



OSPYN

E-Sankalp

Customer On-Boarding
(Savings Account)

Indian Overseas Bank



Contents

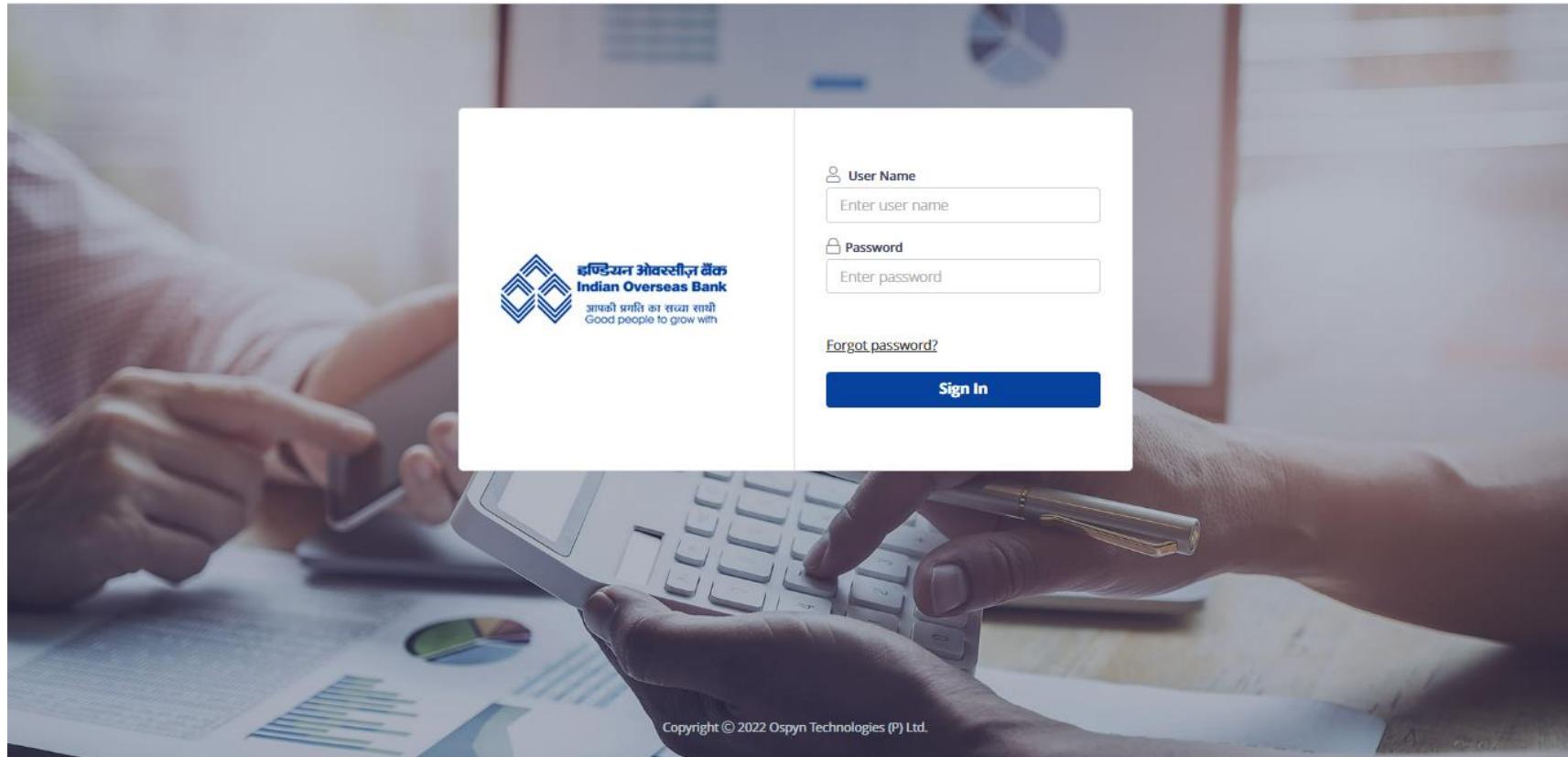
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Login

Login Screen

The application can be accessed through an Internet browser. The user can log in to the application with the username and password.



Dashboard

- The users will be directed to a dashboard page configured with certain details and statistics.
- The Dashboard can be configured as per the need of the user based on user permissions.

The screenshot shows a user interface for a dashboard, likely a digital banking or HR application. The top navigation bar includes a logo for "Indian Overseas Bank" with the tagline "Good people to grow with". The left sidebar features a vertical menu with icons for Home, Dashboard, Profile, Task, Notice, and Help. The main content area displays a profile summary for "Sasikala M" (Position: Maker & Checker 3) with a profile picture. It includes three status indicators: Last Login (02/12/2022, 02:41 PM), Password Expiry (--), and Password change (19/10/2022, 03:37 PM). Below this, there are two alert sections: "Your Alert" (orange background) and "Your Notice" (white background). The "My COB Statistics" section contains two cards: "Task Completed" (512) and "Due Date Missed" (601).

Dashboard

Dashboard

Sasikala M
Position: Maker & Checker 3

Last Login
02/12/2022
02:41 PM

Password Expiry
--

Password change
19/10/2022
03:37 PM

Your Alert

Your Notice

My COB Statistics

Task Completed
512

Due Date Missed
601

Dashboard

Dashboard

Due Date Missed
601

YOUR USERS
60

YOUR DEPTS
72

Reminder of the day

Your Reminder

More

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Dashboard

Dashboard

Due Date Missed
601

YOUR USERS
60

YOUR DEPTS
72

Reminder of the day

Your Reminder

More

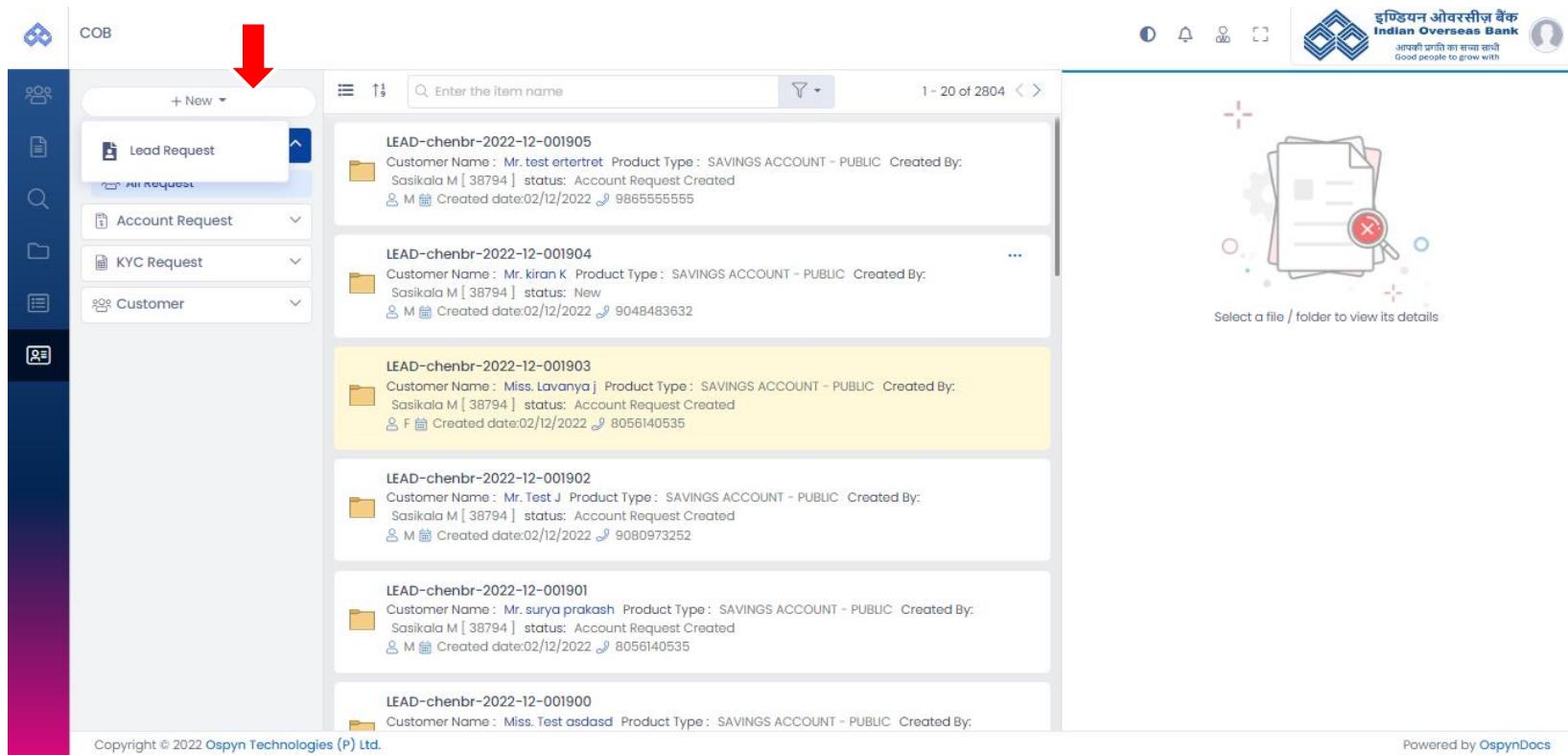
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Maker

New Request

- The Maker after logging into the application will be able to see the COB module on the left side. When the user selects the COB module, the Account request and KYC request process related queues will be seen.
- Click on the new button to initiate a 'Lead request' or 'Account Request'.



The screenshot shows the Indian Overseas Bank COB (Customer Onboarding) module interface. On the left, there's a sidebar with icons for Home, COB, Lead Request (highlighted with a red arrow), All Request, Account Request, KYC Request, and Customer. The main area displays a list of requests with the following details:

- LEAD-chenbr-2022-12-001905
Customer Name : Mr. test erterret Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
Created date:02/12/2022 9865555555
- LEAD-chenbr-2022-12-001904
Customer Name : Mr. kiran K Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: New
Created date:02/12/2022 9048483632
- LEAD-chenbr-2022-12-001903
Customer Name : Miss. Lavanya j Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
Created date:02/12/2022 8056140535
- LEAD-chenbr-2022-12-001902
Customer Name : Mr. Test J Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
Created date:02/12/2022 9080973252
- LEAD-chenbr-2022-12-001901
Customer Name : Mr. surya prakash Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
Created date:02/12/2022 8056140535
- LEAD-chenbr-2022-12-001900
Customer Name : Miss. Test asdasd Product Type : SAVINGS ACCOUNT - PUBLIC Created By:

At the bottom right of the main area, there's a placeholder message: "Select a file / folder to view its details". The top right corner features the Indian Overseas Bank logo with the tagline "Good people to grow with".

Lead Request

- A new lead request pop-up will appear.
- Fill in the details and click on the save button.

The screenshot shows a software application window with a dark theme. On the left, there's a sidebar with icons for users, search, and various request types like Lead Request, Account Request, KYC Request, and Customer. The main area displays a list of lead requests with details such as ID, customer name, product type, status, and creation date. A modal window titled 'New Lead Request' is open on the right, containing fields for personal information like Prefix, First Name, Middle Name, Last Name, Date of Birth, Gender, Primary Phone No., Secondary Phone No., Email, Residential Status, Occupation Type, Account Type, Product Type, Purpose of Opening Account, and Comment. Each field has a required indicator (*). At the bottom right of the modal is a 'Save' button.

New Lead Request

Prefix *

--SELECT ONE--

First Name *

Middle Name

Last Name *

Date of Birth *

Gender *

--SELECT ONE--

Primary Phone No *

Secondary Phone No

Email

Residential Status

--SELECT ONE--

Occupation Type

--SELECT ONE--

Account Type *

--SELECT ONE--

Product Type *

--SELECT ONE--

Purpose of Opening Account

--SELECT ONE--

Comment

Save

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- Certain predefined details will be available in the drop-down menus.
- The actions for creating an Account request will be available in the action button and quick listing details can be seen on the right side.

The screenshot shows a software interface with a sidebar menu on the left and a detailed form on the right.

Left Sidebar (COB):

- + New ▾
- Account Request** (highlighted with a red arrow)
- AO Discrepancy
- Initiate
- All Request
- Leads (highlighted with a blue background)
- Rejected Request
- KYC Request ▾

Right Form (New Lead Request):

This form contains the following fields:

- Prefix *: Mr
- First Name *: Balu
- Middle Name
- Last Name *: Mandal
- Date of Birth *: 26/07/1960
- Gender *: --SELECT ONE--
- Primary Phone No *: 8848754661
- Secondary Phone No
- Email
- Occupation Type: EMPLOYED
- Product Type *: --SELECT ONE--
- Comment
- Residential Status dropdown menu open, showing:
 - Indian (highlighted with a blue background)
 - SELECT ONE--
 - Person of Indian Origin
 - Foreign National
 - Non Resident Indian
- Save button

Now the generated Lead request will be available for the user from the Lead request queue.

