

Alex Betancourt
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Objective: Former Hurley store manager with 10+ years of customer service experience seeking a full-time position as a full stack developer.

Education: University of Central Florida **Orlando, FL.**
Bachelor of Science, Psychology
Graduated: May 2015 GPA: 3.1

University of Central Florida **Orlando, FL.**
Coding Bootcamp Graduated: March 2022

Work Experience:

Hurley (September 2016-Current)
Store Manager

- Handle daily store operations (opening/closing/payroll/scheduling/change orders/etc.)
- Review daily reports to minimize store cost while maximizing profit
- Provide customer service (ICON) to all customers to ensure daily goals are met
- Delegate task to team to ensure an efficient/productive day
- Assist with team development/growth
- Receive/condense/store shipment for multiple stores
- Process/Back stock/restock sales floor with apparel/footwear/accessories
- Create/assist with floor visuals to maintain product flow

J. Crew (September 2018-May 2019)
Assistant Manager (PT)

- Supervise sales floor and identify/solve customer needs
- Delegate tasks amongst employees to ensure maximum efficiency
- Operate/close down registers and document/organize/track daily reports

Pali Camp Adventures (June - August 2017, 2016, 2015, 2014)
Flying Trapeze Instructor/Assistant Director (Flight Club)

- Liaison between the Trapeze Specialty Activity and rest of the camps Managers of various camp activities
- Delegate task to fellow trapeze instructors to ensure efficiency at work
- Supervise Trapeze area/activities in absence of Director
- Maintain an upbeat positive attitude with the children prior to, during, and after activities

Skills:

- Bilingual (English, Spanish)
- Intermediate working knowledge of Excel
- Typing speed 72 WPM
- Multitasking
- Strong interpersonal skills

References: Available Upon Request