

Alex Barbati - Web Designer

Highly trained and reliable Entry Level Web Designer with a strong work ethic.
Motivated and passionate about problem solving and creation.

TECHNICAL EXPERTISE

HTML, CSS, Javascript, AJAX, jQuery, Bootstrap, Express.js, React.js, Node.js, Firebase, MongoDB, MySQL, Git, Java, Adobe Photoshop, VsCode, Microsoft Excel, Microsoft Office

EXPERIENCE

Perfect Power Wash, Norton, Ohio — *Five9 Call Administrator and Sales Specialist*

March 2019- PRESENT

- Responsible for quality control oversight of more than 1000 sales calls per week
- Proactively track and seek out resolutions to sales call issues
- Identify opportunities to streamline issue resolution and increase efficiencies
- Five9 call software manipulation expert
- Direct sales specialist resulting in over 100K in job sales

Best Buy, Fairlawn, Ohio — *Apple Specialist*

November 2018 - March 2019

- Lead Sales Specialist for all Apple products
- Worked directly with customers to identify their technology needs
- Consistently met and exceeded monthly sales targets

Starbucks, Fairlawn, Ohio — *Shift Manager*

May 2015 - November 2018

- Trained and led a staff of up to 8 employees during scheduled shifts
- Exuded top level customer service at a high volume store
- Implemented new store policies, products and customer communication plans
- Direct oversight of all inventory management and product ordering
- Enforced company standards such as strict health quality, , food and safety codes.
- Oversight of cash handling, and accounting of high volume business

Akron, Ohio
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EDUCATION

Full Stack Web Development

April 2019- October 2019

Case Western University, Cleveland,
Ohio— *Certificate*

May 2014

Wadsworth High School, Wadsworth,
Ohio— *H.S Diploma and Certificates*

- Web Programming Design certificate. Program completion issued by the Four Cities Educational Compact and approved by the Ohio Department of Education for 732 hours of Career-Technical coursework

PERSONAL CHARACTERISTICS

- Creative and Analytical thought process
- Artistically Innovative
- Meticulous and detailed worker
- Inspiring leader and team member
- Adept Multitasker
- Passionate about new challenges
- Highly rated client satisfaction rapport
- Sound written and oral skills
- Ability to problem solve and keep a calm demeanor when under stress

PROJECTS: