

Insurance & Billing Guide — ACME Health Clinic

Insurance Plans Accepted:

- Most major commercial plans
- Medicaid and Medicare
- Select marketplace plans (see website for current list)

Before Your Visit:

- Verify eligibility and co-pay with your insurer
- Add your insurance to the Patient Portal
- Bring a photo ID and insurance card

At Check-In:

- Co-pay due at time of service
- Inform us of changes in address, phone, or coverage

After Your Visit (Billing):

- You'll receive an Explanation of Benefits (EOB) from your insurer
- If a balance remains, ACME Health will send a statement
- Payment options: online portal, phone, in person, or by mail
- Questions? billing@acmehealth.org or (555) 010-2000

No Insurance?

- Sliding-scale pricing available
- Upfront estimates on request