Account Request

- Select the created Request from the initiated list.
- Click on 'Create Account Request'

The screenshot shows a software interface for managing account requests. On the left, there's a sidebar with icons for COB, Lead Request (selected), All Request, Account Request (expanded), KYC Request, and Customer. The main area displays a list of account requests with a search bar at the top. A red arrow points to a modal window titled 'Create Account Request' which is overlaid on the list. The modal contains fields for 'Customer Name', 'Product Type', 'Created By', and 'Created Date'. Below the modal, there are five list items representing different account requests, each with a file icon, customer name, product type, created by, and created date.

COB

+ New

Lead Request

All Request

Account Request

KYC Request

Customer

Enter the item name

1 - 20 of 2805

LEAD-chenbr-2022-12-001906
Customer Name : Mr. Jon Doe Product Type : SAVINGS ACCOUNT - PUBLIC Created By:
Sasikala M [38794] status: New
M Created date:02/12/2022 9061509981

LEAD-chenbr-2022-12-001905
Customer Name : Mr. test erterret Product Type : SAVINGS ACCOUNT - PUBLIC Created By:
Sasikala M [38794] status: Account Request Created
M Created date:02/12/2022 9865555555

LEAD-chenbr-2022-12-001904
Customer Name : Mr. kiran K Product Type : SAVINGS ACCOUNT - PUBLIC Created By:
Sasikala M [38794] status: New
M Created date:02/12/2022 9048483632

LEAD-chenbr-2022-12-001903
Customer Name : Miss. Lavanya J Product Type : SAVINGS ACCOUNT - PUBLIC Created By:
Sasikala M [38794] status: Account Request Created
F Created date:02/12/2022 8056140535

LEAD-chenbr-2022-12-001902
Customer Name : Mr. Test J Product Type : SAVINGS ACCOUNT - PUBLIC Created By:
Sasikala M [38794] status: Account Request Created
M Created date:02/12/2022 9080973252

LEAD-chenbr-2022-12-001901
Customer Name : Mr. surya prakash Product Type : SAVINGS ACCOUNT - PUBLIC Created By:

Indian Overseas Bank
आपणी प्रगती का सच्चा सामौ
Good people to grow with

Select a file / folder to view its details

javascript:void(0) right © 2022 Ospyn Technologies (P) Ltd.

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Enter the basic details and then the 'Save & Open' button can be clicked.

COB

+ New ▾

Lead Request ^

All Request

Account Request

KYC Request

Customer

Enter the item name

1 - 20 of 2805 < >

LEAD-chenbr-2022-12-001906
Customer Name : Mr. Jon Doe Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: New
M Created date:02/12/2022 9061509981

LEAD-chenbr-2022-12-001905
Customer Name : Mr. test ertertret Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
M Created date:02/12/2022 9865555555

LEAD-chenbr-2022-12-001904
Customer Name : Mr. kiran K Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: New
M Created date:02/12/2022 9048483632

LEAD-chenbr-2022-12-001903
Customer Name : Miss. Lavanya Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
F Created date:02/12/2022 8056140535

LEAD-chenbr-2022-12-001902
Customer Name : Mr. Test J Product Type : SAVINGS ACCOUNT - PUBLIC Created By: Sasikala M [38794] status: Account Request Created
M Created date:02/12/2022 9080973252

LEAD-chenbr-2022-12-001901
Customer Name : Mr. surya prakash Product Type : SAVINGS ACCOUNT - PUBLIC Created By:

New Account Request

Account Type * Savings

Product Type * SAVINGS ACCOUNT ...

Customer Category * Retail

Customer Type * PUBLIC

Mode of Operation * SELF OPERATED

Number Of Customers * 1

Form Type * New

Save & Open

The system will redirect to the Account Request queue in which all the Requests will be available.

COB

+ New ▾

Lead Request

Account Request

All Request

Completed Request

My Request

Rejected Request

Processed Request

KYC Request

Customer

Enter the item name

1 - 20 of 100 < >

AO-chenbr-2022-12-001886
Sasikala M [38794] Created date: December 2, 2022 03:03 PM
Product : SAVINGS ACCOUNT - PUBLIC-SBPUB Customer Category : IND
RequestId : AO-chenbr-2022-12-001886 Number of Customers:1 Cu Claim
Mode Of Operation : SELF OPERATED

AO-chenbr-2022-12-001885
Sasikala M [38794] Created date: December 2, 2022 02:30 PM
Mode Of Operation : SELF OPERATED Number of Customers:1 Customer Name : test ertertret
RequestId : AO-chenbr-2022-12-001885 Current Status : INITIATED
Product : SAVINGS ACCOUNT - PUBLIC-SBPUB Customer Category : IND

AO-chenbr-2022-12-001884
Sasikala M [38794] Created date: December 2, 2022 10:58 AM
Customer Category : IND RequestId : AO-chenbr-2022-12-001884 Current Status : REJECTED
Product : SAVINGS ACCOUNT - PUBLIC-SBPUB Number of Customers:1 Customer Name : Elina Harris
Mode Of Operation : SELF OPERATED

AO-chenbr-2022-12-001883
Sasikala M [38794] Created date: December 2, 2022 10:39 AM
Product : SAVINGS ACCOUNT - PUBLIC-SBPUB RequestId : AO-chenbr-2022-12-001883
Number of Customers:1 Customer Name : Test J Current Status : INITIATED
Mode Of Operation : SELF OPERATED Customer Category : IND

AO-chenbr-2022-12-001882
Sasikala M [38794] Created date: December 2, 2022 10:21 AM

Select a file / folder to view its details

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The user has to claim the file to start processing it.

AO-chenbr-2022-12-001887 Account Request INITIATED

Are you sure you want to **claim**

Account Request Comments Related Items History Record

Account Information

Customer Data Entry **DeDuplication** **Negative List** **Document Upload** **Document Verification** **Form Data Entry** **Other Services** **Risk Profile** **0 Discrepancy List**

Account Details

Account Type	Savings
Product Type	SAVINGS ACCOUNT - PUBLIC
Customer Category	Retail
Customer Type	PROFESSIONAL \ EMPLOYED
Customer Name	Surya Prakash
Mode of operation	SELF OPERATED
No of Customers	1

Sourcing Details

Self Sourced

Sourcing Employee ID	38794
Sourcing Employee Name	Sasikala M
Sourcing Branch ID	chenbr
Sourcing Branch Name	Chennai



Customer Data Entry - Manually

Once claimed, the user will be able to work on it

Account Request Comments Related Items History Record

Submit Reject

Account Information

Customer Data Entry DeDuplication Negative List Document Upload Document Verification Form Data Entry Other Services Risk Profile Discrepancy List

Account Details

Account Type	Savings
Product Type	SAVINGS ACCOUNT - PUBLIC
Customer Category	Retail
Customer Type	PUBLIC
Customer Name	Jon Doe
Mode of operation	SELF OPERATED
No of Customers	1

Sourcing Details

Self Sourced

Sourcing Employee ID	38794
Sourcing Employee Name	Sasikala M
Sourcing Branch ID	chenbr
Sourcing Branch Name	Chennai

By clicking on the 'Edit' option the user will be able to manually enter the details.

In the drop-down list, select the manual option to update the customer information manually.

The screenshot shows a software interface for managing customer data. At the top, there are tabs: Account Request (highlighted in pink), Comments, Related Items, History, and Record. On the right, there are buttons for Submit (green) and Reject (red). Below the tabs, a sidebar lists various modules: Account Information, Customer Data Entry (selected), DeDuplication, Negative List, Document Upload, Document Verification, Form Data Entry, Other Services, Risk Profile, and Discrepancy List (with 0 items). The main area displays a customer profile for "Jon Doe" with the following details: Date Of Birth : 08-10-1994, [PUBLIC], [Primary]. To the right of the profile is a red arrow pointing to a pencil icon. Above the profile, it says "Customer Data Entry Initiated". Below the profile, it says "Product Type : SBPUB", "Customer Type : PUBLIC", and "No of Customers : 1". There is also a "Mark As Completed" button and a "Discrepancy" link. A modal window titled "Enter Customer Information using" is open, showing a dropdown menu with options: Manual (selected), --SELECT ONE--, NSDL, Aadhaar, CKYC, KYC, and Existing Customer. A red arrow points to the "Manual" option in the dropdown. The modal also contains a message: "Do you want to fetch customer data from other sources [click here](#)". Below the modal, there is a graphic of a document with a magnifying glass and a gear, with the text "Please select a Fetch type.".

The user can manually update the details and click on the update button at the end of the screen.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record

Submit Reject

Customer Data Entry Initiated
Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

✓ Mark As Completed Discrepancy >

Customer Data Entry

Jon Doe
Date Of Birth : 08-10-1994
[PUBLIC]
[Primary]

Do you want to fetch customer data from other sources [click here](#)

Enter Customer Information using
Manual

Personal Details

Prefix *	First Name *	Middle Name	Last Name *
Mr.	Jon		Doe
Mother Maiden First Name		Mother Maiden Middle Name	Mother Maiden Last Name
--SELECT ONE--			
Father First Name *		Father Middle Name	Father Last Name
Spouse First Name		Spouse Middle Name	Spouse Last Name
Mother First Name *		Mother Middle Name	Mother Last Name
Short Name	Date of Birth *	Gender *	Marital Status *

Customer Data Entry- KYC

- There are other sources for fetching the details.
- Click on the drop-down button and select the required source.

The screenshot shows a software interface for 'Customer Data Entry - KYC'. At the top, there's a navigation bar with tabs: 'Account Request' (highlighted in pink), 'Comments', 'Related Items', 'History', and 'Record'. Below the tabs, there are buttons for 'Submit' (green) and 'Reject' (red). The main area has a sidebar on the left with various service icons and a 'Discrepancy List' button. The main content area displays 'Customer Data Entry' status as 'Initiated' with product type 'SBPUB', customer type 'PUBLIC', and 1 customer. It includes a 'Mark As Completed' button and a 'Discrepancy' link. A red arrow points to a dropdown menu labeled 'Enter Customer Information using' which is currently set to 'CKYC'. Below this, another dropdown menu is open, showing options: '--SELECT ONE--', 'Aadhar', 'Pan', 'CKYC', and 'Passport No'. The 'CKYC' option is highlighted in blue.

- In the KYC, select the required document type from the drop-down list.
- The scanned document can be uploaded from the local computer folder through ‘Browse Files’ button to fetch the details through OCR.
- Click on the ‘Mark as Completed’ button after uploading the required document.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record **Submit** **Reject**

Customer Data Entry **Initiated**
 Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

Mark As Completed Discrepancy **i**

Do you want to fetch customer data from other sources [click here](#)

Enter Customer Information using **KYC**

Browse Files

Document Type **Aadhaar**

--SELECT ONE--
 Aadhaar
 Birth Certificate
 Driving License
 NREGA Job Card
 OTHERS
 Pan
 Passport
 Voter Id

De-Duplication

- Dedupe is the process of checking a person's identity against the customer database of the bank/ financial institution to check if the person has already availed any services.
- Click on the 'Verify' button. A list will be showcased with associated results. The user can verify and make his conclusion.

The screenshot shows a software interface for managing account requests. At the top, there is a header bar with tabs: Account Request (highlighted in pink), Comments, Related Items, History, Record, and two buttons on the right: Submit (green) and Reject (red). Below the header, the main content area is titled "DeDuplication Initiated". It displays the following information:

- Product Type : SBPUB
- Customer Type : PUBLIC
- No of Customers : 1

A "Primary Applicant" section follows, showing a placeholder profile for "Jon Doe" with details: DOB: 08-10-1994 and Mobile No: 9061509981. Below this, a message says "Verification not initiated". On the far right, there are two buttons: "Mark As Completed" (green) and "Verify" (blue). A vertical sidebar on the right contains icons for various functions like Comments, Related Items, History, Record, etc. A navigation menu on the left lists several modules: Account Information, Customer Data Entry, DeDuplication (selected), Negative List, Document Upload, Document Verification, Form Data Entry, Other Services, Risk Profile, and Discrepancy List (with a count of 0).

- After clicking on the 'Proceed & Submit' button, the 'Mark as Completed' has to be clicked.

