

Dear Sir/Madam,

I am writing to express my interest in applying for a part time role which identifies with a Remote Support Engineer.

I am currently pursuing my Masters in Computer Science and am expected to complete my degree in July 2015. I also hold a Post Graduate Diploma in Computer Science from the University of Auckland besides a Bachelor's degree in Engineering (Information Technology) from the University of Mumbai.

This position caught my eye since it gives me an opportunity to showcase and broaden my skills in the domain of application support. During my tenure at StayinFront, I provided real-time support to numerous client systems that were built on the .Net framework. This included (but was not limited to) understanding and logging client issues, investigating, resolving (or escalating) issues besides providing regular updates about issue resolution progress to the client. I was also responsible for setting up Windows Server environments and managing backups of client databases.

I strongly believe that I would bring strong analytical and problem solving skills to this position.

Thank you for considering my application. I look forward to talking to you further about this opportunity.

Yours faithfully,

Arthur Joel Lewis