Bank Marketing Data Set

Data Set Information

The data is related with direct marketing campaigns of a European banking institution. The marketing campaigns were based on phone calls. Often, more than one contact to the same client was required, in order to access if the product (bank term deposit) would be ('yes') or not ('no') subscribed. Information about a predictive model currently being used by the bank is also included.

Problem Statement

Your task is to study the data, find data patterns and clean the data for further modeling to help this banking institution determine, in advance, clients who will be receptive to such marketing campaigns. Evaluate performance of the deployed model, state the evaluation metric used and suggest whether the bank ought to replace the current model (if applicable). Building a new model is not expected but would be a plus. If you decide to build a model, ensure that you are familiar with the modeling technique and be prepared to answer questions about your modeling approach.

Deliverables

Your code must be shared through GitHub or by emailing your recruiter. You are expected to give a 15-minute presentation on your findings, followed by a 30-minute Case Study Q&A session. Technical questions may be combined with the Q&A round or asked separately post presentation.

Attribute Information

Input variables:
1 - age (numeric)
2 - job : type of job (categorical: 'admin.','blue-collar','entrepreneur','housemaid','management','retired','self-employed','services','student','technician','unemployed','unknown')
3 - marital : marital status (categorical: 'divorced','married','single','unknown'; note: 'divorced' means divorced or widowed)
4 - education (categorical: 'basic.4y','basic.6y','basic.9y','high.school','illiterate','professional.course','university.degree','unknown')
5 - default: has credit in default? (categorical: 'no','yes','unknown')
6 - housing: has housing loan? (categorical: 'no','yes','unknown')
7 - loan: has personal loan? (categorical: 'no','yes','unknown')
related with the last contact of the current campaign:
8 - contact: contact communication type (categorical: 'cellular','telephone')
9 - month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')
10 - day_of_week: last contact day of the week (categorical: 'mon','tue','wed','thu','fri')
11 - duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.
other attributes:

12 - campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)

13 - pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)

14 - previous: number of contacts performed before this campaign and for this client (numeric)

15 - poutcome: outcome of the previous marketing campaign (categorical: 'failure','nonexistent','success')

social and economic context attributes

16 - emp.var.rate: employment variation rate - quarterly indicator (numeric)

17 - cons.price.idx: consumer price index - monthly indicator (numeric)

18 - cons.conf.idx: consumer confidence index - monthly indicator (numeric)

19 - euribor3m: euribor 3 month rate - daily indicator (numeric)

20 - nr.employed: number of employees - quarterly indicator (numeric)

21- ModelPerformance – Results from a current model used to predict whether a client will subscribe ('yes') to a term deposit (probability of subscribing to term deposit)

Output Variable (desired target):

22 - y - has the client subscribed a term deposit? (binary: 'yes','no')