

# TICKET RETURNS

All tickets returned to Ticket Philadelphia for exchanges or refunds must use the procedure below, unless otherwise informed.

- 1) Enter a CSI in patron's account.
- 2) Tickets must be returned no closer than 48 hours before event.
- 3) Tickets should be mailed via traceable means: UPS, FedEx, or Priority.
- 4) Mail tickets to:

Ticket Returns  
Ticket Philadelphia  
230 South Broad Street, Suite 800  
Philadelphia, PA 19102