

## Terms and Conditions

By placing an order with Landlord Certificates, you are accepting our terms and conditions. Landlord Certificates is a trading name of Landlord Certificates Ltd. Your existing statutory rights are not affected by these conditions. Terms & Conditions updated November 2013.

These Terms and Conditions ('the Terms') govern your relationship with Landlord Certificates which is a trading name of (Landlord Certificates Ltd, we or us). Please read them carefully as they affect your rights and liabilities under the law. If you do not agree to these terms, please do not place an Order for a Service with us.

All Orders for Services accepted by us will be subject to the following Terms which will form part of and will govern the contract of service. No variation of these Terms will be accepted unless agreed in writing by an authorised person of Landlord Certificates Ltd. We will not accept the inclusion of any alternative Terms by you which conflict with, alter or add to these Terms.

### 1. Definitions

1.1 'Contract' means any contract between you and us for the purchase of Services, incorporating these terms.

1.2 'Services' means service provided by us to you.

1.3 'Normal Working Hours' means 8am to 6pm Monday to Saturday.