Hospital Metrics

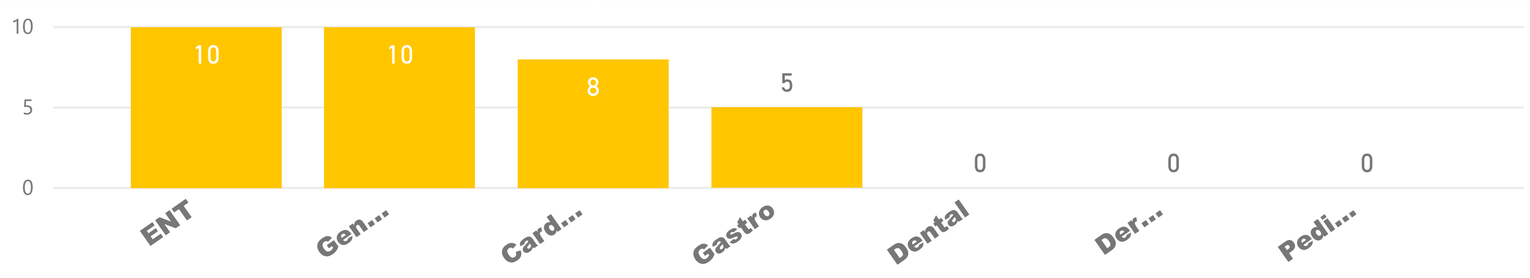
Doctors

- Cardiology
- Dental
- Dermatology
- ENT
- Gastro
- General Surgery
- Pediatrics

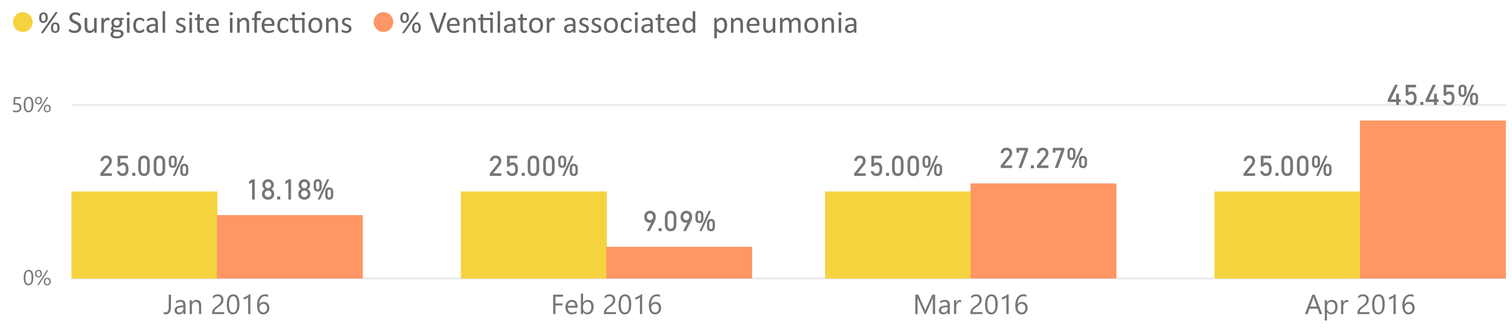
Appointments Done	Future Appointments
200	137

