



# DIPLOMA

awarded to

**Jeshika Joshi**

who passed

**IATA/UFTAA FOUNDATION & EBT COURSE**

Montreal, September 2010

A handwritten signature in black ink.



Nicoll Chomé, Deputy CEO  
United Federation of Travel  
Agents' Associations

A handwritten signature in black ink.

Guido Gianasso, Vice President  
Human Capital



**IATA Training & Development Institute**

KNOWLEDGE • EXPERIENCE • NETWORKING • SKILLS • RESULTS