

Pratik Argade

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Senior System Associate

Infosys Limited

November 2021 - Present .

WORK EXPERIENCE:

Infosys Limited (Nov 21-Present)

- Involved in **Incident Management, Change Management and Service Task**.
- Troubleshooting on **access and authentication** issues for clients on **Autosys** and **New Relic**.
- Working on **decommissioning of servers** .
- Troubleshooting and Scheduling of jobs using **Autosys**.
- Performed daily **health checks with day-to-day operations, monitoring** and **troubleshooting on software performance issues using New Relic**.
- Configuring operations schedules to allow for 24x7 monitoring using **Pagerduty**.
- Involved in **patching activities**.
- Performed **oracle audit** using **MS Excel**.
- Fetching data using **New Relic Query Language (NRQL)** from New Relic Dashboard.
- **Extracting relevant data from the database using SQL** and formatting data in prescribed format.

Skills:

- New Relic, Autosys, Database Management System, SQL, LINUX BASIC, MS Excel

POSITION OF RESPONSIBILITY :

- Responsible for giving **KT and walkthrough** to the project to the new joiners.
- Responsible for **handling morning and night shift** alone twice a month each.

Education:

Under Graduate:

2018– 2021

Bachelor of Computer Science (B.Sc - CS).

Percentage (%): 78%

College: MIT ACSC Alandi.

Board: Pune University.

HSC (XII):

2017-18

Percentage (%): 72.63%

College: Hutatma Rajguru Mahavidyalaya

Rajgurunagar

Board: State Board of Maharashtra

Percentage (%): 90%
School: Bhairavnath Vidyalaya Donda
Board: State Board of Maharashtra

Strengths:

- Ability to interact with people effectively.
- Good team player and can also work independently.
- Interested in learning new technology.
- Ability to work under pressure.

Personal Profile:

- Nationality: Indian.
- Languages Known: English, Hindi, Marathi.
- DOB: 10/06/2000.
- Gender: Male.
- Marital Status: Unmarried.
- Address: A/P Kadus,Rajgurunagr,Pune-412404

Declaration:

I am confident of my ability to work as an individual and as a team. I hereby declare that all the above-mentioned facts and information are true to the best of my knowledge and belief. I shall be solely responsible for any discrepancy found in them.

(Pratik Argade)