The screenshot shows a software application window titled "AO-chenbr-2022-12-001886 Account Request INITIATED". On the left, a sidebar lists various modules: Account Request, Account Information, Customer Data Entry, DeDuplication (selected), Negative List, Document Upload, Document Verification, Form Data Entry, Other Services, Risk Profile, and Discrepancy List (0 items). The main area is titled "De-Duplication Check" and contains a table for "Customer Details" with columns for Name & Address, DOB, and Mobile Number. Below the table, a message says "No duplicate records found". Underneath, a checkbox is checked with the text "No match found". At the bottom right of the dialog is a blue "Proceed & Submit" button. A red circle with the number "2" is overlaid on the "Proceed & Submit" button, and a red arrow points upwards towards the "Proceed & Submit" button from below.

- If the De-dupe is identified a list/specific data will be showcased.

AO-chenbr-2022-12-001912 | Account Request | INITIATED

De-Duplication Check

Customer Details

Name & Address	DOB	Mobile Number
J Lavanya	10-06-1998	9080973252

Matching List

Name & Address	Customer ID	PAN	Aadhaar	Match Reason
DIXIT RATHOD	513355458	ASOTR9575X	703240621676	PAN,AADHAAR

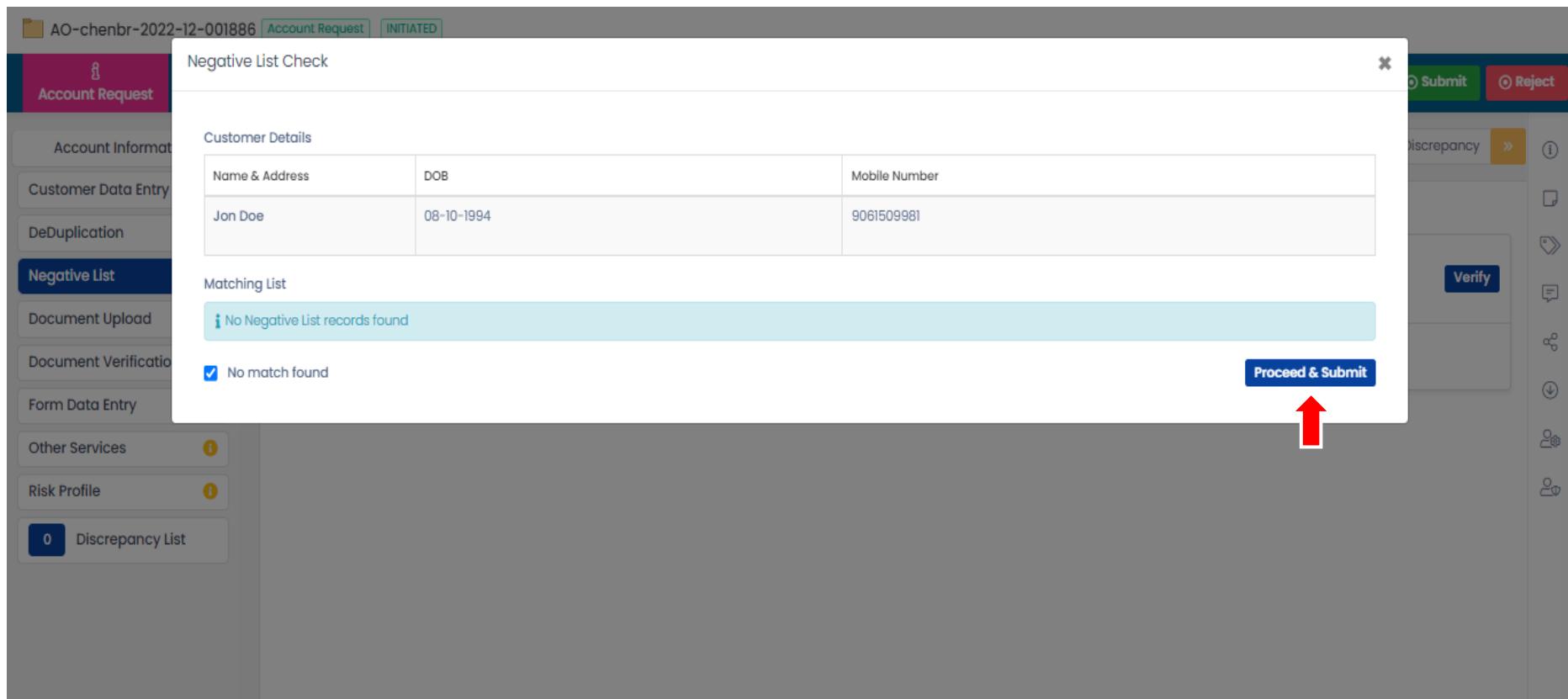
Proceed & Submit

Negative List

- The negative list verification can be done from this menu.
- The user has to click on the ‘Verify’ button to do the action. Then the user has to click on the ‘Proceed & Submit’ button.
- In order to complete the stage, ‘Mark as Completed’ button needs to be clicked.

The screenshot shows the 'Account Request' screen with the status 'INITIATED'. The left sidebar lists various stages: Account Information (green checkmark), Customer Data Entry (green checkmark), DeDuplication (green checkmark), **Negative List** (blue background, red exclamation mark), Document Upload (yellow question mark), Document Verification (yellow question mark), Form Data Entry (yellow question mark), Other Services (yellow question mark), Risk Profile (yellow question mark), and Discrepancy List (blue background). The main panel displays 'Negative List Initiated' with details: Product Type: SBPUB, Customer Type: PUBLIC, No of Customers: 1. Below this, the 'Primary Applicant' section shows 'Jon Doe' with DOB: 08-10-1994 and Mobile No: 9061509981. A 'Verify' button is highlighted with a red arrow. At the top right, there are 'Submit' and 'Reject' buttons, and a 'Mark As Completed' button is also highlighted with a red arrow. A vertical toolbar on the right contains icons for various actions like Comments, Related Items, History, Record, and others.

- If the user is not identified in the negative list, the screen will appear as below. Click on the 'Proceed & Submit' button



- If the user is identified in the negative list, the matches will be listed.

AO-cherry-2020-10-001813 Account Request INITIATED

Negative List Check

Customer Details

Name & Address	DOB	Mobile Number
RI CHUN SONG	30-10-1965	9943555801

Matching List

Name	ID	DOB	Address	Nation	Alias	Place
Isomuddin Nurjaman Riduan Côte d'Ivoire Côte d'Ivoire						
Isamuddin Riduan Côte d'Ivoire Côte d'Ivoire						
Isamudin Ridwan Côte d'Ivoire Côte d'Ivoire						
Isomuddin Nurjaman Riduan Côte d'Ivoire Côte d'Ivoire						
Isamuddin Riduan Côte d'Ivoire Côte d'Ivoire						
Rif'at Salim Iraq Iraq						
Rif'at Salim Iraq Iraq						
Isomuddin Nurjaman Riduan						

Form Data Entry

- The manual data entry can be done in the view of the selected form by the user.
- The 'Update' button is available to update the values.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record

Submit Reject

Form Data Entry Initiated

Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

All Documents AOF Resident Individual Part1 - Jon Doe (Pending)

Mark As Completed Discrepancy

AOF Resident Individual Part1 (001862-PART 24131774949240302705.pdf)

Personal Details

No. of Dependents	Illiterate	Monthly Income	Religion *
--SELECT ONE--	--SELECT ONE--	--SELECT ONE--	--SELECT ONE--

Social Status * Person With Disability Educational Qualification * Country Code of Jurisdiction of Residence

--SELECT ONE--	--SELECT ONE--	--SELECT ONE--	INDIA
----------------	----------------	----------------	-------

Citizenship Country of Tax Residence in Purpose of Account Opening * Employment Status *

INDIA	India	--SELECT ONE--	--SELECT ONE--
-------	-------	----------------	----------------

Nature of Income * Organization Name Designation/Profession

--SELECT ONE--	--SELECT ONE--	--SELECT ONE--
----------------	----------------	----------------

0 Discrepancy List

Update Cancel

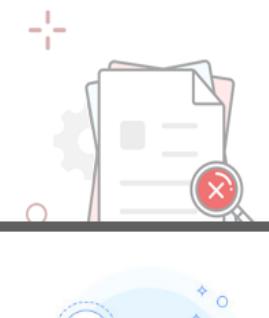
- Click on the 'Mark as Completed' button to complete the data entry. Now user will be able to extract the photo and signatures from the forms through the document upload option.

AO/BOARD/2022/07/000013 Account Request INITIATED

Account Request	Comments	Related Items	History	Reject	Submit
<input checked="" type="checkbox"/> Account Information					
<input checked="" type="checkbox"/> Customer Data Entry					
<input checked="" type="checkbox"/> DeDuplication					
<input checked="" type="checkbox"/> Negative List					
<input type="checkbox"/> Document Upload					
<input checked="" type="checkbox"/> Form Data Entry				<input checked="" type="checkbox"/> Mark as completed	
<input type="checkbox"/> Document Verification					
<input type="checkbox"/> Risk Profile					
<input type="checkbox"/> Other Services					
0 Discrepancy List					

Form Data Entry Initiated
 Product Type : SBESY Customer Type : Ind No of Customers : 1

All Documents --SELECT ONE--



Right side toolbar icons: i, document, double arrows, speech bubble, gear, double arrow, double down arrow.

Document Upload

- The document upload can be done with respect to the KYC details submitted and the forms related to the customer and account.
- The application will showcase the predefined form mappings when the +Add button is clicked.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record

Submit Reject

Document Upload Initiated
Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

KYC Documents + Add

Jon Doe Primary

- SIGN SIGN
- PHOTO PHOTO
- DRIVING LICENSE POA POI
- PASSPORT NUMBER POA POI
- Form 60 Others

✓ Mark As Completed Discrepancy >

Click on attachment to view.

Forms + Add

Account

- AOF Resident Individual Part2

Jon Doe

- AOF Resident Individual Part1

0 Discrepancy List

- The ‘Upload’ button can be used to upload the required data document available.

OspynDocs : AO-chenbr-2022-12-001886 - Google Chrome
 Not secure | 172.26.79.3:8080/lobApp/node/nodePerspective.htm?workItemType=node:deep:cobAccountRequest&workItemId=1048170102648270860&taskId=713374c1-7224-11ed-af42-525400ae23f3&no...
 AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record **Submit** **Reject**

Document Upload **Initiated**
 Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

KYC Documents + Add

Jon Doe Primary

DRIVING LICENSE POA **Upload** (highlighted with a red arrow)

SIGN SIGN

PHOTO PHOTO

PASSPORT NUMBER POI

Form 60 Others

Forms + Add

Account

AOF Resident Individual Part2

Mark As Completed Discrepancy >

Click on attachment to view.

Data Entry

- If the data entry is completed by generating the PDF forms or by uploading them, then the user can extract the signature from these forms.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments

Account Information Customer Data Entry (checkmark) KYC DeDuplication Negative List Document Upload (highlighted) Document Verification Form Data Entry Other Services Risk Profile Discrepancy List 0 Discrepancy List

Document Upload

Issuing Authority * Issuing Country * INDIA

Issuing Place * Doc Class --SELECT ONE--

Doc Sub Class --SELECT ONE--

Reference Number UID *

Extract Meta Data Save

Form 60 Others

Forms + Add

Account AOF Resident Individual Part2

Submit Reject Completed Discrepancy

Browse Files

- The same can be utilized for uploading/extracting the photo.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record

