Ajay Govind S

Product & Project Manager | Strategy, Execution, Delivery

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Product & Project Management Professional with 6.5+ Years in managing 8+ digital products and leading 5 cross-functional teams of 30+ members across healthcare, education, assistive tech, AR/VR/MR, HR, AI, HCI, sustainability, telecom, and environmental tech. Organizing Committee Member, Civil 20 India 2023 (G20) – Education & Digital Transformation; eager to drive impact at scale.

Experience

Project Engineer, *Amrita CREATE, Kerala, India*   Apr 2022 - Dec 2024

- Managed a portfolio of 6+ digital products, driving product strategy, backlog prioritization, and execution.
- Led Agile transformation, training 4-5 teams (7+ members each), improving backlog management and efficiency.
- Reduced ticket resolution time by 30%, handling an average of 5 tickets per day balancing development & testing.
- Oversaw a 6-person cross-functional team, ensuring stakeholder alignment and smooth development processes.
- Defined roadmaps, facilitated Agile ceremonies, and optimized workflows for enhanced team productivity.
- Spearheaded UI/UX design and development for 4 healthcare web applications, from wireframes to launch.
- Developed VR applications and 3D simulations using Unity 3D and WebGL, enhancing user engagement.

Graphic Designer, *Amrita CREATE, Kerala, India*   Oct 2021 - Apr 2022

- Directed print & media collateral for 20+ digital projects—managing vendor collaborations across 3+ regions.

Senior Tester UX-UI, *Etisalat by e&, Dubai, UAE*   Sep 2019 - Aug 2021

- Led UX/UI validation for 2 B2C apps (My Etisalat & Smiles), collaborating with 4+ in-house and offshore teams.

UX Designer, *Knowledge Lens: A Rockwell Automation Company, India*   Oct 2018 - Jul 2019

- Conducted UX research & designed mockups for RTL screens including analytics, admin, and user dashboards.

Programmer Analyst Trainee, *Cognizant, India*   Dec 2017 - Sep 2018

- Automated 100+ regression & unit test scripts using Selenium, Java, TestNG & Maven optimizing SDLC process.

Education

MBA - General Management, *Amrita Vishwa Vidyapeetham, India*   Jul 2021 - Dec 2024
B. Tech. Computer Science Eng., *Amrita Vishwa Vidyapeetham, India*   May 2013 - May 2017

Certifications

- [Product Management Basics Certification](#) (Pendo)
- [Agile Project Management](#) (Google)
- [Developing an Agile Team](#) (University of Colorado System)
- [Negotiation, Mediation and Conflict Resolution Specialization](#) (ESSEC Business School)

Skills

- **Product Management & Agile:** Product Roadmaps, Backlog Management, User Story Writing, User Story Mapping, Agile Scrum, Kanban, Sprint Planning, Continuous Improvement, Azure Boards, Redmine.
- **Design & Dev Tech:** Web & Mobile Development, API Testing (Postman), Automation Testing (Selenium), Git, SQL, Figma, Adobe Creative Suite, User Research, Design Thinking, Extended Reality (AR/VR/MR).
- **Leadership & Communication:** Stakeholder Alignment, Cross-Functional Team Coordination, Strategic Thinking, Change Management, Process Optimization, Negotiation & Conflict Resolution, Ethical Decision Making.

Languages - English (professional), Malayalam (native), Tamil (native).