Follow Up Neglect Rate	Follow Up Rate
53%	48%

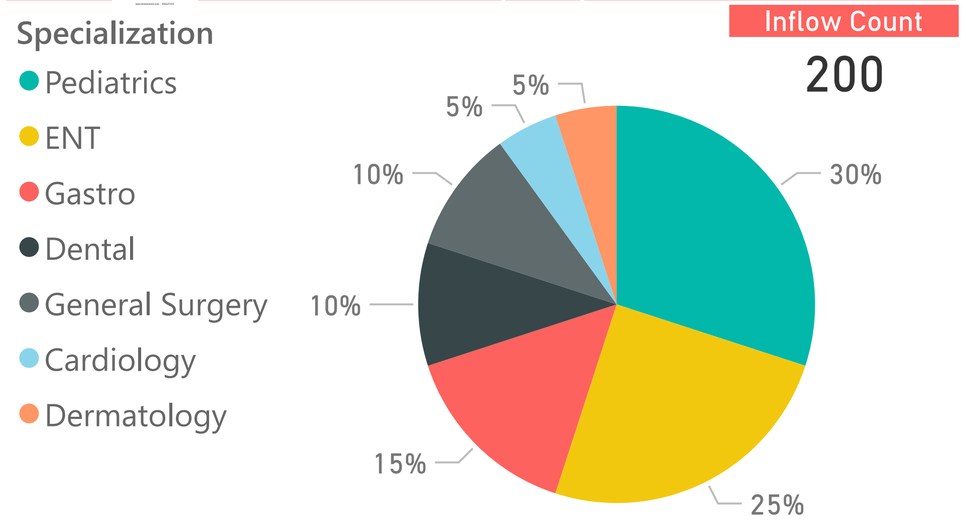
Surgeries by Specialization



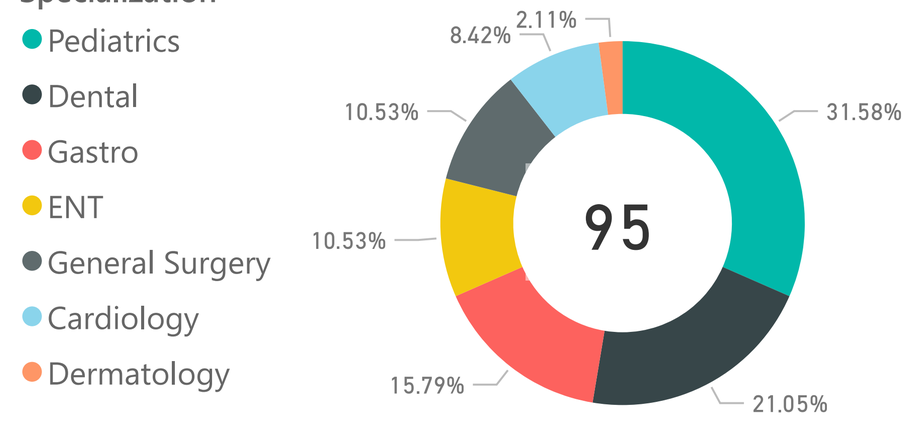
Hospital Accquired Infections



Patient Inflow by Department



Patient follow up by Specialization



Country