Document Upload Initiated Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

KYC Documents + Add

Jon Doe Primary

DRIVING LICENSE POA SIGN PHOTO PASSPORT NUMBER POI Form 60 Others

SIGN SIGN 
 PHOTO PHOTO 
 PASSPORT NUMBER POI 
 Form 60 Others 

Forms + Add

Account AOF Resident Individual Part2 

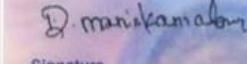


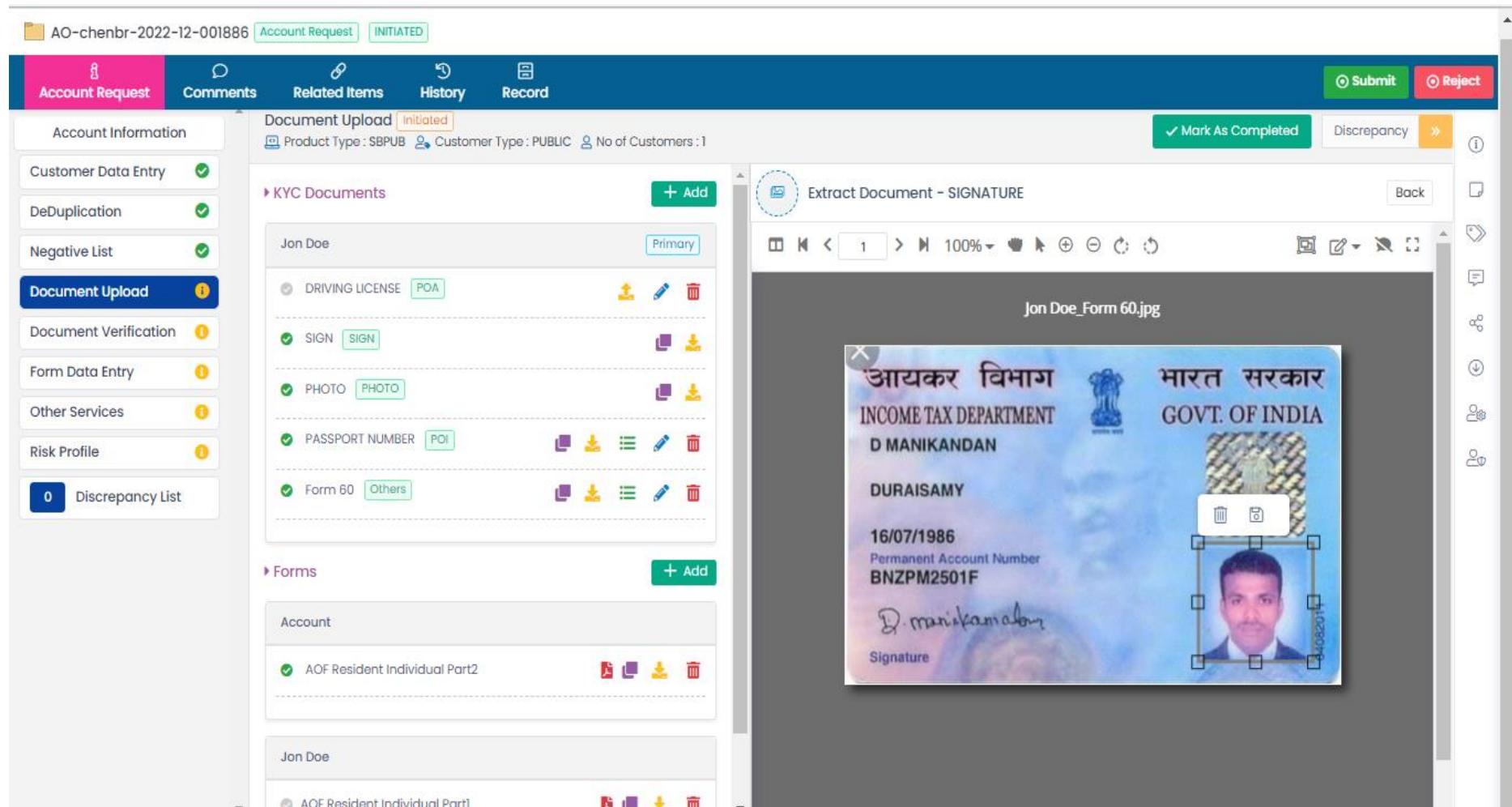

Jon Doe AOF Resident Individual Part1 



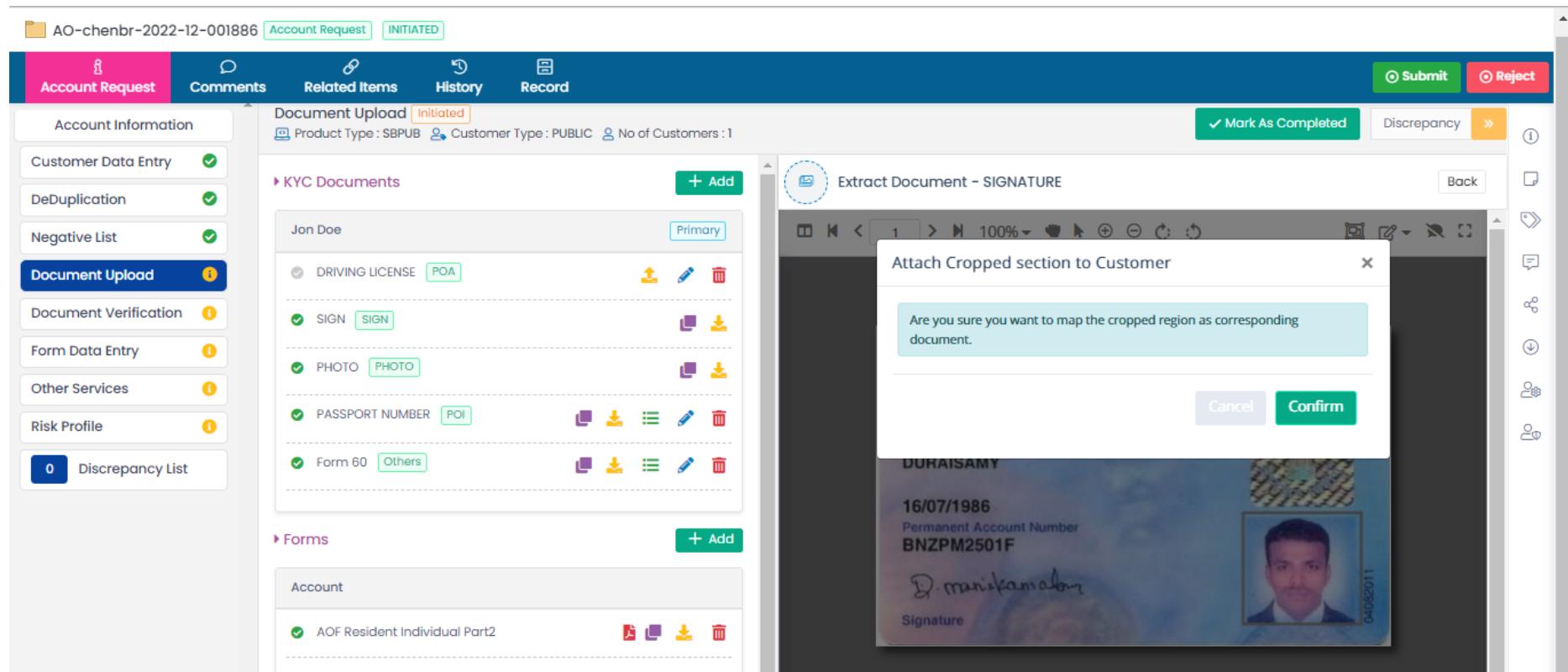

Extract Document - SIGNATURE ✓ Mark As Completed Discrepancy Back

Jon Doe_Form 60.jpg

आयकर विभाग
INCOME TAX DEPARTMENT
D MANIKANDAN
भारत सरकार
GOVT. OF INDIA
DURAISAMY
16/07/1986
Permanent Account Number
BNZPM2501F

Signature



- After clicking on the 'Extract' option in the viewer, the area can be identified by scrolling and placing it in the expected area.
- Then click on the 'Save' button. A confirmation pop-up is shown. The user can confirm.



- In the case of Auto-extraction the user has to click on the upload button and then select ‘Extract metadata’. Then click on the save button.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record **Submit** **Reject**

Document Upload Initiated
Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

Jon Doe Primary

✓ DRIVING LICENSE POA ✓ SIGN SIGN ✓ PHOTO PHOTO ✓ PASSPORT NUMBER POI ✓ Form 60 Others

Forms + Add

Account
✓ AOF Resident Individual Part2

Jon Doe
✓ AOF Resident Individual Part1

✓ Mark As Completed Discrepancy »

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation/Amendment)
(In case of joint accounts,Part-I(CIF Sheet)to be taken for each customer)

Date: 01/01/2023

Branch Name: Chennai Branch Code: chenbr Bank Branch of

Customer ID: 513355422 Application type: CKYC No.: (Mandatory for CKYC update request)

Account No: Account type: SBA

1. Personal Details

Existing Customer ID: (If applicable) MR. MANIKANDA RAJA J
(Same as ID Proof) Prefix: Maiden Name:

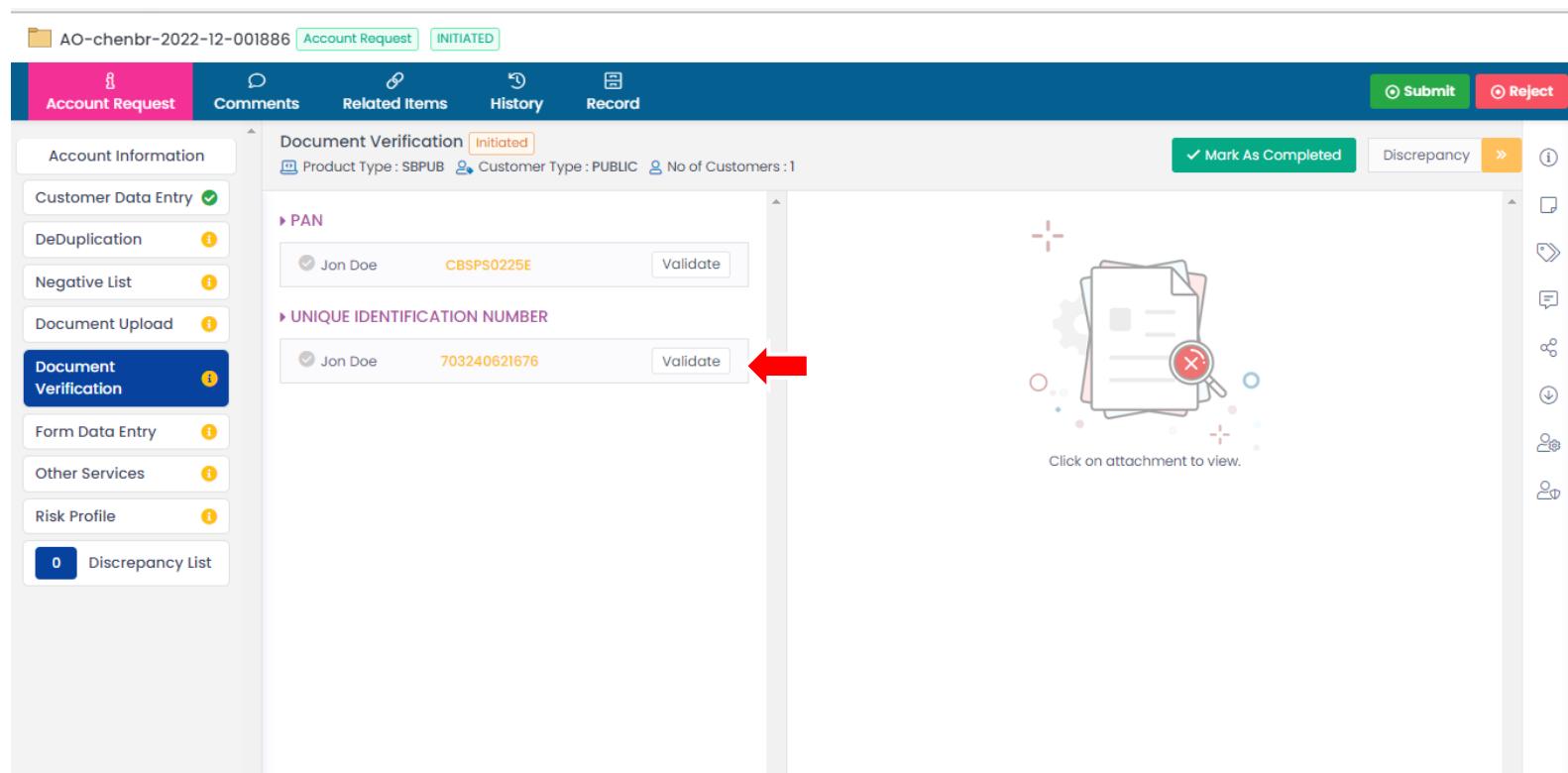
Date of Birth*: 24/09/1997 Gender*: Male Marital Status: Single
Name of Father/Mother/Spouse*(Please Tick One) FATHER
(Father's name is mandatory if PAN is not provided)

No. Of Dependents null
Illiterate No if yes: Identification Marks:

Prefix: Name of Guardian: (In Case of Minor*) Relationship with Guardian:
Nationality*: INDIA Country Name: INDIA

Document Verification

- In this stage the KYC document submitted will be verified by the user. The user will validate the details submitted with respect to the documents uploaded/submitted and data entered in the application.
- Click on the Validate button.



- The KYC document can be viewed with the details.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record **Submit** **Reject**

Document Verification **Initiated**

Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

PAN Verification

M SASIKALA
Pan : CBSPS0225E

First Name:	:	M
Middle Name:	:	
Last Name:	:	SASIKALA
Title:	:	Shri
Name on Card:	:	M SASIKALA
Last Update Date:	:	28-Jan-1984
Seeding Status:	:	EXISTING AND VALID

Valid **Invalid** **Validation Failed**

Mark As Completed Discrepancy 

Not authorized.



