



## Itinerary

Issue date:

7SEP2020

Mrs. Theresa Heering

Record locator:

12DVKL

Issued by:

Company name  
Ecommerce  
Ecommerce Ecommerce

| Passenger name  | eTicket no.   | FOID | Required document |
|-----------------|---------------|------|-------------------|
| Heering Theresa | 2432438956959 |      | ID Card           |
| Friesen Andrej  | 2432438956960 |      | ID Card           |

| Travel Information |                                       |           |         |                |        |
|--------------------|---------------------------------------|-----------|---------|----------------|--------|
| Flight/date        | Route                                 | Departure | Arrival | RBD/Fare basis | Status |
| DX51/OCT           | Bornholm Rønne - København<br>Kastrup | 18:25     | 19:05   | T/TDXBEDRNN    | OK     |
| DX51/OCT           | Bornholm Rønne - København<br>Kastrup | 18:25     | 19:05   | T/TDXBEDRNN    | OK     |

| Restrictions     |   |
|------------------|---|
| <b>TDXBEDRNN</b> | Time/date can be changed prior to departure for a fee of DKK 200 per segment + fare difference(February 2020: Fee DKK 100). Cannot be rebooked to a less expensive fare. Name change for a fee of DKK 200 per segment. Refund not allowed. 1 piece (23 kg) checked-in luggage included. 8 kg of hand luggage included. 24 hour cancellation grace period after booking if departure is not within 24 hours. Children (2-15 years) pay 75% of the net fare (ex. taxes). Infants not requiring a separate seat can be added for free. An administration fee of DKK 45 per flight is charged for processing a refund. General terms and conditions also apply. |

| Liabilities   |
|---|
| <p>The applicable limits of liability for your journey on a flight operated by a carrier of the DAT Group are as follows:</p> <ol style="list-style-type: none"><li>1. Montreal Convention 1999 applies to all international carriage of persons, baggage or cargo performed by aircraft for reward.</li><li>2. In respect of destruction, loss of, or damage or delay to baggage, please contact DAT handling agent upon arrival. Please also read DAT rules at <a href="http://www.dat.dk">www.dat.dk</a></li><li>3. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger. This notice is required by the European Community Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002). Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.</li><li>4. For complete text of all provisions applicable we refer to DAT Group General Conditions of Carriage for Passengers and Baggage at <a href="http://www.dat.dk">www.dat.dk</a></li><li>5. In case of flight irregularities please refer to EU regulation 261/2004 for your passenger rights: <a href="http://www.eur-lex.europa.eu">www.eur-lex.europa.eu</a></li><li>6. Personal data, which has been provided to us in connection with your travel, may be passed to government authorities for border control and aviation security purposes.</li><li>7. An operating air carrier shall not be obliged to pay compensation in accordance with Article 7, if it can prove that the cancellation is caused by extraordinary circumstances which could not have been avoided even if all reasonable measures had been taken.</li></ol> |