

End of Life & End of Service Announcement for the 5700A / 5720A Multi-Function Calibrator Series II

Date: September 19, 2014

Fluke is announcing the immediate limited availability status and pending discontinuation of the 5700A Multi-Function Calibrator.



The 5700A Series II is on an immediate **Limited Availability Status** with a **Call for Last Orders for ALL customers**. The last order date for any 5700A configuration will be no later than **31 December 2014**. This is valid for all configurations and available options / upgrades of the 5700A and due to serious parts availability problems.

At this time we anticipate all 5700A Series II mainframe and option configurations will remain available for this last order event until 31 December 2014. However the last order date may be **SOONER** if order quantities exceed our expectations & plans or ability of fill the order.

The 5720A Series II (also all configurations and available options / upgrades) is obsolete per immediate date. Fluke does not accept any 5720A Series II orders from Sept 22, 2014 onwards. Please do note that as no 5720A orders have been booked nor opportunities have been reported since the last 3 months, no serious sales issues are expected. Should there be any, please contact your ECAL Product Marketing manager.

Plan of Action:

We need your help to make this end of life notification go smoothly as we collect all remaining 5700A orders. Here is how you can help:

1. Contact your 5700A/5720A Series II calibrator customers and inform them of the 5700A/5720A respective end of life dates.
2. Inform the customer also on the service support period for the 5700A /5720A and the available option they have:
A new 5730A with a
 - a. better performance and price than that of the same 5700A/5720A Series II configuration
 - b. much longer life time than the 5yr service period after 5700A/5720A Series II discontinuation.
3. In the situation your customer insists on the purchase of a 5700A Series II do note that 5700A orders will be accepted on a first come basis as long as component supply lasts while order quantities can be limited. Therefore in any case, contact your ECAL Product Marketing manager, if 5700A orders still can be still accepted.

5700A /5720A SERIES II ITEMS TO BE DISCONTINUED

For your reference, here are the details of items, which will NOT be orderable after 22 Sept 2014 or 31 December 2014:

Model (All Line Voltages)	Item Description	Class	Discont. Date
5700A Series II	Multi Function Calibrator	Mainframe	31 Dec 2014
5700A/01 Series II	Multi Function Calibrator with Rear Outputs instead of Front Outputs	Mainframe	31 Dec 2014
5700A/03 Series II	Multi Function Calibrator with Wideband Option	Mainframe	31 Dec 2014
5700A/04 Series II	Multi Function Calibrator with Wideband and Rear Outputs instead of Front Outputs	Mainframe	31 Dec 2014
5720A Series II	Multi Function Calibrator	Mainframe	22 Sept 2014
5720A/01 Series II	Multi Function Calibrator with Rear Outputs instead of Front Outputs	Mainframe	22 Sept 2014
5720A/03 Series II	Multi Function Calibrator with Wideband Option	Mainframe	22 Sept 2014
5720A/04 Series II	Multi Function Calibrator with Wideband and Rear Outputs instead of Front Outputs	Mainframe	22 Sept 2014
5700A->03 UG	Upgrade 5700A to 5700A/03	Upgrade	31 Dec 2014
5700A->EP UG	Upgrade 5700A to 5700A/EP	Upgrade	31 Dec 2014
5700A/03->EP UG	Upgrade 5700A/3 to 5700A/EP3	Upgrade	31 Dec 2014
5700A/03->EP UG W/CASE	Upgrade 5700A/03 to 5700A/EP3 with 5700A-CASE	Upgrade	31 Dec 2014
5700A/EP->/03 UG	Upgrade 5700A/EP to 5700A/EP3	Upgrade	31 Dec 2014
5700A->5700/EP3	Upgrade 5700A to 5700A/EP3	Upgrade	31 Dec 2014
5700A->EP UG W/CASE	Upgrade 5700A to 5700A/EP with 5700A-CASE	Upgrade	31 Dec 2014
5720A->03 UG	Upgrade 5720A to 5720A/03	Upgrade	31 Dec 2014
5700A->03 UG	Upgrade 5700A to 5700A/03	Upgrade	31 Dec 2014
5700A->EP UG	Upgrade 5700A to 5700A/EP	Upgrade	31 Dec 2014

SCP / GCP CarePlans

GCP and SCP CarePlan Programs continue to be available for the 5700A Series II and 5720A Series II provided the installed instruments do qualify for the SCP and GCP as per SCP / GCP conditions. However going through time the 5700A/5720A Series II SCP/GCP plans may become obsolete due to component supply issues. In case of new and or renewal of SCP/GCP registrations, please do consult with Fluke Service.

On a further but not less important note:

With the discontinuation of the 5700A and 5720A Series II and their related configurations and upgrades, the following end of service dates are announced:

Model	Configuration	Date of Discontinuation	End of Service Date
5700A Series I	All Models	1995	31 Dec 2017*
5700A Series II	All Models	31 Dec 2014	31 Dec 2019
5720A Series II	All Models	22 Sept 2014	31 Dec 2019

* Note: Although obsoleted nearly 20 years ago and thus formally NOT supported anymore Fluke still can support on a case by case basis the 5700A Series I until 31 Dec 2017 as long as component supply allows. In these 5700A Series I support cases, please do consult with Fluke Service.

In the event of contractual obligations specifying the supply of more than 5 years of service for installed 5700As, Fluke will do its utmost to adhere to these. In such cases, contact your ECAL Product Mktg Mgr to work out acceptable scenarios.