

Ajay Karisomanagoudra

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Professional Summary

Application & Infrastructure Support Engineer with 2 years of experience providing end-to-end support for Windows Server-based environments, hybrid cloud systems, and business-critical applications. Skilled in troubleshooting, incident resolution, performance monitoring, and system administration.

Technical Skills

Operating Systems: Microsoft Windows Server, Linux

Server & Infra Administration: Active Directory, Group Policy, DNS,

DHCP, VMware, SCCM, Intune, AVD

Cloud Platforms: Azure, AWS

Monitoring Tools: SolarWinds, SCOM, Zabbix, ELK, PRTG

Networking Knowledge: TCP/IP, VPN, Firewall basics, DNS

troubleshooting

Automation & Scripting: Shell Scripting, Python (basic)

ITSM & Ticketing Tools: ServiceNow, Jira

Other Tools: Git, Advanced Excel

Certifications

- AWS Certified Cloud Practitioner – June 2024

- SnowPro Associate Certified (Snowflake) – May 2025

- Scrum Fundamentals Certified – July 2025

Education

Bachelor of Computer Applications (BCA)

KLE's JT College, Gadag – Nov 2020 – Sep 2023 | GPA: 7.4

Awards & Recognition

Hexaware Learning Ambassador – Recognized for outstanding continuous learning efforts.

Professional Experience

Associate Software Engineer | Hexaware Technologies | Oct 2023 – Present

Client: Liverpool Victoria – Cloud Infrastructure Support | Nov 2023 – Oct 2024

- Managed infrastructure components including VMs, Active Directory, Azure storage, and networking services.

- Performed provisioning, configuration, and patch management across Azure and Windows environments.
- Implemented automated health monitoring using ELK and PRTG to optimize system uptime.
- Supported backup and recovery processes for on-prem and cloud-based workloads.

Clients: Kirkland & Ellis & Mesirow Financial- Cloud & Infra Operations | Oct 2024 - Present

- Administered hybrid environments with Azure and VMware, including identity management via Active Directory.
- Executed OS patching, vulnerability mitigation, and compliance monitoring for Windows and Linux servers.
- Deployed and maintained Intune and SCCM configurations for device management and policy enforcement.
- Worked with network teams to troubleshoot VPN, firewall, and DNS-related issues ensuring business continuity.
- Created performance dashboards using Splunk and SolarWinds to track infrastructure KPIs and alerts.