Aditi V1.0

We are startup, planning to use whatsapp medium for promotion & customer service.
We are introducing new virtual character called "Aditi" who is going to send msgs and interact
with customers, and answers queries.

So we want to train Aditi, with all abt our business, and fine tune her to handle customer
queries.

Whatsapp Bot requirements:
1. Trained with our data for whatsapp business number, registered in meta (whatsapp
   business API)
2. Option to train data (Similar like custom personal assistant gpt) with doc,pdf and excel.
3. Option to connect to our mongodb vector db, for data training
4. Option to finetune data

Customer care :
1. We need admin panel, to handle all chat messages,
2. If customer wants to talk with real person, then aditi bot has to notify customer care unit,
   where they can take it further.
3. Option to handle by multiple agents(customer care unit)
4. In future, planning to integrate ticketing system (for issues resolving)

CRM :
   As our business is meta verified, we are planning to send launch offer msg to friends (without
affect meta policy), for that, we need option to, similar like wanotifier.com
1. Option to import whatsapp approved templates from meta
2. Option to import contacts thru csv
3. Option to send msg to contacts (with time interval settings, etc)