#### **CODY SIMPSON - ACOUSTIC SESSIONS TOUR**

#### **RE: PROGRAM DETAILS FOR VIP MEET & GREET EXPERIENCE PURCHASES**

Congratulations! You're officially part of the Cody Simpson – Acoustic Sessions Tour! Below is a list of detailed information you'll need to review in order to make sure your VIP check-in process goes smoothly. Please make sure you give yourself enough time to arrive at the venue and proceed to the designated check-in area. We'll be starting promptly based on the check-in times referenced below.

We're looking forward to seeing you there!

The following check-in procedures & program details only relate to the following VIP classifications:

THE CODY SIMPSON VIP MEET & GREET EXPERIENCE

\*\*\* Please note that if you have received this information in error please disregard. Possession of this document is not a confirmation of purchase, nor does it give access to any program details contained in this document.

## **VIP ITINERARY & PROGRAM DETAILS**

VENUE: PRINCE MUSIC THEATER

EVENT DATE: JANUARY 19, 2014

CHECK - IN LOCATION: TABLE LOCATED INSIDE THE MAIN LOBBY ON CHESTNUT STREET

CHECK - IN OPENS: 4:00PM

CHECK - IN CLOSES: 4:30PM

## **CHECK-IN PROCEDURES**

- Guests should proceed to the VIP check-in table, which is located INSIDE THE MAIN LOBBY ON CHESTNUT STREET.
- A representative from the tour will meet you after check-in closes to escort you into the venue.

## **GENERAL VIP INFORMATION**

Below are some very general guidelines which we've included to help you plan your evening:

- Guests will proceed directly into the venue after check-in closes
- Arrive in advance. Give yourself plenty of time to arrive and check-in based on the times referenced
  above. In the event you are running late, please see k assistance from box office management
- Please note that failure to arrive on time could result in a total forfeit of all activities Refunds will not be issued under any circumstances

### PHOTO OPPORTUNITY INFORMATION

As indicated in the VIP descriptions, there will be photo opportunity with Cody Simpson. Please note the following as it relates to the photo opportunity:

- You must bring you own (non-professional) camera
- A representative will utilize your personal (non-professional) camera to take the actual photograph

• Small point and shoot cameras (non-professional) will be permitted. Professional cameras or audio/video recording devices will not be permitted under any circumstances

#### PROPER IDENTIFICATION

Please note that proper identification is always required at check-in and to claim tickets or any associated program elements. The following are viable forms of identification and will be accepted at check-in:

- Valid Driver's License
- Non-Driver State-Issued Photo ID
- Valid Passport

#### ITEMS NOT PERMITTED IN VENUE

In addition to the information referenced below, there may be additional restrictions based on local venue policies. Please call your local venue or visit the venue's website in advance for a list of additional restrictions that may apply:

Please note the following items are not permitted in the venue.

- Professional Cameras (If you can remove the lens don't bring it)
- Video Recording Devices
- Audio Recording Devices
- Banners / Signs
- Food / Beverages
- Backpacks / Large Bags
- Small digital point and shoot cameras (non-professional) may be permitted. You are responsible for
  confirming the venue's camera policy in advance of the show date. It is recommended you visit the venue's
  website or call the venue directly to review and confirm general camera policies as they are subject to
  change in each market.

# **GENERAL QUESTIONS & VIP CUSTOMER SERVICE**

 For general questions concerning VIP purchases (in advance of show date), please feel free to contact VIP Customer Service at CodySimpsonVIP@aeglive.com

## **EVENT TICKETS // TICKETMASTER & NON-TICKETMASTER VENUES**

- For Ticketmaster customer service, please call: 877-4-VIPTKT (877-484-7858)
- For non-Ticketmaster venues please contact the venue's box office or ticketing company directly for additional information.