- India
- Oman
- UAE

Segments

- Lab testing
- Doctor Consulting
- Bed charges
- Procedures

January

2014 2013

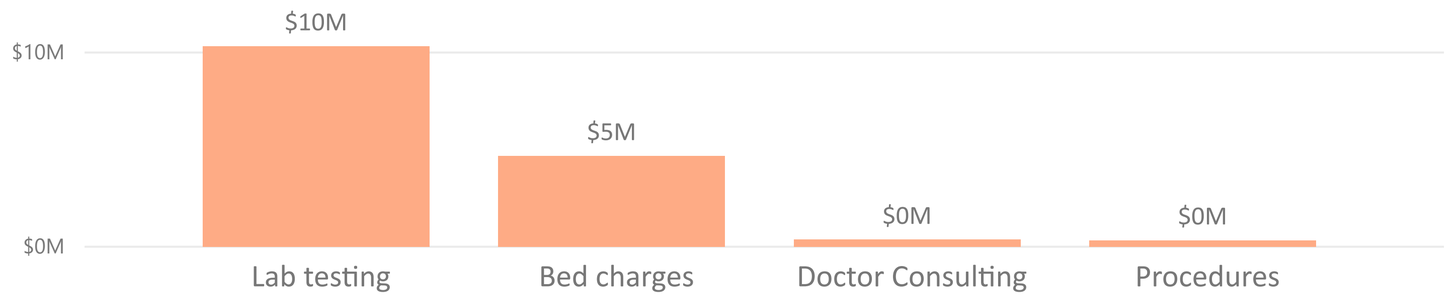
Qtr 1

Revenue
$15.70M

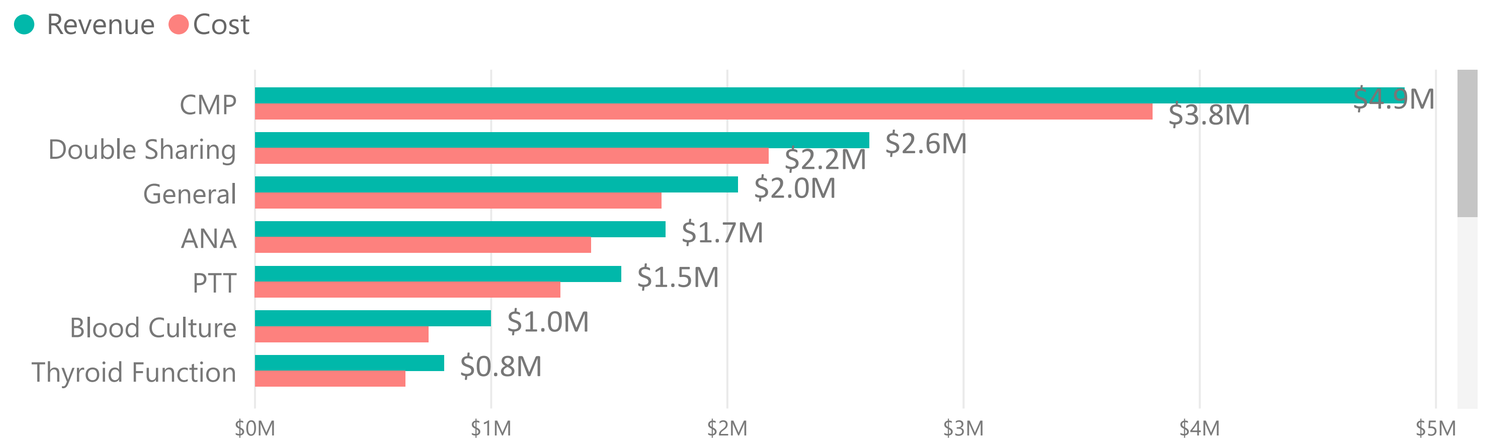
Cost
$12.47M

Profit
$3.23M

