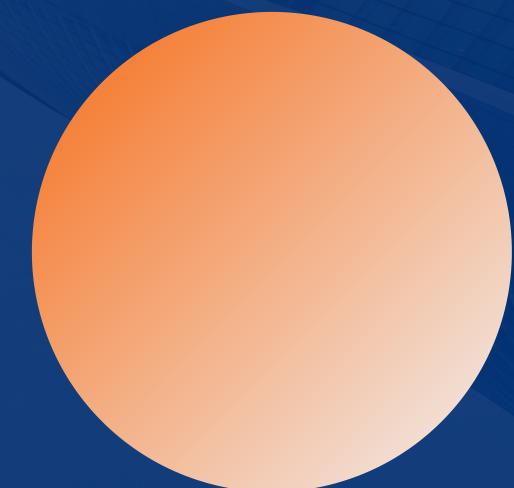




Presentation on **US Operations**





APNA TELELINK LLC

Welcome To Our Company



APNA Telelink LLC is a forward-thinking IT company and systems automation provider, a subsidiary of Apna Tele Link Pvt Ltd , India and a part of Dream Weavers Group , Apna Tele Link was established in **India in 2011** and **Apna Tele Link LLC was established in USA in 2019** with an intent to establish the overseas operations.

Our organization boasts a talented team of 200 professionals who are dedicated to delivering innovative technology solutions and exceptional customer service to clients across a wide range of industries.

We specialize in IT and Business Process Outsourcing, as well as providing expert services in Customer Service, technical customer support, remote network management, appointment management, remote surveillance, software automation, and ITC integration software with WhatsApp.



APNA TELELINK LLC

Core Areas

IT/BPO
SOLUTIONS

CUSTOMER
SUPPORT

APPOINTMENT
MANAGEMENT

REMOTE
SURVEILLANCE

BACKEND
OPERATIONS

REMOTE NETWORK
MANAGEMENT





Company Services

01

IT & Business Process Outsourcing

APNA Telelink LLC offers comprehensive IT and business process outsourcing services, enabling clients to focus on their core competencies while reducing operational costs. Our services are tailored to meet the unique needs of each client, ensuring seamless integration and effective process management.

02

Customer Service

Our dedicated customer service team provides exceptional support to clients and their end users, ensuring satisfaction and building long-lasting relationships. We are well-versed in handling a diverse range of customer inquiries and concerns, with a strong emphasis on delivering timely and efficient solutions.

03

Technical Customer Support

Our technical customer support team consists of skilled professionals who are proficient in troubleshooting and resolving a wide array of technical issues. We work closely with clients to provide end-to-end support, ensuring a smooth user experience and minimal downtime.

04

Remote Network Management

APNA Telelink LLC offers robust remote network management solutions that help clients maintain and optimize their IT infrastructure. Our team of experts monitors, manages, and maintains networks round-the-clock, providing proactive and preventive support to ensure maximum uptime and system stability.



Company Services

05

Appointment Management

Our appointment management services provide businesses with an efficient and organized system for scheduling, tracking, and managing appointments. By leveraging our expertise, clients can streamline their operations and enhance customer satisfaction.

07

Software Automation

APNA Telelink LLC specializes in the design and implementation of custom software automation solutions, aimed at streamlining business processes and boosting operational efficiency. Our team of experts collaborates closely with clients to identify their unique needs and develop tailored automation strategies that drive productivity and reduce manual intervention.

06

Remote Surveillance

We offer advanced remote surveillance solutions to help clients effectively monitor and manage their physical security infrastructure. Our state-of-the-art technology allows for real-time monitoring, ensuring the safety and security of our clients' assets and premises

08

ITC Integration Software with Communication and WhatsApp

We develop innovative ITC integration solutions that seamlessly connect businesses with popular communication platforms, such as WhatsApp. Our expertise in this area enables clients to enhance their communication capabilities and provide a more engaging and efficient customer experience.



