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| Todd Cross  |  | | --- | |  | | CrossHireME@Gmail.com | |  | | (954) 309-9168 | |  | |  | |  | | Objective To obtain a career with the opportunity for growth from within. | | SkillsProficient in HTML and CSS coding. 50wpm. Advanced software troubleshooting with remote access/interaction experience. Basic knowledge of Internet Protocol. General office skills. | |  | |  | | --- | | ExperienceTier 1 ios tech/ kellyconnect2015-2016 Remote customer service. Handled the troubleshooting of Apple iOS devices (iPhone, iPad and iPod Touch). Handled account security issues as well as setting up appointments for repairs and consultations. Minor IP configuration troubleshooting. Minor WiFi troubleshooting. software repair/web tech/ Retrieved@2012-2014 Handled basic to intermediate software repair and virus removal. Windows installation and basic network configurations. Designed basic websites for clients using HTML and CSS coding. Developed a basic knowledge of the functionality of Word Press. Intermediate knowledge of HTML and CSS coding using Notepad (or other variation) | | EducationComputer Science/ UnfinishedFlorida State University/Tallahassee Community CollegeDiploma Parkway Academy | | Volunteer Experience or Leadership **Harmony N’ Motion** |   Volunteered during their annual cheerleading season. Helped with fundraising events.  **Rendo Goju Ryu**  Volunteered to train a class of 15 students. Taught self-worth, discipline, character, and self-defense. Including tournaments and promotions/graduations. |