



## **Venue Information:**

**Gardens Open:** 9 am

### **Longwood Description:**

Admission to Longwood Gardens beginning at 9 am on the day of the performance is included with concert ticket purchase.

Longwood Gardens is one of the world's greatest display gardens which encompass 1,050 acres of gardens, woodlands, and meadows. Enjoy over 11,000 types of plants, more fountains than any other garden in the US, educational and visitor programming, and over 400 performances a year.

### **Venue Description and Rules:**

Arrive before the show and stroll Longwood's indoor Conservatory bursting with spectacular horticultural displays. See your favorite organists in an intimate 260-seat historic ballroom unique for its elaborate finishes including fabric-paneled walls and a ceiling with panes of rose-colored etched glass.

- Reserved seating is provided on cushioned seats.
- Restrooms are available near the venue.
- Venue is located within the conservatory complex.
- Venue is ADA accessible and accessible seating is available for purchase.
- Audio, video and flash photography is prohibited.
- Strollers and rented motorized scooters must be left outside the venue.
- Everyone needs a ticket- only children under 1 (i.e. babes in arms) will be admitted without a ticket. It is assumed that children under one will share a seat with a parent.

### **Parking, Transportation & Accessibility**

- Parking is free and will take place close to the venue by entering through Longwood's Business Entrance.
  - There is reserved handicapped parking.
  - **Longwood is easily accessible to visitors with disabilities.**
    - Non-motorized wheelchairs, electric scooters and children's strollers can be rented from the Information Desk in the Visitor Center, on a first-come first-served basis.  
**Scooters, wheelchairs and children's strollers are all are free for Garden Pass Members.** All others are charged the following:  
Electric scooters: \$15  
Wheelchairs: \$4  
Children's strollers: \$6
- The Ballroom is located in close proximity to Longwood Gardens Business Entrance and accessible seating is available for purchase.

## **Ticketing FAQs:**

- Seating is reserved.
- Ticket includes gardens admission for the whole day.
- Ticketholders may spend the day and enjoy Longwood beginning at 9 am.
- \$6.00 per ticket fee regardless of mode of sale (telephone, fax, mail, walk-up or Internet).
- \$5.00 per ticket fee if purchased in a package with a minimum of three concerts regardless of mode of sale (telephone, fax, mail, walk-up or Internet).
- The gardens close to non-ticketholders at 5 pm. Ticket Holders have exclusive access after this point.
- Post concert exclusive coffee reception with an opportunity to meet the artists is included in the ticket price.
- **Ticketholders will be given wristbands as they enter the gardens.**

Sales are final. No refunds or exchanges.

## **Food and Dining Options**

Ticketholders can enjoy an elegant three course \$36 prix-fixe pre-show dinner in Longwood Garden's restaurant, 1906. Reservations can be made through [www.opentable.com](http://www.opentable.com)

Cash bar available. Credit cards not accepted.

A coffee reception and meet the artist will be held after the performance.

## **Schedule**

9:00 am	Ticket Holder may enter the Gardens.*
3:00 pm	Will Call Opens at West Gate Ticket Booth
5:00 pm	Conservatory and Gardens close to the public.
	Conservatory & Gardens remains opens to ticket holders for strolling.
7:30 pm	Seating begins in the Ballroom
8:00 pm	Performance

\*If a patron would like to purchase or pick up a will call ticket before 3 pm when Ticket Philadelphia arrives, Central Ticketing located in the Visitor Center can accommodate them.