

DELIVERY

BANK HOLIDAYS

Please find below delivery information during Bank Holidays.

Upcoming bank holidays in England and Wales 2023.

- **Friday 7 April** | Good Friday
- **Monday 10 April** | Easter Monday
- **Monday 1 May** | Early May bank holiday
- **Monday 8 May** | Bank holiday for the coronation of King Charles III
- **Monday 29 May** | Spring bank holiday
- **Monday 28 August** | Summer bank holiday
- **Monday 25 December** | Christmas Day
- **Tuesday 26 December** | Boxing Day

Unfortunately, we are unable to deliver on a bank holiday! In this case, please expect your delivery the following working day if you choose next day delivery and the following days if you choose standard delivery.

Couriers & Royal Mail will not be collecting or delivering orders on Friday 7th April, Sunday 9th April and Monday 10th April. Due to no collection on bank holidays and no guarantee of delivery, we urge customers to use our next day delivery service 2 days prior to the Bank Holiday Date - before 2pm on Monday to Friday. This will ensure that your delivery arrives before the bank holiday.

Please expect additional delays for international orders placed during these dates.

Customer Service telephone lines will also be out of service on all Bank Holiday dates.

STANDARD DELIVERY

- £2.49 or Free when you spend over £15
- Estimated delivery time: 3-5 days (not guaranteed - please allow up to 10 days)

ROYAL MAIL TRACKED 24:

***Royal Mail Next Working Day Tracked Services are only an estimate. For guaranteed next day delivery, please select Courier Next Day Delivery. Tracked 24 shipments can take up to 7 days to be delivered**

- £3.99 when you spend under £15. £1.99 when you spend over £15.

Monday - Friday Order Before 3pm

Friday - Saturday Order Before 12.30pm

Sunday Order Before 11.59pm

APC/DPD/PARCELFORCE GUARANTEED NEXT DAY DELIVERY

Monday - Friday Order Before 2pm.

- £7.49 when you spend under £10. £6.99 when you spend over £10 or FREE when you spend over £75.

Saturday & Sunday Order before 12.30pm

- £9.99 or FREE over £75.