From: patronservices@ticketphiladelphia.org [patronservices@ticketphiladelphia.org]

Sent: Monday, June 04, 2012 1:55 PM **To:** elaboratecollaborative@gmail.com

Cc: Patron Services

Subject: Confirmation from Ticket Philadelphia for Order #11020448

TICKET PHILADELPHIA ORDER CONFIRMATION

Account Number: 1907301 Order Number: 11020448

John Smith 230 South Broad Street Philadelphia, PA 19081 USA

Phone 1 (215) 893-0150

E-mail: elaboratecollaborative@gmail.com

Dear John Smith:

Thank you!

Below are the details of your order. Please print a copy of this e-mail for your records. Call us at 215-893-1999 (9am - 8pm daily) or e-mail us at patronservices@ticketphiladelphia.org if you have any further questions regarding your order.

ORDER DETAILS

Kimmel Garage Wed Jul 25, 2012 6:00PM Kimmel Center Garage Quantity: 1 KC Garage Parking: Price: \$22.00

Jackson Browne Wed Jul 25, 2012 8:00PM Academy of Music

Quantity: 2

Side F/C Obstructed: Row C Seat 36 (Limited View); Row C Seat 38 (Obstructed View Column) One or more seats in your order has a limited or obstructed view. You have indicated that you are aware and understand that you are purchasing such tickets. Price: \$50.00 each; \$100.00 total

ORDER SUMMARY

Ticket Price: \$122.00 Contribution: \$0.00 Fees: \$24.00

Grand Total: \$146.00 Total Paid: \$146.00 Balance Due: \$0.00 Payment of \$146.00 received on Jun 4, 2012 by MasterCard ending in 1215

DELIVERY INFORMATION: U.S. Mail Address: John Smith 230 South Broad Street Philadelphia, PA 19081 USA

CONTACT US:

Ticket Philadelphia 230 South Broad Street, Suite 800 Philadelphia, PA 19102

Call Center phone: 215-893-1999 TTY Only number: 215-875-7633 Call Center hours: 9am - 8pm daily

E-mail: patronservices@ticketphiladelphia.org

Web: www.ticketphiladelphia.org

Please review our Ticketing Policy:

All Sales are final. There are no refunds or exchanges. This ticket purchase will appear on your credit card statement as TICKET PHILADELPHIA. If your tickets are being mailed to you, it is your responsibility to notify us prior to the performance if you do not receive your tickets so we may reprint them for you upon your presenting the Order Confirmation, credit card used in the purchase and proper photo identification. Artists are subject to change without prior notice and a change of artist is not cause for a refund. Inclement weather is not a cause for refund unless a performance is actually cancelled. In the event of severe rain or snow, weather updates and performance status are noted on the homepage of www.ticketphiladelphia.org or the website of the presenting organization.

All persons entering the theater, including babies in arms, must have a ticket. Please check event listing for family-friendly designation. Latecomers and those who exit during the performance will be seated at the discretion of the facility staff.

Copying any performance by camera, audio, or video recording equipment is prohibited.

Tickets purchased through Ticket Philadelphia are for your personal use and may not be resold for more than face value. We reserve the right to cancel any order we deem in conflict of this policy. If we cancel your order, or hold your tickets for box office pick-up (with photo ID), we will contact you via email within five business days.