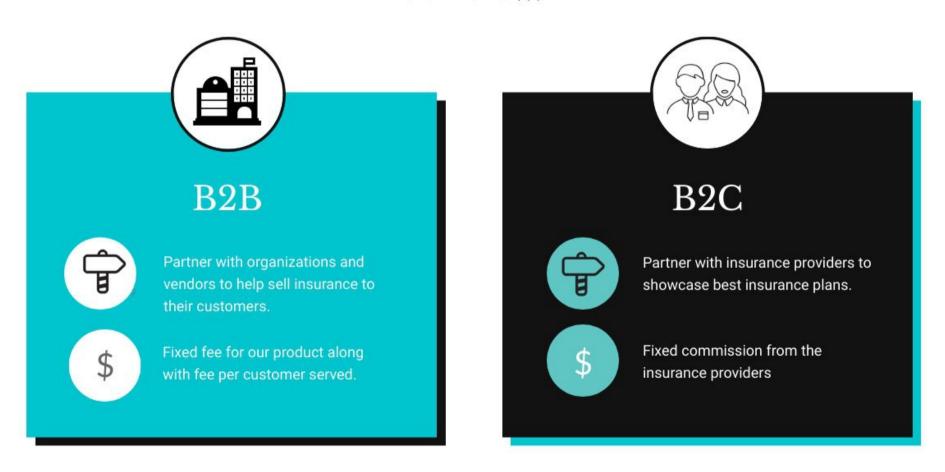


### Transparency

Complete transparency

# **Business Model**

Show me the \$\$\$







### **Backend**

Python Flask, Z-Pay, Cryptowek, Polkadot & SUKU

## **Frontend**

React, Bootstrap and Android

### **Data**

Hyperledger Fabric.

# **Future Growth**

Our roadmap for the upcoming quarters!



### Insurance Support and Claim

Although, limited to insurance selling process right now. But, would add customer support as well insurance claims over the blockchain.



#### IoT

Analysis of personal health data and auto data to help get better insurance plans for customer by analyzing customer profile.



#### **Data Science**

Adding analytics and data science features to improve our recommendation and customer evaluation metrics.

## **Our Teams**

Couldn't have made the MVP without the team

Vanitha Siraparapu Hyperledger Guru

Vassudha

José Miguel Torrico Armaza

UI/UX Designer

Sourav

Chitra Dwivedy

Insurance Domain Expert

Himank

Hyperledger Guru

Manish Dwibedy

Team Leader and Backend

Jonathan Morgan

Mentor

