AJ (Arthur) Bott

Phone: (616) 460 3122 | Email: ajbott@outlook.com | Website: ajbott.online

Address: 5342 Brookwood Drive, Grand Rapids, MI 49508

# RELEVANT WORK EXPERIENCE

Grand rapids Plastics Grand Rapids, MI

Systems Administrator 2012 - 2016

* Managing various servers such as Exchange 2007, Windows domain, Windows 2008/2012, file, print, active directory, FTP, DNS, DHCP, VPN, VoIP, VMware vSphere 5.5 and 6.0, web, and email filter.
* Implementing new hardware and software to improve the environment such as new servers, networking devices (switches, firewalls, APs, etc.), antivirus, helpdesk system.
* Provided user support for 90+ employees in an environment of 100+ computers.
* Incorporated various backup solutions such as incremental backups for top priority systems, Veeam backup for vSphere virtual machines, and file and email backup.

Grand rapids Plastics Grand Rapids, MI

IT Engineer 2010 – 2012

* Working with 3rd party IT support company in completing on-site tasks.
* Answering helpdesk tickets regarding a variety of different issues.
* Performing various tasks such as installing software, reforming computers, supporting users, and setting up new computers.
* Diagnosing and troubleshooting problems with different equipment, devices, computers, and software.

# EDUCATION

Davenport University, college of technology Grand Rapids, MI

Bachelor of Science in Information/Computer Security 2012 - 2016

President’s List; Highest Honors; Cumulative GPA: 3.93

Course highlights: cryptography, information security and assurance, authentication and audits, UNIX operating systems, and distributed architectures.

# ACHIEVEMENTS

President’s list (9 semesters) 2012 - 2016

Davenport University - http://meritpages.com/ajbott

president’s Education award 2012

U.S. Department of Education

recipient of davenport gold scholarship 2012

Davenport University

2nd place in cisco regionals 2011

Business Professionals of America