

# Saurabh Daundkar

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## Technical Consultant

### Infosys Limited

March 2021 - Present .

## WORK EXPERIENCE:

### Infosys Limited (March 21-Present)

- Involved in **Incident Management, Change Management and Service Task**.
- Troubleshooting on **access and authentication** issues for clients on **Autosys and New Relic**.
- Working on **decommissioning of servers** .
- Troubleshooting and Scheduling of jobs using **Autosys**.
- Performed daily **health checks with day-to-day operations, monitoring** and troubleshooting on software performance issues using **New Relic**.
- Configuring operations schedules to allow for 24x7 monitoring using **Pagerduty**.
- Involved in **patching activities**.
- Performed **oracle audit** using **MS Excel**.
- Fetching data using **New Relic Query Language (NRQL)** from New Relic Dashboard.
- **Extracting relevant data from the database using SQL** and formatting data in prescribed format.

## Skills:

- New Relic, Autosys, Database Management System, SQL, LINUX BASIC, MS Excel

## POSITION OF RESPONSIBILITY :

- Responsible for giving **KT and walkthrough** to the project to the new joiners.
- Responsible for **handling morning and night shift** alone twice a month each.

## Education:

### Under Graduate:

2016 – 2019

Bachelor of Computer Science (B.Sc - CS).

Percentage (%): 53%

College: MIT ACSC Alandi.

Board: Pune University.

### HSC (XII):

2015-16

Percentage (%): 52.50%

College: Shri Bhairavnath Vidya Mandir Pabal

Board: State Board of Maharashtra

Percentage (%): 75%  
School: Ambika Vidyalaya Kanersar  
Board: State Board of Maharashtra

Strengths:

- Ability to interact with people effectively.
- Good team player and can also work independently.
- Interested in learning new technology.
- Ability to work under pressure.

Personal Profile:

- Nationality: Indian.
- Languages Known: English, Hindi, Marathi.
- DOB: 04/11/1998.
- Gender: Male.
- Marital Status: Unmarried.
- Address: A/P Kanersar,Rajgurunagr,Pune-410505

Declaration:

I am confident of my ability to work as an individual and as a team. I hereby declare that all the above-mentioned facts and information are true to the best of my knowledge and belief. I shall be solely responsible for any discrepancy found in them.

(Saurabh Daundkar)