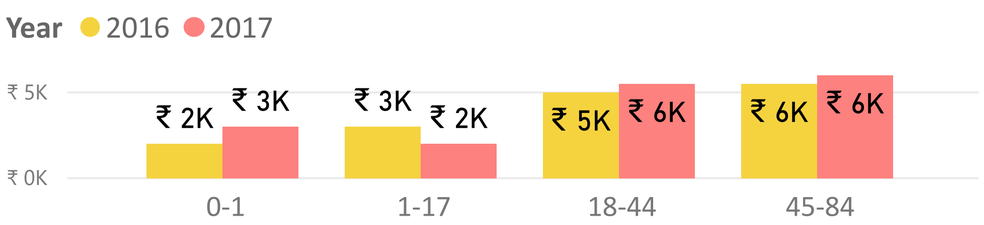
Revenue by Segment



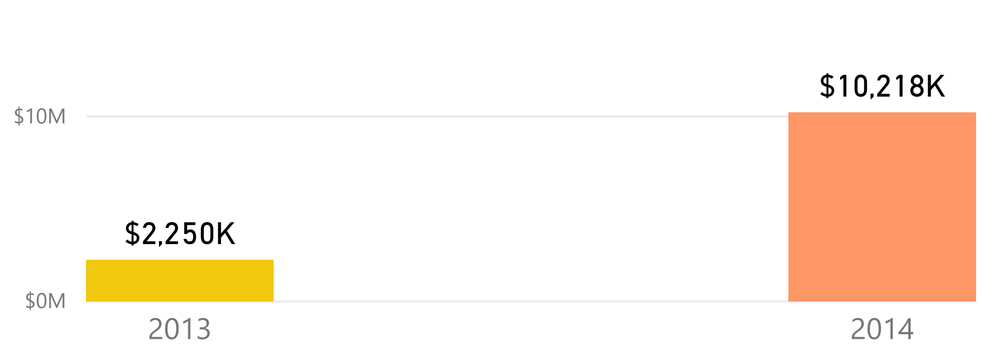
Revenue vs Cost



Average Cost by Age Group and Year

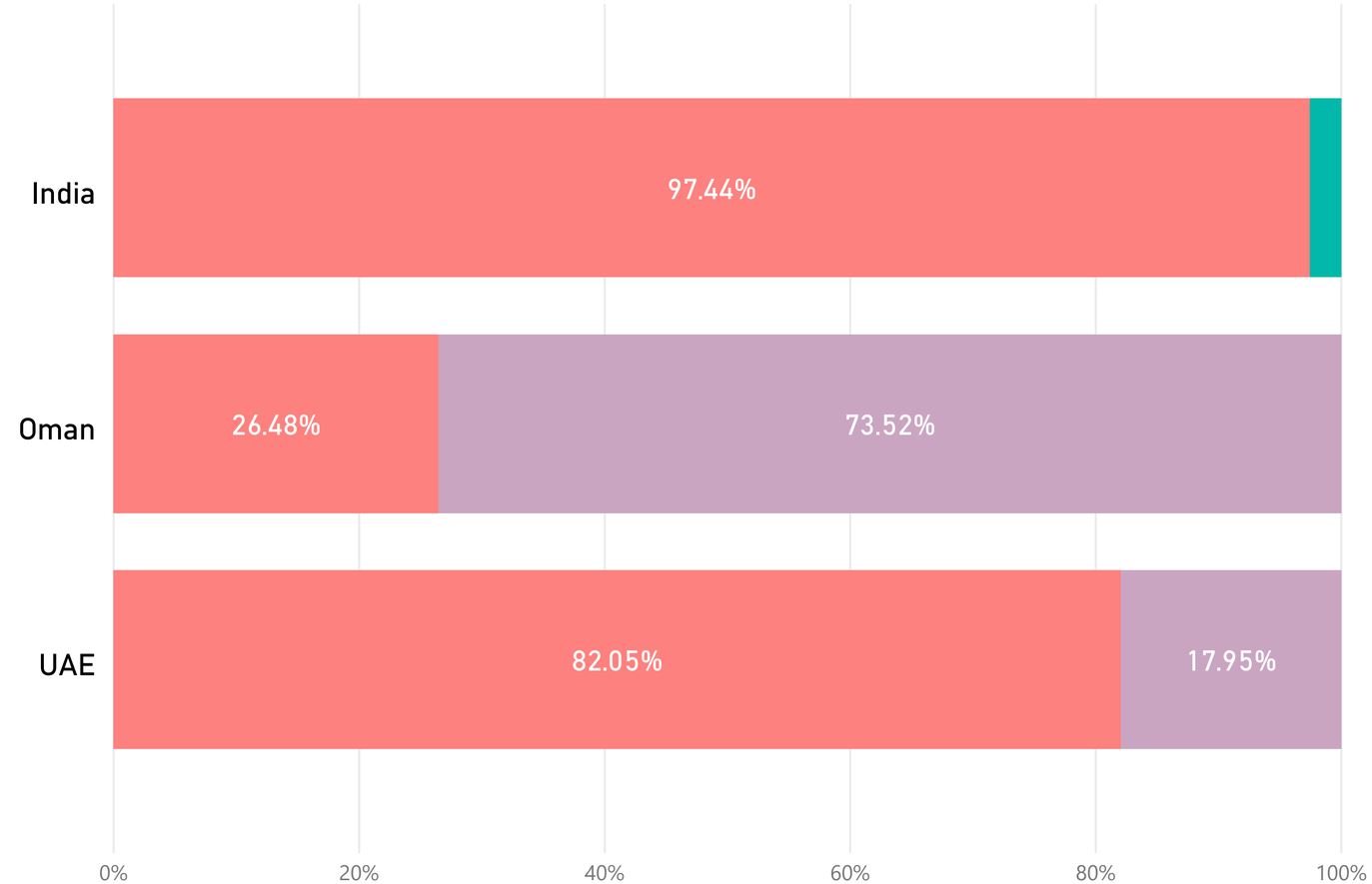


Cost by Year



Revenue by Country

Bed Consumption and Revenue By Country



