

POA Young Friends Program **General Overview**

The POA Young Friends program is an opportunity for patrons aged 21-40 to purchase tickets for \$45 or less. Patrons must register online before they can purchase tickets.

- Any section of the house with a lower ticket price than \$45 will remain at that lower price.
- NO FEES added to Young Friends tickets. (Fees included in ticket price)
- ALL "Philadelphia Series" (main subscription performances) and Holiday concerts included.
- Special events such as Opening Night, Academy of Music Anniversary Concert and Ball, and Marian Anderson Award are not included in this ticket price.
- Beyond the Score, Chamber, Family, and Sound All Around concerts are not included in this ticket price because regular tickets for these performances are already lower than \$45.
- Limit two tickets per concert per membership may be purchased under the Young Friends price. Additional tickets at the regular price will include all normal fees.
- Registration for this program must be completed online.
- Once you are a registered member, tickets may be purchased online, over the phone, or at the Kimmel Center Box Office.

More information and registration at <http://www.philorch.org/young-friends>

For instructions and screenshots, see the following pages of this document.

POA Young Friends – Documentation for TP staff

- A. To Sign Up: Instructions For Patrons
- B. How To Redeem Online: Instructions For Patrons
- C. How To Sell: Instructions For Staff
- D. Exchanges: Parameters For Staff

A. How to Sign Up – Instructions for Patrons

1. Visit Philorch.org
2. Click on Concerts
3. Click on ‘Young Friends’
4. If a patron already has an account with TP, they must login to the website before attempting to register for Young Friends.
 - ** Otherwise, they will receive an error preventing the same email address from being used twice **
5. If a patron does not have an account with TP, one will be created as they register.

B. How To Redeem – Instructions for Patrons

1. Visit philorch.org
2. Click “My Account” to log in
3. Once logged in, click “Purchase Single Tickets”
4. Select a performance by clicking on the calendar
5. Click “Buy Tickets” to enter the purchase path
6. Enter “YOUNGFRIENDS” in the promotional code (see screenshot)
7. Once logged in, the page will read “You are currently logged in with the following promotion code: YOUNGFRIENDS” (see screenshot)
8. (Provide purchase path support if needed)
9. Before finalizing, check that the \$45-or-less ticket price has been applied.

C. How To Sell – Instructions for Staff

1. Ensure that your caller is registered for YoungFriends. You can...
 - a. Look for the header (see screenshot)
 - b. Look for the “constituency” (see screenshot)
2. If they’re not registered, they must register online. Once they’re registered, the header and constituency will appear in their account.
3. Use price type “YNG FRD”
4. Ushers may check ID. Registered patron must be at least 21 years old and born after October 1, 1971.
5. Registered patron may bring ONE guest of any age – max two tickets per registered patron per performance.

D. Exchanges: Parameters For Staff

- Use the single ticket exchange MOS
- \$10 per ticket exchange fee

PROMO CODE LOCATION:

https://tickets.philorch.org/Cart/Cart.aspx?perf_no=12616

Loading...

The Philadelphia Orchestra
Charles Dutoit Chief Conductor
Yannick Nézet-Séguin Music Director Designate

Subscriptions | Single Tickets | Group Sales | Help | Cart/Add to Your Order | My Account | Logout | **Welcome Brother Becker**

Promotional Code:

You are currently logged in with the following promotion code: YOUNGFRIENDS

TICKETS | ADDITIONAL PERFORMANCE OR PARKING | BILLING & SHIPPING | CHECKOUT

Loading Cart

HEADER LABEL:

Order No : <New>

Order Details | Product Catalog | SeatMap

ID: 1754601 PO **PDN** KC: **KSS** TP: Other: **POA Member** On Acct:

Name: Brother Joshua Aaron Becker
Addr: 500 W Cheltenham Avenue
Email: of.jonas@gmail.com Zip: 19144 Phone1: (215)718-4417 Phone2: (215)353-0720

Const ID: 1754601 Src: Solicitor: becker Delivery: U.S. Mail Hold Until: 00/00/0000
Order #: <New> Date: 12/16/2011 MOS: TP Call Center Channel: TP - Default Channel Pmt: No Alt Ad: No
Notes: Category: (none)

Line Items | Sub Line Items | Fees | Contributions | Custom Data

Pkg	Perf	Description	Date & Time	Price Type	Zone	Pur	Pur Amt	Ret	Ret Amt	Std	AU	SR

KCH STIX
POA Young Friends

CONSTITUENCY TAB:

Constituents - Brother Joshua Aaron Becker

ID: 1754601 PO **PDN** KC: **KSS** TP: Other: **POA Member** On Acct:

Name: Brother Joshua Aaron Becker
Addr: 500 W Cheltenham Avenue
Email: of.jonas@gmail.com Zip: 19144 Phone1: (215)718-4417 Phone2: (215)353-0720

History | Contacts | Contributions | Transactions
General | Names | Addresses | **Constituencies**

Constituency	Code	Default	Inactive	N1/N2	Start Date	End Date	Created Date
PDN - POA Donor Non-Subscriber	PDN	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Both	00/00/0000	00/00/0000	6/24/2011 3:15 AM
PRD - POA Regular Donor	PRD	<input type="checkbox"/>	<input type="checkbox"/>	Both	12/16/2011	00/00/0000	12/16/2011 4:13 AM
KSS - KC Student Tix STIX	KSS	<input type="checkbox"/>	<input type="checkbox"/>	Both	10/18/2011	00/00/0000	10/18/2011 1:30 PM
PP2 - POA FY12 Sub	PP2	<input type="checkbox"/>	<input type="checkbox"/>	Both	10/20/2011	00/00/0000	10/20/2011 4:52 PM
PF2 - PO12 Young Friends	PF2	<input type="checkbox"/>	<input type="checkbox"/>	Both	12/15/2011	07/31/2012	12/15/2011 1:44 PM
PU2 - POA FY12 EZG Seat U Memb	PU2	<input type="checkbox"/>	<input type="checkbox"/>	Both	10/18/2011	00/00/0000	10/18/2011 3:56 PM
POD - POA Owned	POD	<input type="checkbox"/>	<input type="checkbox"/>	Both	10/18/2011	00/00/0000	10/18/2011 3:56 PM
KOD - Kimmel Owned	KOD	<input type="checkbox"/>	<input type="checkbox"/>	Both	00/00/0000	00/00/0000	00/00/0000 3:15 AM
NOD - POA Owned	NOD	<input type="checkbox"/>	<input type="checkbox"/>	Both	00/00/0000	00/00/0000	10/20/2011 5:00 PM

when they signed up