

THE 2012/13 BROADWAY SEASON

Kimmel Center for the
Performing Arts
1500 Walnut Street, 17th Floor
Philadelphia, PA 19102

Presented by the Kimmel Center for the Performing Arts and
The Shubert Organization

September 2012

Dear Season Ticket holder,

Thank you for participating in the 2012/13 Broadway Season, presented by the Kimmel Center for the Performing Arts and The Shubert Organization. Season ticket holders have the benefit of ticket exchanges at no cost; you may exchange into another performance of the same show only during the 2012/13 season. If there is an additional charge based on seating location, you will incur that price difference.

Please note that there are specific instructions for *Jekyll & Hyde* and *Million Dollar Quartet* ticket exchanges at the Forrest Theatre:

- > In the event that you cannot attend your scheduled performance of *Jekyll & Hyde* or *Million Dollar Quartet*, you may exchange your tickets in person at the Forrest Theatre Box Office, located at 1114 Walnut Street, between 11th and 12th Streets.
- > Exchanges must be made at least two weeks in advance of your original ticket date and can be made beginning November 26, 2012. Tickets can only be exchanged into the same price level as the original and must be exchanged into the subscription performance week. Tickets will not be exchanged for seats in either lower or higher price levels.
- > The Forrest Theatre Box Office will be open beginning November 19, 2012 (Monday through Saturday, 10am to 6pm).
- > Please note that tickets will not be available for exchange at the Kimmel Center Box Office. There will be a limited number of tickets available for exchanges into lower or higher price levels through Ticket Philadelphia until December 3, 2012. After December 3, all exchanges must be processed at the Forrest Theatre Box Office. If you have any questions, please email patronservices@ticketphiladelphia.org.

Again, thank you for your support. We look forward to seeing you at the Academy of Music, Forrest Theatre, and Merriam Theater this season!

Kimmel Center for the Performing Arts