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|  | osvaldo f. roche acebal  6251 West 24th Court, Hialeah, FL 33016  |  osvaldoroche@yahoo.es  |  (786) 223-4949 |
| Objective | Seeking an entry level position as a PC/Network Technician utilizing modest skills and knowledge of hardware, software and computer networks. |
| Major Strengths | **(Mainly acquired through experience in an educational environment.)**  Excellent analytical and problem solving skills.  Hands-on experience with peripheral devices, buses, operating system and application software.  Working experience with Windows 7, Vista, and XP operating systems.  Sound knowledge of LAN and WAN.  Familiarity with switches, servers, and networking protocols. |
| Work experience | **security** first service residential2013 to 2015 Basic Internet, cable, and A/C troubleshooting support to residents.  Ensure a safe environment through the use of computer, cameras and radio equipment.  Usage of property mechanical equipment such as elevator reset panels, circuit breakers, thermostats, water pumps and valves, as well as knowledge of emergency procedures.  Access control and premises patrolling through great customer service and diligence. |
| aditional positions | **driver** uber2015 Take people to desired locations. Provide excellent customer service to ensure a great riding experience. **security** premium protection services2013 Property patrolling, access control, great customer service. **security** american guard services2012 to 2013 Access control, bag checks, usage of body and item screening stations and equipment. **security** US Security associates2011-2012 Internal and external patrolling of properties. Awareness of surroundings for signs of unusual activity. **customer service staff** publix supermarket2011 *Promoted from bagger to customer service staff in the first months.*  Attend to customer requests, handle money and registers, some cleaning. |
| Education & Certifications | **Miami Dade College**, hialeahcomputer information systems Ongoing**the academy**, miamiA + Certification Expected August 2015Network + certification Expected August 2015 |
| Other skills | Ability to work with minimum supervision.  Strong written, verbal, and interpersonal skills.  Excellent attention to detail and ability to follow though completion.  Organized and able to maintain a clean work environment.  Commitment to company values. |
| References | **huber santos**, front deskfirst service residential (786) 342-5272 **Georgette pascual**, front deskfirst service residential (305) 890-2146 **Ruggery Valdivia**, securityfirst service residential (786) 328-6426 |