Risk Profile

The user will identify the risk status of the customer and mark the same. Then it will be moved to the next stage by clicking on the 'Mark as Completed' button.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record

Submit Reject

Risk Profile Initiated

Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

✓ Mark As Completed Discrepancy >

Jon Doe Primary Date Of Birth : 08-10-1994

Risk Level Select

Select Low Medium High Exceptional

Save

0 Discrepancy List

Other Services

- The Other services such as PGK service, Related Services and Digital services can be updated in this screen. It can be completed by clicking on the 'Mark as Completed' option.

The screenshot shows the 'Account Request' screen with the status 'INITIATED'. The left sidebar lists various service categories: Account Information, Customer Data Entry, DeDuplication, Negative List, Document Upload, Document Verification, Form Data Entry, Other Services, and Risk Profile. The 'Other Services' category is currently selected, indicated by a blue background and a yellow info icon. The main panel displays the 'Other Services' configuration. At the top, it shows 'Product Type : SBPUB', 'Customer Type : PUBLIC', and 'No of Customers : 1'. A red arrow points to the 'Mark As Completed' button, which is highlighted with a green border and contains a checkmark icon. Below this, there are sections for 'PGK Service' (Pre Generated KIT Yes/No, Reference ID: 9700219170), 'Related Service' (Cheque Book Required Yes/No), and 'Services Required' (checkboxes for mobile banking, SMS Alert, Estatement, internet banking, Phone Banking, and Passbook). The bottom right corner features a 'Save' button.

AO-chenbr-2022-12-001886 Account Request INITIATED

Account Request Comments Related Items History Record

Submit Reject

Other Services Initiated

Product Type : SBPUB Customer Type : PUBLIC No of Customers : 1

✓ Mark As Completed Discrepancy

PGK Service

Pre Generated KIT
Yes No

Reference ID
9700219170

Related Service

Cheque Book Required
Yes No

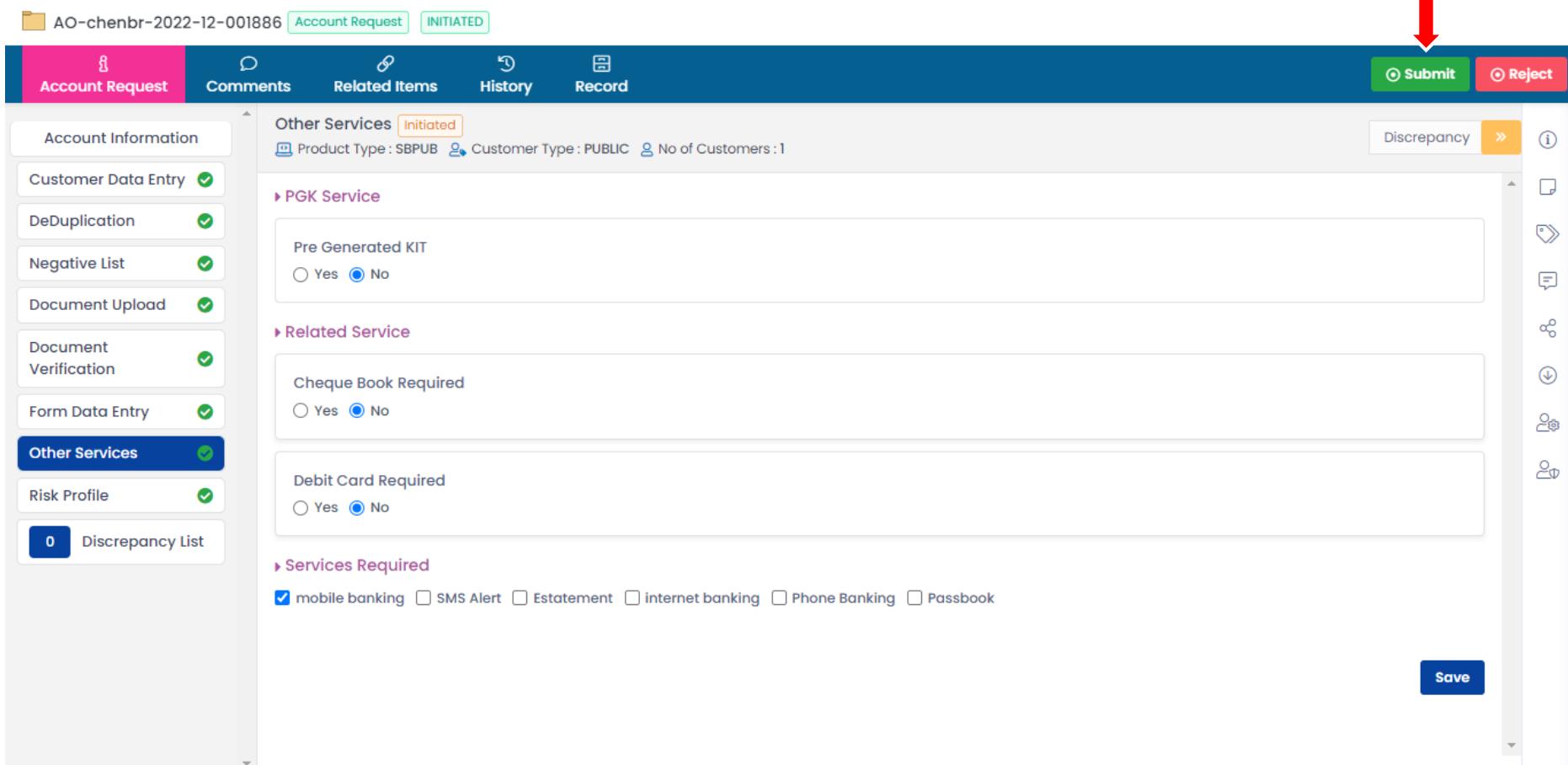
Debit Card Required
Yes No

Services Required

mobile banking SMS Alert Estatement internet banking Phone Banking Passbook

Save

- Click on the 'Submit' button to submit the file to the checker.



The screenshot shows a user interface for an 'Account Request' application. At the top, there's a header bar with the file number 'AO-chenbr-2022-12-001886', the status 'Account Request' (highlighted in green), and 'INITIATED'. Below the header are tabs for 'Comments', 'Related Items', 'History', and 'Record'. On the far right of the header are 'Submit' and 'Reject' buttons, with a red arrow pointing down to the 'Submit' button. The main content area has a sidebar on the left listing various service categories with green checkmarks: Account Information, Customer Data Entry, DeDuplication, Negative List, Document Upload, Document Verification, Form Data Entry, Other Services (which is selected and highlighted in blue), Risk Profile, and Discrepancy List (which has a count of 0). The main panel displays several sections: 'Other Services' (status: Initiated, showing Product Type: SBPUB, Customer Type: PUBLIC, and No of Customers: 1), 'PGK Service' (with a 'Pre Generated KIT' section where 'No' is selected), 'Related Service' (with 'Cheque Book Required' where 'No' is selected), 'Debit Card Required' (where 'No' is selected), and 'Services Required' (with a list of checkboxes: mobile banking (checked), SMS Alert, EStatement, internet banking, Phone Banking, and Passbook). A 'Save' button is located at the bottom right of the main panel.

Checker

Verify Request

- Login as Checker. The checker will be able to process the file from the Account Request flow queue, the verify request

The screenshot shows a digital interface for managing account requests. On the left, a sidebar menu under 'COB' includes options like Configuration, Lead Request, Account Request (selected), Activation, AO Discrepancy, Initiate, Verify Request (highlighted with a red arrow), All Request, Completed Request, My Request, Rejected Request, Processed Request, KYC Request, and Customer.

The main area displays a list of account requests:

- AO-chenbr-2022-12-001887 [Account Request] - Dec 02 03:27 PM
- From : Sasikala M Position : Maker & Checker 3
- AO-chenbr-2022-11-001307 [Account Request] - Dec 02 02:49 PM
- From : Sasikala M Position : Maker & Checker 3
- AO-chenbr-2022-11-001302 [Account Request] - Nov 18 06:02 PM
- From : Sasikala M Position : Maker & Checker 3
- AO-chenbr-2022-11-001297 [Account Request] - Nov 18 05:12 PM
- From : Sasikala M Position : Maker & Checker 3
- AO-chenbr-2022-11-001275 [Account Request] - Nov 18 11:53 AM
- From : Sasikala M Position : Maker & Checker 3

A large graphic on the right features a document with a magnifying glass and a red 'X', with the text "Please click on the item for quick view". The top right corner shows the Indian Overseas Bank logo with the tagline "Good people to grow with".

- Click on the file number to open the file.

इंडियन ऑवरसीज़ बैंक
Indian Overseas Bank
आपकी प्रगति का सच्चा साथी
Good people to grow with

Please click on the item for quick view

File Number	Type	Date	From
AO-chenbr-2022-12-001887	Account Request	Dec 02 03:27 PM	Sasikala M Position : Maker & Checker 3
AO-chenbr-2022-11-001307	Account Request	Dec 02 02:49 PM	Sasikala M Position : Maker & Checker 3
AO-chenbr-2022-11-001302	Account Request	Nov 18 06:02 PM	Sasikala M Position : Maker & Checker 3
AO-chenbr-2022-11-001297	Account Request	Nov 18 05:12 PM	Sasikala M Position : Maker & Checker 3
AO-chenbr-2022-11-001275	Account Request	Nov 18 11:53 AM	Sasikala M Position : Maker & Checker 3

Account Info

- In order to process the file, the checker has to claim it.
- The user will be able to see the basic info in the 'Account info' section
- If there are any discrepancies the user can click on 'Discrepancy' button.

The screenshot shows a digital banking application interface for account verification. At the top, there's a navigation bar with tabs: 'Account Request Verification' (highlighted in pink), 'Activation', 'Comments', 'Related Items', 'Reject', 'Approve', and 'Discrepancy'. A red arrow points to the 'Account Info' tab, which is also highlighted in blue. Another red arrow points to the 'Discrepancy' button in the top right corner of the main content area.

Account Info Tab Content:

001887-PART 22424939288935850272.pdf

Account Details:

Account Type	Savings
Product Type	SAVINGS ACCOUNT - PUBLIC
Customer Category	Retail
Customer Type	PROFESSIONAL \ EMPLOYED
No of Customers	1
Mode of operation	SELF OPERATED

Sourcing Details:

Self Sourced	
Sourcing Employee ID	38794
Sourcing Employee Name	Sasikala M
Sourcing Branch ID	chenbr
Sourcing Branch Name	Chennai

Form Preview:

ACCOUNT OPENING FORM FOR INDIVIDUAL (PART-II)
(SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)

Fields marked asterisk (*) are mandatory. Please fill up in BLOCK letters only and use black ink for signature.
(For office use only)

Date: 02/12/2022

First Applicant Customer ID: [Redacted]
Second Applicant Customer ID: [Redacted]
Account No.: [Redacted]

Please request you to open my/our deposit account with your branch/bank as under:

1. Type of Account:
Savings

2. Mode of Operation:
SELF OPERATED

3. Services Required:

- 1. ATM-CUM-DEBIT CARD
Name as would appear on the card: SURYA PRAKASH
- 2. CHEQUE BOOK Yes
(Only for Regular SB/Current Accounts/Caps Gain/SB)
(Not available for Regular BSBD/Small Accounts)
- 3. INTERNET BANKING REQUIRED:
Transaction rights required:
1st Applicant: Yes
- 4. SMS ALERTS/Charges Applicable: Yes
SMS Alerts on Registered Mobile Number:
- 5. PHONE BANKING SERVICES: Yes
- 6. MOBILE BANKING: Yes
- 7. PASSBOOK REQUIRED: Yes

2nd Applicant :
(For Savings Bank Account)
Available only for singly operated accounts and joint accounts
opened by Either or Survivor mode in case of accounts opened
Former or or Survivor mode INB facility is available to 1st applicants only

4. Fixed Deposit: For the following products/facilities, please furnish options/details:

- In order to Push the File to the maker, ‘Discrepancy’ button in the toolbar has to be pressed.
- The stage wise discrepancy button is to add details regarding each stage.

The screenshot displays a software application window for managing account requests. On the left, a main panel shows an account opening form titled "ACCOUNT OPENING FORM FOR INDIVIDUAL (PART-II) (SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)". The form includes fields for First and Second Applicant Customer ID, Account No., and various service checkboxes like ATM-CUM-CREDIT CARD, INTERNET BANKING, etc. A red arrow points to the "Customer Data Entry" tab at the top of the main panel.

