Ramil D. Jasareno

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Bgy. Addition Hills, Mandaluyong City, Philippines 1550

Mobile: +63917.802.7659 (ramiljasareno@yahoo.com)

LinkedIn: www.linkedin.com/in/ramiljasareno

Experienced Information Technology Manager with a demonstrated history of working in the Maritime industry. Skilled in Windows Servers & Desktops Operating Systems, LAN & WAN, Firewalls & Switches, IBM and HP Proliant & Blade Servers. Strong Information Technology professional with a Bachelor of Science in Information Technology (BSIT) focused in Major in Information Management from University of Makati.

WORK EXPERIENCE

CROSSWORLD MARINE SERVICES INC.   - IT Manager

January 11, 2010 – April 28, 2017

TASKS AND RESPONSIBILITIES

- ❖ Manage the IT Team, including technical and administrative duties, to ensure effective delivery of end-to-end IT operations, maintenance and support for the company and its clients.
- ❖ Primary support to Company's Crew Management System
  - o responsible for the installation, testing and troubleshooting of the program
  - o provides training/familiarization to all new employees
  - o serves as a middleman between the users and the developer for process improvement
- ❖ Provides support to Vessels when necessary.
- ❖ Responsible for the improvement of the IT infrastructure and network development.
- ❖ Responsible for the operation and administration of the company's Internal Networks, Servers, and workstations.
- ❖ Ensures the availability of company resources such as Internet, Email, Websites and Network.
- ❖ Provides quarterly written report to Company President on all aspects of the IT Department.
- ❖ Manage the purchase of IT hardware equipments and devices and software products.
- ❖ Manage and maintain company domains and other subscriptions.
- ❖ Manage and constantly updates inventory of software licenses acquired by the company.
- ❖ Ensure that all company shared files and printers are accessible at all times.
- ❖ Provides support to branch office remotely and onsite when necessary.
- ❖ Provides training and orientation to new users of existing and new technologies.
- ❖ Identify and prepare hardware for disposal when appropriate.
- ❖ Maintain current and accurate inventory of technology hardware, software and resources.
- ❖ Ensure that ISO policies are being implemented in IT Department and periodically updating all documents related to it.

Systems Administration Tasks

- ❖ Configuration, setup and upgrades of all Server Systems required internally for the company and its clients' needs.
- ❖ Provides network, internet & email access to all staff.
- ❖ Manage and maintain computer names, Server names, & IP Addresses of all devices.
- ❖ Manage and provides windows user accounts & passwords of the company and its clients.

- ❖ Manage Email Servers of the company (Primary & Backup) Linux O.S. CENTOS (Postfix)
- ❖ Ensure security of all Servers and Desktops.
- ❖ Ensure backup of all company's data and files and plan and propose disaster recovery solutions.
- ❖ Manage company Firewall, Antivirus Server, and bandwidth shaping devices and ensure that they are always up-to-date.
- ❖ Manage and provide VPN access for management level and branch office users.

- ❖ Provides support for escalated desktop, workstation and network issues on a day-to-day operational basis.
- ❖ On call as needed for after hours and weekend emergencies or scheduled maintenance tasks

I.T. SKILLS (Hardware & Software)

Operating Systems
- ❖ Windows 2000, Windows XP, Windows Vista, Windows 7, Windows 8 & Windows 10
- ❖ Windows Server 2000, 2003, Windows 2008 & 2012 Server
- ❖ Zimbra, CENTOS, Red Hat & Fedora

Software Application & Services
- ❖ VMWARE vSphere Client 6.0.0
- ❖ VMWare ESX Server, VMWare Workstation and Virtual PC
- ❖ Microsoft Active Directory/DHCP/DNS/RAS/RDP
- ❖ Terminal Services and TS Web Access
- ❖ HESK Ticketing System
- ❖ VPN & Dial-up Remote Access Server
- ❖ MS ISA Server 2004 and ISA Server 2006
- ❖ Antivirus (Kaspersky, Symantec Endpoint Protection, McAfee and Trend Micro Antivirus.
- ❖ Microsoft Business Desktop Deployment for Microsoft XP, Windows Vista and Windows 7 operating systems.
- ❖ Group and Domain wide policies and user access rights and security options for Windows 2000, 2003 & 2008 Servers
- ❖ Microsoft Windows Server 2008 Hyper-V
- ❖ Microsoft Windows Server 2008 Clustering
- ❖ Microsoft Exchange 2003

Hardware
- ❖ WatchGuard XM 525, Fortigate 110C Firewall, BlueCoat Packet Shaper, HP Switches, Routers, DSL Modems, Wireless Access Points
- ❖ HP Proliant Servers (ML & DL)
- ❖ HP Blade Systems Server
- ❖ IBM X Series Servers
- ❖ DELL Servers
- ❖ HP StorageWorks (MSA30 & MSA 2000)
- ❖ RAID level configurations
- ❖ HP, Lenovo, Toshiba & DELL Notebooks & Desktops
- ❖ LAN/WAN, Peer to Peer and Remote Networking installations and configurations.
- ❖ Microsoft Office applications (for 97, 2000, XP, 2003, 2007, 2010, 2013 & 2016)

