

# AJAY GAJANAN JOGLEKAR

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Bridging Release Management, DevOps Automation, and Cross-Team Delivery Excellence

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## SUMMARY

Release Engineer with 9+ years of experience leading enterprise-scale release operations, CI/CD automation, and environment governance across hybrid cloud ecosystems. Recognized for optimizing release workflows, ensuring predictable and audit-ready deployments, and aligning Dev-QA-Infra collaboration. Passionate about simplifying complex delivery processes through automation, documentation, and cross-team coordination. Known for turning complex multi-team release operations into predictable, automated delivery cycles through structured processes and clear communication.

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## EXPERIENCE

### Release Engineer

RXO (formerly Coyote Logistics)

June 2019 – October 2025, Chicago, IL

- Led enterprise-scale release cycles across 5–6 multi-environment applications spanning Development, Staging, UAT, Production, and Demo systems — ensuring consistent delivery and deployment governance.
- Reduced enterprise release deployment time from 3 hours to 30 minutes (85% faster) through Octopus Deploy optimization.
- Coordinated release governance with Change Advisory Board (CAB) reviews in ServiceNow to ensure compliance and traceability.
- Led release coordination for **biweekly production deployments**, tracking dependencies across Development, QA, Infrastructure, and Management teams to prevent release-day blockers.
- Streamlined environment provisioning and automated emergency patch deployments by implementing Infrastructure-as-Code scripts, directly enhancing system stability and deployment responsiveness.
- Sole owner of Octopus Deploy administration and release delivery, reducing manual effort and improving deployment confidence by governing release readiness, approvals, environment promotions, and rollback plans.
- Directed cross-functional technical teams in biweekly enterprise application releases, demonstrating leadership by aligning deployment processes, risk mitigation, and Octopus Deploy/ServiceNow tool chain integration to consistently achieve 99.8% release success rate across five staging environments.
- Established release calendars and standardized deployment protocols leveraging OctopusDeploy and ServiceNow over 18 months to optimize predictability, achieving a 40% reduction in variance for biweekly releases across five production environments.
- Owned structured release readiness for company's enterprise releases, governing multi-environment releases by verifying release checklists, application builds, configuration completeness, and deployment asset integrity (including DACPAC/SQL packages and deployment packages) met production-ready in Octopus Deploy.
- Acted as the final go/no-go owner before stakeholder communication, driving a 35% reduction in post-deployment defects while maintaining 99.8% + deployment confidence through rollback readiness and CAB-governed approvals.

### Intern – Data Foundations Solutions

Blue Cross Blue Shield Association

June 2018 – August 2018, Chicago, IL

- Created and standardized **master deployment manifests** for file systems and **DataStage**, reducing **manual deployment effort by ~30–40%** and improving delivery consistency across releases.

- Analyzed and mapped **NDW environments** across **3–5 deployment tiers**, aligning versioned data objects to correct target locations and reducing deployment mismatches and rework.
- Streamlined **ETL data pipelines** by integrating **automated data quality checks** across **10+ pipelines**, improving migration reliability and supporting **more accurate and stable enterprise reporting**.

## Senior Analyst – Release & Deployment Management (SAP Hybris, eCommerce)

Capgemini

September 2014 – March 2016, Mumbai, India

- Automated release process using Atlassian Bamboo for continuous integration, deployment, and delivery.
- Integrated Linux scripts with Hybris platform and SVN/Git, reducing package delivery time by 90%.
- Optimized production release processes, reducing sprint delivery time by 40%.
- Designed and implemented a Proof-of-Concept (POC) for Hybris log file separation, enabling better I/O efficiency and structured log management.
- Created a Linux-based build environment that reduced build time from 1 hour to 15 minutes.
- Performed root-cause analysis (RCA) for release errors and debugging of Hybris deployment environments.
- Managed and supervised multi-server production deployments, including setup of Hybris components, database, and Apache Solr tenants.
- Implemented database maintenance and disk optimization using automated Linux tasks.
- Trained over 30 colleagues on deployment automation, release methodology, and Agile best practices to streamline production cycles.

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## PROJECT

### Hello-Deluxe CI/CD & Release Delivery Platform

#### Enterprise Release Automation Project

- Built a real-world, end-to-end CI/CD pipeline using Azure DevOps → Docker → Kubernetes → Argo CD GitOps, designed to mirror production-style release delivery.
- Created 3 isolated namespaces (hello-deluxe-dev, staging, prod) to prove environment-level release discipline and promotion readiness.
- Validated deployment health and sync state through GitOps, demonstrating release confidence and rollback mindset.
- Proposed a future Explainable Delivery Intelligence layer to generate clear, decision-grade deployment narratives without manual analysis.
- Designed the lab to operate as a self-governed release system, where GitOps manifests, namespaces, and rollout state act as release truth — not manual promotions.

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## EDUCATION

### Master of Information Technology and Management

**Specialization** in Management Information Systems. • Illinois Institute of Technology • Chicago, IL • May, 2019 • 3.66/4.0

### Bachelor of Information Technology

Thakur College of Engineering & Technology • Mumbai, India • 2014

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## Skills & Functional Specialization

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- **Release Management:** Enterprise Release Planning | Change Control | ServiceNow CAB Governance | Release Readiness Reviews | Rollback & Contingency Ownership
- **CI/CD Delivery:** Azure DevOps Pipelines | GitOps Deployments (Argo CD) | Octopus Deploy Release Automation
- **Environment Strategy:** Multi-Environment Promotions | Release Cadence & Production Freeze Management
- **Release Reliability:** Rollout Health Verification | Release Confidence Tracking | Post-Release Reviews & Trend Analysis
- **DevOps Execution:** Kubernetes (k3d/k3s/GKE Concepts) | Docker Deployments | Pipeline-as-Code Ownership
- **Automation & ITSM:** Linux/Bash | PowerShell Runbooks | Release Templates | Cross-Team Coordination | Stakeholder Release Communication