On the right, a separate panel titled "Discrepancy" is open. It contains a message bubble stating "Discrepancy details are available here." and a blue button labeled "+ Add". A red arrow points to this "+ Add" button. Below the message, there is a graphic of a document with a magnifying glass and a red "X" over it, followed by the text "No discrepancy added yet".

- Click on the Add button and select the stage in which discrepancy is identified.

The screenshot shows a software application window for 'Account Request Verification' with the status 'SUBMITTED'. The main window displays a PDF document titled '001887-PART 22424939288935850272.pdf'. The PDF is an 'ACCOUNT OPENING FORM FOR INDIVIDUAL (PART -II)'. It includes fields for First and Second Applicant Customer ID, Account No., and various service checkboxes like ATM-CUM-DEBIT CARD, INTERNET BANKING, etc. A red arrow points from the 'Discrepancy' section of the overlaid dialog box down to the 'Customer Data Entry mismatch' option in the dropdown menu.

Discrepancy

Add discrepancy details here.

Discrepancy

Customer Data Entry mismatch

---Select One---

Customer Data Entry mismatch

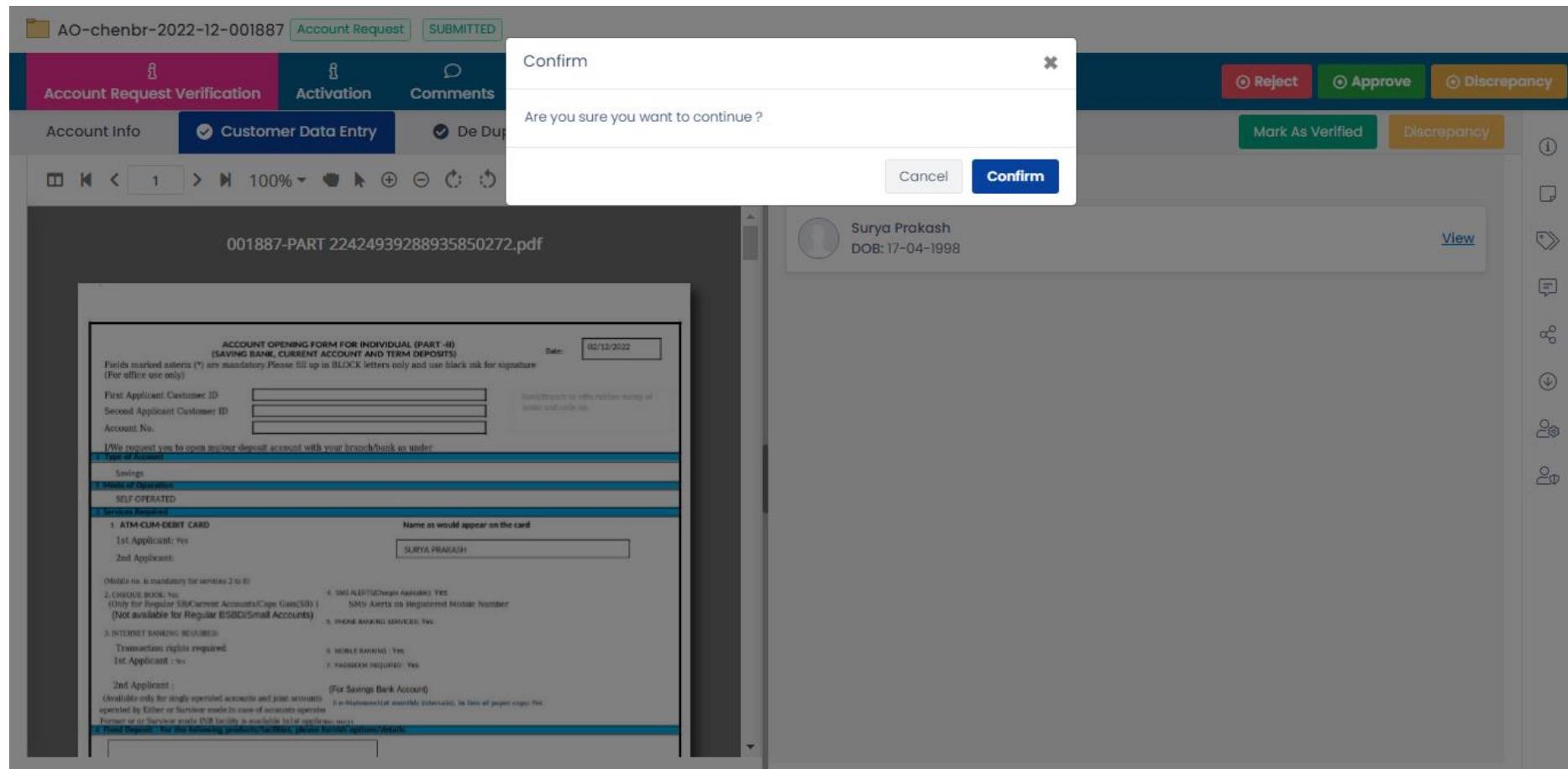
---Select one---

Discrepancy Comments

is Account Related

Close **Save**

- A confirmation pop-up is shown when the Discrepancy file button is clicked.
- Click ‘Confirm’ and the file will be returned back to the maker for correcting the items mentioned.



Customer Data Entry

Customer Data Entry can be verified.

To complete it, user has to click on 'Mark as Verified'.

The screenshot shows a digital banking application interface for account request verification. At the top, there's a header bar with tabs: 'Account Request Verification' (highlighted in pink), 'Activation', 'Comments', 'Related Items', and buttons for 'Reject', 'Approve', and 'Discrepancy'. Below the header, there's a toolbar with various icons for file operations like back, forward, zoom, and search. The main content area displays a PDF document titled '001887-PART 22424939288935850272.pdf'. This PDF is an 'ACCOUNT OPENING FORM FOR INDIVIDUAL (PART -II) (SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)'. It includes fields for First and Second Applicant Customer ID, Account No., Type of Account (Savings), Mode of Operation (SELF OPERATED), Services Required (ATM-CUM-DEBIT CARD, SMS ALERTS, PHONE BANKING SERVICES, INTERNET BANKING, MOBILE BANKING, PASSBOOK REQUIRED), and various checkboxes for account features like Cheque Book, Statement, and PINB facility. To the right of the PDF, a 'Primary Applicant' section shows a profile for 'Surya Prakash' with the DOB '17-04-1998'. Below the profile is a 'View' link. On the far right, there's a vertical sidebar with various icons for navigation and settings.

If there are discrepancies, then the 'Discrepancy' button can be clicked

The screenshot shows a digital banking application interface for account request verification. At the top, there is a header bar with the file path "AO-chenbr-2022-12-001887", a "Account Request" button, and a "SUBMITTED" status indicator. Below the header is a navigation bar with tabs: "Account Request Verification" (highlighted in pink), "Activation", "Comments", and "Related Items". On the right side of the navigation bar are three buttons: "Reject" (red), "Approve" (green), and "Discrepancy" (orange). A red arrow points upwards from the "Discrepancy" button towards the main content area.

The main content area contains several sections:

- Account Info:** Includes checkboxes for "Customer Data Entry" (checked), "De Duplication" (checked), and "Negative List" (checked).
- View PDF:** A preview window titled "001887-PART 22424939288935850272.pdf" displays the "ACCOUNT OPENING FORM FOR INDIVIDUAL (PART -B) (SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)". The form includes fields for First and Second Applicant Customer ID, Account No., Date (02/12/2022), and Branch/Office stamp.
- Primary Applicant:** A summary box for Surya Prakash, DOB: 17-04-1998, with a "View" link.
- Form Fields:** Detailed sections for account type (Savings), mode of operation (SELF OPERATED), services required (ATM-CARD, SMS ALERTS, PHONE BANKING, INTERNET BANKING, MOBILE BANKING, PASSBOOK REQUIRED), and terms and conditions (e.g., e-Statement, e-Deposit).

Add the discrepancies and click on the 'save' button.

The screenshot shows a banking application interface with a central document viewer displaying an account opening form (Part A) and a right-hand panel for managing discrepancies.

Central Panel: Shows the account number 001887-PART 22424939288935850272.pdf. The document contains fields for First and Second Applicant Customer IDs, Date (02/12/2022), and various service checkboxes like ATM-CUM-DEBIT CARD, INTERNET BANKING REQUIRED, etc.

Right Panel: Titled "Discrepancy". It includes a note "Add discrepancy details here." with a red arrow pointing down to the "Discrepancy" dropdown menu. The dropdown is set to "---Select One---". Below it is a "Customer" dropdown set to "---Select one---".

Bottom Right: Buttons for "Close" and "Save".

De-Duplication Check

The user can complete the deduplication verification by clicking on the 'Mark as Verified' button.

AO-chenbr-2022-12-001887 Account Request SUBMITTED

Account Request Verification Activation Comments Related Items

Reject Approve Discrepancy

Account Info Customer Data Entry De Duplication Negative List

Mark As Verified Discrepancy

001887-PART 22424939288935850272.pdf

Primary Applicant

Surya Prakash
DOB: 17-04-1998
Mobile No: 8056140535

No Match found

View

ACCOUNT OPENING FORM FOR INDIVIDUAL (PART -II)
(SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)

Date: 02/12/2022

Fields marked asterix (*) are mandatory. Please fill up in BLOCK letters only and use black ink for signature.
(For office use only)

First Applicant Customer ID: [Redacted]
Second Applicant Customer ID: [Redacted]
Account No.: [Redacted]

If we request you to open savings deposit account with your branch/bank as under

Type of Account: Savings
Mode of Operation: SELF OPERATED
Services Required:

1. ATM-CUM-DEBIT CARD
1st Applicant: Yes Name as would appear on the card: SURYA PRAKASH
2nd Applicant: [Redacted]

(Mobile no. is mandatory for services 2 to 8)
2. CHEQUE BOOK: Yes SMS ALERTS(Charges Applicable) Yes
(Only for Regular SIB/Current Accounts/Caps Gain(SIB))
(Not available for Regular BSBD/Small Accounts) SMS Alerts on Registered Mobile Number:
3. INTERNET BANKING REQUIRED:
Transaction rights required: 6. MOBILE BANKING - Yes
1st Applicant: Yes 7. PASSBOOK REQUIRED: Yes
2nd Applicant: [Redacted] (For Savings Bank Account)
(Available only for singly operated accounts and joint accounts
opened by Either or Survivor mode. In case of accounts opened
Former or or Survivor mode INB facility is available to 1st applicant only)
8. Fixed Deposit: For the following products/activities, please indicate option/details

If there are discrepancies identified at this stage, it can be added by clicking on the 'Discrepancy' button.

The screenshot shows a banking application interface with a dark grey header bar. The header contains the text "AO-chenbr-2022-12-001887" and "Account Request" in a green box, followed by "SUBMITTED". Below the header, there are several tabs: "Account Request Verification" (highlighted in pink), "Activation", "Comments", "Related Items", "De Duplication" (with a checked checkbox), and "Negative List". A toolbar below the tabs includes icons for back, forward, zoom, and search, along with edit and delete buttons. On the left, a large PDF document titled "001887-PART 22424939288935850272.pdf" is displayed, showing an "ACCOUNT OPENING FORM FOR INDIVIDUAL (PART -II) (SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)". The form includes fields for First and Second Applicant Customer ID, Account No., Type of Account (Savings), Mode of Operation (SELF OPERATED), Services Required (ATM-CUM-DEBIT CARD), and various service checkboxes like SMS Alerts, Mobile Banking, and Internet Banking. On the right, a sidebar shows "Primary Applicant" information for "Surya Prakash" (DOB: 17-04-19, Mobile No: 80) and a note "No Match found". A modal window titled "Discrepancy" is open on the right side. It has a speech bubble icon and the placeholder text "Add discrepancy details here." Below this, there are dropdown menus for "Discrepancy" (set to "---Select One---") and "Customer" (set to "---Select one---"). A section for "Discrepancy Comments" is present with a text area and a checkbox labeled "is Account Related". At the bottom right of the modal are "Close" and "Save" buttons.

After Deduplication Check, a pop-up will appear with results.

AO-BOAD-2022-09-000163 Account Request INITIATED

De-Duplication Check

Customer Details

Name & Address	DOB	Mobile Number
Khaled Abou El Abes	12-12-1960	A7An0kn15d8W49j3BhUMUg==

Matching List

Name & Address	Customer ID
SUGANYAJ	34653988
SUBHAM KUMAR	511930185
SAMREEN .	28463642
G NIVETHA	53328743
ABHAY SISODIA	53835695
GANDHI S	53435140
RENUKA S	512405088
GADDE VIGNESH	57574045
ANJU PAL	511618204
AMBIKA	54251939

No match found

Negative List

The checker can verify and click on 'Mark as Verified'.

