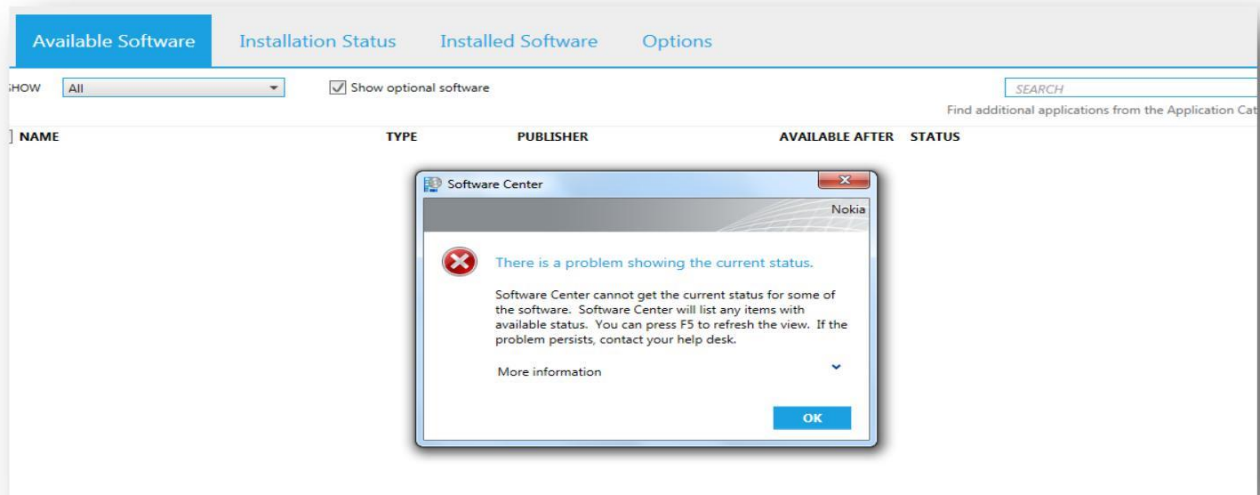
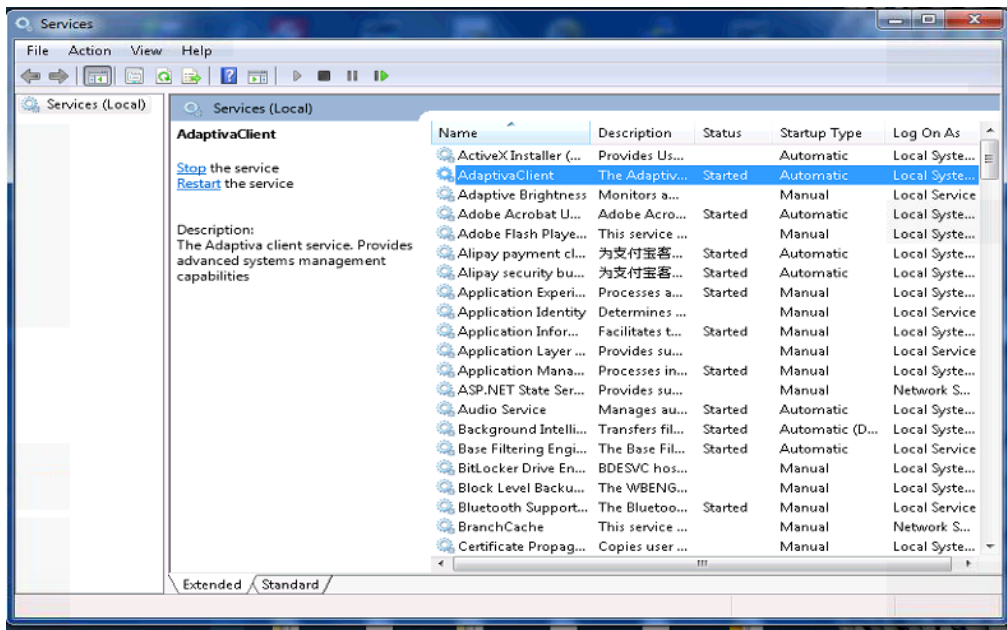


## Software Center application is missing / empty / not opening



Close the Software Center. Go to Services by entering **services.msc** at start menu program. Restart the services as listed below.

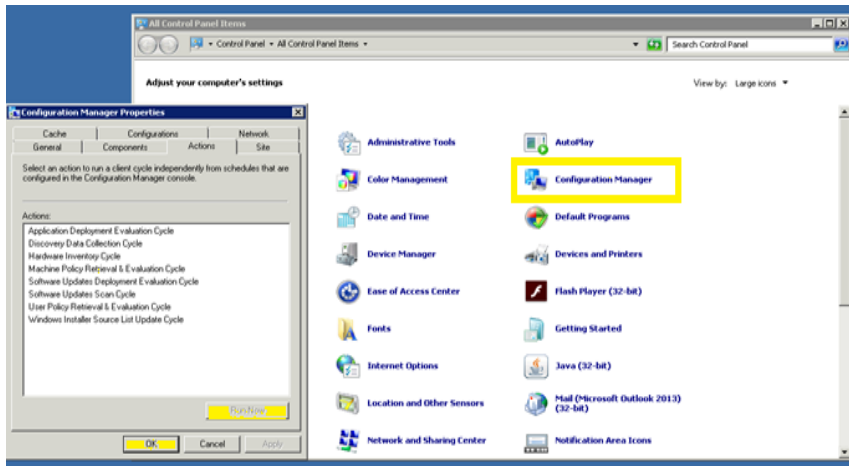
- Adaptiva Client
- Sms Agent Host
- Background Intelligent Transfer Service



After done restart the services, go to *Control panel > Configuration Manager > click Action Tab*. Note that a healthy SCCM managed PC will list **8 cycles**.

Rerun the policy of client machine by push the policies;

- Machine Policy Retrieval and Evaluation Cycle (click run now and click ok)
- Application Deployment Evaluation Cycle (click run now and click ok)



After rerunning the policies & restart the services, the application will be visible in available software at software center to perform installation /uninstallation the application as per user requested (As per screenshot).

