

# Austin Colcord

**Website:** [ccs.neu.edu/home/acolcord](http://ccs.neu.edu/home/acolcord) | **Portfolio:** [github.com/ajdcolcord](https://github.com/ajdcolcord) | **LinkedIn:** [linkedin.com/in/ajdcolcord](https://linkedin.com/in/ajdcolcord)

## Education

**Northeastern University**, Boston, MA Jan 2013 - Present  
College of Computer and Information Science (CCIS)  
Candidate for a Bachelor of Science in Computer Science with a Minor in Business Administration  
GPA: 3.0/4.0  
Relevant Courses: Computer Systems, Theory of Computation, Object Oriented Design,  
Algorithms, Logic, Fundamentals of Computer Science 1 & 2

**Swinburne University**, Melbourne, Australia July 2012 - Dec 2012  
First Semester of College through the NU.in Program at Northeastern

**Brewster Academy**, Wolfeboro, NH Sept 2008 - May 2012  
GPA: 3.3/4.0

## Computer Knowledge

Languages: Teradata SQL | Informatica | UNIX | Java | Scheme/Racket | C | Assembly  
Oracle GoldenGate | Hadoop (Hive, Pig) | Python | HTML | CSS

Applications: Atanasoft (SQL Editor) | Informatica Powercenter | Putty | Eclipse | Github

## Relevant Work Experience

**Liberty Mutual Insurance, Boston, MA - ETL Software Developer Co-op** June 2014 - Dec 2014

- Deployed the team's code to the test environment
- Trained developers on the deployment process
- Oriented new developers to core technologies
- Developed UNIX scripts, SQL queries & functions, and Informatica workflows
- Collected and documented information on multiple system structures
- Monitored daily-running jobs for issues and failures

**Northeastern University, Boston, MA - Computer Lab Monitor** Jan 2014 - April 2014

- Managed computer lab, providing access to CCIS students
- Instructed students on proper use of equipment
- Monitored and reported the status of the computers and printers

**Brewster Academy, Wolfeboro, NH - Technology Office Assistant** April 2013 - Sept 2013

- Operated as the IT Help Desk for students, faculty, and staff for walk-in questions
- Troubleshoot software issues on various platforms, mainly Mac OS X
- Trained successor to this position, as well as supervised the office interns

**Freelance Tech Consulting (self-working)** May 2011 - Present

- Restored multiple operating systems with full file transfers
- Repaired minor hardware issues on various computers
- Advised and instructed customers on use of various software components

**Brewster Academy, Wolfeboro, NH - ITD Summer Paid Intern** Summers 2009 - 2012

- Executed the setup of over 500 computers each year for students and staff
- Collaborated with others to troubleshoot software and hardware issues

## Interests

Volunteer: CCIS Peer to Peer Mentor, Northeastern University Jan 2014 - Present

Hobbies: iOS Development | Fixing Computers | Sailing | Alpine Skiing | Photography

World Travel: Australia | New Zealand | British Virgin Islands | Germany | England