1. PS Testing Process

This document was developed to assist Test Analysts (TA) with the process for conducting system testing in order to verify a result of a modification made to the California Medicaid Management Information System (CA-MMIS). This document will list the steps on how to navigate to the CA-MMIS ServiceNow application to retrieve information on an assigned Problem Statement (PS), how to test a PS, how to prepare test tesults and how to upload a PS in the CA-MMIS ServiceNow application.