AI Chatbot Services Overview – The Techies

# About Us

The Techies is a modern automation and AI-focused solutions provider helping small to mid-sized businesses streamline operations and customer interactions using cutting-edge chatbot technology.

# Our Services

* • Custom AI-powered chatbot development (internal and external)
* • Knowledge base integration (RAG-powered bots)
* • WhatsApp / Web / MS Teams / Slack integration
* • Azure / OpenAI / Ollama-based hosting options
* • Document-based Q&A bots (PDFs, websites, FAQs, etc.)
* • Email automation and lead capture bots
* • LLM-powered internal assistants (for helpdesks, HR, onboarding)

# Pricing

We offer a one-time setup model to simplify data handling and give clients full control over their infrastructure:

• One-Time Setup – $499  
 ✔ Delivered on your infrastructure (Azure, on-prem, or cloud VM)  
 ✔ Includes vector database setup, document ingestion, chatbot API, and basic UI  
 ✔ No ongoing data storage or hosting by us – you own and manage it

# Who Is This For?

* • MSPs needing automated Tier 1 responses
* • Legal offices wanting internal knowledge bots
* • E-commerce businesses with repetitive customer questions
* • HR teams onboarding new employees
* • Tech teams building internal LLM copilots

# Tech Stack

* • OpenAI (gpt-4, gpt-3.5-turbo)
* • Ollama (locally hosted LLMs like Mistral, LLaMA 3)
* • Vector DBs: Chroma, Azure AI Search
* • Node.js / Python APIs
* • Frontend: HTML, React, chat widget integrations
* • Hosted on Azure / Vercel / Static Web Apps

# FAQs

* Q: Can the chatbot be embedded into my website?

A: Yes. We offer a simple HTML + JS snippet to integrate the chatbot widget.

* Q: Can I train it on my internal documents?

A: Yes. We support secure document ingestion (PDFs, Word, text) and build embeddings using OpenAI or local models.

* Q: Can I host it myself?

A: Yes. We offer fully self-hosted delivery with complete ownership.