APNA TELELINK LLC



Company Vision And Mission



Vision



Mission



STUDIO SHODWE



About Company

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[LEARN MORE](#)



About Meeting

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01

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02

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Creating Ideas And Innovations In Technology

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APNA TELELINK LLC

Meet Our Team



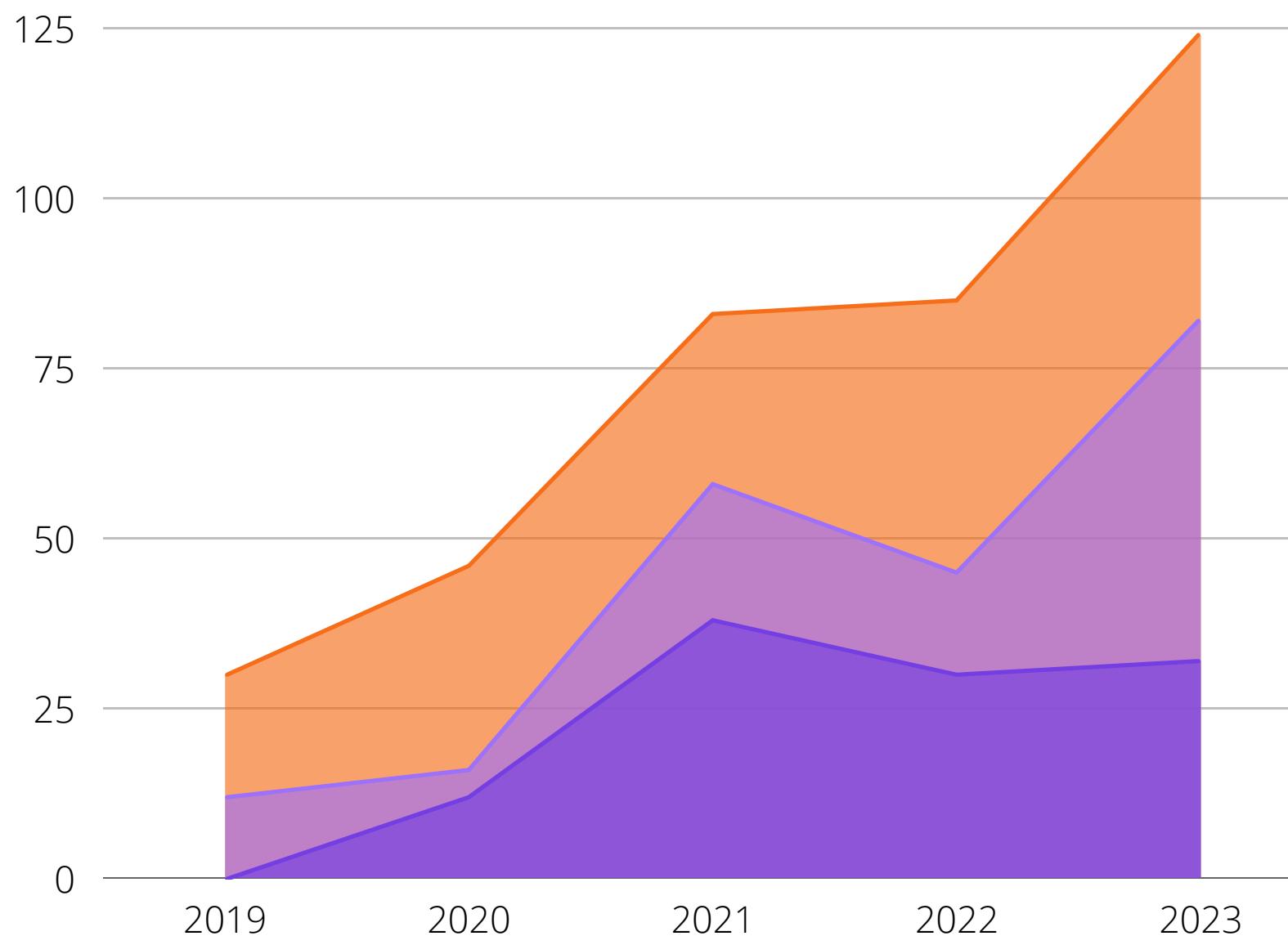
SANDEEP SONI
CMD



AJAY SUKHIJA
CTO



AMARJIT SINGH
CDO (International
Operations)



Infographic About Sales

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Thank You