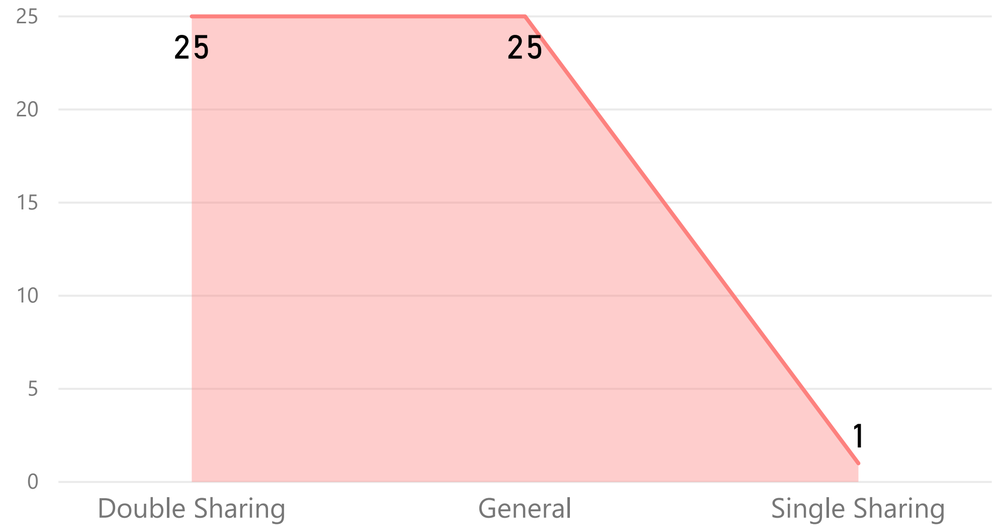
Avg Wait Time

Arrival to Bed	Arrival to Nurse
10	10

Arrival to Discharge	Arrival to Physician
30	25

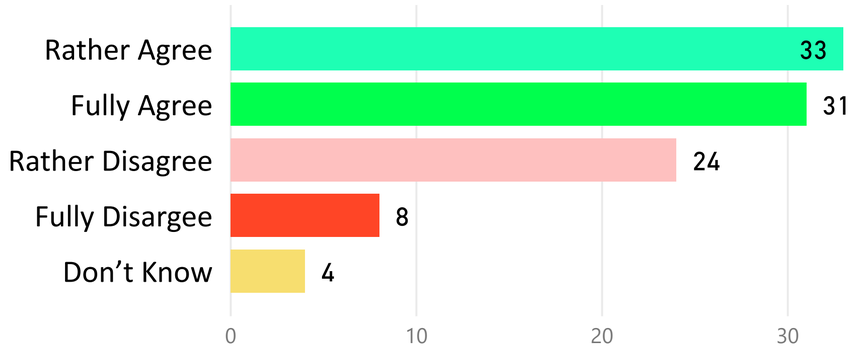
Laboratory TAT in Hours
24

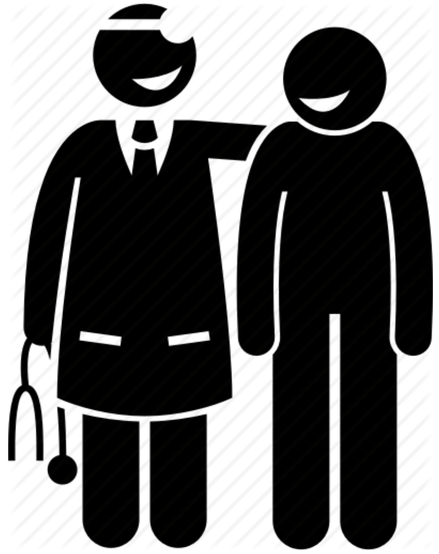
Avg Length of Stay by Bed Category



