



# Autumn Belon

Web Developer | Graphic Designer

Eugene, Oregon, USA

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## BIO

### About Me

A native Oregonian and lover of all things nature, my focus is on user-centric graphic design principles that embody the path-of-least-resistance flow and visual appeal consistent with that of the natural world.

### Activities

- 📌 AIGA Poly
- 📌 Coding Club
- 📌 Online Student Government Advocacy Group

## SKILLS

### Software

Adobe Illustrator, Photoshop, XD, and InDesign, Salesforce, ServiceNow, SharePoint, PagerDuty, Slack.

### Languages

HTML, CSS, JavaScript.

## EDUCATION

### Arizona State University

MS in Graphic Information Technology, 04/2022

### Arizona State University

BAS in Internet & Web Development, 08/2021  
Summa Cum Laude

### Heald College

AAS in Business Software Applications, 01/2002

## EXPERIENCE

### The Spark Online Newsletter

*Graphic Designer and Writer, Tempe, AZ*

Aug 2021 - Present

Collaborate to create and design graphics and layout. Write articles relevant to current events, online students, and activities.

### Online Student Government Advocacy Group

*Director of Graphics and Design, Tempe, AZ*

Aug 2021 - Present

Creates graphics for use on social media and online student channels. Designs logos, surveys, and forms for internal and external use.

### Intuit (contract - TEKsystems)

*Incident Management Analyst, Tucson, AZ*

Oct 2019 - Aug 2020

Collected details around large scale infrastructure issues or high-risk experience issues and determined and succinctly communicated impact to business leaders and stakeholders. Point of contact for Customer Care Agent Help Desk escalations, researching and resolving complex end-user issues.

### Symantec Corporation

*Incident Commander, Tucson, AZ*

Apr 2015 - Aug 2019

Took charge of major incidents related to outages, service interruptions, and degraded service and led them to full restoration of service. Drafted clear and meaningful communication of complex matters to stakeholders, users, and leaders. Managed PagerDuty integration project.

### Symantec Corporation

*Technical Support Analyst, Eugene, OR*

Sept 2012 - Apr 2015

Installed, configured, and performed critical troubleshooting for various operating systems including Windows, Linux, Solaris, AIX and HP-UX on both physical hardware and virtual machines.