Avenue of the Arts Garage

15th & Spruce Streets Managed by Central Parking System

SINGLE TICKET pre-paid parking instructions:

As you enter...

Scan barcode ticket/print at home voucher at entrance reader (located on the left side of the ticket machine). **DO NOT** dispense a ticket for entry. Park in any available unreserved parking space.

As you exit...

Retrieve your vehicle and proceed directly to exit gates. Scan barcode ticket/print at home voucher at exit reader (located on the left side of the ticket machine)

If you are picking up your prepaid barcode parking and show tickets at the box office the night of the show (Will Call)

Pull a ticket to enter the garage. Proceed directly to the box office before the show begins to obtain your tickets. As you exit, retrieve your vehicle and proceed directly to the exit gates. Scan barcode ticket at exit reader (located on the left side of the ticket machine), and discard garage ticket in the trash.

If you lose your prepaid barcode parking ticket/print at home voucher...

Pull a ticket to enter the garage. Proceed directly to the box office before the show begins to obtain a new barcode parking pass. As you exit, retrieve your vehicle and proceed directly to the exit gates. Scan barcode ticket at exit reader (located on the left side of the ticket machine), and discard garage ticket in the trash.

Barcode Ticket Scanner:



SUBSCRIBER pre-paid parking instructions:

ENTER THE GARAGE Traveling South on 15th Street of West on Spruce Street

- 1. When you enter the Garage, take a ticket from the machine.
- 2. After you park, take your ticket AND Pre-paid Coupon with you.
- 3. When you return to the Garage after the show, you have two payment options:

For the quickest exit:

- a. Paying at the Exit Gate:
 - i. Insert your ticket into the exit reader. An amount will appear.
 - ii. Then, insert your Pre-paid Coupon.
 - iii. The Machine will recalculate the amount you owe. If necessary, finish paying by **credit card ONLY**.
 - iv. Your ticket and Coupon will not be returned to you; instead, the gate will automatically open.

or

- b. Paying in the Lobby at a Pay Station
 - i. Insert your ticket. An amount due will appear.
 - ii. Then, insert your Pre-paid Coupon.
 - iii. The machine will recalculate the amount you owe. If necessary, finish paying by cash or credit card.
 - iv. The Pay Station will return your paid ticket and your Pre-paid Coupon which should be discarded as it is no longer valid.
 - v. Take your paid ticket with you and insert it into the reader at the Exit Gate as you leave the Garage.

If you have any questions or comments, a Customer Service Representative is on site 24/7 or please feel free to call or email Christopher Francisco:

215.545.9608 - cfrancisco@parking.com

Pay station in ground floor lobby of parking facility:



Close up: Pay Station Directions

