## Speaker Series Process Overview

Note on 3 <sup>rd</sup> Tier	All 3 <sup>rd</sup> tier level seating is general admission. This is also referred to as open seating.
Note on web orders	New orders placed online and over the phone are limited to open seating ( $3^{rd}$ Tier).
Important Dates	Live on web (new orders are 3 <sup>rd</sup> Tier ONLY) –3/31 @ 8pm
	New orders CLOSED on web,
	replaced with waitlist form
	(new orders continued over phone) - 4/14
	Renewal deadline- 5/16
	Order acknowledgments – received in 7 to 10 business days
	Timing of Seating - June
	Month Tickets are mailed - September
Note on Waitlist	We are NO LONGER ADDING TO EV15 WAITLIST. We may only add natrons to
Note on waitiist	We are NO LONGER ADDING TO FY15 WAITLIST. We may only add patrons to the FY16 waitlist.
Speaker List:	See Brochure

Q+A Session: Quietly during the lecture, at 8:25pm and again at 8:35pm, ushers walk down

> the aisles to collect questions from the audience, written on question cards that are available in the evening's program. When the speaker is done, the moderator returns to the stage and asks as many of the audience's questions

as possible. The evening concludes at approximately 9:30pm.

**Price Zones** 

General Admission 3<sup>rd</sup> Tier and 3<sup>rd</sup> Tier Box Blue - \$345

Conductors Circle, Center (C & D) – make sure patron is aware they will be Bronze - \$265

behind the speaker.

2<sup>nd</sup> Tier, Side Conductors Circle (C – F) Silver - \$385

Orch Tier F-J, 1<sup>st</sup> Tier E Gold - \$455

Orch. B-Y; Orch Box; Orch Tier A-E; 1st Tier A-D, 1st Tier Box Platinum - \$515

**Renewal Fee** \$23.00

**Parking** \$16.00, Ave of Arts garage

**Payments** Payments for renewing subscribers are being processed as they are received.

> New subscribers are not being charged until we are certain their order can be fulfilled. Credit card charges will appear on statements as Ticket Philadelphia.

New Subscriptions	Are they on the waitlist? NOTE ON FORM. (Don't ask – look for attribute)
	Will you accept open seating? (3 <sup>rd</sup> Tier) NOTE ON FORM. (If NO, we probably will not be able to accommodate)
	Seating is not guaranteed.
	***Credit card is not charged until order is seated. *** (WEB ORDERS CHARGED IMMEDIATELY)

## **Seating Priority**

- 1. Straight Renewals
- 2. Change Renewals
- 3. New orders, patron on waitlist (processed in order they are received)
- 4. New orders, not on waitlist (processed in order they are received)