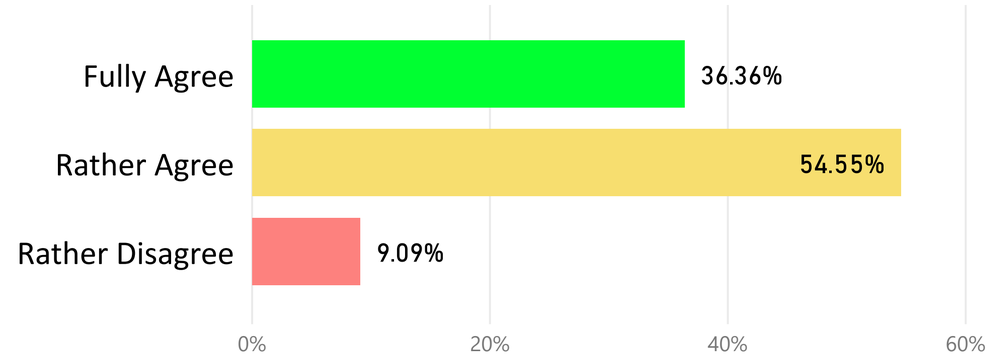
Service Satisfaction

Trust and Confidence in Doctor

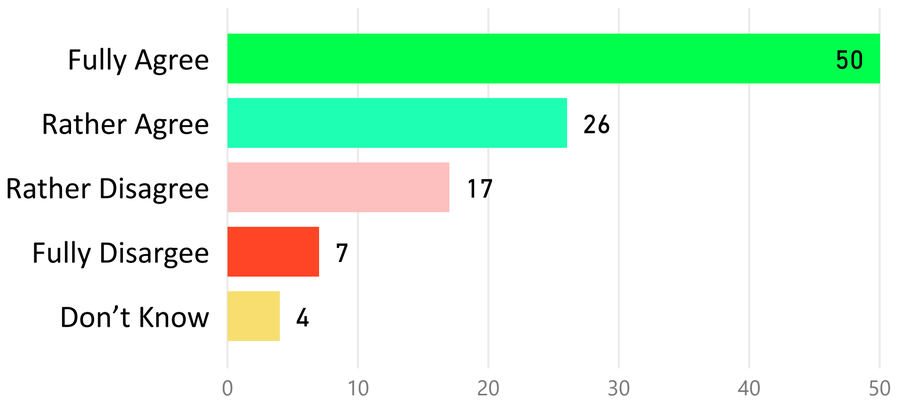
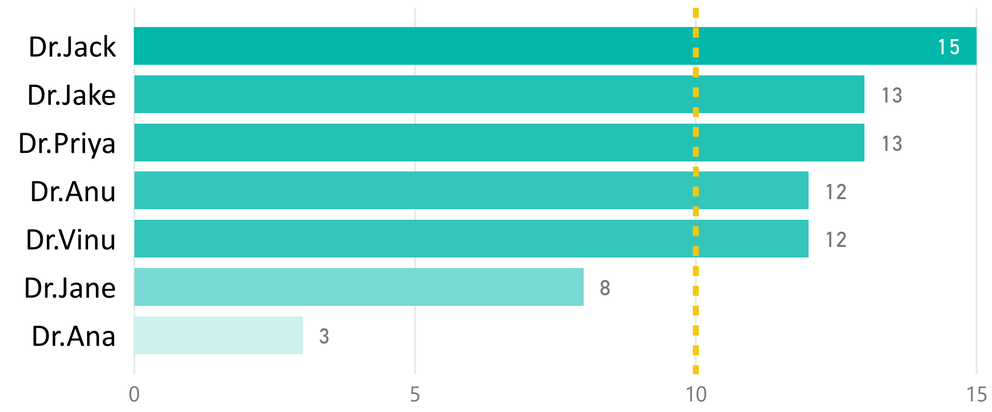




Patient Satisfaction



Staff Explained the Process



Rating by Doctor