The screenshot shows a digital banking application interface for account request verification. At the top, there is a header with a folder icon labeled "AO-chenbr-2022-12-001887", a green button labeled "Account Request", and a blue button labeled "SUBMITTED". Below the header, there are tabs: "Account Request Verification" (highlighted in pink), "Activation", "Comments", "Related Items", and "Negative List" (highlighted in blue). On the right side of the header, there are buttons for "Reject", "Approve", and "Discrepancy". The main content area has a toolbar with zoom controls (100%), orientation, and other document-related icons. A large PDF preview window on the left shows an "ACCOUNT OPENING FORM FOR INDIVIDUAL (PART-II) (SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS)". The form includes fields for First and Second Applicant Customer ID, Account No., Type of Account (Savings), Mode of Operation (SELF OPERATED), and various service checkboxes like ATM-CUM-DEBIT CARD, INTERNET BANKING, MOBILE BANKING, and PASSBOOK REQUIRED. On the right, a "Primary Applicant" section shows a profile of "Surya Prakash" with DOB 17-04-1998 and Mobile No: 8056140535. A green checkmark indicates it is "Verified". Below the profile, a message says "No Match found" with a "View" link. To the far right, there is a vertical sidebar with various icons for document management.

If any discrepancy is identified, the user can add it by clicking on the 'Discrepancy' button.

AO-chenbr-2022-12-001887 Account Request SUBMITTED

Account Request Verification Activation Comments Related Items Negative List

Account Info Customer Data Entry De Duplication Negative List

100% + Add

001887-PART 22424939288935850272.pdf

ACCOUNT OPENING FORM FOR INDIVIDUAL (PART -II)
SAVING BANK, CURRENT ACCOUNT AND TERM DEPOSITS
Fields marked asterisk (*) are mandatory. Please fill up in BLOCK letters only and use black ink for signature
(For office use only)

Date: 01/12/2022

First Applicant Customer ID: [redacted]
Second Applicant Customer ID: [redacted]
Account No.: [redacted]

I/W request you to open major deposit account with your branch/bank as under

1. Type of Account:
2. Savings
3. Current Account
4. SELF OPERATED
5. OTHERS
1. ATM-CUM-DEBIT CARD
Name as would appear on the card: SURYA PRAKASH
1st Applicant: Yes
2nd Applicant:
Mobile no. is mandatory for services 2 to 5
2. CHEQUE BOOK: Yes
(Only for Regular SB/Current Accounts/Caps/Gains/SB)
(Not available for Regular BSBC/Small Accounts)
3. PHONE BANKING SERVICES: Yes
3. INTERNET BANKING REQUIRED
Transaction rights required:
1st Applicant: Yes
2nd Applicant:
2nd Applicant :
(available only for singly operated accounts and joint accounts
operated by Either or Survivor mode In case of accounts operated
by Survivor or in Survivor mode PIN facility is available for 1st applicant only
For more details refer to the back page of this form
I declare that the information given above is true and correct.

Discrepancy

Discrepancy details are available here.

+ Add

Surya Praka
DOB: 17-04-
Mobile No: 8

No Match found

No discrepancy added yet

After the negative list verification, a pop-up will appear with results.

AO-BOAD-2022-09-000163 Account Request INITIATED

Negative List Check

Customer Details

Name & Address	DOB	Mobile Number
Khaled Abou El Abes	12-12-1960	

Matching List

Name & Address	Customer ID	DOB	Mobile Number	Match List & Match Reason
Khaled Abou El Abes Turkey Turkey				Probable Match Full Name [Khaled Abou El Abes]
Khaled Abou El Abes Turkey Turkey				Probable Match Full Name [Khaled Abou El Abes]
Khaled Abou El Abes Turkey Turkey				Probable Match Full Name [Khaled Abou El Abes]
Khaled Abou El Abes Turkey Turkey				Probable Match Full Name [Khaled Abou El Abes]
Khaled Abou El Abes Turkey Turkey				Probable Match Full Name [Khaled Abou El Abes]

Form Data Entry

- The Form data entry can be verified by clicking on the 'Mark as Verified' button.
- If there are discrepancies, the discrepancy button can be used.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification Activation Comments Related Items ... Complete Reject Discrepancy

Account Info Customer Data Entry De Duplication Negative List

Mark As Verified Discrepancy

001887-PART 1 (1)13149856602249513259.pdf

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation/Amendment)
(In case of joint accounts,Part-I(CIF Sheet)to be taken for each customer)

Date: 02/12/2022

Branch Name: Chenbr Branch Code: chenbr
Fields marked with * are mandatory. Please fill up in BLOCK letters only and use black ink for Signature.
(For office use only)

Customer ID: Application type: CKYC No.:
Account No.:
Account type: SBA
(Mandatory for CKYC update request)

I. Personal Details

Existing Customer ID: (If applicable) 51335450
Name*: MR. SURYA PRAKASH
(Same as ID Proof)
Maiden Name:
Date of Birth*: 17/04/1998 Gender*: Male Marital Status: Single
Name of Father/Mother: FATHER
Spouse*(Please Tick One):
No. Of Dependents: null
Literate: No
Prefix:
Name of Guardian:

--SELECT ONE--
--SELECT ONE--
FORMS
AOF Resident Individual Part2 - Account
AOF Resident Individual Part1 - Surya Prakash

Please select document to see corresponding data entry form.

Document Upload

The document upload verification can be completed by 'Mark as Verified'.

The screenshot shows a software interface for document verification. At the top, there's a navigation bar with tabs: 'Account Request Verification' (highlighted in pink), 'Activation', 'Comments', 'Related Items', and buttons for 'Approve', 'Complete', 'Reject', and 'Discrepancy'. Below the navigation bar is a toolbar with various icons for file operations like zooming and saving. A large central area displays a PDF document titled '001887-PART 1 (1)13149856602249513259.pdf'. The PDF content is an 'ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)' with fields for branch name ('Chennai'), customer ID ('513355450'), name ('SURYA PRAKASH'), date of birth ('17/04/1998'), gender ('Male'), and marital status ('Single'). It also includes sections for 'Present Details', 'Name of Guardian', 'Occupation Type', and 'Religion'. To the right of the PDF, under the heading 'KYC Documents', is a list for 'Surya Prakash' categorized as 'Primary'. The list includes checked items for 'DRIVING LICENSE' (POA), 'Form 60' (Others), 'SIGN' (SIGN), 'PHOTO' (PHOTO), and 'UNIQUE IDENTIFICATION NUMBER' (POI). Below this is a section titled 'Forms' with a list for 'Account' containing 'AOF Resident Individual Part2' and for 'Surya Prakash'.

In the case of Discrepancy, add them using the discrepancy button.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification Activation Comments Related Items

Account Info Customer Data Entry De Duplication Negative List Risk Profile

001887-PART 1 (1)13149856602249513259.pdf

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation Amendment)
(In case of joint accounts,Part-II(CIF Sheet)to be taken for each customer)

Branch Name: Chembr Branch Code: chenbr Date: 02/12/2022
Fields marked asterisk(*)are mandatory. Please fill up in BLOCK letters only and use black ink for signature.
(For office use only)

Customer ID: Application type: CKYC No.:
Account No.: SBA (Mandatory for CKYC update request)

3. Personal Details
Existing Customer ID: (If applicable) 511335450
Name*: MR. SURYA PRAKASH
(Same as ID Proof)
Maiden Name:
Date of Birth*: 17/04/1998 Gender*: Male Marital Status: Single
Name of Father/Mother/
Spouse*(Please Tick One) FATHER
No. Of Dependents: null
if yes: Identification Marks:
Prefix: _____
Name of Guardian:
(In Case of Minor*) Relationship with Guardian: _____
Nationality*: INDIA Country Name: INDIA
Occupation Type*: Others - Individuals
X - Not categorized-Please specify: _____
Monthly Income*: Rs. 1234.00 Net Worth(Approx value) Rs. 100000
Others: _____
Religion: Hindu

Discrepancy

Discrepancy details are available here.

KYC Documents

Surya Prakash

✓ DRIVING LICENSE

✓ Form 60 Other

✓ SIGN SIGN

✓ PHOTO PHOTO

✓ UNIQUE IDENTIFICATION

No discrepancy added yet

Forms

Account

✓ AOF Resident Ind

Surya Prakash

Document Verification

- The document can be verified and then the stage completion will be done by clicking on the ‘Mark as Verified’ button.
- In the case of Discrepancy add them using the ‘Discrepancy’ button.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification

Activation Comments Related Items

Complete Reject Discrepancy

Account Info Customer Data Entry De Duplication Negative List

Mark As Verified Discrepancy

Primary Customer Documents

Applicant Name: Surya Prakash

Doc Type	Number	Name	DOB	Status
UNIQUE IDENTIFICATION NUMBER	6056577797	Surya Prakash	17-04-1998	Verified View

001887-PART 1 (1)13149856602249513259.pdf

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation/Amendment)
(In case of joint accounts,Part-II(CIF Sheet)to be taken for each customer)

Date: 02/12/2022

Branch Name: Chennai Branch Code: chenr
Branch marked address*are mandatory,Please fill up in BLOCK letters only and use black ink for Signature
(For office use only)

Customer ID: Application type: CKYC No.:
Account No: Account type: SBA
Account type: (Mandatory for CKYC update request)

1. Personal Details

Existing Customer ID: (If applicable) 513355450
Name*: MR SURYA PRAKASH
(Name as ID Proof)
Mother Name:
Date of Birth*: 17/04/1998 Gender*: Male Marital Status: Single
Name of Father/Mother /Spouse*(Please Tick One) FATHER
No. Of Dependents: null
Biliterate: No
if yes: Identification Marks:
Prefix:
Name of Guardian: (In Case of Minor*) Relationship with Guardian:
Nationality*: INDIA Country Name: INDIA
Occupation Type*: Others - Individuals
X-Not categorized-Please specify: _____

Other Services

- The stage can be completed by clicking on the 'Mark as Verified' button.
- In case of Discrepancy, add them using the discrepancy button.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification

Activation Comments Related Items ...

Complete Reject Discrepancy

Account Info Customer Data Entry De Duplication Negative List ...

Mark As Verified Discrepancy

1 100% 🔍 ⌂ ⌃ ⌄ ⌅ ⌆ ⌇ ⌈ ⌉

001887-PART 1 (1)13149856602249513259.pdf

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation/Amendment)
(In case of joint accounts,Part-II(CIF Sheet)to be taken for each customer)

Date: 02/12/2022

Branch Name: Chennai Branch Code: chenbr
Fields marked asterisk (*) are mandatory. Please fill up in BLOCK letters only and use black ink for Signature.
(For office use only)

Customer ID: Application type: CKYC No.:
Account No.: CKYC No.:
Account type: SBA (Mandatory for CKYC update request)

1. Personal Details
Existing Customer ID: (If applicable) 513355450
Name*: MR. SURYA PRAKASH
(Same as ID Proof)
Pref: FATHER
Maiden Name:
Date of Birth*: 17/04/1998 Gender*: Male Marital Status: Single
Name of Father/Mother/
Spouse*(Please Tick One)
No. Of Dependents: null
if yes: Identification Marks:
Prefix: _____
Name of Guardian: (In Case of Minors*) Relationship with Guardian: _____
Nationality*: INDIA Country Name: INDIA
Occupation Type*: Others - Individuals
X - Not categorised-Please specify: _____
Monthly Income*: Rs. 1234.00 Net Worth(approx value) Rs. 100000
Others: _____
Religion: Hindu

PGK Service

Pre Generated KIT
 Yes No

Related Service

Cheque Book Required
 Yes No
 Personalized Non-Personalized

Number of Leaves *
40

Debit Card Required
 Yes No

Debit Card Tag Name
VISA CLASSIC ... NCMC
Non-Personalized Personalized

Name On Debit Card
Surya Prakash

Risk Profile

- The stage can be completed by clicking on the 'Mark as Verified' button.
- In the case of Discrepancy add them using the discrepancy button.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification Activation Comments Related Items ... Complete Reject Discrepancy

Account Info Customer Data Entry De Duplication Negative List ... Mark As Verified Discrepancy

001887-PART 1 (1)13149856602249513259.pdf

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation/Amendment)
(In case of joint accounts,Part-II/CIF Sheet is to be taken for each customer)

Date: 02/12/2022

Branch Name: Chennai Branch Code: chenbr
Fields marked asterisk (*) are mandatory. Please fill up in BLOCK letters only and use black ink for Signature.
(For office use only)

Customer ID: Application type: CKYC No.:
Account No:
Account type: SBA
CKYC No.: (Mandatory for CKYC update request)

1. Personal Details

Existing Customer ID: (If applicable) 511335450
Name*: MR. SURYA PRAKASH
(Same as ID Proof)
Prefix: Maiden Name:
Date of Birth*: 17/04/1998 Gender*: Male Marital Status: Single
Name of Father/Mother/Spouse (Please Tick One) FATHER
(Father's name is mandatory if PAN is not provided)
No. of Dependents: null
Biliterate: No
if yes: Identification Marks:
Prefix:

Name of Guardian: (In Case of Minor*) Relationship with Guardian:
Nationality*: INDIA Country Name: INDIA
Occupation Type*: Others - Individuals
X - Not categorised-Please specify: -
Monthly Income*: Rs. 1234.00 Net Worth(approx value) Rs. 100000
Others: Hindu

Surya Prakash Primary
Date Of Birth : 17-04-1998
Low Salaried employees

Mark As Verified Discrepancy

...

