

AKSHAY BHAGAT

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EXPERIENCE

Systems Engineer | Infosys Ltd | India | March 2022 – September 2024

- Provided expert technical support for AWS services, resolving issues for over 200 clients daily and achieving a 98% customer satisfaction rate.
- Assisted in the migration of on-premises applications to AWS, leading to a 30% reduction in operational costs for clients.
- Developed automation scripts using Python and AWS CLI, enhancing deployment processes and reducing manual errors by 40%.
- Implemented monitoring solutions using CloudWatch, resulting in a 25% improvement in system uptime and proactive issue resolution.
- Collaborated with cross-functional teams to troubleshoot and resolve complex issues in real-time, improving response time by 20%.
- Conducted training sessions for clients on AWS best practices, contributing to a 15% increase in effective resource utilization.

Junior Cloud Administrator | V3 Technologies | India | August 2021 – February 2022

- Managed AWS infrastructure for multiple clients, ensuring high availability and scalability of cloud applications.
- Automated deployment processes using Terraform, reducing deployment times by 50% and improving infrastructure consistency.
- Optimized cloud resource utilization, achieving a 20% reduction in monthly costs through effective monitoring and analysis.
- Developed and maintained documentation for operational procedures, streamlining onboarding processes for new team members.
- Collaborated with development teams to implement CI/CD pipelines, enhancing code deployment efficiency by 30%.

TECHNICAL SKILLS

- **AWS Services:** EC2, S3, RDS, VPC, IAM, CloudWatch, Lambda, CloudFormation, RDS, Redshift, Glue, Sagemaker, Step Function, SNS, SES, ECR
- **Programming Languages:** Python
- **Databases:** MSSQL, MySQL,
- **Automation & Scripting:** AWS CLI, Boto3, Shell
- **Monitoring & Logging:** AWS CloudWatch
- **Security & Compliance:** IAM, AWS Secrets Manager, KMS
- **Operating Systems:** Windows, Linux

EDUCATION

BE Computer, Savitribai Phule Pune University | 2015-2019

Completed Bachelors of Computer Engineering from NDMVP's KBTCOE with first class with distinction.

CERTIFICATIONS

- **AWS Certified Cloud Practitioner | July 2022**
- **AWS Certified Developer – Associate | July 2022 - July 2025**
- **AWS Certified Database Specialty (DBS-C01) | June 2023 - June 2026**