FIRST DATACORP
Customer Support Engineer
October 2007 – January 2010

STRATPOINT TECHNOLOGIES INC.
Junior Systems Administrator
February 2006 – October 2007

VLJuson Computer System
IT Support Staff
May 30,2005 – February 2006

Corserv Inc.
MIS Assistant
July 2003 – Jan 2005

Starapple Computer Corporation
Computer Technician
Sept 1999 – July 2003

CERTIFICATIONS

VMWare Certifications
VMWare Certified Professional 6- Data Center Virtualization   - Jan 31, 2017

Microsoft Certifications
Microsoft Certified Professional -MCP   - May 2007
Microsoft Certified Desktop Support Technician - MCDST   - June 2007
Microsoft Certified Technology Specialist – MCTS   - May 2008
Microsoft Certified Systems Administrator – MCSA + Messaging - May 2008
Microsoft Certified Systems Engineer - MCSE + Messaging   - June 2008
MDOP - Microsoft Desktop Optimization Pack, Configuring   - March 2009

HP Certifications
HP2-061 - HP Proliant Servers Maintenance   - October 15, 2007
HP2-037 - LaserJet Fundamentals Exam   - October 23, 2007
HP2-896 - Servicing HP Desktops, Workstations and Notebooks - October 30, 2007
HP2-B11 - DesignJet Foundations   - October 31, 2007
HP0-055 - Implementing HP Proliant Servers   - March 24, 2008
                    AIS – Accredited Integration Specialist
TRAININGS
vSphere: Install, Configure, and Manage v6   - July 18-22, 2016
Selling HP Business Class Storage Solutions   - Dec. 06, 2007
Integrating and Managing HP Proliant ML/DL Servers in the Enterprise   - Jan. 21-25, 2008

Implementing Proliant Servers	- Feb. 11-15, 2008
HP DeskJet and DesignJet Technical Training	- March 06, 2008
Deploying Remote Programs with Windows Server 2008 Terminal Services	- July 24, 2008
HP PSG Sales Odyssey	- August5-6, 2008
IBM Tech'l. Training : System X 101 and Storage DS3000	- August 29, 2008
Planning and Designing HP Enterprise Solutions	- Sept. 1-5, 2008
HP Online Training : NPI Scan Jet N9120	- Sept. 08, 2008
EMC Technical Training: Storage Sys.(AX4-5, CX3-10c, NS20)	- Oct. 02-03, 2008
VMWare ESX Server 2.x (Internal)	
Basic Sales & Tech'l. Training on Symantec Product and Solutions	- Nov. 17-18, 2008
Symantec Endpoint Protection 11..0 - Backup Exec 6.5	
Symantec Network Access Control - Backup Exec and Sys. Rec.	
MDOP - Microsoft Desktop Optimization Pack (SoftGrid 4.5)	- Jan 15, 2009

PROJECTS HANDLED – Team Leader

- Cypress Manufacturing Limited
    Active Directory Migration – Transfer of User Account and Profiles to a new Domain Controller
- Transnational E-Business Solutions Inc.
    HP Blade System Deployment - 1 unit of c7000 Enclosure with 8 units of BL460c and 2 units of BL480c).
- Prime Communications (Pacific Internet)
    HP Blade System Deployment (1 unit of c3000 Enclosure with 3 units of BL460c).
- Supreme Court of the Philippines
    HP Blade System Deployment (2 units of c7000 Enclosure with 6 units of BL460c and 4 units of BL480c).
- Bonifacio Estate
    HP Blade System Deployment and Virtual Connect Ethernet Configuration (1 unit of c7000 Enclosure with 10 units of BL460c).
- UCPB
    POC – Windows Server 2008 Terminal Services – TS Web Access
- Ayala Land Inc.
    POC – MDOP – Microsoft Desktop Optimization Pack (Application Virtualization)
- AYALACORP (Secondary Support)
    Hyper-V - Failover Cluster Management

EDUCATION

University of Makati
B.S. Computer Science, Major in Information Management
1994 – 1999

PERSONAL DATA

Date of Birth : November 05, 1977
Civil Status   : Married
Citizenship   : Filipino
Place of Birth : Manila
Sex   : Male
W/H   : 75 Kgs. / 160 cms.

CHARACTER REFERENCES

Mr. Arnold U. Mendoza
Crossworld Marine Services Inc.
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I hereby certify that the above information is true & correct to the best of my knowledge.

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Ramil D. Jasareno

Applicant