- If the File can be approved, then click on the ‘Approve’ button and a confirmation pop up will be shown. Click on ‘Confirm’.
- If the checker wants to ‘Reject’ then click on the button available on the top portion of the menu bar.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification Activation Comments

Customer Data Entry De Dup

Complete Reject Discrepancy

Mark As Verified Discrepancy

Cancel Confirm

Surya Prakash Primary

Date Of Birth : 17-04-1998

Low Salaried employees

001887-PART 1 (1)13149856602249513259.pdf

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation/Amendment)
(In case of joint accounts,Part-I(CIF Sheet)to be taken for each customer)

Issue: 02/12/2022

Branch Name: Chenbr Branch Code: chenbr
 Fields marked asterisk(*)are mandatory. Please fill up in BLOCK letters only and use black ink for Signature.
 (For office use only)

Customer ID: Application type: OKYC No.:
 Account No:
 Account type: SBA (Mandatory for KYC update request)

Personal Details

Existing Customer ID: (If applicable) 513305450
 Name*: SURYA PRAKASH
 (Name as ID Proof)
 Prefix: M.
 Maiden Name:
 Date of Birth*: 17-04-1998 Gender*: Male Marital Status: Single
 Name of Father/Mother: FATHER
 Spouse* (Please Tick One): (Father's name is mandatory if PAN is not provided)
 No. Of Dependents: null
 Illiterate: No
 if yes: Identification Marks:
 Prefix:
 Name of Guardian: (In Case of Minor*) Relationship with Guardian:
 Nationality*: INDIA Country Name: INDIA
 Occupation Type*: Others - Individuals
 X -Not categorized-Please specify: _
 Monthly Income*: Rs. 1234.00 Net Worth(approx value) Rs. 100000
 Religion: Hindu Others:

Activation

- Now the file will be available in the 'Activation' queue of the Checker.

The screenshot shows a software application window for 'Account Request' management. The left sidebar has a dark theme with icons for Configuration, Lead Request, Account Request (selected), KYC Request, and Customer. The main area displays a list of account requests with details like ID, date, status, and sender information. A specific request is selected, showing its detailed info, documents, and comments. The top right features the Indian Overseas Bank logo and a navigation bar with icons for Home, Notifications, User, and Help. The bottom right shows copyright and powered-by information.

COB

Configuration

Lead Request

Account Request

- Activation
- AO Discrepancy
- Initiate
- Verify Request
- All Request
- Completed Request
- My Request
- Rejected Request
- Processed Request

KYC Request

Customer

Enter Item Name

1 - 20 of 622

AO-chenbr-2022-12-001911 Account Request
From : Raman Kumar Position : Maker & Checker 3

AO-chenbr-2022-12-001904 Account Request
From : Raman Kumar Position : Maker & Checker 3

AO-chenbr-2022-12-001903 Account Request
From : Raman Kumar Position : Maker & Checker 3

AO-chenbr-2022-12-001900 Account Request
From : Raman Kumar Position : Maker & Checker 3

AO-chenbr-2022-12-001894 Account Request
From : Raman Kumar Position : Maker & Checker 3

Info Documents Comments

AO-chenbr-2022-12-001911

Account Request

Account Type SBA

Current Status APPROVED

Account Number 010901000063857

Number of Customers 1

Branch Name IOB-IOBI-chenbr

Product SAVINGS ACCOUNT – PUBLIC-SBPUB

Mode Of Operation SELF OPERATED

Customer Category IND

Customer Name Test J

Customer ID 513355500

Branch Code chenbr

Workflow Details

Account Request WorkFlow¹²
Current Task : Activation

New

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- The checker has to now open it and claim it once again.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification Activation Comments Related Items Complete Reject Discrepancy

Account Details

Account Type : Savings
Product Type : SAVINGS ACCOUNT - CAPITAL GAINS ACCOUNT
Customer Category : Retail
Customer Type : PUBLIC
No of Customers : 1

Activation

Customer

Surya Prakash CBS ID: 513355469 Primary

Customer Updation Pending Update

Account

Surya Prakash Account No: Primary

Account Activation Pending

Account Services

Surya Prakash CBS ID: 513355469 Primary

Cheque Book Pending

Activate All

Info Copy Share Comment User Help

- The required CBS services and CIF ID generation Activation is done in this stage.

COB/2022/745 Account Request INITIATED

Account Request Verification Activation Comments Related Items ...

Reject Approve Discrepancy

Account Details	
Account Type	: Savings Account
Product Type	: SB EASY
Customer Category	: Individual
Customer Type	: Individual
No of Customers	: 1

Customer

Shambu S	CBS ID: 345829240	Primary
Customer Creation	Success	22/07/2022 Checker

Account

Shambu S	Account No:	Primary
Account Activation	Pending	Activate

Account Services

Shambu S	CBS ID: 345829240	Primary
Cheque Book	Pending	Activate
Mobile Banking	Pending	Activate

- After clicking on the complete button, a confirmation pop-up will come. Now click on the confirm button.

AO-chenbr-2022-12-001900 Account Request APPROVE

Account Request Verification Activation Comments

Account Info Customer Data Entry De Dup

1 100% Discrepancy

001887-PART 1 (1)1314985602249513259.pdf

CONFIRM

Are you sure you want to continue ?

Cancel Confirm

Account Type	Savings
Product Type	SAVINGS ACCOUNT - CAPITAL GAINS ACCOUNT
Customer Category	Retail
Customer Type	PUBLIC
No of Customers	1
Mode of operation	SELF OPERATED

Sourcing Details

Self Sourced

Sourcing Employee ID	38794
Sourcing Employee Name	Sasikala M
Sourcing Branch ID	chenbr
Sourcing Branch Name	Chennai

ACCOUNT OPENING FORM FOR RESIDENTIAL INDIVIDUAL(PART-I)
CUSTOMER INFORMATION SHEET(CIF Creation Amendment)
(In case of joint accounts,Part-II(CIF Sheet)to be taken for each customer)

Branch Name: Chenbr Branch Code: chenbr Date: 02/12/2022

Fields marked asterisk(*)are mandatory. Please fill up in BLOCK letters only and use black ink for Signature
(For office use only)

Customer ID: Application type: CKYC No.:
Account No.: SBA (Mandatory for CKYC update request)

3. Personal Details

Existing Customer ID: (If applicable) 511325450
Name*: MR. SURYA PRAKASH
(Same as ID Proof)
Maiden Name:
Date of Birth*: 17/04/1998 Gender*: Male Marital Status: Single
Name of Father/Mother /Spouse*(Please Tick One) FATHER
No. of Dependents: null
if yes: Identification Marks:
Prefix: Relationship with Guardian:
Name of Guardian: (In Case of Minor*)
Nationality*: INDIA Country Name: INDIA
Occupation Type*: Others - Individuals
X - Not categorized-Please specify: ..
Monthly Income*: Rs. 1234.00 Net Worth(Approx value) Rs. 100000
Others: Hindu

Maker

AO Discrepancy

If the Discrepancy is selected by the Checker. It will be available in the AO discrepancy queue of the maker.

COB

+ New ▾

Lead Request

Account Request ▾

AO Discrepancy

Initiate

All Request

Completed Request

My Request

Rejected Request

Processed Request

KYC Request

Customer

Enter Item Name

1 - 3 of 3

AO-chenbr-2022-11-000924 Account Request
From : Raman Kumar Position : Maker & Checker 3

AO-chenbr-2022-11-000894 Account Request
From : Raman Kumar Position : Maker & Checker 3

AO-chenbr-2022-08-000097 Account Request
From : Quality kiosk3 Position : Quality kiosk1

इंडियन ऑवरसीज बैंक
Indian Overseas Bank
अपकी प्रगति का सच्चा साथी
Good people to grow with

Please click on the item for quick view

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- Open the file and then mark as 'Rectified' after clearing the same.

AO-chenbr-2022-11-000924 Account Request INITIATED

Account Request	Comments	Related Items	History	Record	Reject	Rectified	
Account Information	Account Information						
Customer Data Entry ✓	▶ Account Details						
DeDuplication ✓	Account Type	Savings					
Negative List ✓	Product Type	SAVINGS ACCOUNT - IOB TRENDY					
Document Upload ✓	Customer Category	Retail					
Document Verification ✓	Customer Type	INDIVIDUAL					
Form Data Entry ✓	Customer Name	MANIKANDA RAJA J					
Other Services ✓	Mode of operation	SELF OPERATED					
Risk Profile ✓	No of Customers	1					
1 Discrepancy List	▶ Sourcing Details						
	Self Sourced						
	Sourcing Employee ID	38794					
	Sourcing Employee Name	Sasikala M					
	Sourcing Branch ID	chenbr					
	Sourcing Branch Name	Chennai					

- When the maker forwards the File to the checker, it will be available in the 'Verify request' queue.

The screenshot shows a software application interface for managing requests. On the left, there's a vertical sidebar with icons for Configuration, Lead Request, Account Request, KYC Request, and Customer. The 'Account Request' section is expanded, and the 'Verify Request' option is selected, highlighted with a blue background. The main content area displays a list of five account requests:

ID	Type	From	Date	Action
AO-chenbr-2022-11-001307	Account Request	Sasikala M Position : Maker & Checker 3	Dec 02 02:49 PM	...
AO-chenbr-2022-11-001302	Account Request	Sasikala M Position : Maker & Checker 3	Nov 18 06:02 PM	...
AO-chenbr-2022-11-001297	Account Request	Sasikala M Position : Maker & Checker 3	Nov 18 05:12 PM	...
AO-chenbr-2022-11-001275	Account Request	Sasikala M Position : Maker & Checker 3	Nov 18 11:53 AM	...
AO-chenbr-2022-11-001260	Account Request	Quality kiosk Position : Quality kiosk	Nov 17 04:18 PM	...

A callout box on the right contains an illustration of a document with a magnifying glass and a red 'X' over it, with the text "Please click on the item for quick view". The top right corner features the Indian Overseas Bank logo with the tagline "Good people to grow with".

Rejected Request

- The Rejected cases will be seen in the 'Rejected' of the maker queue.

COB

+ New ▾

Lead Request ▾

Account Request ▾

- AO Discrepancy
- Initiate
- All Request
- Completed Request**
- My Request
- Rejected Request**
- Processed Request

KYC Request ▾

Customer ▾

Enter the item name

1 - 20 of 73

AO-chenbr-2022-12-001884
Sasikala M [38794] Created date: December 2, 2022 10:58 AM
Number of Customers : 1 Current Status : REJECTED Customer Category : IND
Product : SAVINGS ACCOUNT - PUBLIC-SBPUB RequestId : AO-chenbr-2022-12-001884
Mode Of Operation : SELF OPERATED Customer Name : Elina Harris

AO-chenbr-2022-12-001872
Sasikala M [38794] Created date: December 1, 2022 01:07 PM
Number of Customers : 1 RequestId : AO-chenbr-2022-12-001872
Mode Of Operation : SELF OPERATED Current Status : REJECTED
Customer Name : Surya Prakash Product : SAVINGS ACCOUNT - PUBLIC-SBPUB
Customer Category : IND

AO-chenbr-2022-11-001625
Sasikala M [38794] Created date: November 26, 2022 04:02 PM
Customer Name : Hari K Customer Category : IND Mode Of Operation : SELF OPERATED
Current Status : REJECTED RequestId : AO-chenbr-2022-11-001625
Product : SAVINGS ACCOUNT - PUBLIC-SBPUB Number of Customers : 1

AO-chenbr-2022-11-001321
Quality kiosk [cobtest4] Created date: November 19, 2022 05:29 PM
Current Status : REJECTED Customer Name : kiran K Number of Customers : 1
Mode Of Operation : SELF OPERATED RequestId : AO-chenbr-2022-11-001321

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Select a file / folder to view its details

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