jose e. guerra

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| objectives | | |
|  | Interested in a position that will provide personal and professional growth. Develop a career in IT/MIS with an organization, where my interest in these fields and long term dedication will become a valuable asset. |
| professional experience | | |
|  | 2013–Present Design Red Inc. Miami, FL  *Account Manager*  Advice clients on solutions for their IT needs.   Assist project team on solutions deployment.  Ensure timely software and hardware support. |
|  | 2011–2012 Talk 2 Me Communications. Miami, FL  *Network Technician*  **Configuration of Routers, Switches, WAP  Network troubleshooting.  2010-2011 Terminix Miami, FL  *Service Manager*  Direct Client-Problem Resolution.  Coordinate and Supervise all Technician's Operations. |
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| Education | | |
|  | 2011-2013 Miami Dade College Miami, FL  Associate Degree in Networking Technologies.  2011-2012 Miami Dade College Miami, FL  Cisco Network Associate Certification.  2001-2003 Miami Dade College Miami, FL   Associate Degree in Computer Engineering. |
| Skills/Qualifications | | |
|  | CCNA, working towards MCSA. Certificate from Cisco Networking Academy. Strong commitment to team environment. Strong interpersonal and organizational skills. Customer service oriented. Experienced in fast paced and stress situations. Adaptable to unforeseeable events. |

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